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EXPERIENCE

Kenzie Academy -- Indianapolis, IN

Software Engineer Coach (Remote)

Sep 2019 – Present

- Aid students with troubleshooting, debugging, and solving complex programming problems
- Identify steps to assist students who are not currently passing achieve a grade of at least 80%
- Assist with whiteboard assessments

Student (Remote)

July 2019 – July 2020

- With my team, I created a clone of a common micro-blogging platform utilizing a given API. Technologies used included; React, Redux, and Semantic UI. During the project I held the positions of Scrum Master, Product Owner and Developer to accomplish the following:
 - Organized daily meetings to direct the end-to-end application lifecycle process
 - Merged all Pull Requests (PRs) after I conducted code reviews.
 - Engineered dynamic *components, higher-order reducers, and action creators*
 - Conceptualized and implemented the code logic

Mount Sinai Hospital – New York, NY

Credentials Coordinator

Feb 2018 – Sep 18

- Coordinated the credentialing and re-credentialing process for the Medical Staff and Allied Health
- Ensured requests for privileges were in compliance with the department's delineation of privileges criteria
- Reduced the turnaround time for re-credentialing by overhauling the legacy filing system which resulted in a 50% increase in productivity

Sutherland Cloud Source – Rochester, NY

Advance Service Representative (Remote)

May 2015 – Feb 2016

- Accessed customer databases, knowledge resources, and technical applications to perform root cause analysis.
- Verified that requests for privileges were in compliance with the department's delineation of privileges criteria
- Upsold 30% of the customers that wanted to cancel service due to pricing

Memorial Sloan-Kettering Cancer Center – New York, NY

Session Assistant

Jan 2014 – Apr 2017

Physician's Office Assistant

June 2010 – Jan 2014

- Coordinated appointments with internal and external physicians for procedures, consults, and treatments
- Maintained the physicians' academic calendars
- Reduced wait time for treatments by 40% which resulted in a 75% increase in patient satisfaction

EDUCATION

Kenzie Academy – Indianapolis, IN

Full Stack Engineer

July 2020

Colorado Technical University – Colorado Springs, CO

Bachelor of Science in Business Administration

December 2009

TECHNOLOGIES

Frontend: JavaScript, React, Redux, HTML5, CSS3, Material UI, Semantic UI, Bootstrap
Backend: Python, Django, Node.js Express.js
Systems: Unix/Linux, Windows, and Mac OS
Version Control: Git and GitFlow

Software: IDX-tend, EPIC, McKesson PHS, Cerner, Cadence, The Network Connection, Netexchange Pro, Client Service System (CSS)