



October 2025

Financial Monthly Service Level Review



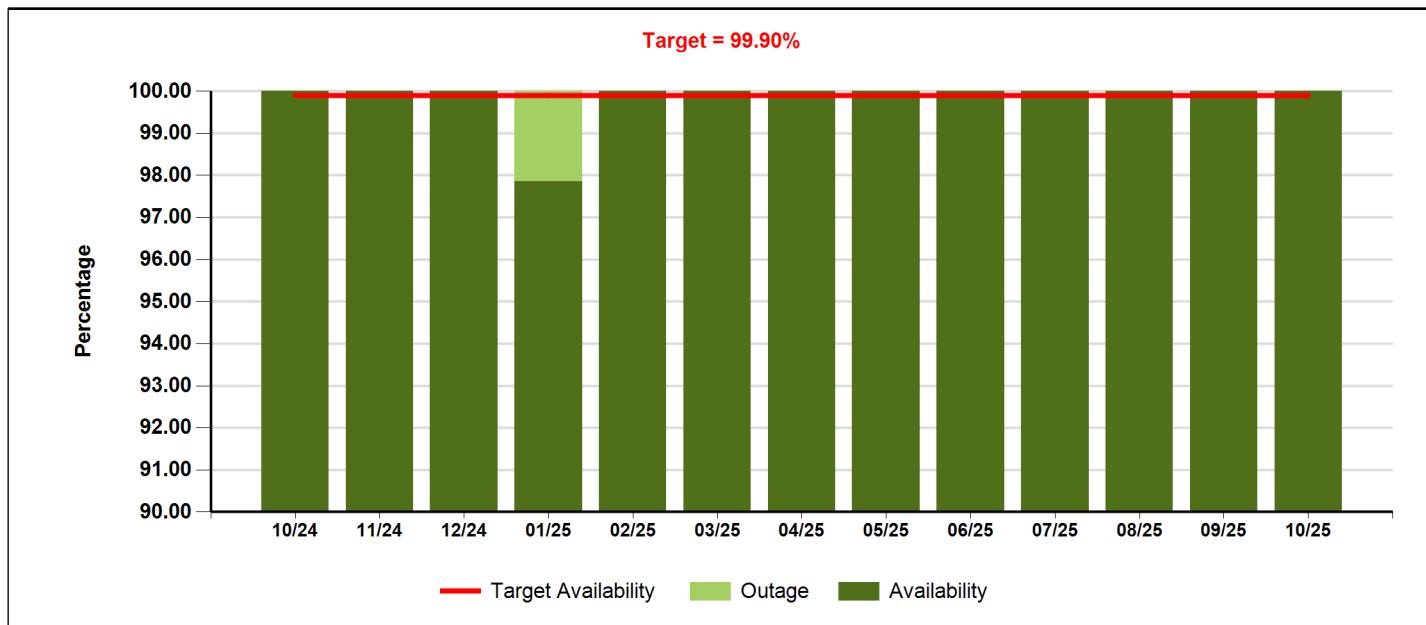
Robert Kelly
Client Relationship-Delivery Manager

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Email: Robert.Kelly@fisglobal.com

Executive Overview

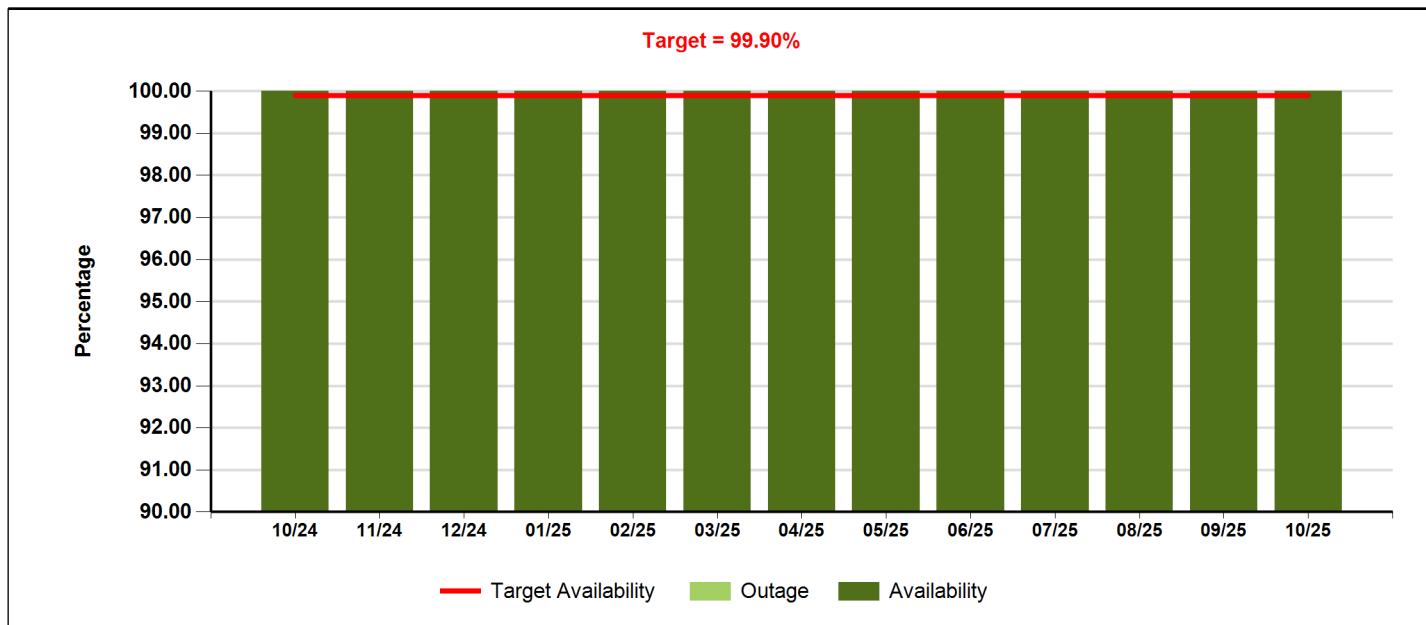
| MONTH ENDING: October 2025 | APPLICATION AVAILABILITY REPORT | | | | |
|-------------------------------|--|----------------------------|------------------------|------------------------|-------------------------------|
| APPLICATIONS | TOTAL AVAILABILITY MINUTES | TOTAL OUTAGE MINUTES | TARGET AVAILABILITY | ACTUAL AVAILABILITY | TIMES ARE CENTRAL TIME |
| MAINFRAME | 43680 | 0 | 99.90% | 100.00% | 24x7 except 1AM-5AM Sun maint |
| NETWORK | 44640 | 0 | 99.90% | 100.00% | 24x7 |
| | COMMENTS: * 'Outage' reflects only downtime minutes resulting from Fidelity issues. Please See 'Outage' report for details on any outage | | | | |

Mainframe Availability



| | Availability | Outage | Target | Total Available Minutes | Total Outage Minutes |
|----------|--------------|--------|--------|-------------------------|----------------------|
| Oct-2024 | 100.00% | 0.00% | 99.90% | 43680 | 0 |
| Nov-2024 | 100.00% | 0.00% | 99.90% | 42240 | 0 |
| Dec-2024 | 100.00% | 0.00% | 99.90% | 43440 | 0 |
| Jan-2025 | 97.86% | 2.14% | 99.90% | 42747 | 933 |
| Feb-2025 | 100.00% | 0.00% | 99.90% | 39360 | 0 |
| Mar-2025 | 100.00% | 0.00% | 99.90% | 43440 | 0 |
| Apr-2025 | 100.00% | 0.00% | 99.90% | 42240 | 0 |
| May-2025 | 100.00% | 0.00% | 99.90% | 43680 | 0 |
| Jun-2025 | 100.00% | 0.00% | 99.90% | 42000 | 0 |
| Jul-2025 | 100.00% | 0.00% | 99.90% | 43680 | 0 |
| Aug-2025 | 100.00% | 0.00% | 99.90% | 43440 | 0 |
| Sep-2025 | 100.00% | 0.00% | 99.90% | 42240 | 0 |
| Oct-2025 | 100.00% | 0.00% | 99.90% | 43680 | 0 |

Network Availability



| | Availability | Outage | Target | Total Available Minutes | Total Outage Minutes |
|----------|--------------|--------|--------|-------------------------|----------------------|
| Oct-2024 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Nov-2024 | 100.00% | 0.00% | 99.90% | 43200 | 0 |
| Dec-2024 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Jan-2025 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Feb-2025 | 100.00% | 0.00% | 99.90% | 40320 | 0 |
| Mar-2025 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Apr-2025 | 100.00% | 0.00% | 99.90% | 43200 | 0 |
| May-2025 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Jun-2025 | 100.00% | 0.00% | 99.90% | 43200 | 0 |
| Jul-2025 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Aug-2025 | 100.00% | 0.00% | 99.90% | 44640 | 0 |
| Sep-2025 | 100.00% | 0.00% | 99.90% | 43200 | 0 |
| Oct-2025 | 100.00% | 0.00% | 99.90% | 44640 | 0 |

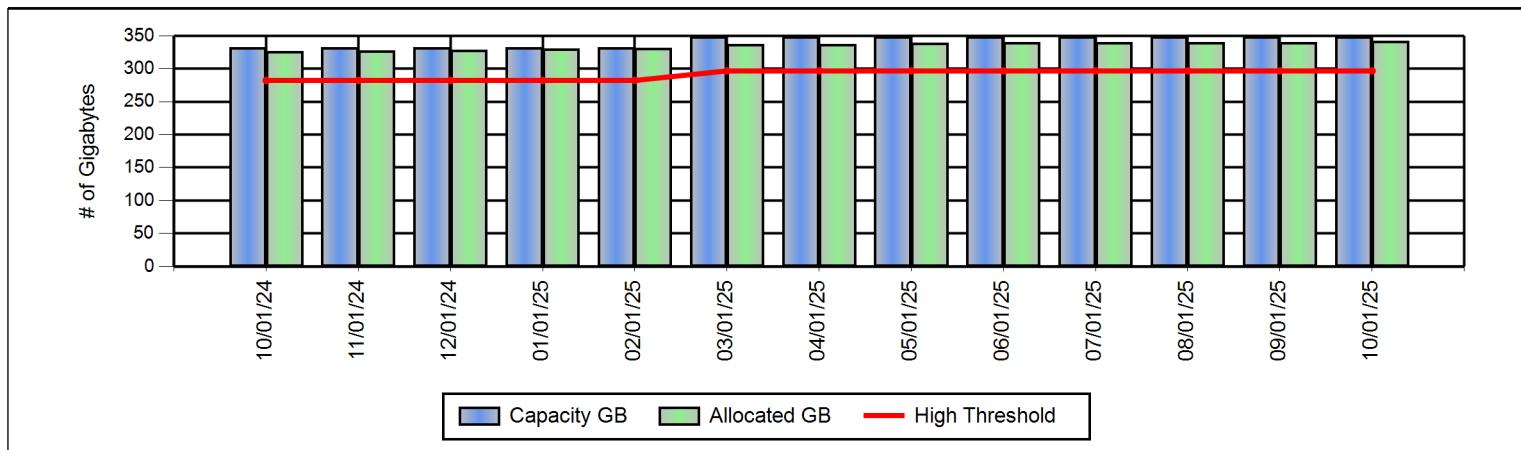
Outage Details

If data is not present, no issues reported this month

| Client | Number | Priority | Impact Start | Impact End | Outage Duration | SLA Impacted Item | RCA Number |
|--------|--------|----------|--------------|------------|-----------------|-------------------|------------|
| | | | | | | | |

DASD Monthly - CUT

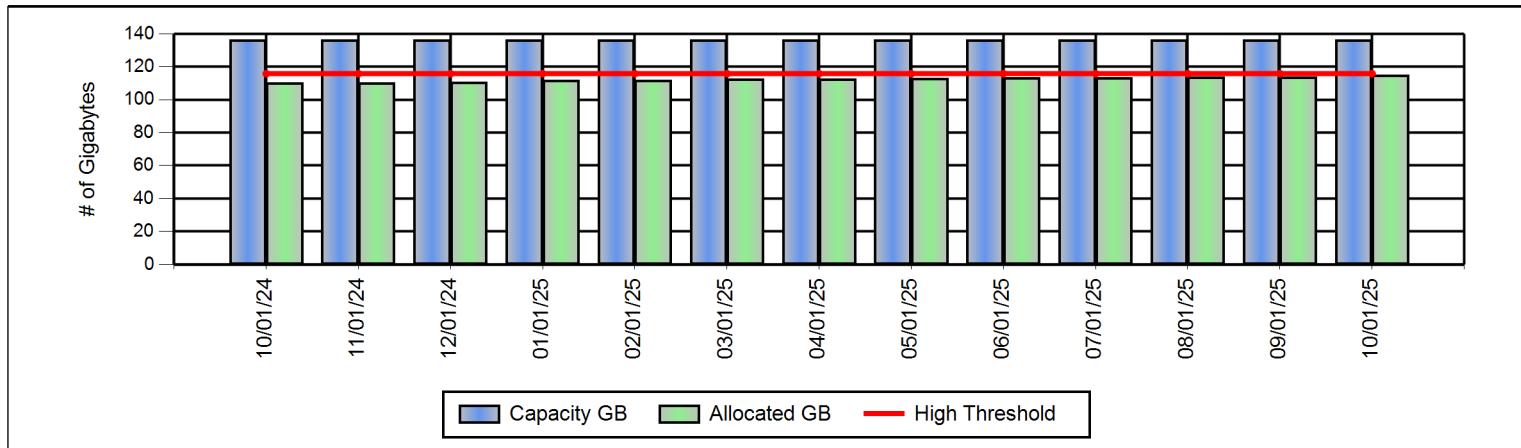
DR3ATEST



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 332.05 | 326.84 | 282.24 | 98 % | 51 |
| 11/01/24 | 332.05 | 327.39 | 282.24 | 98 % | 51 |
| 12/01/24 | 332.05 | 328.28 | 282.24 | 98 % | 51 |
| 01/01/25 | 332.05 | 330.65 | 282.24 | 99 % | 51 |
| 02/01/25 | 332.05 | 331.37 | 282.24 | 99 % | 51 |
| 03/01/25 | 349.08 | 336.97 | 296.72 | 96 % | 53 |
| 04/01/25 | 349.08 | 337.26 | 296.72 | 96 % | 53 |
| 05/01/25 | 349.08 | 338.87 | 296.72 | 97 % | 53 |
| 06/01/25 | 349.08 | 339.67 | 296.72 | 97 % | 53 |
| 07/01/25 | 349.08 | 340.05 | 296.72 | 97 % | 53 |
| 08/01/25 | 349.08 | 340.19 | 296.72 | 97 % | 53 |
| 09/01/25 | 349.08 | 340.17 | 296.72 | 97 % | 53 |
| 10/01/25 | 349.08 | 341.85 | 296.72 | 97 % | 53 |

DASD Monthly - CUT

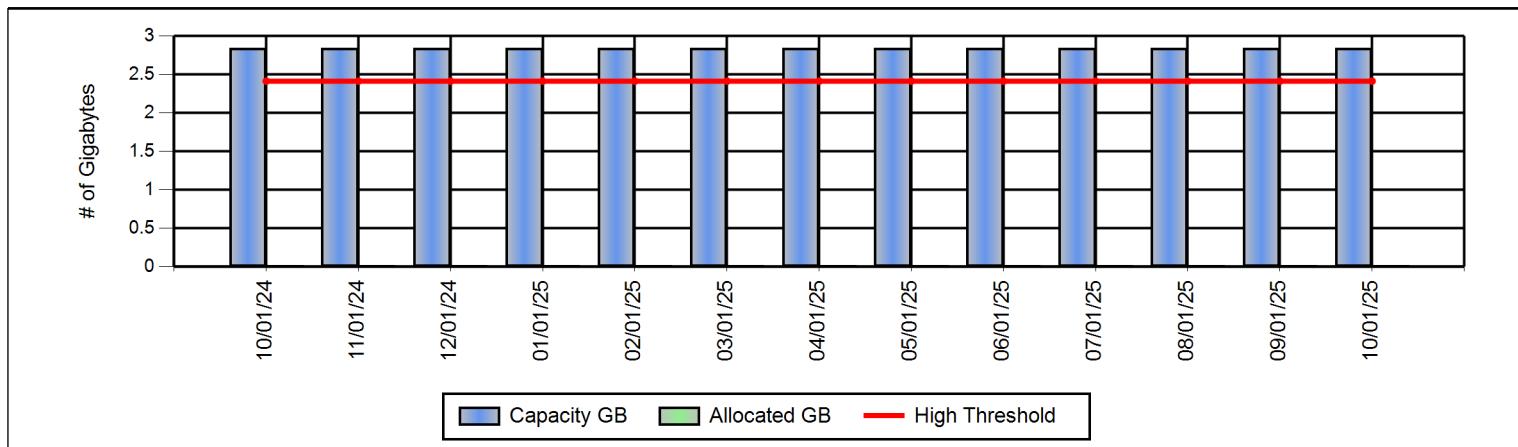
DR3LPROD



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 136.23 | 110.31 | 115.79 | 80 % | 40 |
| 11/01/24 | 136.23 | 110.45 | 115.79 | 81 % | 40 |
| 12/01/24 | 136.23 | 110.75 | 115.79 | 81 % | 40 |
| 01/01/25 | 136.23 | 111.76 | 115.79 | 82 % | 40 |
| 02/01/25 | 136.23 | 111.94 | 115.79 | 82 % | 40 |
| 03/01/25 | 136.23 | 112.49 | 115.79 | 82 % | 40 |
| 04/01/25 | 136.23 | 112.85 | 115.79 | 82 % | 40 |
| 05/01/25 | 136.23 | 113.07 | 115.79 | 83 % | 40 |
| 06/01/25 | 136.23 | 113.39 | 115.79 | 83 % | 40 |
| 07/01/25 | 136.23 | 113.61 | 115.79 | 83 % | 40 |
| 08/01/25 | 136.23 | 114.00 | 115.79 | 83 % | 40 |
| 09/01/25 | 136.23 | 113.88 | 115.79 | 83 % | 40 |
| 10/01/25 | 136.23 | 114.88 | 115.79 | 84 % | 40 |

