

# Introduction to Speech and Natural Language Processing

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### **Objectives**

- Introduce speech related tasks
- Introduce NLP tasks
- Understand automatic speech recognition from a top-down approach

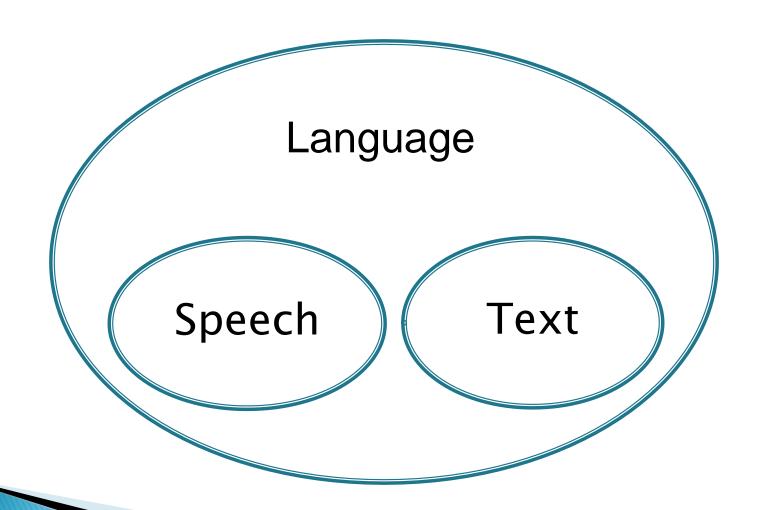


# Speech and language

- Speech refers to the actual sound of spoken language.
- Language refers to a whole system of words and symbols, either written or spoken or both (except body language), for communication.

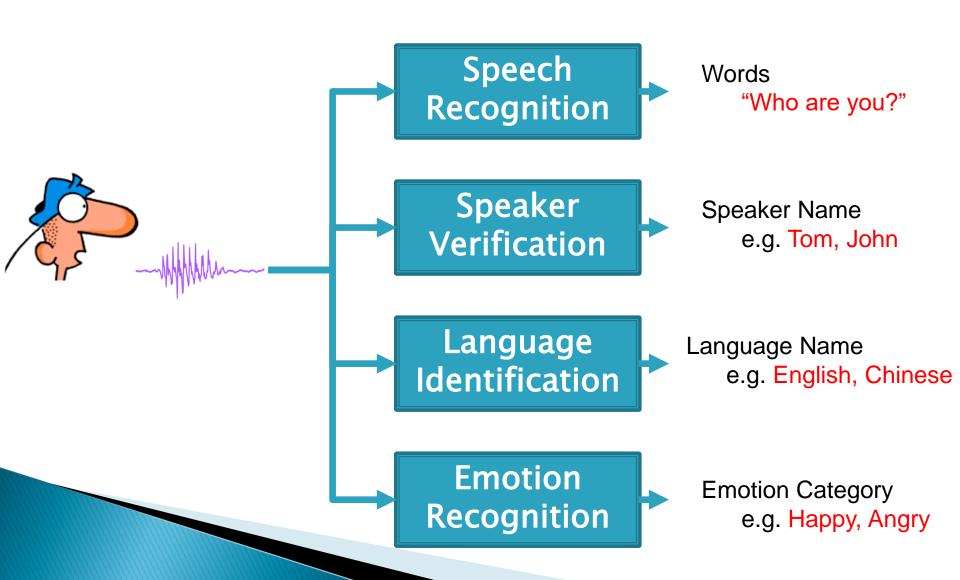


# Speech and language





### Major speech-related tasks





# Major speech-related tasks

- The above tasks are all vocal-related. They have to make use of the information carried by the speech signal.
- Automatic speech recognition (ASR) is the most important task.



