

Tiffany McLean
Software Engineer
Lawrenceville, GA 30044

917-291-2389
tamclean324@gmail.com
www.needleinastack.dev
[GitHub](#)
[Connect on LinkedIn](#)

EXPERIENCE

Kenzie Academy -- Indianapolis, IN

Student Coach (Remote)

Sep 2019 – Present

- Aid students with troubleshooting, debugging, and solving complex programming problems
- Identify steps to assist students who are not currently passing achieve a grade of at least 80%
- Assist with whiteboard assessments

Mount Sinai Hospital – New York, NY

Credentials Coordinator

Feb 2018 – Sep 18

- Coordinated the credentialing and re-credentialing process for the Medical Staff and Allied Health
- Ensured requests for privileges were in compliance with the department's delineation of privileges criteria
- Reduced the turnaround time for recredentialing by overhauling the legacy filing system which resulted in a 50% increase in productivity

Sutherland Cloud Source – Rochester, NY

Advance Service Representative (Remote)

May 2015 – Feb 2016

- Accessed customer databases, knowledge resources, and technical applications to perform root cause analysis.
- Verified that requests for privileges were in compliance with the department's delineation of privileges criteria
- Upsold 30% of the customers that wanted to cancel service due to pricing

Memorial Sloan-Kettering Cancer Center – New York, NY

Session Assistant

Jul 2015 – Apr 2017

Physician's Office Assistant

June 2010 – Jan 2014

- Coordinated appointments with internal and external physicians for procedures, consults, and treatments
- Maintained the physicians' academic calendars
- Reduced wait time for treatments by 40% which resulted in an 75% increase in patient satisfaction

PROJECTS

Project: *Kwitter*

Roles: Scrum Master, Product Owner, and Developer

Purpose: To create a clone of a common micro-blogging platform utilizing a given API

Technologies Used: React, Redux, Sematic UI

- Organized daily meetings to direct the end-to-end application lifecycle process
- Merged all Pull Requests (PRs) after conducting a code review.
- Engineered dynamic components, higher-order reducers, and action creators
- Conceptualized and implemented the code logic

EDUCATION

Kenzie Academy – Indianapolis, IN

July 2020

Full Stack Engineer

Colorado Technical University – Colorado Springs, CO

December 2009

Bachelor of Science in Business Administration Management

TECHNOLOGIES

Frontend: JavaScript, React, Redux, HTML5, CSS3, Material UI, Semantic UI, Bootstrap

Backend: Python, Django, Node.js Express.js

Systems: Unix/Linux, Windows, and Mac OS

Version Control: Git and GitFlow

Software: IDX-tend, EPIC, Mckesson PHS, Cerner, Cadence, The Network Connection, Netexchange Pro, Client Service System (CSS)