DASD Monthly - CUT

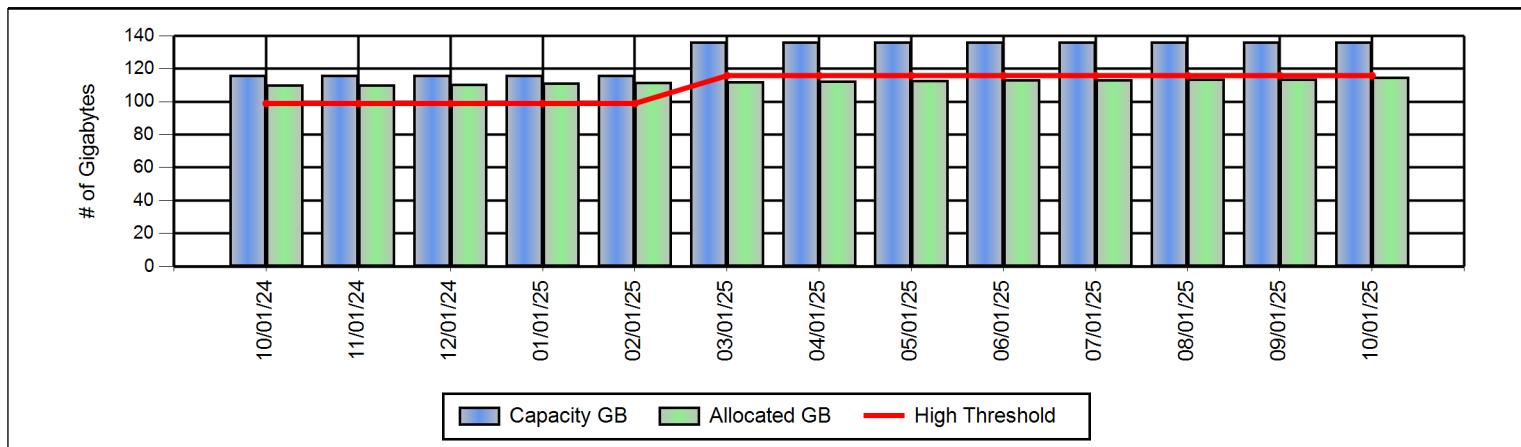
DUMP



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 11/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 12/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 01/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 02/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 03/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 04/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 05/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 06/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 07/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 08/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 09/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 10/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |

DASD Monthly - CUT

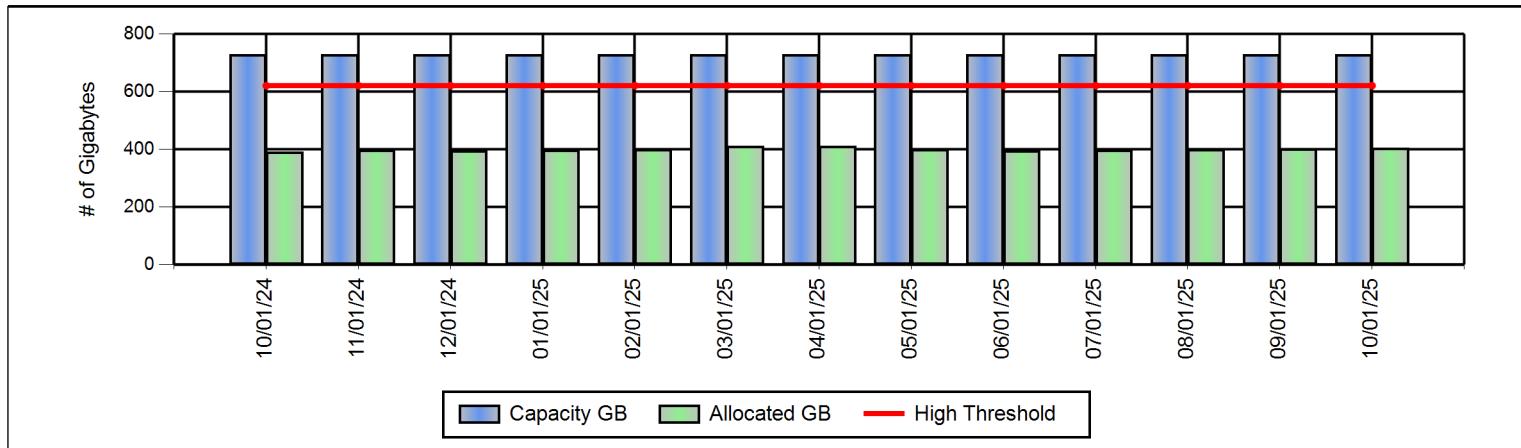
FCSPPOOL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 116.36 | 110.19 | 98.91 | 94 % | 41 |
| 11/01/24 | 116.36 | 110.33 | 98.91 | 94 % | 41 |
| 12/01/24 | 116.36 | 110.62 | 98.91 | 95 % | 41 |
| 01/01/25 | 116.36 | 111.63 | 98.91 | 95 % | 41 |
| 02/01/25 | 116.36 | 111.82 | 98.91 | 96 % | 41 |
| 03/01/25 | 136.23 | 112.40 | 115.79 | 82 % | 48 |
| 04/01/25 | 136.23 | 112.79 | 115.79 | 82 % | 48 |
| 05/01/25 | 136.23 | 113.01 | 115.79 | 82 % | 48 |
| 06/01/25 | 136.23 | 113.32 | 115.79 | 83 % | 48 |
| 07/01/25 | 136.23 | 113.55 | 115.79 | 83 % | 48 |
| 08/01/25 | 136.23 | 113.94 | 115.79 | 83 % | 48 |
| 09/01/25 | 136.23 | 113.82 | 115.79 | 83 % | 48 |
| 10/01/25 | 136.23 | 114.82 | 115.79 | 84 % | 48 |

DASD Monthly - CUT

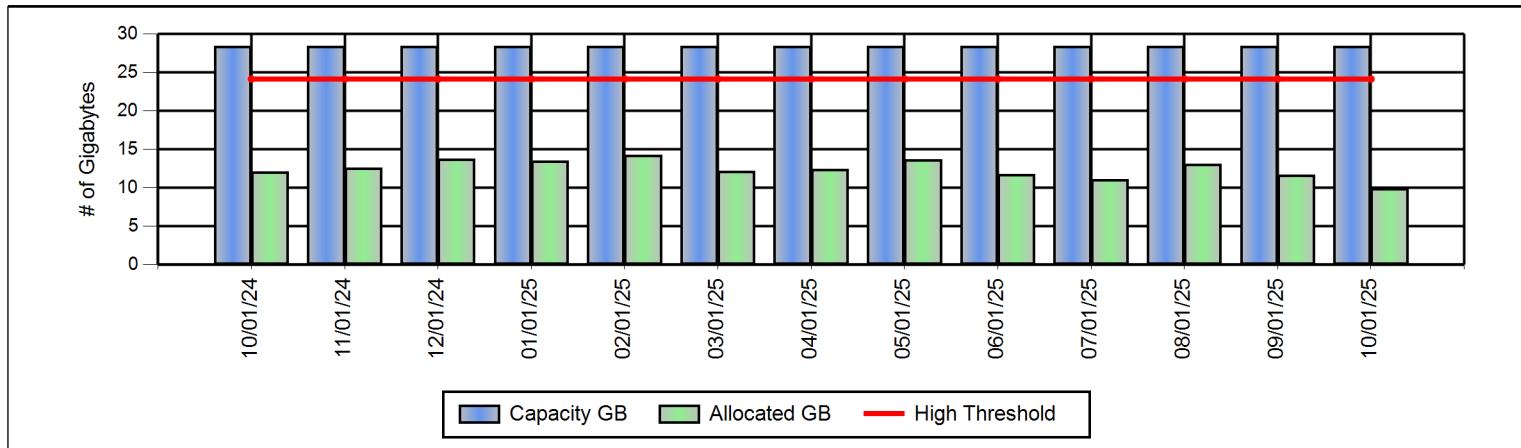
FLASHVOL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 729.37 | 390.61 | 619.97 | 53 % | 235 |
| 11/01/24 | 729.37 | 396.42 | 619.97 | 54 % | 235 |
| 12/01/24 | 729.37 | 395.34 | 619.97 | 54 % | 235 |
| 01/01/25 | 729.37 | 396.90 | 619.97 | 54 % | 235 |
| 02/01/25 | 729.37 | 399.90 | 619.97 | 54 % | 235 |
| 03/01/25 | 729.37 | 411.48 | 619.97 | 56 % | 235 |
| 04/01/25 | 729.37 | 409.38 | 619.97 | 56 % | 235 |
| 05/01/25 | 729.37 | 399.92 | 619.97 | 54 % | 235 |
| 06/01/25 | 729.37 | 395.42 | 619.97 | 54 % | 235 |
| 07/01/25 | 729.37 | 397.12 | 619.97 | 54 % | 235 |
| 08/01/25 | 729.37 | 399.15 | 619.97 | 54 % | 235 |
| 09/01/25 | 729.37 | 402.66 | 619.97 | 55 % | 235 |
| 10/01/25 | 729.37 | 402.77 | 619.97 | 55 % | 235 |

DASD Monthly - CUT

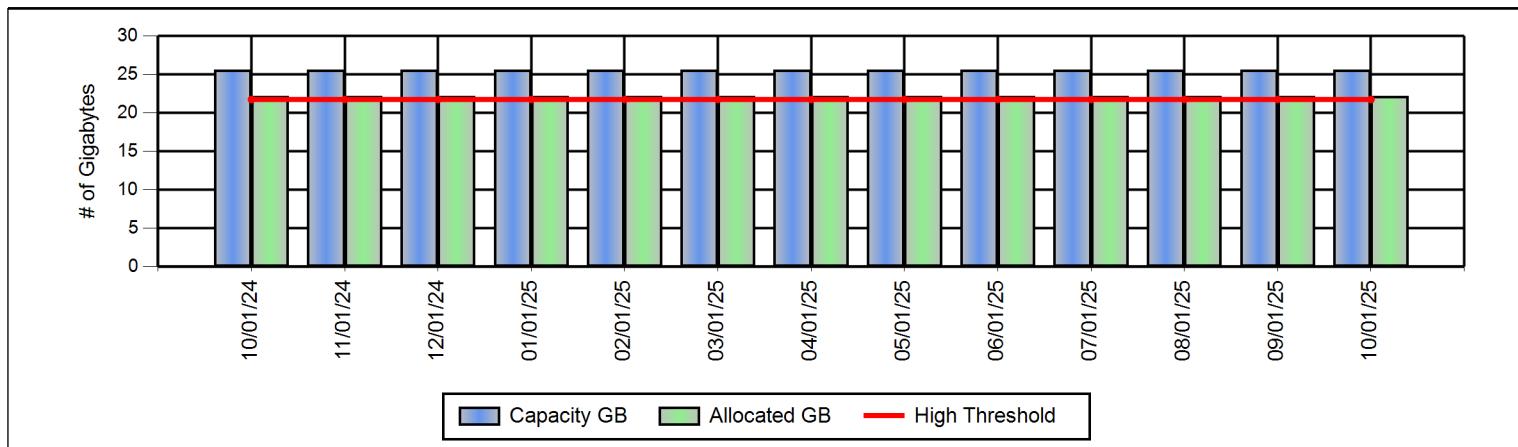
JOURNAL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 28.38 | 12.06 | 24.12 | 42 % | 10 |
| 11/01/2024 | 28.38 | 12.57 | 24.12 | 44 % | 10 |
| 12/01/2024 | 28.38 | 13.73 | 24.12 | 48 % | 10 |
| 01/01/2025 | 28.38 | 13.48 | 24.12 | 47 % | 10 |
| 02/01/2025 | 28.38 | 14.19 | 24.12 | 49 % | 10 |
| 03/01/2025 | 28.38 | 12.12 | 24.12 | 42 % | 10 |
| 04/01/2025 | 28.38 | 12.38 | 24.12 | 43 % | 10 |
| 05/01/2025 | 28.38 | 13.67 | 24.12 | 48 % | 10 |
| 06/01/2025 | 28.38 | 11.75 | 24.12 | 41 % | 10 |
| 07/01/2025 | 28.38 | 11.08 | 24.12 | 39 % | 10 |
| 08/01/2025 | 28.38 | 13.07 | 24.12 | 46 % | 10 |
| 09/01/2025 | 28.38 | 11.61 | 24.12 | 40 % | 10 |
| 10/01/2025 | 28.38 | 9.89 | 24.12 | 34 % | 10 |

DASD Monthly - CUT

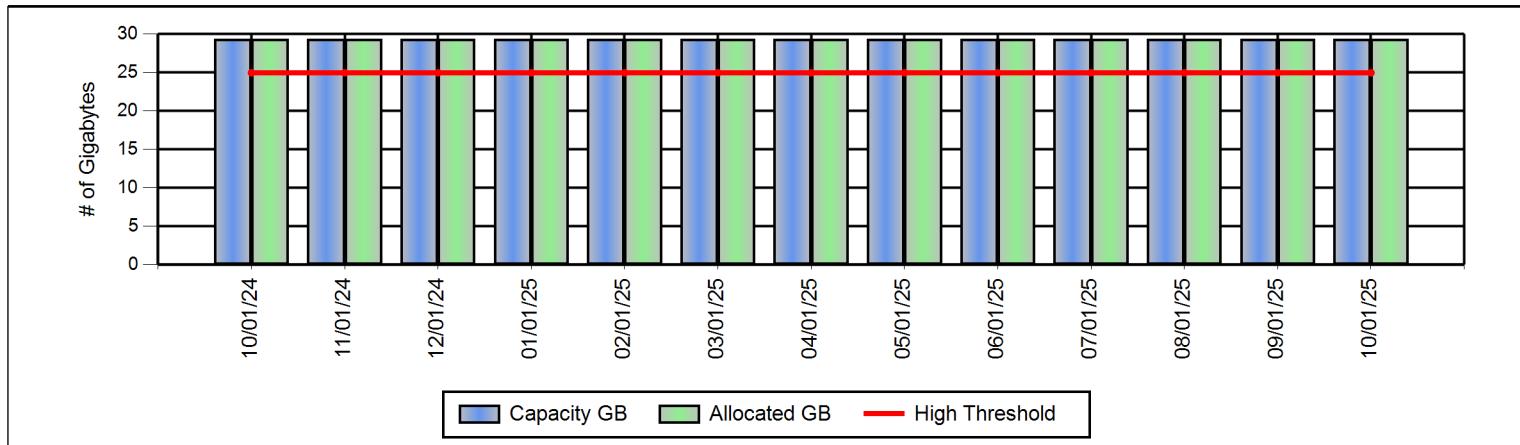
NDVR



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 11/01/24 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 12/01/24 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 01/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 02/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 03/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 04/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 05/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 06/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 07/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 08/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 09/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |
| 10/01/25 | 25.54 | 21.12 | 21.71 | 86 % | 3 |

DASD Monthly - CUT

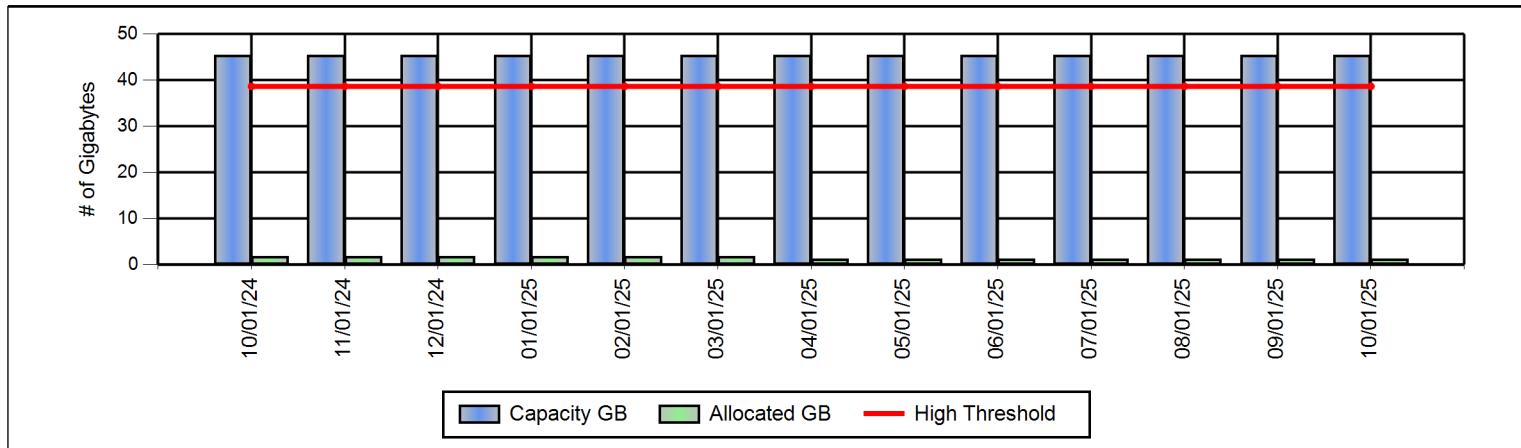
PAGE



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 11/01/24 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 12/01/24 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 01/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 02/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 03/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 04/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 05/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 06/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 07/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 08/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 09/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |
| 10/01/25 | 29.33 | 29.32 | 24.93 | 99 % | 11 |