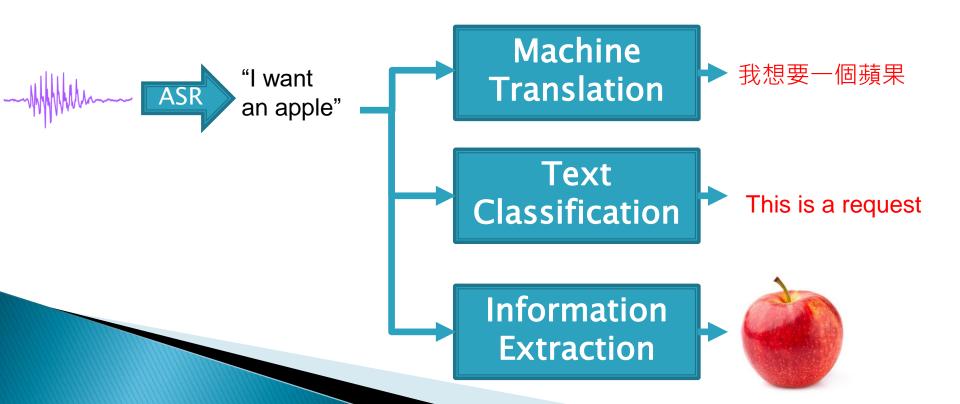
#### What makes ASR more difficult?

- Infinite number of classes
  - Infinite number of word combination
- Variable input and output length
- Out of vocabulary (OOV)
  - The words appearing in the test set may not appear in the training set.
- Sequence-to-sequence recognition



#### Relationship between ASR and NLP

- Automatic speech recognition (ASR)
- Natural language processing (NLP)





#### **NLP** tasks

- They are mostly text-related tasks (no audio).
- The term "language understanding" itself is abstract.
  - What to understand?
- For human, they show their understanding by actions.
  - For machine, they show their understanding by concrete classification.



# Confusion in human language

- Consider this sentence: "I am waiting for a man with a dog."
  - Are you waiting for a man and a dog or waiting together with a dog?
- If you mean the first one,
  - "I am waiting for a man and his dog."
- Otherwise,
  - "I am waiting for a man together with my dog."
- Another example: "He can complete the task which I assigned to him very quickly".
- This kind of confusion is due to poor English writing.



# Confusion in human language

- Once I was shopping in a mall, I am looking for a restaurant. I asked a lady.
- ▶ She pointed to a direction and said "你往這邊一直走下去."
- Should I walk straight to the end or go down one floor?



# Confusion in human language

- "Please use mobile phones in the vestibule."
  - *vestibule* : 門廳, 門廊
- Does it mean "If I use mobile phone, I should use it in the vestibule." ? Or does it mean a request?
- The message is not only delivered by the text.



#### What makes NLP difficult?

- Confusion
  - Think about computer programming language
- Context
- Machine translation (MT) is regarded as one of the most representative task.



#### What makes MT even more difficult?

- Sequence-to-sequence recognition
- For ASR, the sequences are monotonic

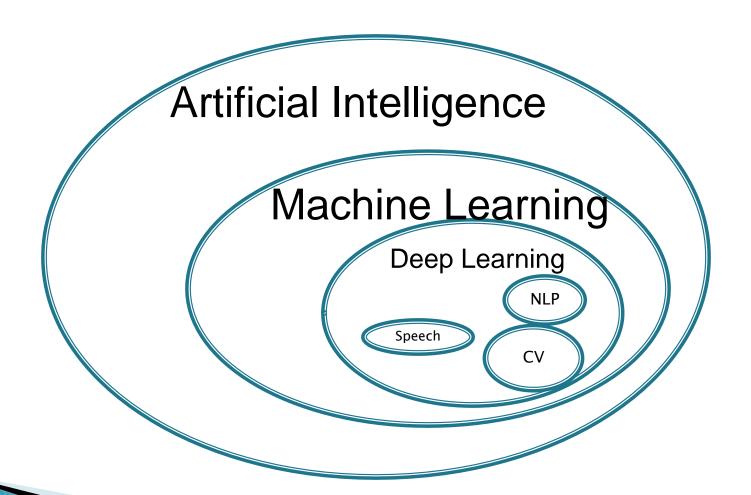


The cat is black in color





#### AI, ML and DL





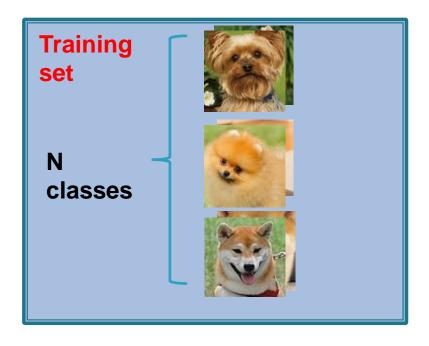
#### It is all about classification

- Classification is a basic instinct of living organisms.
- Human can classify a lot of things in different domains.
- There are a lot of classification tasks which can be divided into different domains.



