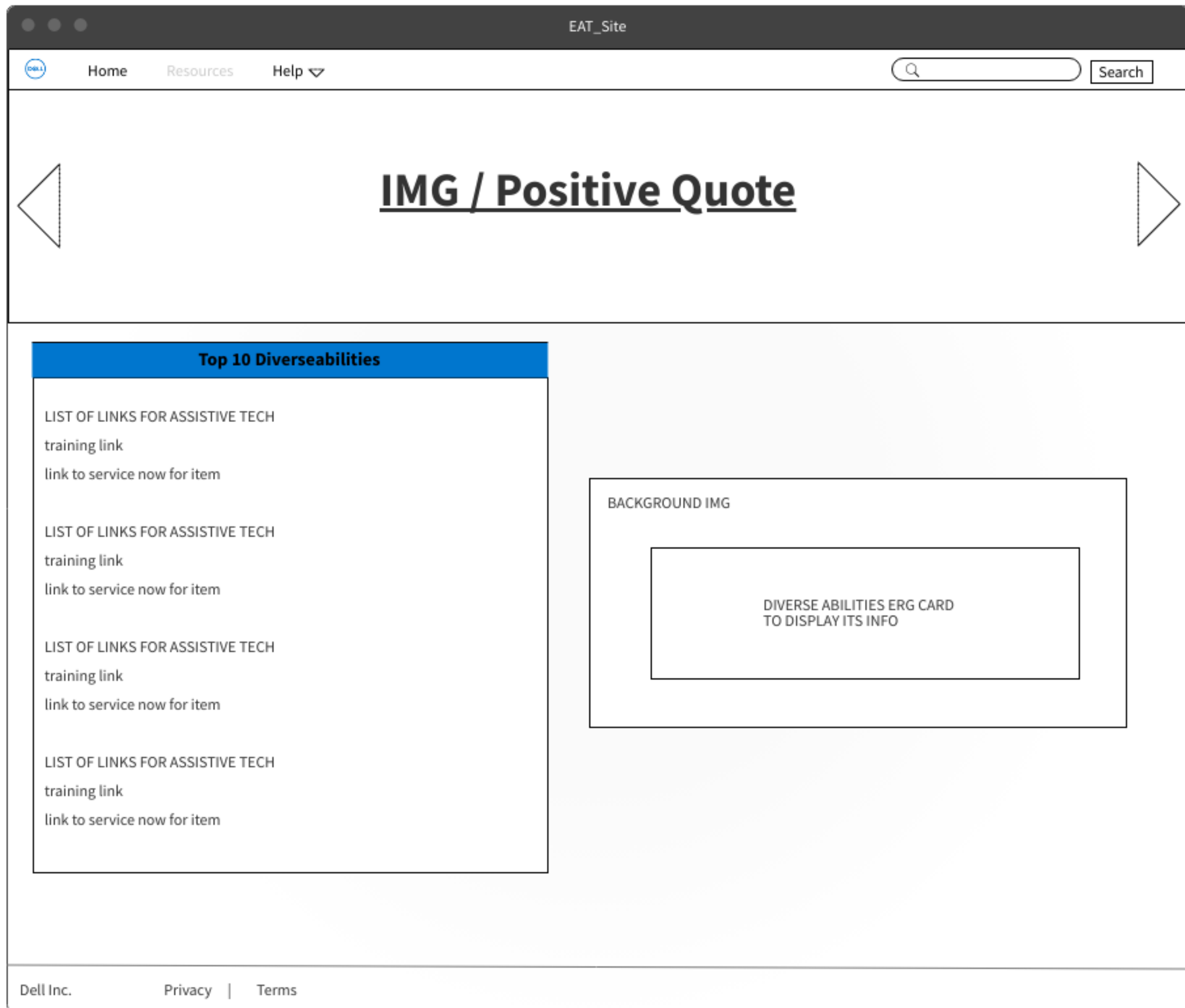


intern-hackathon-EAT

July 02 2021

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Statement: One of the priorities of our Dell Digital mission is to enable team members of all abilities to be their best and do their best work at Dell.

Opportunity:

Develop an interactive interface for team members to help guide them to potential assistive technologies we offer that could enhance their productivity.

If we do not have an offering that meets the team member use-case, create the capability for an automated intake demand for feature enhancement on existing technology and/or new technology offering.

Select the Top 10 diverse abilities for the workplace: A to Z of Disabilities and Accommodations (askjan.org)(Blindness, low vision, quadriplegia, Autism, etc.)

Dell Team Members should be able to enter their diverse abilities and receive suggestions of assistive technologies from our existing inventory that might help them (rather than having to research themselves).

If they choose to use the technology, they can then order it through Service Now (3rdlink below).

Other Resources:

Dell's consolidated single destination page:
<https://inside.dell.com/community/active/enabling-modern-accessibility-experiences>

Dell Assistive Technology available to team members:
<https://inside.dell.com/community/active/assistive-technology>

To order technology: https://dell.service-now.com/sp?id=sc_cat_item&sys_id=2da66d591b2e68d0167b759d1e4bcb10

Starting point idea to springboard off of (but be creative –what would work best for the customer?): https://www.brooksrunning.com/en_us/ShoeFinder/POCs: Kathleen Lucey(Kathleen.Lucey@dell.com), Clinton Henderson(Clinton_Henderson@Dell.com)

Tasks

- IT service ticket like modal
- "For anyone still wondering about this, I just found a way that works for me. I just added an embed and within the settings for it I put the URL of where my list is located. It allows me to see the list and add new entries to it."
- guy that added a list of links to his website
- look into accordion view to display data with multiple links in one "fold", ask team if they like it
-
- collect and test links, decide on top 10
- LIST OF LINKS FOR ASSISTIVE TECH
- training link
- link to service now for item
-
- fine tune the design
-
- UI
-
- back end connected to mongo for list of incident ticket