DASD Monthly - CUT

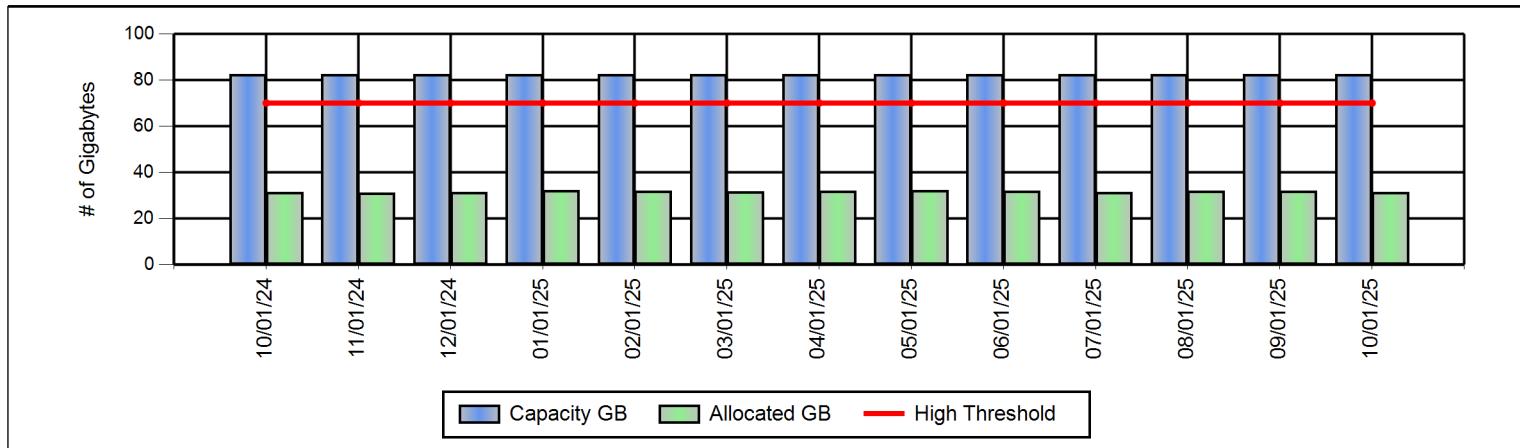
PASSTHRU



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 11/01/24 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 12/01/24 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 01/01/25 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 02/01/25 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 03/01/25 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 04/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 05/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 06/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 07/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 08/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 09/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 10/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |

DASD Monthly - CUT

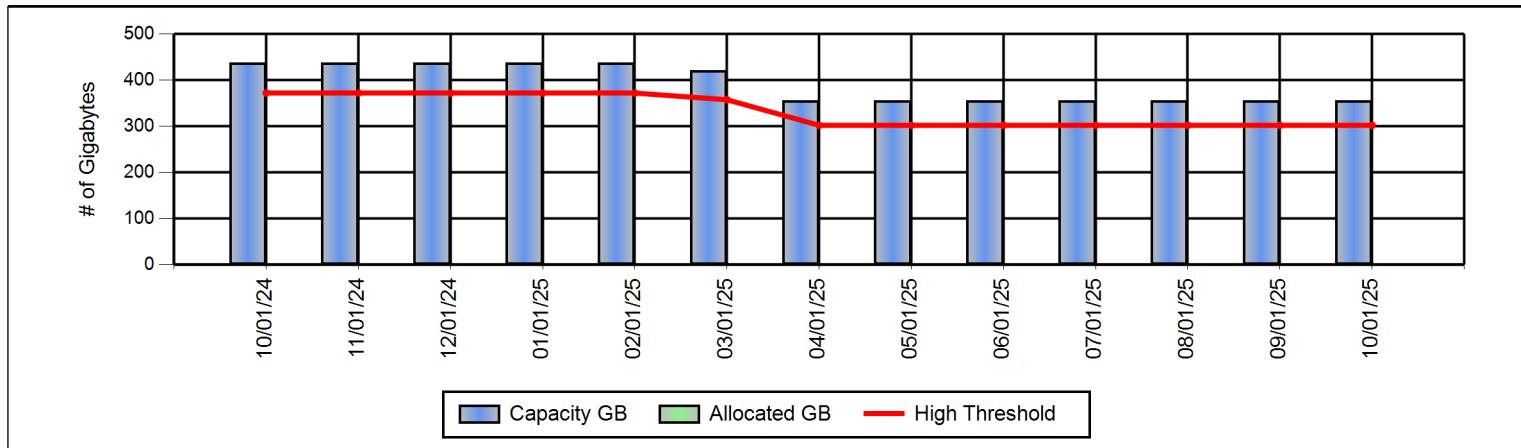
PRODUSER



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 82.30 | 31.42 | 69.96 | 38 % | 29 |
| 11/01/24 | 82.30 | 31.05 | 69.96 | 37 % | 29 |
| 12/01/24 | 82.30 | 31.28 | 69.96 | 38 % | 29 |
| 01/01/25 | 82.30 | 32.09 | 69.96 | 38 % | 29 |
| 02/01/25 | 82.30 | 31.96 | 69.96 | 38 % | 29 |
| 03/01/25 | 82.30 | 31.50 | 69.96 | 38 % | 29 |
| 04/01/25 | 82.30 | 31.78 | 69.96 | 38 % | 29 |
| 05/01/25 | 82.30 | 32.26 | 69.96 | 39 % | 29 |
| 06/01/25 | 82.30 | 31.82 | 69.96 | 38 % | 29 |
| 07/01/25 | 82.30 | 31.25 | 69.96 | 37 % | 29 |
| 08/01/25 | 82.30 | 31.89 | 69.96 | 38 % | 29 |
| 09/01/25 | 82.30 | 31.91 | 69.96 | 38 % | 29 |
| 10/01/25 | 82.30 | 31.38 | 69.96 | 38 % | 29 |

DASD Monthly - CUT

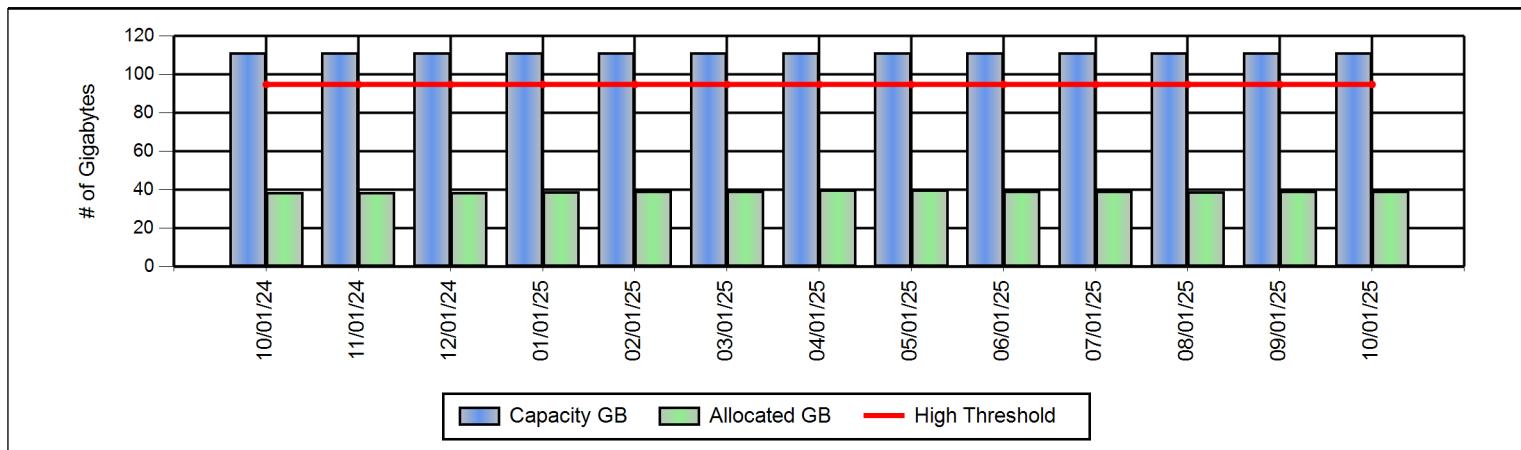
RESERVE



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 437.06 | 0.82 | 371.50 | 0 % | 96 |
| 11/01/24 | 437.06 | 0.82 | 371.50 | 0 % | 96 |
| 12/01/24 | 437.06 | 0.82 | 371.50 | 0 % | 96 |
| 01/01/25 | 437.06 | 0.82 | 371.50 | 0 % | 96 |
| 02/01/25 | 437.06 | 0.82 | 371.50 | 0 % | 96 |
| 03/01/25 | 420.03 | 0.82 | 357.02 | 0 % | 94 |
| 04/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |
| 05/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |
| 06/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |
| 07/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |
| 08/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |
| 09/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |
| 10/01/25 | 354.75 | 0.60 | 301.54 | 0 % | 71 |

DASD Monthly - CUT

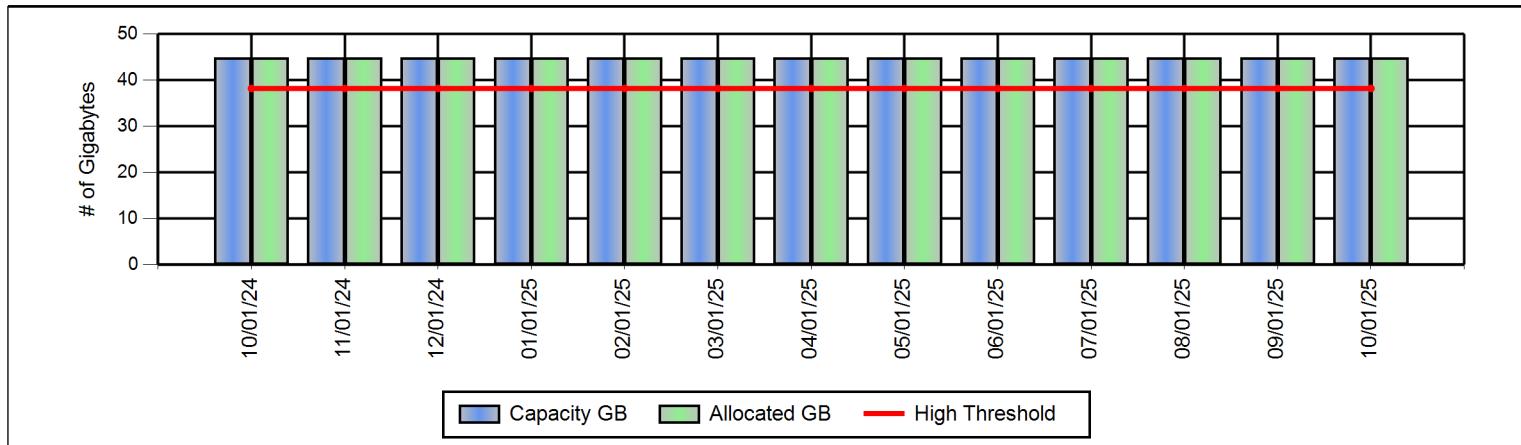
RUNTIME



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 111.38 | 38.63 | 94.67 | 34 % | 4 |
| 11/01/24 | 111.38 | 38.62 | 94.67 | 34 % | 4 |
| 12/01/24 | 111.38 | 38.66 | 94.67 | 34 % | 4 |
| 01/01/25 | 111.38 | 39.01 | 94.67 | 35 % | 4 |
| 02/01/25 | 111.38 | 39.21 | 94.67 | 35 % | 4 |
| 03/01/25 | 111.38 | 39.35 | 94.67 | 35 % | 4 |
| 04/01/25 | 111.38 | 39.97 | 94.67 | 35 % | 4 |
| 05/01/25 | 111.38 | 39.89 | 94.67 | 35 % | 4 |
| 06/01/25 | 111.38 | 39.40 | 94.67 | 35 % | 4 |
| 07/01/25 | 111.38 | 39.09 | 94.67 | 35 % | 4 |
| 08/01/25 | 111.38 | 39.05 | 94.67 | 35 % | 4 |
| 09/01/25 | 111.38 | 39.34 | 94.67 | 35 % | 4 |
| 10/01/25 | 111.38 | 39.09 | 94.67 | 35 % | 4 |

DASD Monthly - CUT

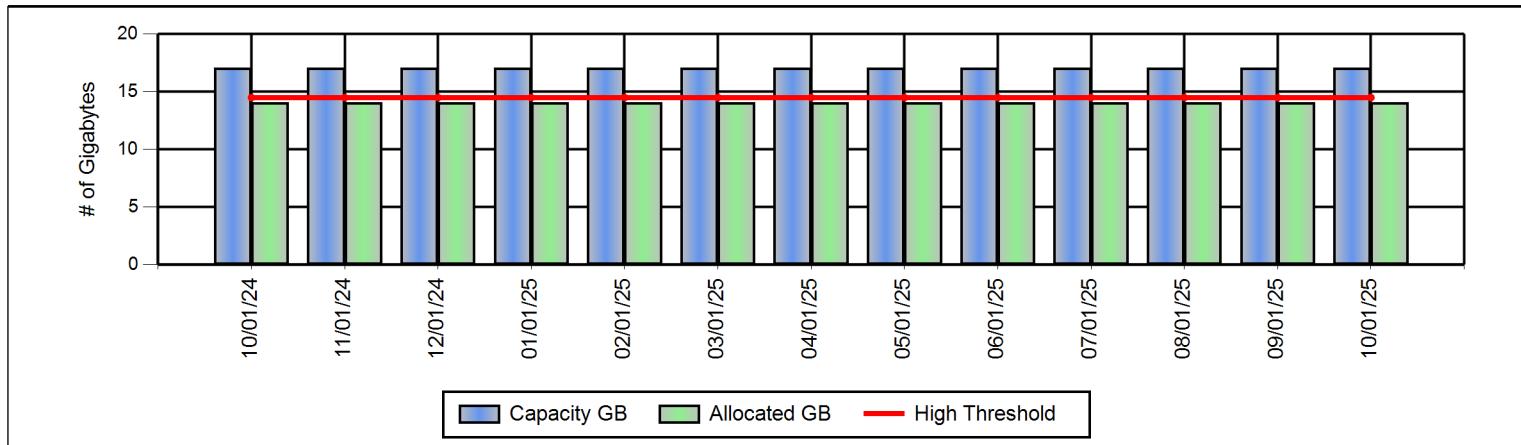
SAR



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 11/01/24 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 12/01/24 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 01/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 02/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 03/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 04/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 05/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 06/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 07/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 08/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 09/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |
| 10/01/25 | 44.87 | 44.87 | 38.14 | 99 % | 7 |

DASD Monthly - CUT

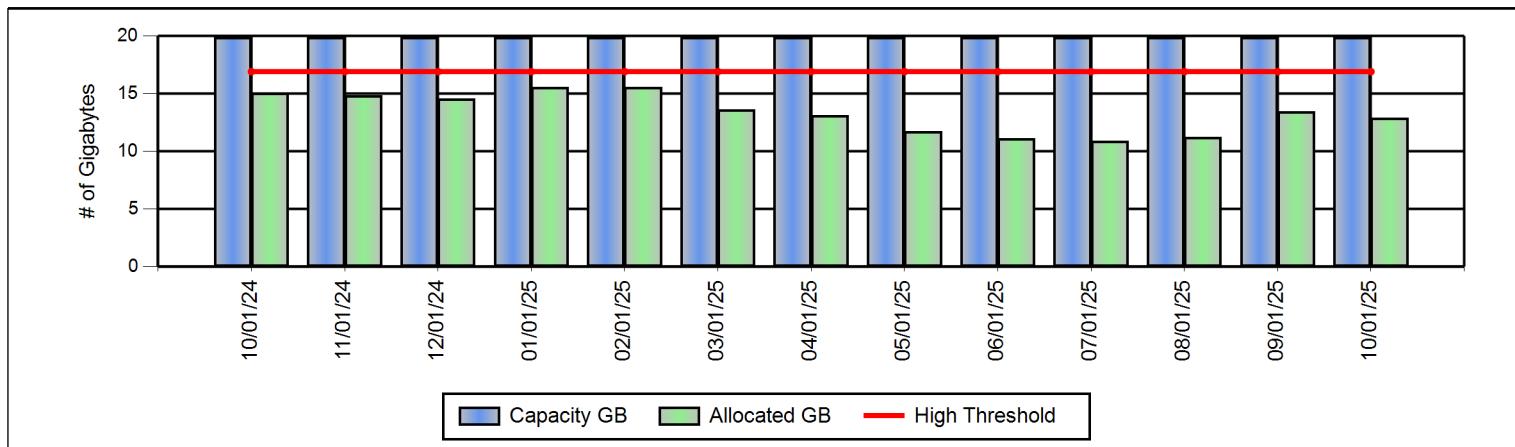
SERVSG



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 11/01/24 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 12/01/24 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 01/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 02/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 03/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 04/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 05/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 06/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 07/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 08/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 09/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 10/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |

DASD Monthly - CUT

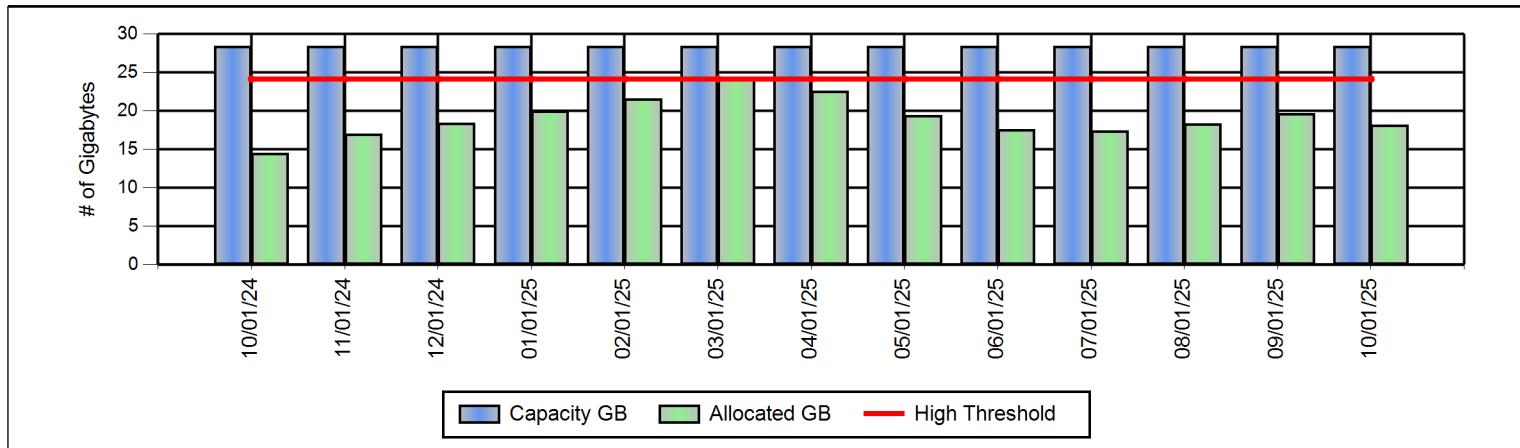
SGCICS



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 19.87 | 15.02 | 16.89 | 75 % | 7 |
| 11/01/24 | 19.87 | 14.83 | 16.89 | 74 % | 7 |
| 12/01/24 | 19.87 | 14.54 | 16.89 | 73 % | 7 |
| 01/01/25 | 19.87 | 15.52 | 16.89 | 78 % | 7 |
| 02/01/25 | 19.87 | 15.56 | 16.89 | 78 % | 7 |
| 03/01/25 | 19.87 | 13.58 | 16.89 | 68 % | 7 |
| 04/01/25 | 19.87 | 13.08 | 16.89 | 65 % | 7 |
| 05/01/25 | 19.87 | 11.68 | 16.89 | 58 % | 7 |
| 06/01/25 | 19.87 | 11.12 | 16.89 | 55 % | 7 |
| 07/01/25 | 19.87 | 10.90 | 16.89 | 54 % | 7 |
| 08/01/25 | 19.87 | 11.19 | 16.89 | 56 % | 7 |
| 09/01/25 | 19.87 | 13.41 | 16.89 | 67 % | 7 |
| 10/01/25 | 19.87 | 12.87 | 16.89 | 64 % | 7 |