# Classification task examples

#### **Visual**

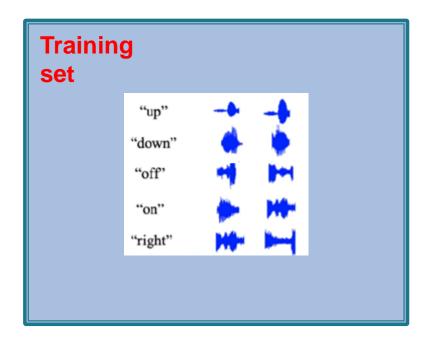


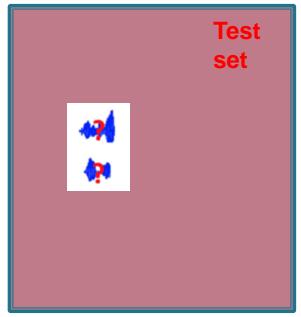




## Classification task examples

#### **Audio**







#### Common in classification tasks

- Data
  - Training set, test set, development set
- Feature extraction
  - How to digitalize the input ?
- Variation and noise
- Model selection



# Supervised vs. unsupervised

- Supervised learning
  - The training data are labeled with their class.
- Unsupervised learning
  - The training data are unlabeled.

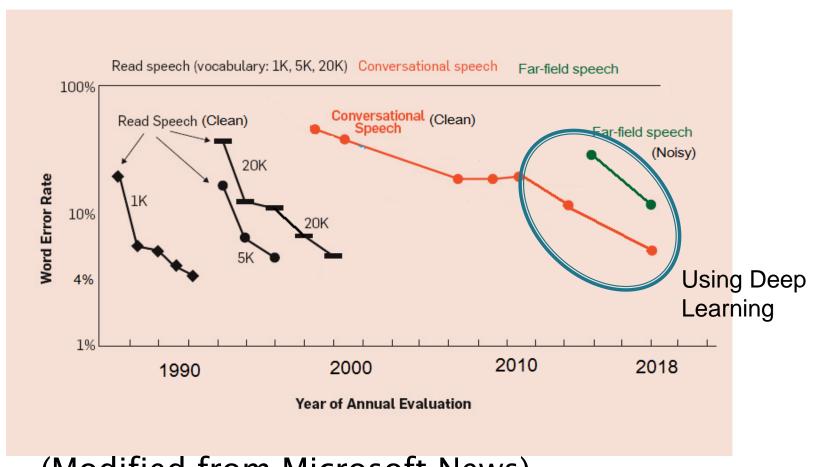


# Generalization vs. overfitting

- Consider there are only 2 training utterances provided to a MT system
  - I want to eat something 我想吃東西
  - He wants to go to school 他想去學校
- After the training, does it know how to translate
  - He wants to eat something



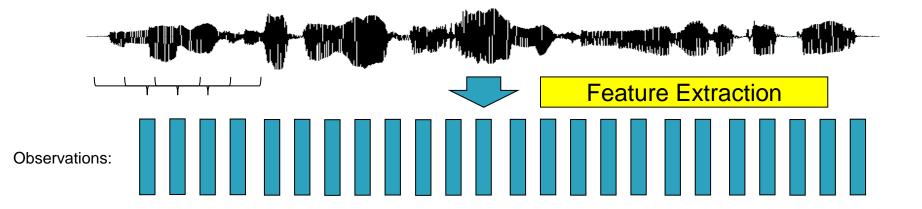
#### Historical Progress in ASR



(Modified from Microsoft News)

