

ARIES SUGHALI EFFENDY



Quality Assurance Engineer

📍 Merauke, Indonesia
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Professional Summary

Detailed-oriented Quality Assurance Engineer and Technical Support Specialist with hands-on experience in manual and automation testing, device troubleshooting, and technical operations. Skilled in designing and executing test cases, identifying software defects, and ensuring smooth functionality of MPOS devices and applications. Experienced in using Cypress, Playwright, Postman, and Azure DevOps, as well as providing frontline technical support, device installation, and data monitoring for operational and tax reporting needs. Strong problem-solving, communication, and collaboration skills within Agile environments.

Work Experience

PT Transaksi Monitor Digital – Technical Support

Juli 2025 – Present

- Installed and configured MPOS devices and supporting applications at client locations.
- Monitored device usage, performance, and potential hardware issues to ensure smooth and reliable operations.
- Ensured the availability and accuracy of transaction data, including data extraction processes needed for tax reporting.
- Provided technical support and troubleshooting for MPOS hardware and software issues.
- Coordinated with internal teams for device maintenance, system updates, and issue escalation.

PT Dwidata Talenta Prima – QA Engineer

Sep 2023 – Sep 2024

- Designed and executed 100+ test cases based on user stories and acceptance criteria
- Conducted manual testing to validate application functionality
- Developed automated tests using Cypress and Playwright
- Performed load/performance testing using JMeter
- Reported bugs and managed defect tracking via Azure DevOps

Dinas PUPR Provinsi Maluku – Administrative Staff

Jan 2019 – Aug 2023

- Managed land data for the TORA (Agrarian Reform) program
- Monitored and evaluated project data
- Handled data errors and supported administrative project needs

Education

Fajar University

Bachelor's Degree in Electrical Engineering (2013 – 2017)

Certifications & Courses

- Belajar Membuat Front-End Web untuk Pemula – Dicoding (May 2025)
- Belajar Dasar Pemrograman Web – Dicoding (Feb 2025)
- Belajar Dasar Pemrograman JavaScript – Dicoding (Nov 2024)
- Quality Assurance Engineer Bootcamp – Coding.id (May 2023)
Manual & Automation Testing, API Testing, Bug Reporting, Katalon Studio
- Memulai Pemrograman dengan Kotlin – Dicoding (Jul 2022)
- Test Automation Engineer – UiPath Academy (In Progress)

Skills

Technical Support : Hardware & Software Troubleshooting, MPOS System Handling, Device Monitoring, Remote Support Tools, Network Basics (Ping/Telnet), Log Analysis (basic), Data Extraction

Testing Tools : Cypress, Playwright, Katalon Studio, Postman, JMeter (basic)

Test Skills : Manual Testing, Automation Testing, Test Case Design, Bug Reporting

Tech & Tools : JavaScript, SQL (basic), HTML/CSS, Azure DevOps, Figma, MS Office

Methodology : Agile / Scrum

Soft Skills : Communication, Teamwork, Problem Solving, Adaptability, User Support

Languages

Bahasa Indonesia (native) , English (basic)