DASD Monthly - CUT

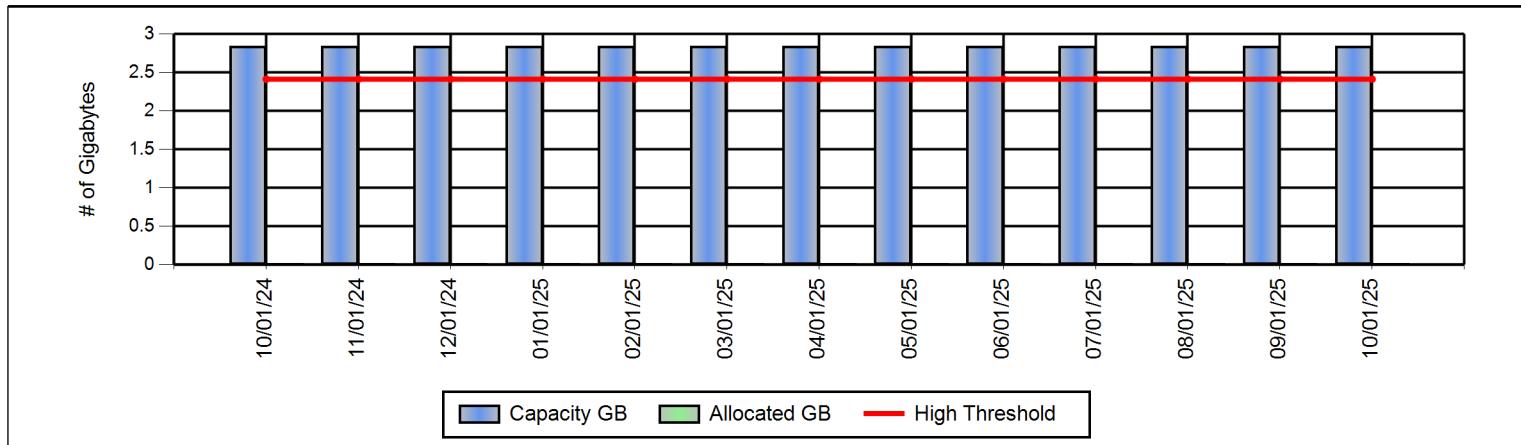
SISPF



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 28.38 | 14.49 | 24.12 | 51 % | 10 |
| 11/01/24 | 28.38 | 16.95 | 24.12 | 59 % | 10 |
| 12/01/24 | 28.38 | 18.39 | 24.12 | 64 % | 10 |
| 01/01/25 | 28.38 | 20.01 | 24.12 | 70 % | 10 |
| 02/01/25 | 28.38 | 21.55 | 24.12 | 75 % | 10 |
| 03/01/25 | 28.38 | 24.07 | 24.12 | 84 % | 10 |
| 04/01/25 | 28.38 | 22.57 | 24.12 | 79 % | 10 |
| 05/01/25 | 28.38 | 19.43 | 24.12 | 68 % | 10 |
| 06/01/25 | 28.38 | 17.52 | 24.12 | 61 % | 10 |
| 07/01/25 | 28.38 | 17.36 | 24.12 | 61 % | 10 |
| 08/01/25 | 28.38 | 18.31 | 24.12 | 64 % | 10 |
| 09/01/25 | 28.38 | 19.66 | 24.12 | 69 % | 10 |
| 10/01/25 | 28.38 | 18.12 | 24.12 | 63 % | 10 |

DASD Monthly - CUT

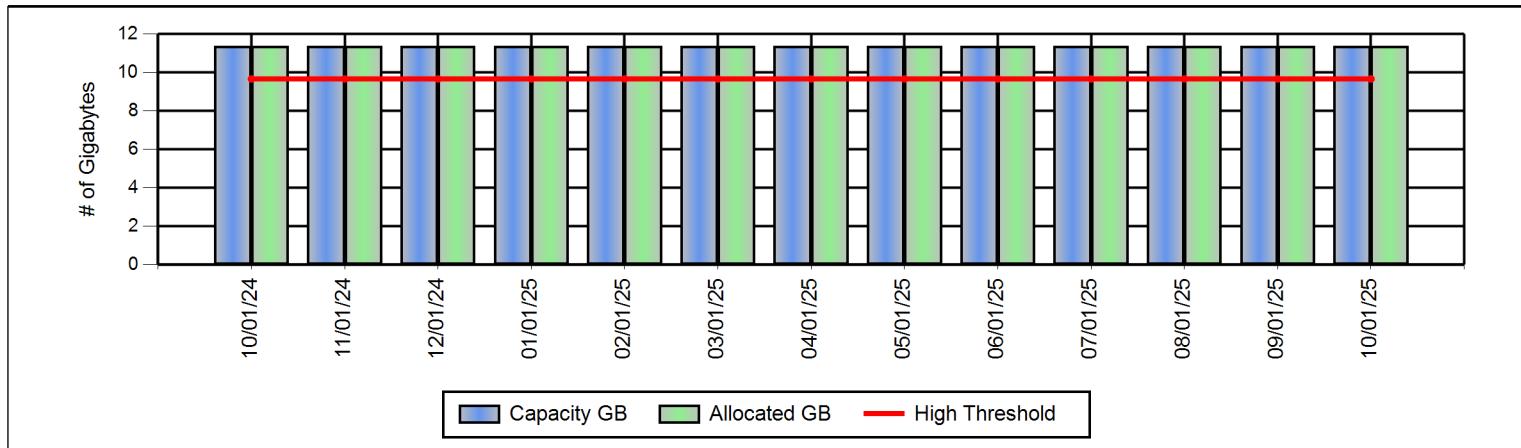
SLOWSTUF



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 11/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 12/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 01/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 02/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 03/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 04/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 05/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 06/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 07/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 08/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 09/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 10/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |

DASD Monthly - CUT

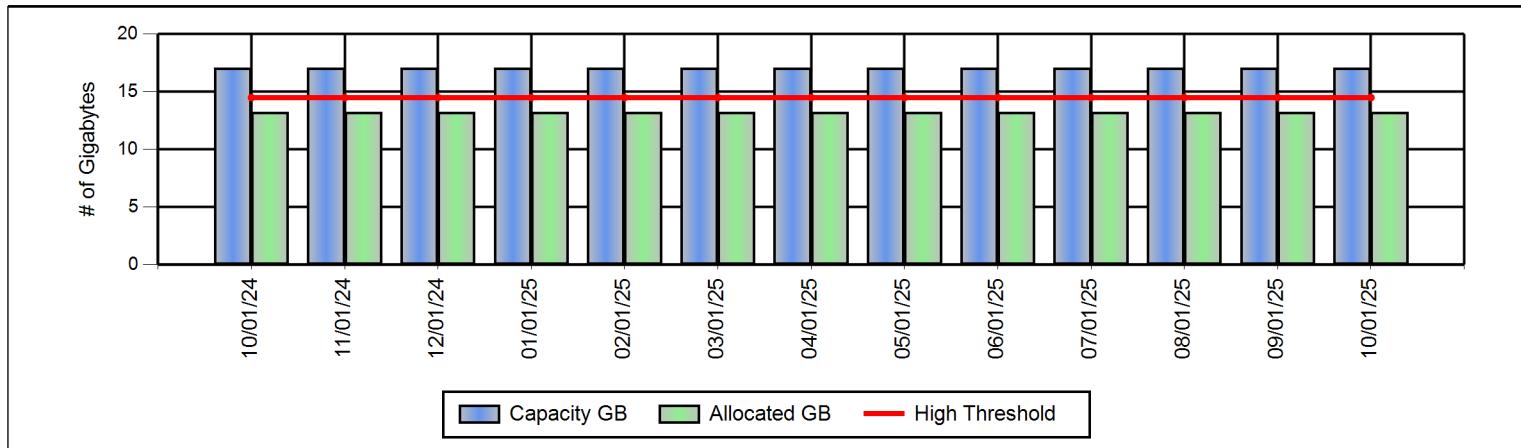
SPOOL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 11/01/24 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 12/01/24 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 01/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 02/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 03/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 04/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 05/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 06/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 07/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 08/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 09/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |
| 10/01/25 | 11.35 | 11.35 | 9.65 | 100 % | 4 |

DASD Monthly - CUT

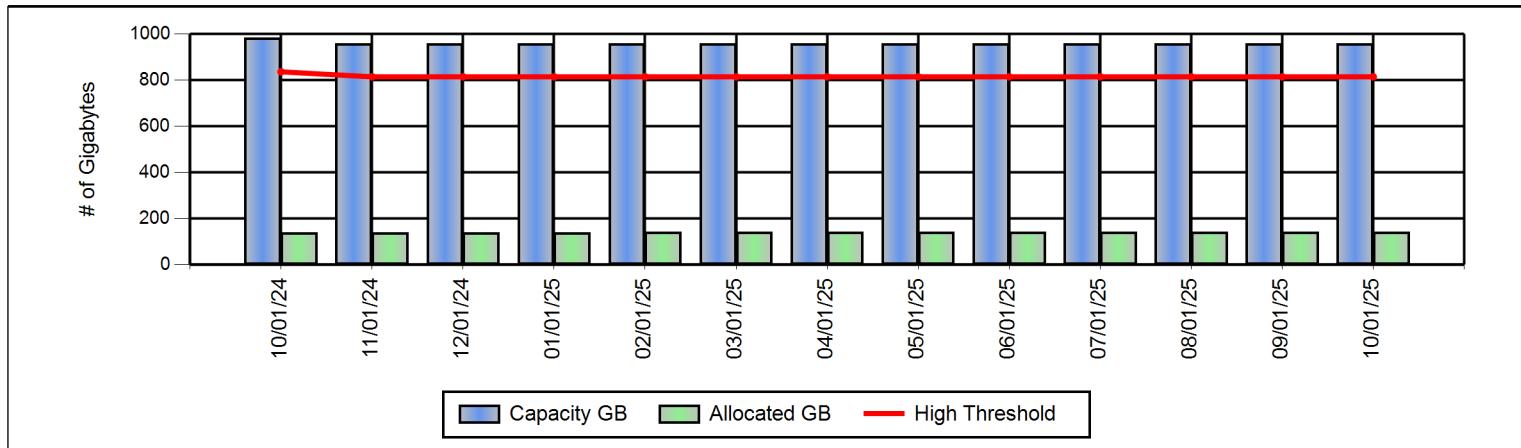
STORHFS



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 11/01/24 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 12/01/24 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 01/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 02/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 03/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 04/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 05/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 06/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 07/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 08/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 09/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |
| 10/01/25 | 17.03 | 13.22 | 14.47 | 77 % | 6 |

DASD Monthly - CUT

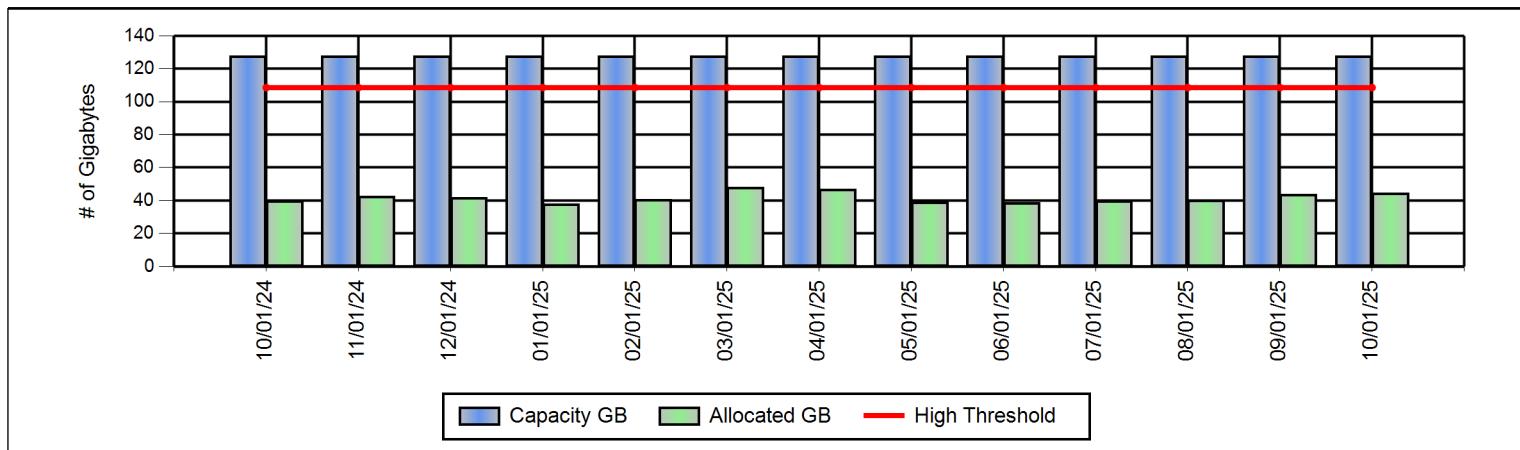
SYSTEM



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 982.44 | 138.70 | 835.07 | 14 % | 170 |
| 11/01/24 | 956.89 | 138.72 | 813.36 | 14 % | 167 |
| 12/01/24 | 956.89 | 138.88 | 813.36 | 14 % | 167 |
| 01/01/25 | 956.89 | 139.14 | 813.36 | 14 % | 167 |
| 02/01/25 | 956.89 | 139.52 | 813.36 | 14 % | 167 |
| 03/01/25 | 956.89 | 139.63 | 813.36 | 14 % | 167 |
| 04/01/25 | 956.89 | 139.52 | 813.36 | 14 % | 167 |
| 05/01/25 | 956.89 | 139.96 | 813.36 | 14 % | 167 |
| 06/01/25 | 956.89 | 139.95 | 813.36 | 14 % | 167 |
| 07/01/25 | 956.89 | 139.91 | 813.36 | 14 % | 167 |
| 08/01/25 | 956.89 | 140.30 | 813.36 | 14 % | 167 |
| 09/01/25 | 956.89 | 140.08 | 813.36 | 14 % | 167 |
| 10/01/25 | 956.89 | 140.22 | 813.36 | 14 % | 167 |

DASD Monthly - CUT

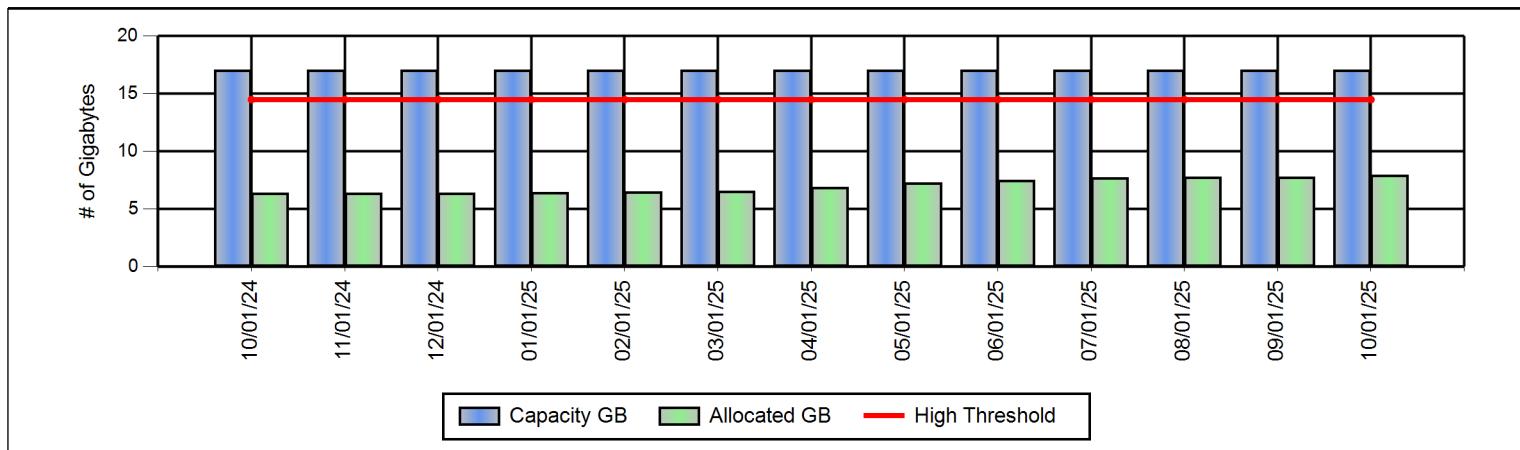
TESTUSER



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 127.71 | 39.85 | 108.55 | 31 % | 43 |
| 11/01/24 | 127.71 | 42.50 | 108.55 | 33 % | 43 |
| 12/01/24 | 127.71 | 41.84 | 108.55 | 32 % | 43 |
| 01/01/25 | 127.71 | 38.12 | 108.55 | 29 % | 43 |
| 02/01/25 | 127.71 | 40.71 | 108.55 | 31 % | 43 |
| 03/01/25 | 127.71 | 48.25 | 108.55 | 37 % | 43 |
| 04/01/25 | 127.71 | 47.12 | 108.55 | 36 % | 43 |
| 05/01/25 | 127.71 | 39.02 | 108.55 | 30 % | 43 |
| 06/01/25 | 127.71 | 38.62 | 108.55 | 30 % | 43 |
| 07/01/25 | 127.71 | 40.13 | 108.55 | 31 % | 43 |
| 08/01/25 | 127.71 | 40.44 | 108.55 | 31 % | 43 |
| 09/01/25 | 127.71 | 43.64 | 108.55 | 34 % | 43 |
| 10/01/25 | 127.71 | 44.57 | 108.55 | 34 % | 43 |