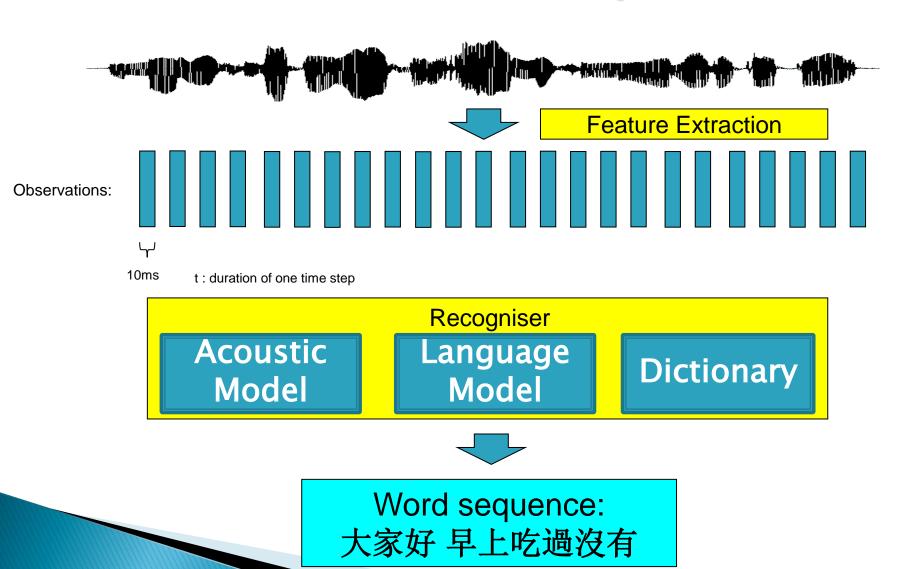


#### Overview of an ASR System





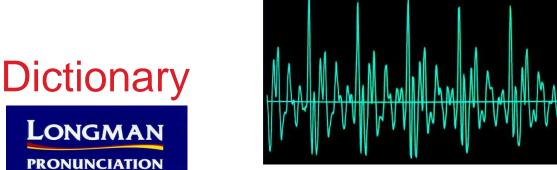
## Overview of an ASR System



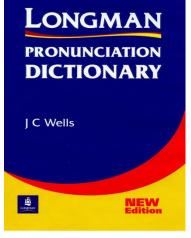


#### Components in an ASR system

#### Acoustic model



Language model



INPUT HIDDEN COUTPUT LAYER
LAYER LAYER
...

in order to

守株待兔



#### Dictionary and Phonemes

Dictionary		
Character / Word	Phonetic Transcription	
我	W AO	
你	N IY	
他	T AA	
早安	Z AW AE N	

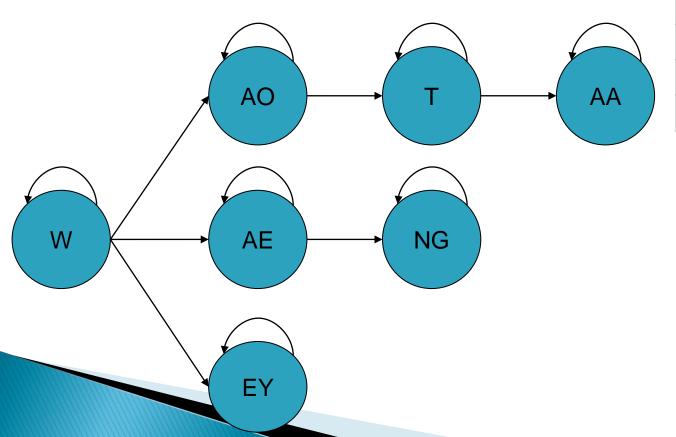
Every language has its own set of phonemes
 Can't pronounce "Sir" with Chinese phonemes



# Hidden Markov Model (HMM)

Observations:

