

Task 1

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```
Employee_A_data=read.csv("Employee_A_data.csv", header=TRUE)
```

Given

- $N = 40,041$
- $n = 6,000$
- SRS of 6,000 reviews

Subtask 1:

Estimate average rating

```
N = 40041
n= 6000
mu<-sum(Employee_A_data$Rating)/n
```

$$\hat{\mu} = 4.2226667$$

Confidence interval

```
srs_design = svydesign(id=~1,data=Employee_A_data, fpc=rep(N,n))
svymean(x=~Rating,design = srs_design)
```

```
##          mean      SE
## Rating 4.2227 0.0125
```

```
conf= confint(svymean(x=~Rating,design = srs_design))
conf
```

```
##          2.5 %   97.5 %
## Rating 4.198217 4.247116
```

```
Employee_A_data%>% group_by(Branch)%>%
  summarise(n= n(), Mean= mean(Rating),StD=sd(Rating))
```

```
## # A tibble: 3 x 4
##   Branch      n Mean  StD
##   <chr>    <int> <dbl> <dbl>
## 1 Disneyland_California 2769 4.40 0.952
## 2 Disneyland_HongKong 1321 4.21 0.937
## 3 Disneyland_Paris 1910 3.98 1.19
```

```
Employee_A_data%>% group_by(continent)%>%summarise(n= n(), Mean= mean(Rating),StD=sd(Rating))
```

```
## # A tibble: 5 x 4
##   continent      n Mean  StD
##   <chr>    <int> <dbl> <dbl>
## 1 Africa      66 4.15 1.15
## 2 Americas  2413 4.32 1.01
## 3 Asia      987 4.27 0.932
## 4 Europe   1772 4.04 1.15
## 5 Oceania   762 4.28 0.997
```