Task 2

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```
Employee_A_data=read.csv("Employee_A_data.csv", header=TRUE)
```

Given

- Population of N = 40,041 reviews
- Employee A took an SRS of n = 6,000 reviews

Subtask 1:

```
knitr::kable(Employee_A_data%>%
   summarise(n= n(), Mean= mean(Rating), Var=var(Rating)),
   caption = "Rating Summary Statistics")
```

Table 1: Rating Summary Statistics

n	Mean	Var
6000	4.222667	1.098269

```
strata.b<-Employee_A_data%>% group_by(Branch)%>%
   summarise(ni= n(), Mean= mean(Rating), Var=var(Rating))

## `summarise()` ungrouping output (override with `.groups` argument)
knitr::kable(strata.b, caption = "Ratings Summarized by Branch")
```

Table 2: Ratings Summarized by Branch

Branch	ni	Mean	Var
Disneyland_California	2769	4.396533	0.9062886
Disneyland_HongKong	1321	4.213475	0.8786365
$Disneyland_Paris$	1910	3.976963	1.4253465

```
knitr::kable(Employee_A_data%>% group_by(continent)%>%summarise(ni= n(), Mean= mean(Rating), Var=sd(Rating)
## `summarise()` ungrouping output (override with `.groups` argument)
```

Table 3: Rating Summarized by Continent

continent	ni	Mean	Var
Africa	66	4.151515	1.3305361
Americas	2413	4.321177	1.0116450
Asia	987	4.269503	0.8684706
Europe	1772	4.040068	1.3337974
Oceania	762	4.280840	0.9932986

Hypothesis Test

We perform a first hypothesis test to determine whether there is evidence that any of the ratings are statistically significantly different from each other in the population, across the branches.

```
H_0: \mu_{california} = \mu_{hongkong} = \mu_{paris}
```

 $H_1: \mu_{california} \neq \mu_{hongkong}$ or $\mu_{california} \neq \mu_{paris}$ or $\mu_{hongkong} \neq \mu_{paris}$ (i.e. the means are not all equal).

We perform an ANOVA.

```
rating_aov.b = aov(Rating~Branch,data=Employee_A_data)
summary(rating_aov.b)
```

We obtain p-value < 2e-16 so $p-value < \alpha$. Therefore, we reject the null hypothesis and we conclude that there is evidence that the means are different across the branches.

We perform a second hypothesis test to determine whether there is evidence that any of the ratings are statistically significantly different from each other in the population, across the continents.

```
H_0: \mu_{africa} = \mu_{americas} = \mu_{asia} = \mu_{europe} = \mu_{oceania} H_1: The means are not all equal.
```

```
rating_aov.c = aov(Rating~continent,data=Employee_A_data)
summary(rating_aov.c)
```

```
## Df Sum Sq Mean Sq F value Pr(>F)

## continent 4 88 21.894 20.19 <2e-16 ***

## Residuals 5995 6501 1.084

## ---

## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
```

Again, we obtain p-value < 2e-16 so $p-value < \alpha$. Therefore, we reject the null hypothesis and we conclude that there is evidence that the means are different across the continents.

From our book Sampling: Design and Analysis, "stratification is most efficient when the stratum means differ widely; then the between sum of squares is large, and the variability within strata will be smaller. Consequently, when constructing strata we want the strata means to be as different as possible." From both ANOVA tests, we conclude that the means accross branches and the means accross continents are different.

However, when we look at Tables 2 and 3, we observe that the means when stratifying by Continent are more similar to each other than the means when stratifying by Branch. The range of means by Branch is 4.396533 - 3.976963 = 0.41957 and the range of means by Continent is 4.321177 - 4.040068 = 0.281109, so the stratum means differ more when stratifying by Branch than by Continent.

So, we choose stratification by Branch because this results in the largest difference between the sample means in each stratum. Therefore, the best variable to use from the simple random sampled data from Task 1 is Branch.

Subtask 2

Aim: optimally allocate sample sizes for a stratified sample of size 6,000.

Idea: use Neyman allocation with equal costs.

Proportional allocation assumes that the within stratum variance of a stratum is proportional to the size of the stratum. Meaning the larger the stratum the larger the within stratum variance. Therefore, to capture this variance accurately we take a larger sample from a larger stratum. From Employee A's SRS of 6000 reviews we see that the mid size stratum has the highest variance, therefore we use Neyman allocation with allocates sample sizes proportional to the overall stratum times the stratum variance. This allocation will capture more of the variance in the sample.

Under Neyman allocation, we have

$$n_h = \frac{N_h \sqrt{S_h^2}}{\sum_{i=1}^n N_i \sqrt{S_i^2}} n$$

```
n=6000
strata.b<-mutate(strata.b, Nh=c(19406,9619,13629))
denom=sum(strata.b$Nh*sqrt(strata.b$Var))
denom
## [1] 43762.16</pre>
```

```
numer=strata.b$Nh*sqrt(strata.b$Var)
nh=numer*n/denom
strata.b<-strata.b%>%mutate(nh=round(nh))
knitr::kable(strata.b, caption= "Ratings Summarized by Strata")
```

Table 4: Ratings Summarized by Strata

Branch	ni	Mean	Var	Nh	nh
Disneyland_California Disneyland_HongKong	1321	4.213475	0.8786365	19406 9619	2533 1236
Disneyland_Paris	1910	3.976963	1.4253465	13629	2231

Estimates for the optimal sample sizes to use for each stratum according to the stratifying variable (Branch) are given in Table 4, column named "nh".