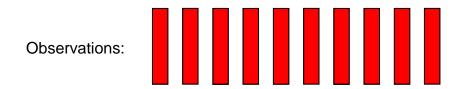


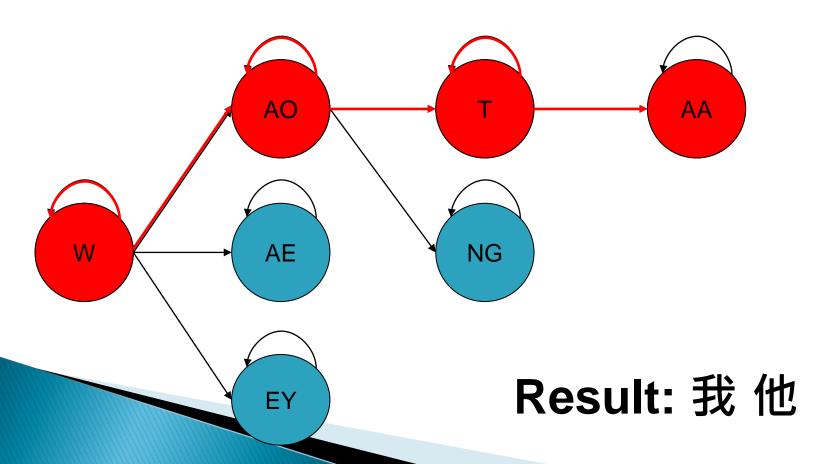


Dictionary		
我	W AO	
王	W AE NG	
為	W EY	
他	T AA	
位	W EY	



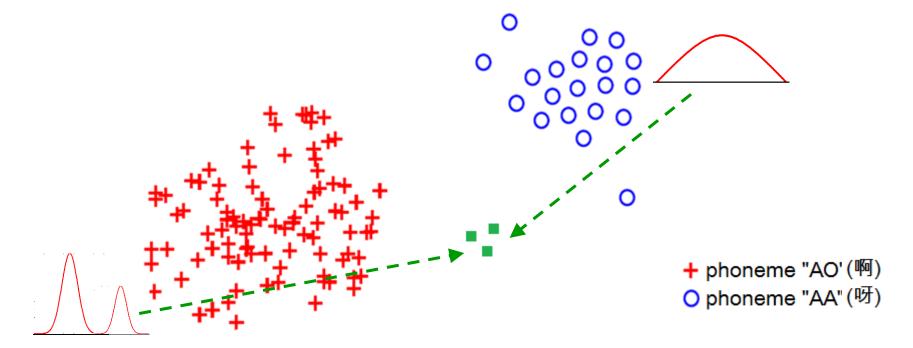
# Hidden Markov Model (HMM)





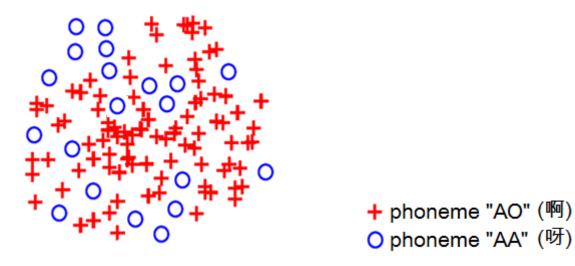
# Conventional Way of Acoustic Modeling: Gaussian Mixture Modeling







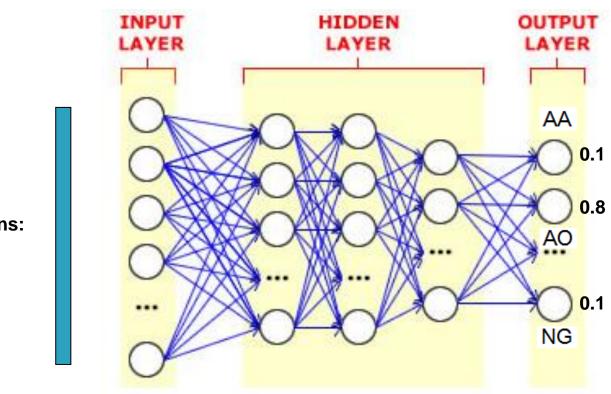
#### Difficult Cases



A lot of confusion, resulting in recognition errors.



#### Modeling with Deep Neural Network



**Observations:** 



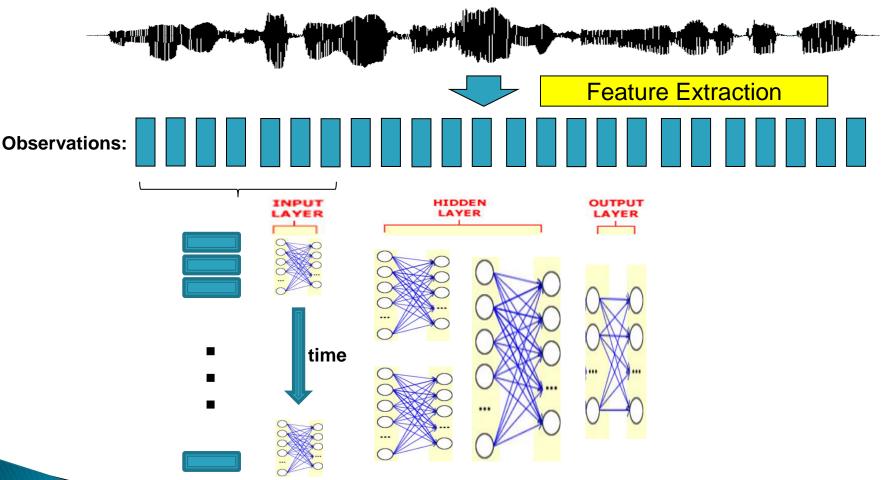
#### Common Choices of Acoustic Model

- Recurrent neural network
  - Long short term memory (LSTM)