DASD Monthly - CUT

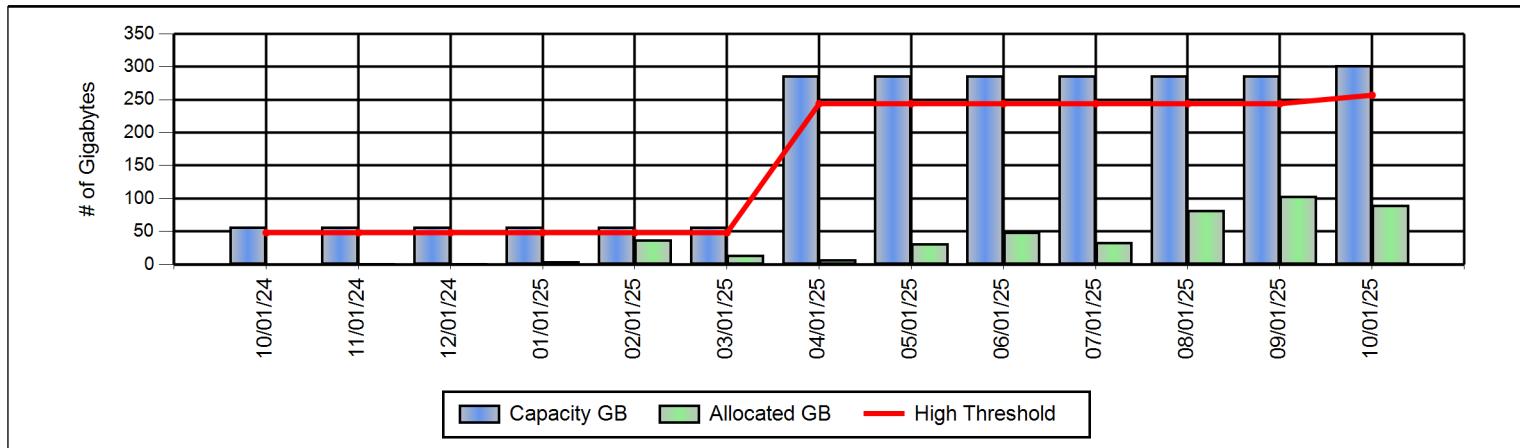
TSO



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 17.03 | 6.37 | 14.47 | 37 % | 2 |
| 11/01/24 | 17.03 | 6.39 | 14.47 | 37 % | 2 |
| 12/01/24 | 17.03 | 6.39 | 14.47 | 37 % | 2 |
| 01/01/25 | 17.03 | 6.42 | 14.47 | 37 % | 2 |
| 02/01/25 | 17.03 | 6.48 | 14.47 | 38 % | 2 |
| 03/01/25 | 17.03 | 6.54 | 14.47 | 38 % | 2 |
| 04/01/25 | 17.03 | 6.85 | 14.47 | 40 % | 2 |
| 05/01/25 | 17.03 | 7.24 | 14.47 | 42 % | 2 |
| 06/01/25 | 17.03 | 7.48 | 14.47 | 43 % | 2 |
| 07/01/25 | 17.03 | 7.68 | 14.47 | 45 % | 2 |
| 08/01/25 | 17.03 | 7.76 | 14.47 | 45 % | 2 |
| 09/01/25 | 17.03 | 7.76 | 14.47 | 45 % | 2 |
| 10/01/25 | 17.03 | 7.95 | 14.47 | 46 % | 2 |

DASD Monthly - CUT

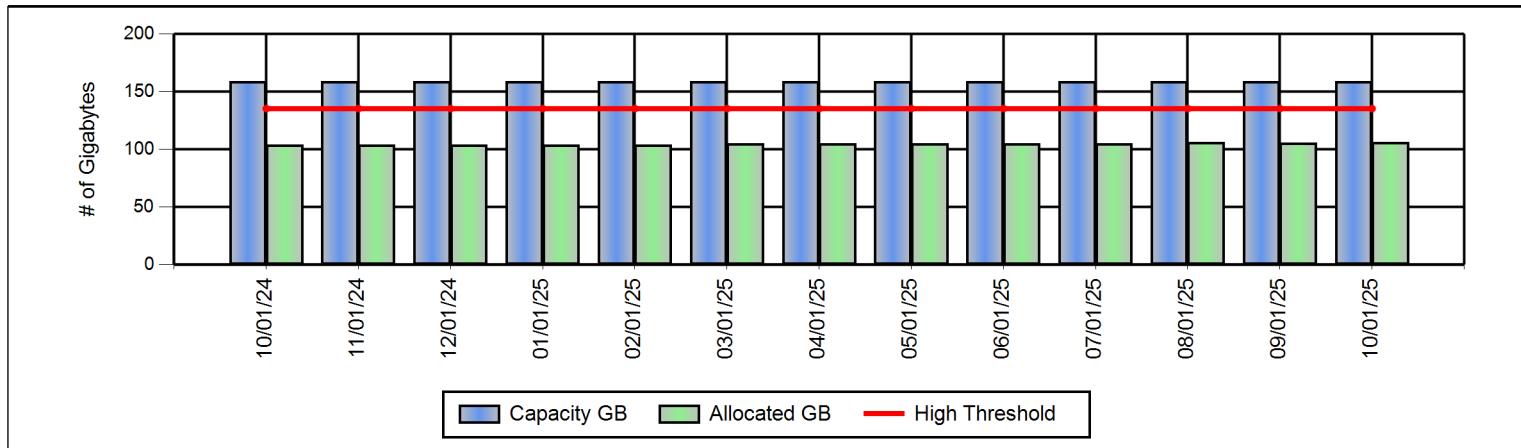
UNASSIGN



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 56.64 | 0.79 | 48.14 | 1 % | 2 |
| 11/01/24 | 56.64 | 1.21 | 48.14 | 2 % | 2 |
| 12/01/24 | 56.64 | 1.21 | 48.14 | 2 % | 2 |
| 01/01/25 | 56.64 | 4.56 | 48.14 | 8 % | 2 |
| 02/01/25 | 56.64 | 37.73 | 48.14 | 66 % | 2 |
| 03/01/25 | 56.64 | 14.38 | 48.14 | 25 % | 2 |
| 04/01/25 | 286.96 | 7.78 | 243.92 | 2 % | 14 |
| 05/01/25 | 286.96 | 31.89 | 243.92 | 11 % | 14 |
| 06/01/25 | 286.96 | 49.14 | 243.92 | 17 % | 14 |
| 07/01/25 | 286.96 | 33.82 | 243.92 | 11 % | 14 |
| 08/01/25 | 286.96 | 82.09 | 243.92 | 28 % | 14 |
| 09/01/25 | 286.96 | 104.15 | 243.92 | 36 % | 14 |
| 10/01/25 | 302.10 | 90.39 | 256.78 | 29 % | 30 |

DASD Monthly - CUT

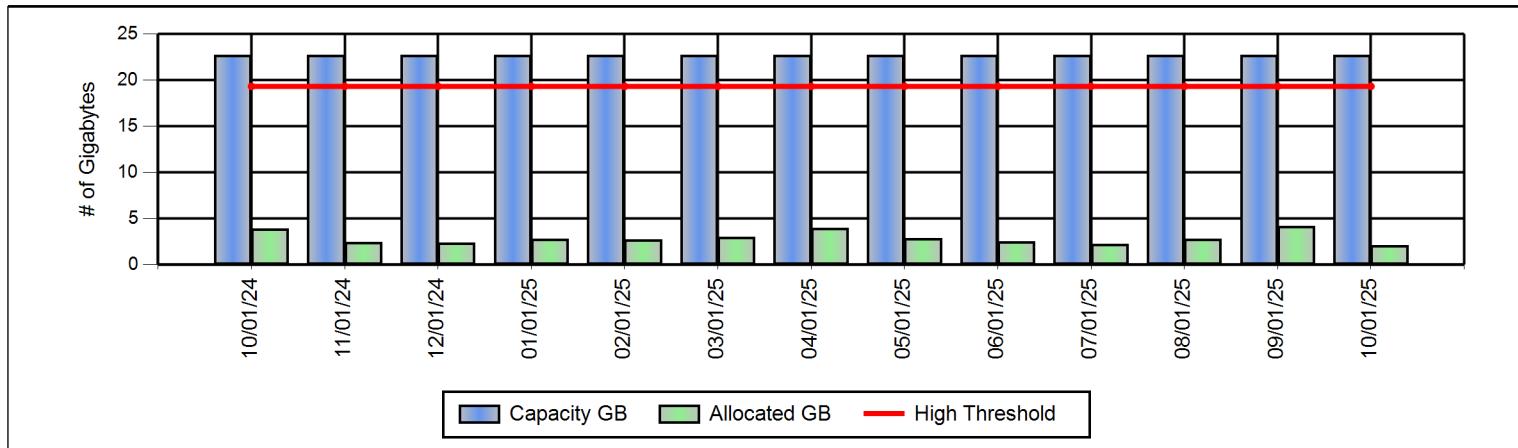
USERDATA



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 158.93 | 103.70 | 135.09 | 65 % | 56 |
| 11/01/24 | 158.93 | 103.74 | 135.09 | 65 % | 56 |
| 12/01/24 | 158.93 | 103.94 | 135.09 | 65 % | 56 |
| 01/01/25 | 158.93 | 103.95 | 135.09 | 65 % | 56 |
| 02/01/25 | 158.93 | 103.97 | 135.09 | 65 % | 56 |
| 03/01/25 | 158.93 | 104.67 | 135.09 | 65 % | 56 |
| 04/01/25 | 158.93 | 104.73 | 135.09 | 65 % | 56 |
| 05/01/25 | 158.93 | 104.76 | 135.09 | 65 % | 56 |
| 06/01/25 | 158.93 | 104.96 | 135.09 | 66 % | 56 |
| 07/01/25 | 158.93 | 105.01 | 135.09 | 66 % | 56 |
| 08/01/25 | 158.93 | 106.08 | 135.09 | 66 % | 56 |
| 09/01/25 | 158.93 | 105.61 | 135.09 | 66 % | 56 |
| 10/01/25 | 158.93 | 105.83 | 135.09 | 66 % | 56 |

DASD Monthly - CUT

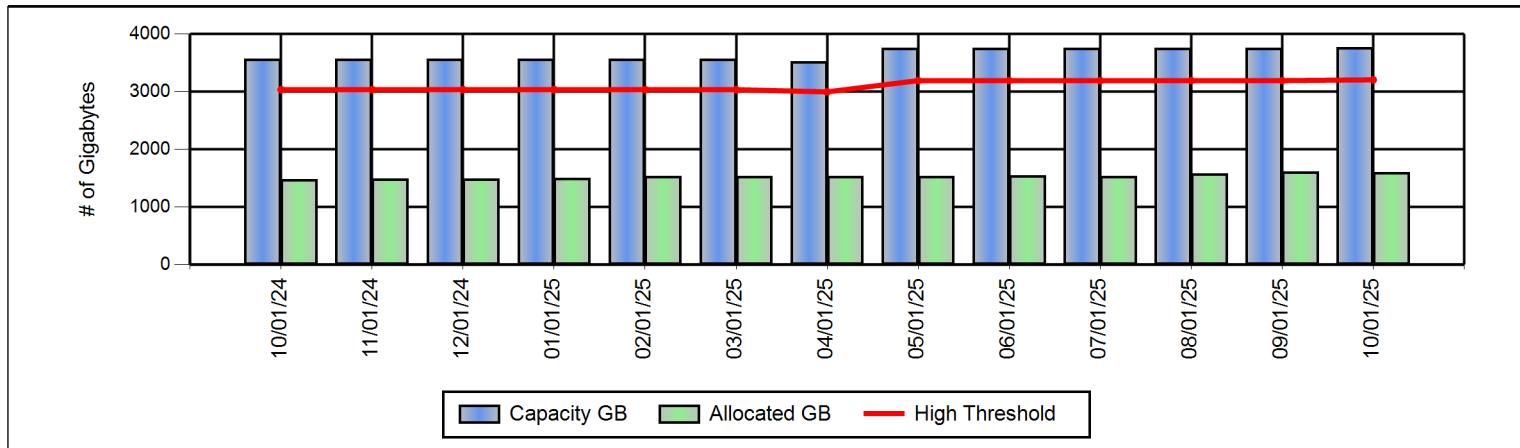
WORK



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 22.70 | 3.85 | 19.30 | 16 % | 8 |
| 11/01/2024 | 22.70 | 2.40 | 19.30 | 10 % | 8 |
| 12/01/2024 | 22.70 | 2.37 | 19.30 | 10 % | 8 |
| 01/01/2025 | 22.70 | 2.78 | 19.30 | 12 % | 8 |
| 02/01/2025 | 22.70 | 2.71 | 19.30 | 11 % | 8 |
| 03/01/2025 | 22.70 | 2.96 | 19.30 | 13 % | 8 |
| 04/01/2025 | 22.70 | 3.96 | 19.30 | 17 % | 8 |
| 05/01/2025 | 22.70 | 2.85 | 19.30 | 12 % | 8 |
| 06/01/2025 | 22.70 | 2.47 | 19.30 | 10 % | 8 |
| 07/01/2025 | 22.70 | 2.18 | 19.30 | 9 % | 8 |
| 08/01/2025 | 22.70 | 2.73 | 19.30 | 12 % | 8 |
| 09/01/2025 | 22.70 | 4.13 | 19.30 | 18 % | 8 |
| 10/01/2025 | 22.70 | 2.07 | 19.30 | 9 % | 8 |

DASD Monthly - CUT

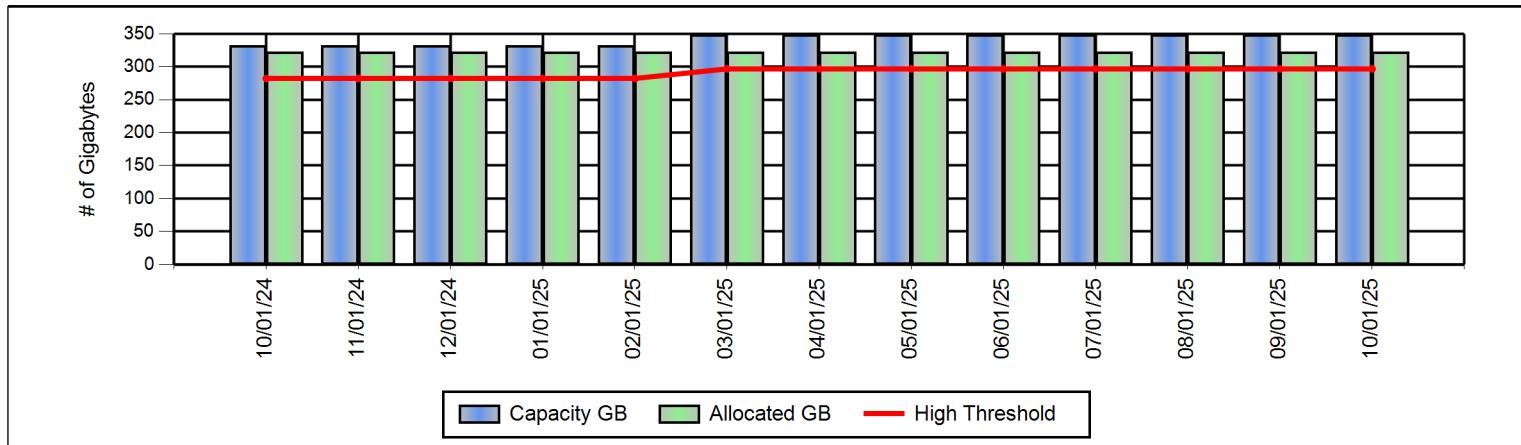
TOTAL



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 3,566.01 | 1,469.72 | 3,031.11 | 41 % | 855 |
| 11/01/24 | 3,566.01 | 1,485.66 | 3,031.11 | 41 % | 855 |
| 12/01/24 | 3,566.01 | 1,485.27 | 3,031.11 | 41 % | 855 |
| 01/01/25 | 3,566.01 | 1,496.10 | 3,031.11 | 41 % | 855 |
| 02/01/25 | 3,566.01 | 1,526.28 | 3,031.11 | 42 % | 855 |
| 03/01/25 | 3,566.01 | 1,526.07 | 3,031.11 | 42 % | 855 |
| 04/01/25 | 3,520.60 | 1,527.50 | 2,992.51 | 43 % | 839 |
| 05/01/25 | 3,750.93 | 1,528.68 | 3,188.29 | 40 % | 851 |
| 06/01/25 | 3,750.93 | 1,545.58 | 3,188.29 | 41 % | 851 |
| 07/01/25 | 3,750.93 | 1,525.18 | 3,188.29 | 40 % | 851 |
| 08/01/25 | 3,750.93 | 1,579.85 | 3,188.29 | 42 % | 851 |
| 09/01/25 | 3,750.93 | 1,608.91 | 3,188.29 | 42 % | 851 |
| 10/01/25 | 3,766.07 | 1,600.81 | 3,201.16 | 42 % | 867 |

DASD Monthly - CUTM

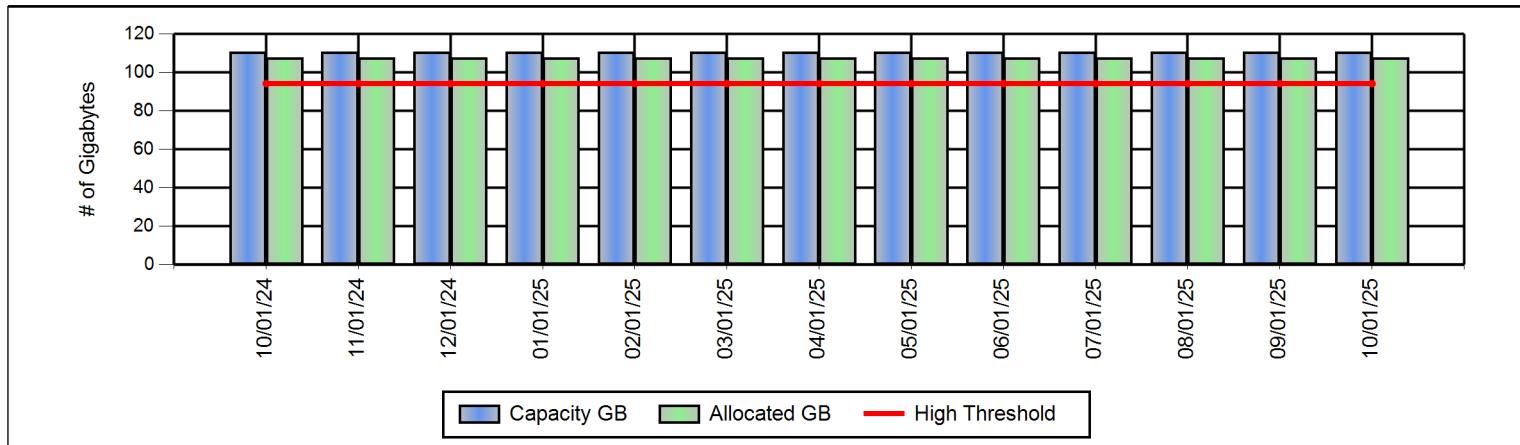
DR3ATEST



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 332.05 | 322.72 | 282.24 | 97 % | 51 |
| 11/01/24 | 332.05 | 322.72 | 282.24 | 97 % | 51 |
| 12/01/24 | 332.05 | 322.72 | 282.24 | 97 % | 51 |
| 01/01/25 | 332.05 | 322.72 | 282.24 | 97 % | 51 |
| 02/01/25 | 332.05 | 322.72 | 282.24 | 97 % | 51 |
| 03/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 04/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 05/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 06/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 07/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 08/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 09/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |
| 10/01/25 | 349.08 | 322.77 | 296.72 | 92 % | 53 |

DASD Monthly - CUTM

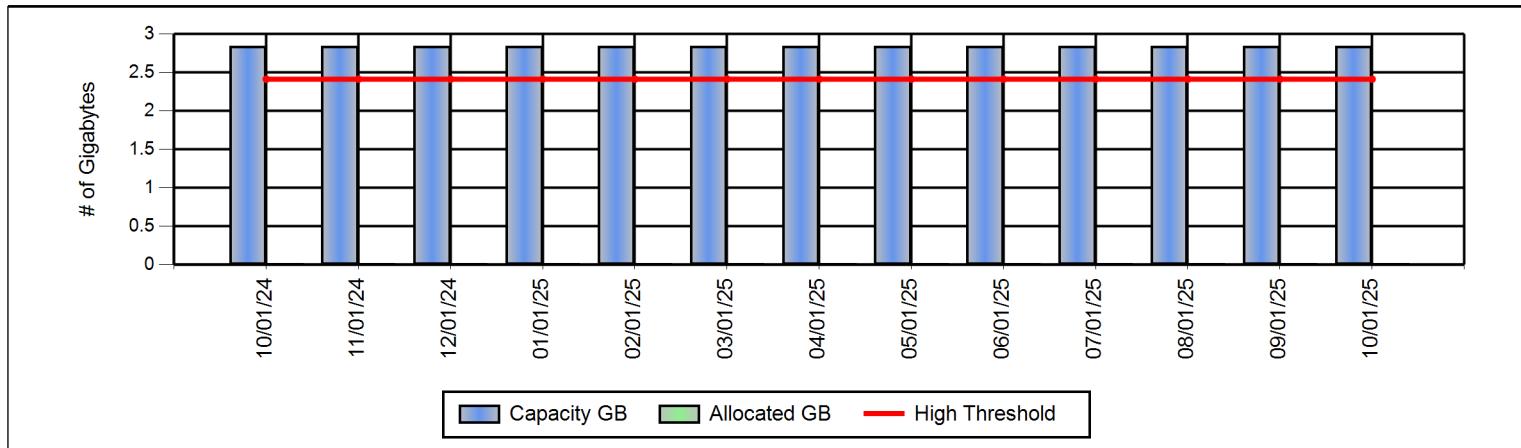
DR3LPROD



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 11/01/24 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 12/01/24 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 01/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 02/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 03/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 04/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 05/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 06/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 07/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 08/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 09/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |
| 10/01/25 | 110.68 | 107.62 | 94.08 | 97 % | 37 |

DASD Monthly - CUTM

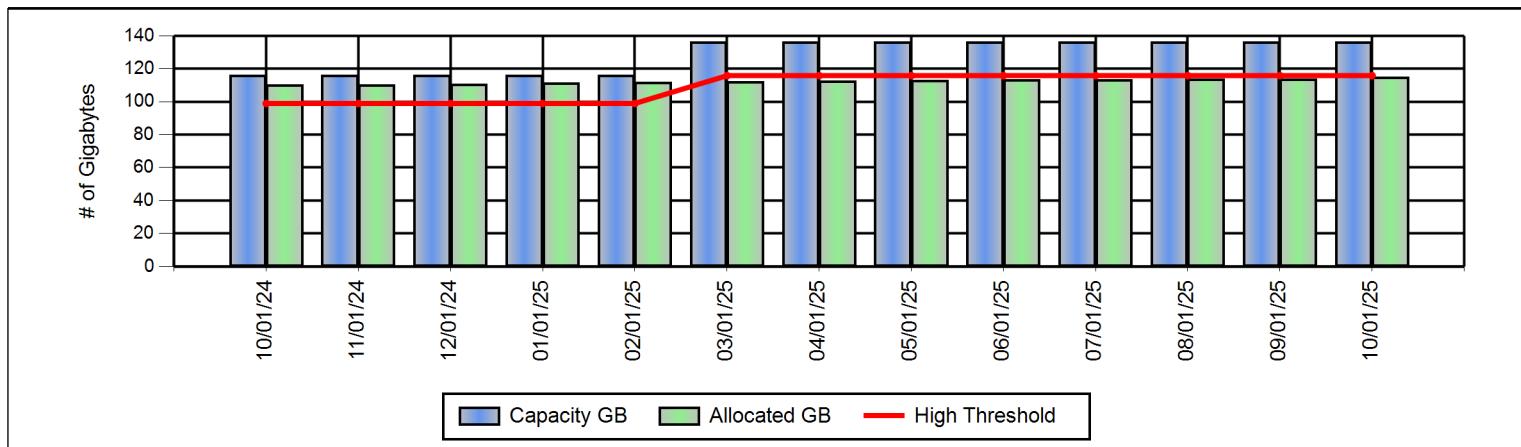
DUMP



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 11/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 12/01/2024 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 01/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 02/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 03/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 04/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 05/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 06/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 07/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 08/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 09/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |
| 10/01/2025 | 2.84 | 0.01 | 2.41 | 0 % | 1 |

DASD Monthly - CUTM

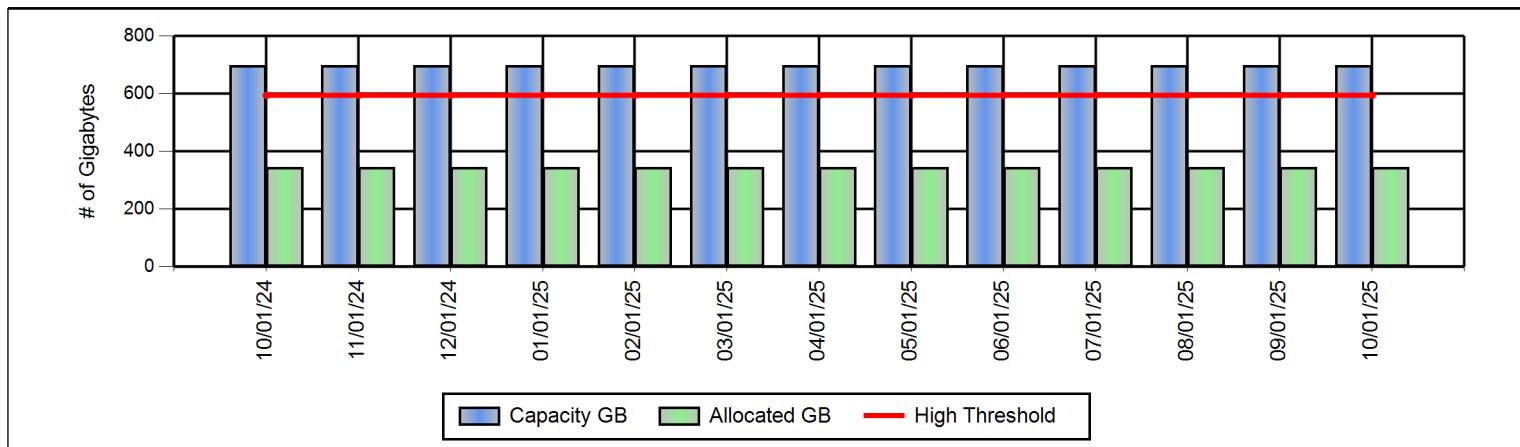
FCSPPOOL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 116.36 | 110.19 | 98.91 | 94 % | 41 |
| 11/01/24 | 116.36 | 110.33 | 98.91 | 94 % | 41 |
| 12/01/24 | 116.36 | 110.62 | 98.91 | 95 % | 41 |
| 01/01/25 | 116.36 | 111.63 | 98.91 | 95 % | 41 |
| 02/01/25 | 116.36 | 111.82 | 98.91 | 96 % | 41 |
| 03/01/25 | 136.23 | 112.40 | 115.79 | 82 % | 48 |
| 04/01/25 | 136.23 | 112.79 | 115.79 | 82 % | 48 |
| 05/01/25 | 136.23 | 113.01 | 115.79 | 82 % | 48 |
| 06/01/25 | 136.23 | 113.32 | 115.79 | 83 % | 48 |
| 07/01/25 | 136.23 | 113.55 | 115.79 | 83 % | 48 |
| 08/01/25 | 136.23 | 113.94 | 115.79 | 83 % | 48 |
| 09/01/25 | 136.23 | 113.82 | 115.79 | 83 % | 48 |
| 10/01/25 | 136.23 | 114.82 | 115.79 | 84 % | 48 |

DASD Monthly - CUTM

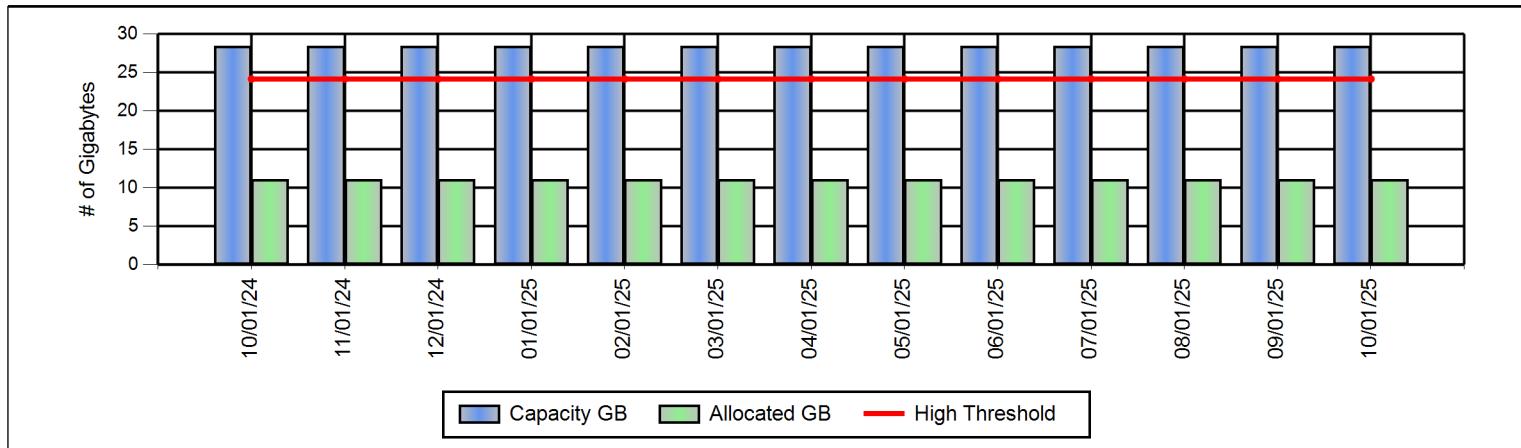
FLASHVOL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 698.15 | 342.85 | 593.43 | 49 % | 228 |
| 11/01/24 | 698.15 | 343.20 | 593.43 | 49 % | 228 |
| 12/01/24 | 698.15 | 342.82 | 593.43 | 49 % | 228 |
| 01/01/25 | 698.15 | 342.80 | 593.43 | 49 % | 228 |
| 02/01/25 | 698.15 | 342.82 | 593.43 | 49 % | 228 |
| 03/01/25 | 698.15 | 342.82 | 593.43 | 49 % | 228 |
| 04/01/25 | 698.15 | 342.72 | 593.43 | 49 % | 228 |
| 05/01/25 | 698.15 | 342.71 | 593.43 | 49 % | 228 |
| 06/01/25 | 698.15 | 342.72 | 593.43 | 49 % | 228 |
| 07/01/25 | 698.15 | 343.81 | 593.43 | 49 % | 228 |
| 08/01/25 | 698.15 | 343.03 | 593.43 | 49 % | 228 |
| 09/01/25 | 698.15 | 343.03 | 593.43 | 49 % | 228 |
| 10/01/25 | 698.15 | 343.77 | 593.43 | 49 % | 228 |

DASD Monthly - CUTM

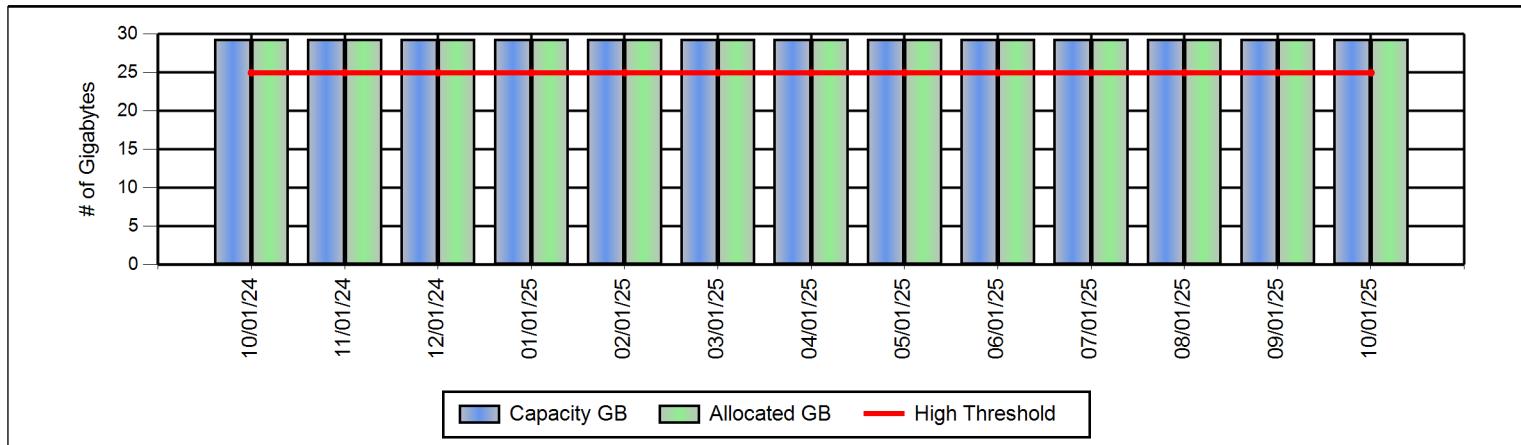
JOURNAL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 11/01/2024 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 12/01/2024 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 01/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 02/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 03/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 04/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 05/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 06/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 07/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 08/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 09/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |
| 10/01/2025 | 28.38 | 11.04 | 24.12 | 38 % | 10 |