- Non-recurrent neural network
  - Convolutional neural network (CNN)
  - Time-delay neural network (TDNN)



## Time-delay DNN (TDNN)



As good as RNN in modeling long range context dependencies but having shorter training time



#### State-of-the-art ASR performance

Two major type of speech: Read speech and Conversational speech.

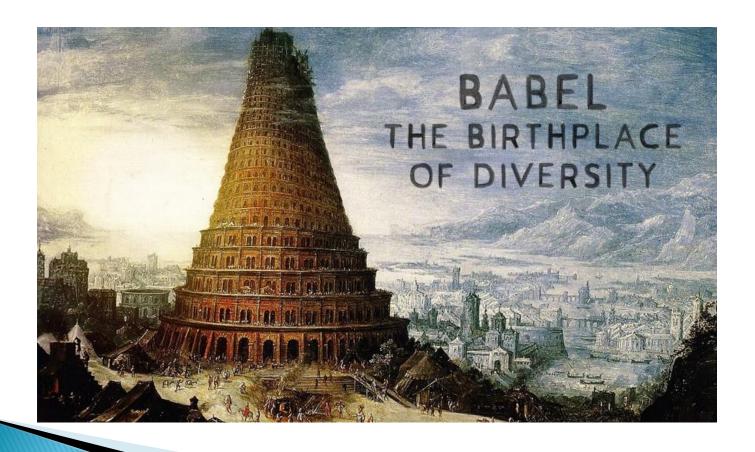
Speech Type	Vocab size	WER
Read	5k chinese words	<3%
Read	20k chinese words	<5%
Read (noisy)	50k-100k chinese words	<10%
Conversational	50k-200k chinese words	<15%
Conversational 50k-200k chinese words		<25%
(noisy)		

 The above figures assume that you have enough training data and under a close talking scenario.



#### **Machine Translation**

■ To reverse the curse of Babel (Bible, Genesis 11:1-9)





#### Why is MT so hard?

- Typology
  - It means systematic cross-linguistic similarities and differences
  - Morphological difference
    - Number of morphemes per word
    - Whether the morphemes have clean boundaries
  - Structural difference
    - SVO (Subject-Verb-Object) languages: English, Mandarin, French
    - SOV (Subject-Object-Verb) languages: Japanese
    - VSO (Verb-Subject-Object) languages: Arabic, Hebrew



#### Why is MT so hard?

- Lexical divergences
  - In English, the word bass can mean a kind of fish or a kind of music instrument. For other languages, they are usually represented by different words.
  - I know the answer vs. I know John
  - Lexical gap
    - Japanese does not have a word for privacy
    - English does not have a word for 篇



#### Rule-based MT (Classical MT)

- It relies on countless built-in linguistic rules and millions of bilingual dictionaries for each language pair.
- Need to be familiar with both languages (the source and the target)



#### Rule-based MT approaches

- Direct approach
  - Chinese: 守 株 待 兔
  - English: defend the tree and wait for a rabbit
- Transfer approach
  - To overcome the structural differences.
  - English: waiting for a rabbit under a tree
- Interlingua approach
  - English: a lazy living style



#### Jokes in MT

- While I am watching a movie:
  - 阿拉丁: 只是有時候, 我覺得我.....
  - 公主: 被困
  - 公主: 就像你無法逃避你的出生
  - 阿拉丁: 對
  - 公主:隱性馬可夫模型

■ Hmm => 隱性馬可夫模型



#### Statistical MT

- Learn from the training data.
- It provides good quality when large and qualified corpora are available.



### Speech technology

- Speech technology is a mixture of
  - Probability and Statistics
  - Signal Processing
  - Linguistic
  - Pattern Classification
  - Machine Learning
  - Artificial Intelligence
  - Deep Learning