DASD Monthly - CUTM

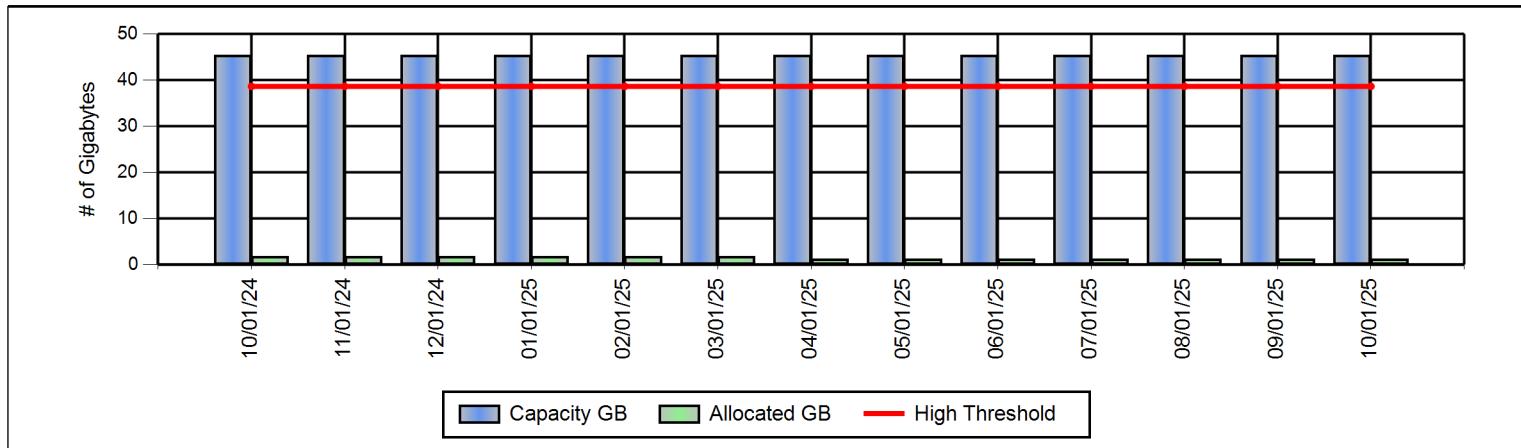
PAGE



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 11/01/24 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 12/01/24 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 01/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 02/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 03/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 04/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 05/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 06/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 07/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 08/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 09/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |
| 10/01/25 | 29.33 | 29.33 | 24.93 | 100 % | 11 |

DASD Monthly - CUTM

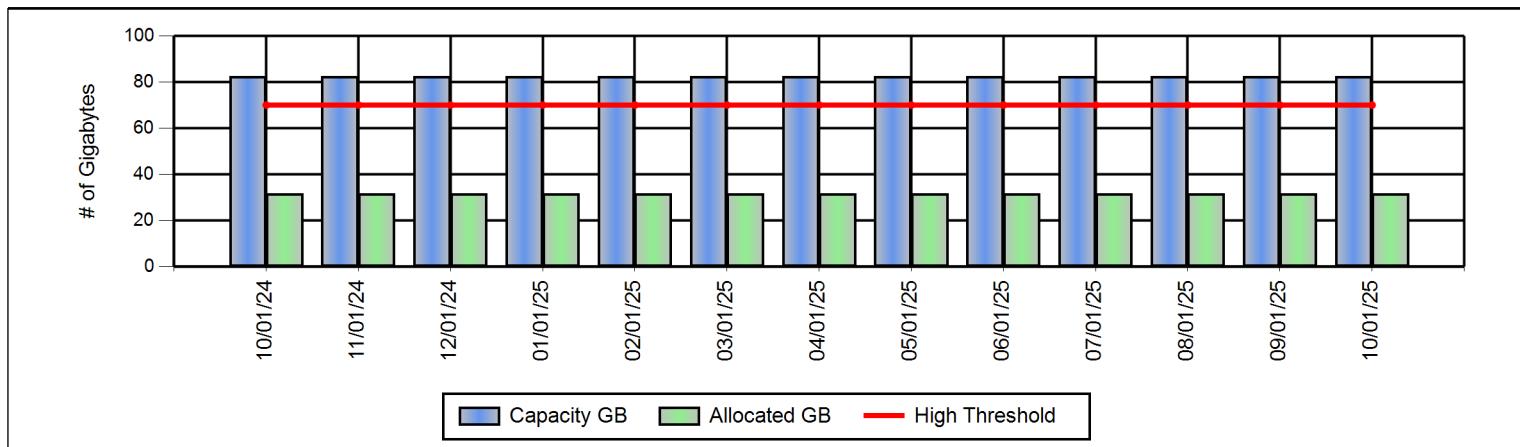
PASSTHRU



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 11/01/24 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 12/01/24 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 01/01/25 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 02/01/25 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 03/01/25 | 45.41 | 1.71 | 38.60 | 3 % | 16 |
| 04/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 05/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 06/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 07/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 08/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 09/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |
| 10/01/25 | 45.41 | 1.14 | 38.60 | 2 % | 16 |

DASD Monthly - CUTM

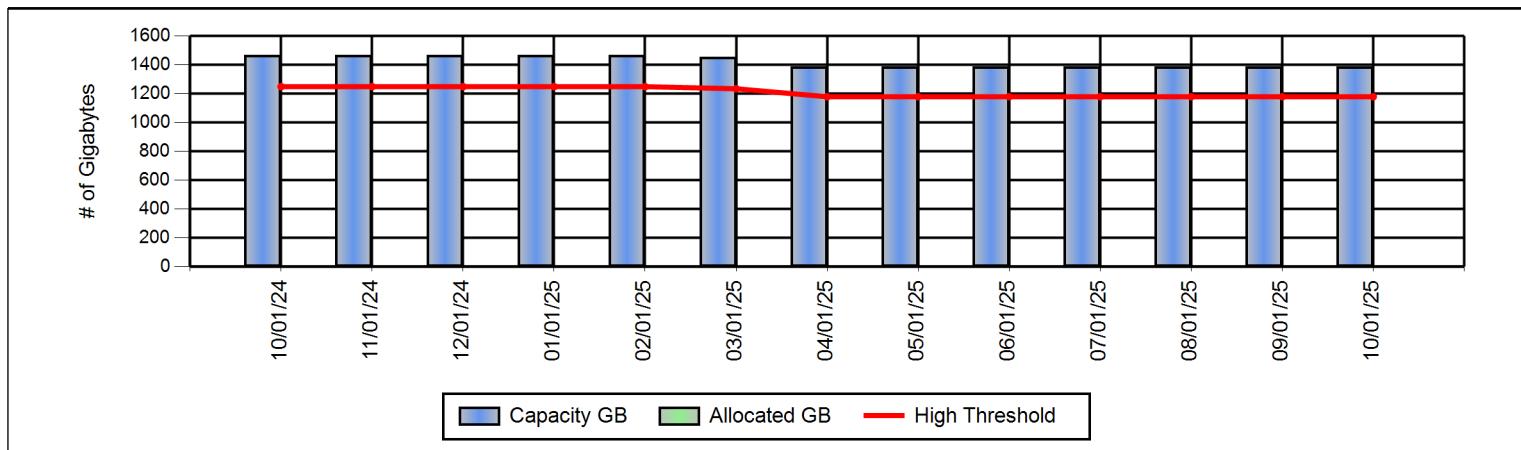
PRODUSER



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 11/01/24 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 12/01/24 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 01/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 02/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 03/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 04/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 05/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 06/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 07/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 08/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 09/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |
| 10/01/25 | 82.30 | 31.48 | 69.96 | 38 % | 29 |

DASD Monthly - CUTM

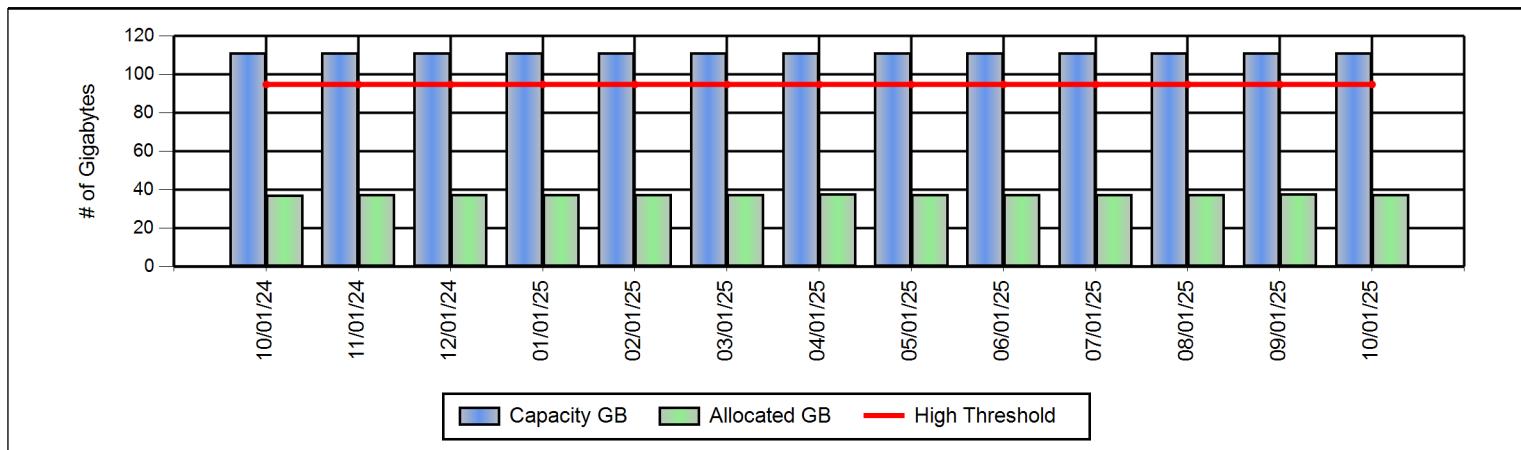
RESERVE



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 1,467.20 | 2.20 | 1,247.12 | 0 % | 276 |
| 11/01/24 | 1,467.20 | 2.20 | 1,247.12 | 0 % | 276 |
| 12/01/24 | 1,467.20 | 2.20 | 1,247.12 | 0 % | 276 |
| 01/01/25 | 1,467.20 | 2.20 | 1,247.12 | 0 % | 276 |
| 02/01/25 | 1,467.20 | 2.20 | 1,247.12 | 0 % | 276 |
| 03/01/25 | 1,450.17 | 2.20 | 1,232.65 | 0 % | 274 |
| 04/01/25 | 1,384.90 | 2.12 | 1,177.16 | 0 % | 251 |
| 05/01/25 | 1,384.90 | 1.98 | 1,177.16 | 0 % | 251 |
| 06/01/25 | 1,384.90 | 1.98 | 1,177.16 | 0 % | 251 |
| 07/01/25 | 1,384.90 | 1.98 | 1,177.16 | 0 % | 251 |
| 08/01/25 | 1,384.90 | 1.98 | 1,177.16 | 0 % | 251 |
| 09/01/25 | 1,384.90 | 1.98 | 1,177.16 | 0 % | 251 |
| 10/01/25 | 1,384.90 | 1.98 | 1,177.16 | 0 % | 251 |

DASD Monthly - CUTM

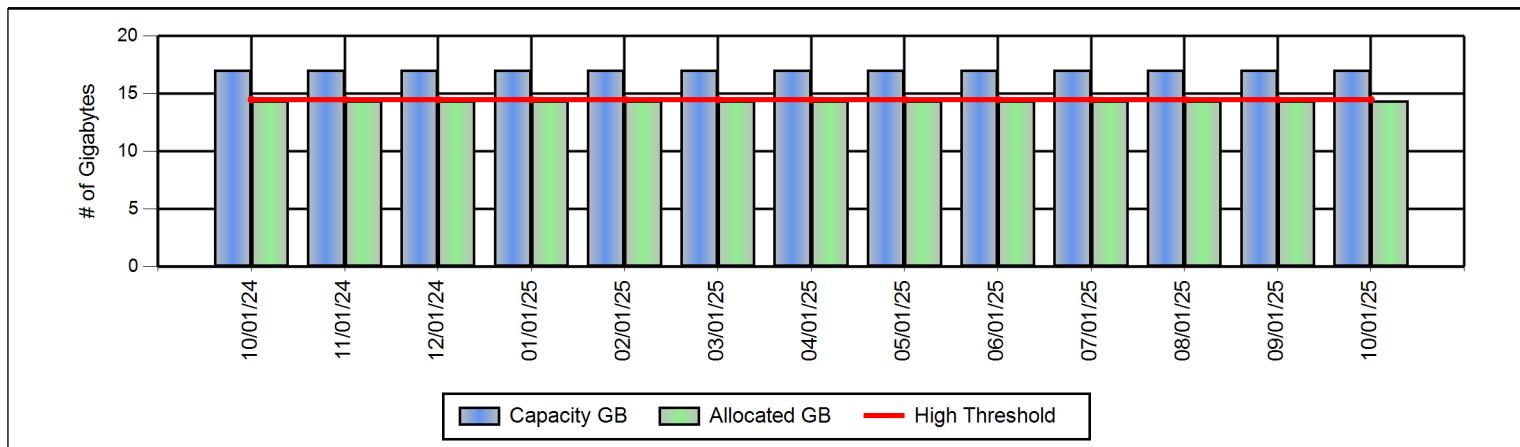
RUNTIME



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 111.38 | 37.14 | 94.67 | 33 % | 4 |
| 11/01/24 | 111.38 | 37.48 | 94.67 | 33 % | 4 |
| 12/01/24 | 111.38 | 37.59 | 94.67 | 33 % | 4 |
| 01/01/25 | 111.38 | 37.50 | 94.67 | 33 % | 4 |
| 02/01/25 | 111.38 | 37.51 | 94.67 | 33 % | 4 |
| 03/01/25 | 111.38 | 37.54 | 94.67 | 33 % | 4 |
| 04/01/25 | 111.38 | 37.87 | 94.67 | 34 % | 4 |
| 05/01/25 | 111.38 | 37.56 | 94.67 | 33 % | 4 |
| 06/01/25 | 111.38 | 37.62 | 94.67 | 33 % | 4 |
| 07/01/25 | 111.38 | 37.55 | 94.67 | 33 % | 4 |
| 08/01/25 | 111.38 | 37.56 | 94.67 | 33 % | 4 |
| 09/01/25 | 111.38 | 37.88 | 94.67 | 34 % | 4 |
| 10/01/25 | 111.38 | 37.57 | 94.67 | 33 % | 4 |

DASD Monthly - CUTM

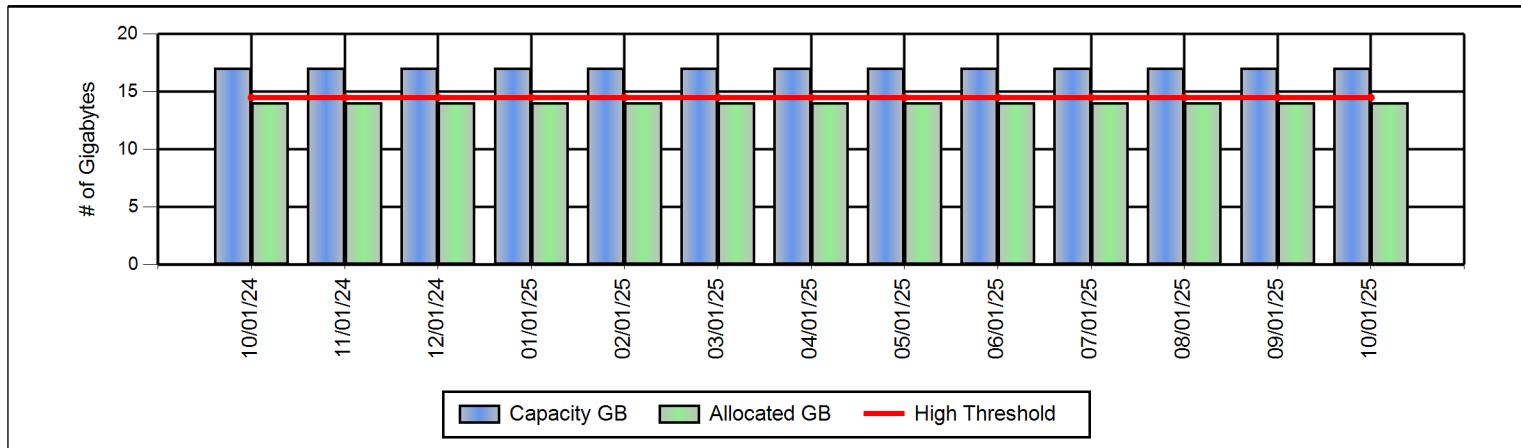
SAR



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 11/01/24 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 12/01/24 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 01/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 02/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 03/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 04/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 05/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 06/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 07/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 08/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 09/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |
| 10/01/25 | 17.03 | 14.36 | 14.47 | 84 % | 6 |

DASD Monthly - CUTM

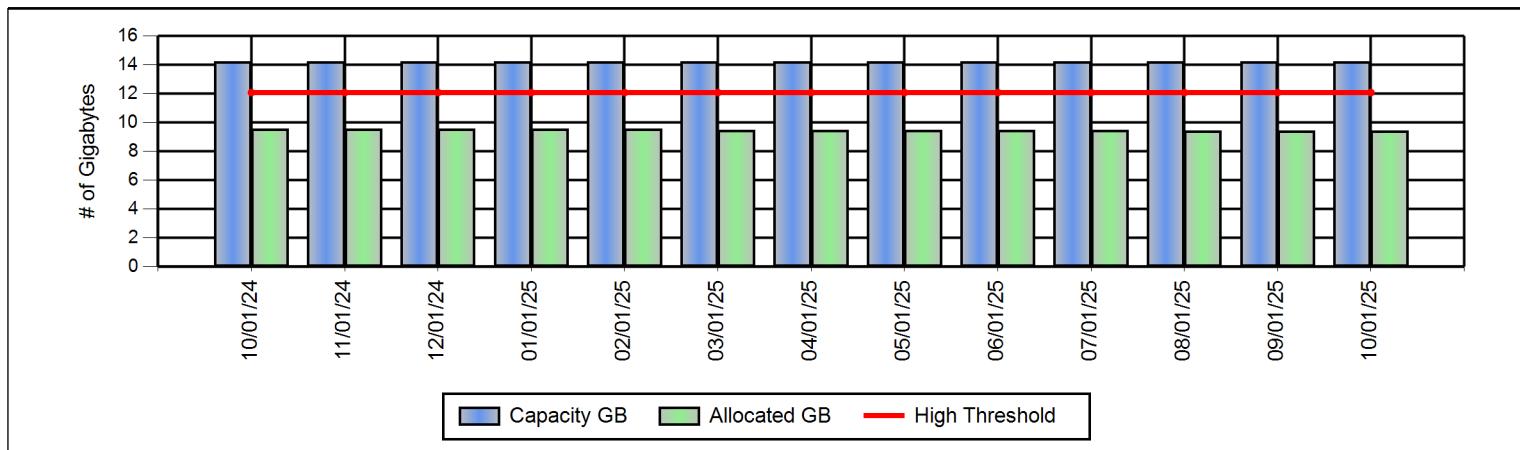
SERVSG



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 11/01/24 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 12/01/24 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 01/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 02/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 03/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 04/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 05/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 06/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 07/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 08/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 09/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |
| 10/01/25 | 17.03 | 14.06 | 14.47 | 82 % | 2 |

DASD Monthly - CUTM

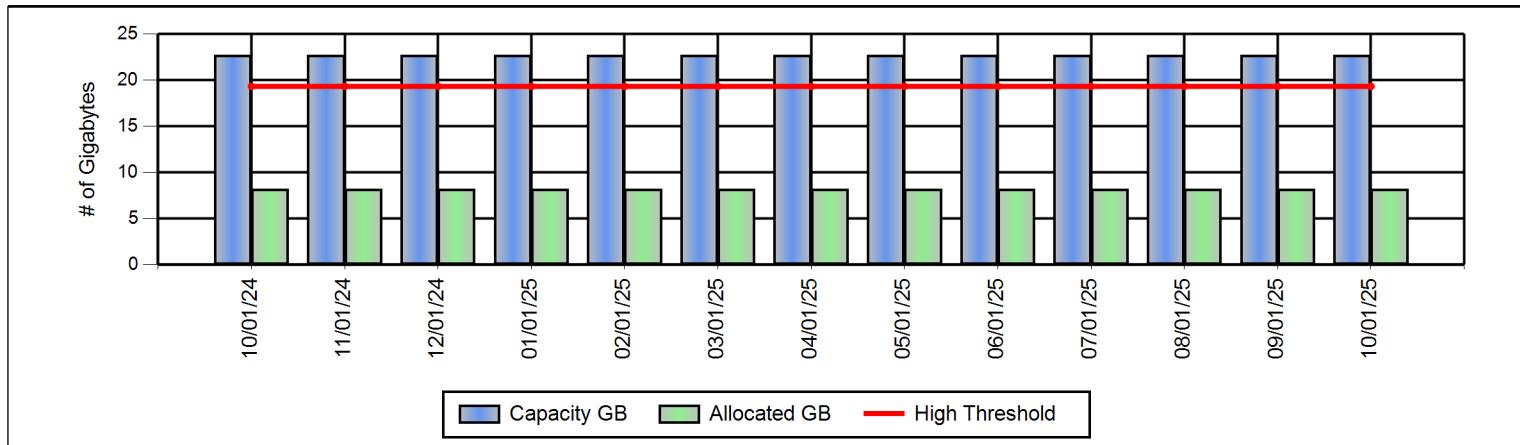
SGCICS



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 14.19 | 9.56 | 12.06 | 67 % | 5 |
| 11/01/24 | 14.19 | 9.56 | 12.06 | 67 % | 5 |
| 12/01/24 | 14.19 | 9.56 | 12.06 | 67 % | 5 |
| 01/01/25 | 14.19 | 9.56 | 12.06 | 67 % | 5 |
| 02/01/25 | 14.19 | 9.56 | 12.06 | 67 % | 5 |
| 03/01/25 | 14.19 | 9.44 | 12.06 | 66 % | 5 |
| 04/01/25 | 14.19 | 9.44 | 12.06 | 66 % | 5 |
| 05/01/25 | 14.19 | 9.44 | 12.06 | 66 % | 5 |
| 06/01/25 | 14.19 | 9.44 | 12.06 | 66 % | 5 |
| 07/01/25 | 14.19 | 9.44 | 12.06 | 66 % | 5 |
| 08/01/25 | 14.19 | 9.39 | 12.06 | 66 % | 5 |
| 09/01/25 | 14.19 | 9.39 | 12.06 | 66 % | 5 |
| 10/01/25 | 14.19 | 9.39 | 12.06 | 66 % | 5 |

DASD Monthly - CUTM

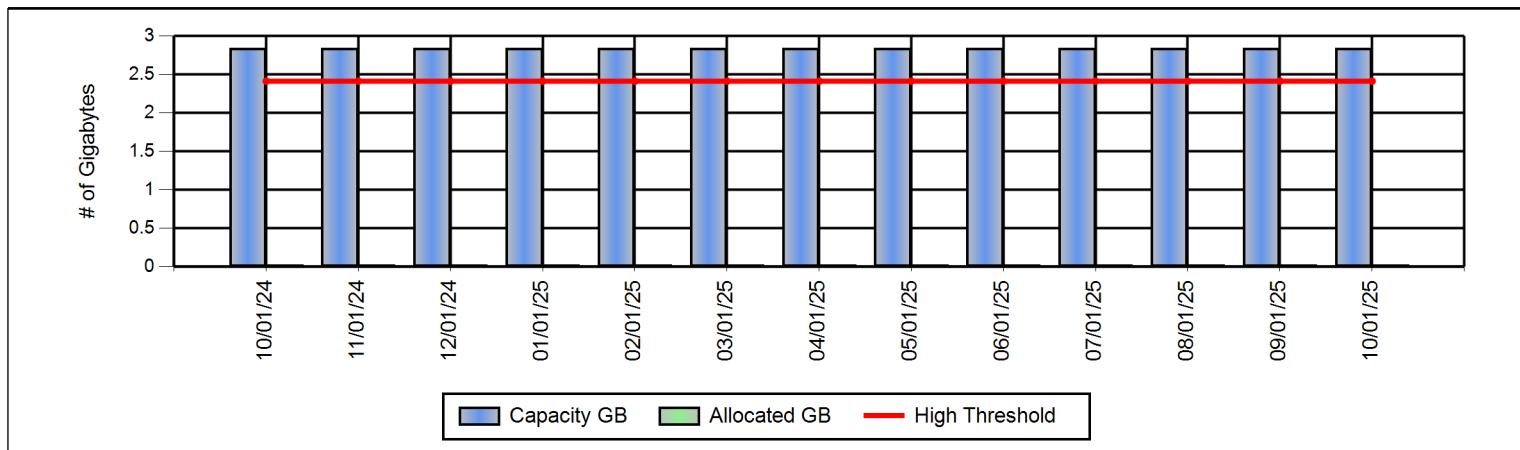
SISPF



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 11/01/24 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 12/01/24 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 01/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 02/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 03/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 04/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 05/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 06/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 07/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 08/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 09/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |
| 10/01/25 | 22.70 | 8.18 | 19.30 | 36 % | 8 |

DASD Monthly - CUTM

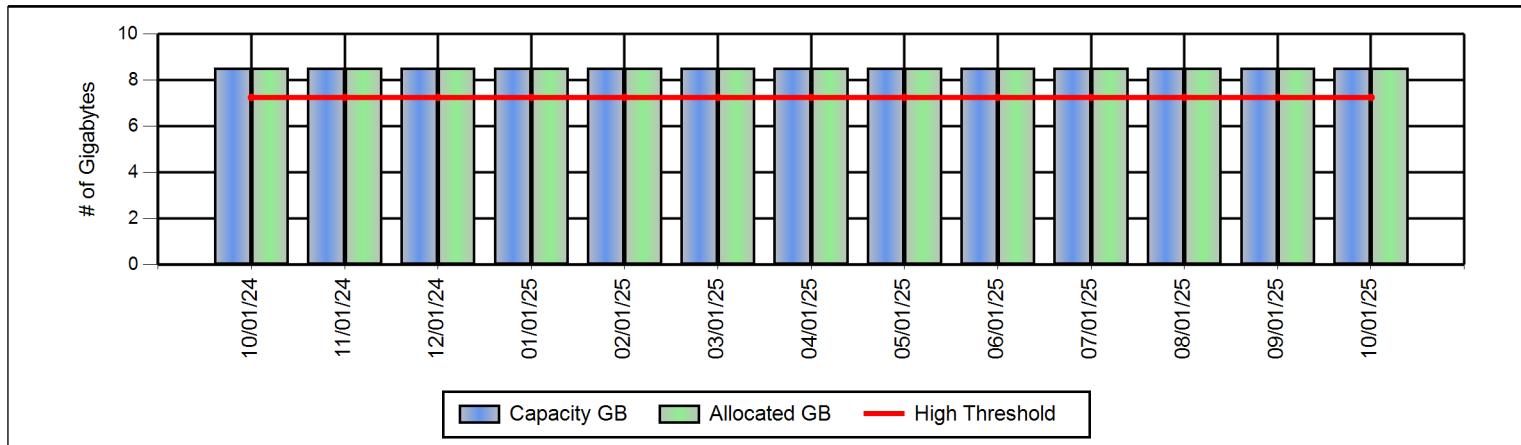
SLOWSTUF



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|------------|-------------|--------------|----------------|---------------|---------|
| 10/01/2024 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 11/01/2024 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 12/01/2024 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 01/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 02/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 03/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 04/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 05/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 06/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 07/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 08/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 09/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |
| 10/01/2025 | 2.84 | 0.02 | 2.41 | 0 % | 1 |

DASD Monthly - CUTM

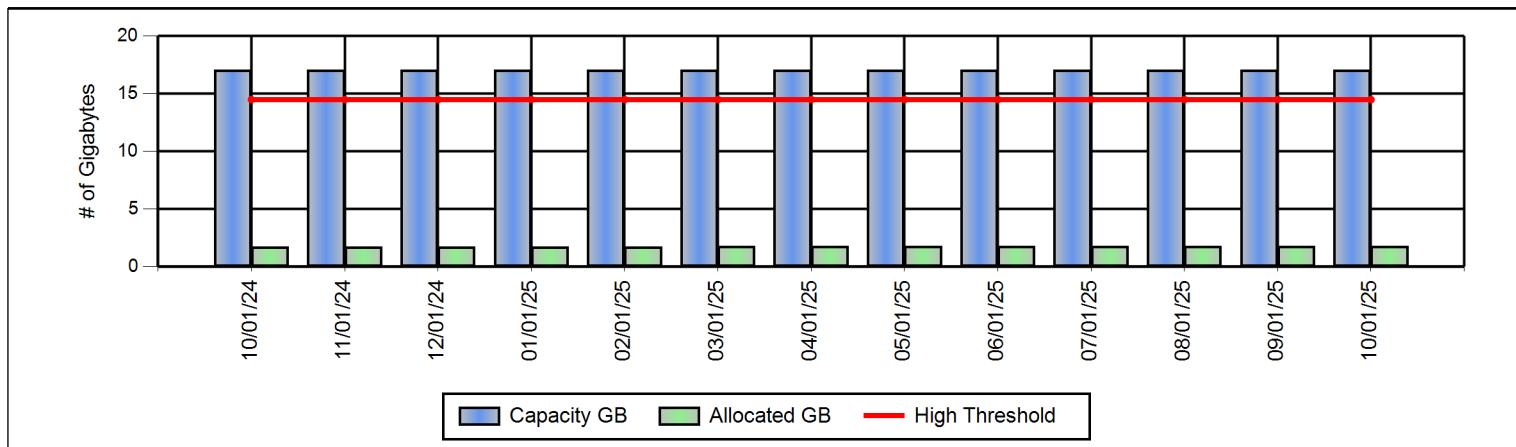
SPOOL



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 11/01/24 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 12/01/24 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 01/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 02/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 03/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 04/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 05/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 06/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 07/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 08/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 09/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |
| 10/01/25 | 8.51 | 8.51 | 7.24 | 100 % | 3 |

DASD Monthly - CUTM

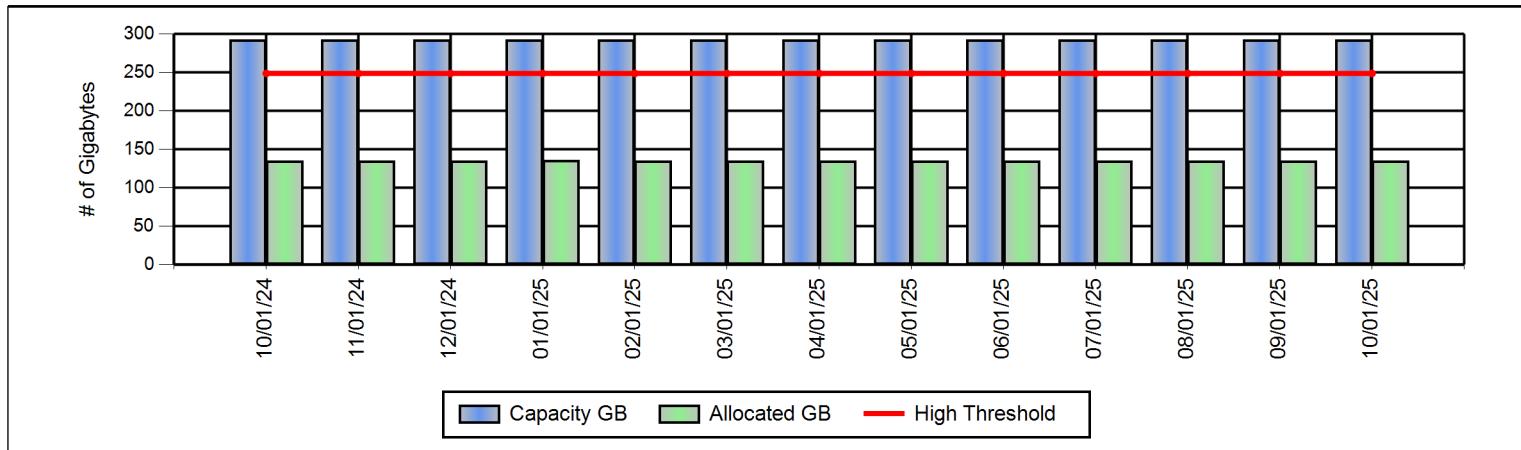
STORHFS



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 17.03 | 1.70 | 14.47 | 9 % | 6 |
| 11/01/24 | 17.03 | 1.70 | 14.47 | 9 % | 6 |
| 12/01/24 | 17.03 | 1.70 | 14.47 | 10 % | 6 |
| 01/01/25 | 17.03 | 1.73 | 14.47 | 10 % | 6 |
| 02/01/25 | 17.03 | 1.73 | 14.47 | 10 % | 6 |
| 03/01/25 | 17.03 | 1.74 | 14.47 | 10 % | 6 |
| 04/01/25 | 17.03 | 1.74 | 14.47 | 10 % | 6 |
| 05/01/25 | 17.03 | 1.74 | 14.47 | 10 % | 6 |
| 06/01/25 | 17.03 | 1.75 | 14.47 | 10 % | 6 |
| 07/01/25 | 17.03 | 1.75 | 14.47 | 10 % | 6 |
| 08/01/25 | 17.03 | 1.75 | 14.47 | 10 % | 6 |
| 09/01/25 | 17.03 | 1.75 | 14.47 | 10 % | 6 |
| 10/01/25 | 17.03 | 1.76 | 14.47 | 10 % | 6 |

DASD Monthly - CUTM

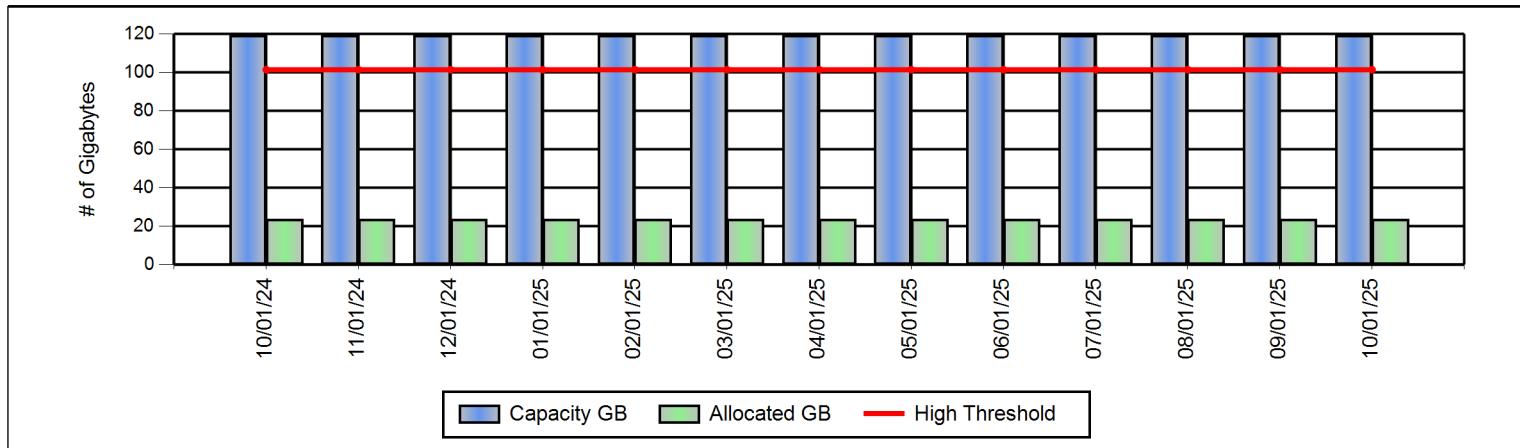
SYSTEM



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 292.32 | 134.43 | 248.47 | 45 % | 91 |
| 11/01/24 | 292.32 | 134.55 | 248.47 | 46 % | 91 |
| 12/01/24 | 292.32 | 134.40 | 248.47 | 45 % | 91 |
| 01/01/25 | 292.32 | 135.62 | 248.47 | 46 % | 91 |
| 02/01/25 | 292.32 | 134.49 | 248.47 | 46 % | 91 |
| 03/01/25 | 292.32 | 134.40 | 248.47 | 45 % | 91 |
| 04/01/25 | 292.32 | 134.48 | 248.47 | 46 % | 91 |
| 05/01/25 | 292.32 | 134.39 | 248.47 | 45 % | 91 |
| 06/01/25 | 292.32 | 134.45 | 248.47 | 45 % | 91 |
| 07/01/25 | 292.32 | 135.00 | 248.47 | 46 % | 91 |
| 08/01/25 | 292.32 | 134.80 | 248.47 | 46 % | 91 |
| 09/01/25 | 292.32 | 134.84 | 248.47 | 46 % | 91 |
| 10/01/25 | 292.32 | 135.01 | 248.47 | 46 % | 91 |

DASD Monthly - CUTM

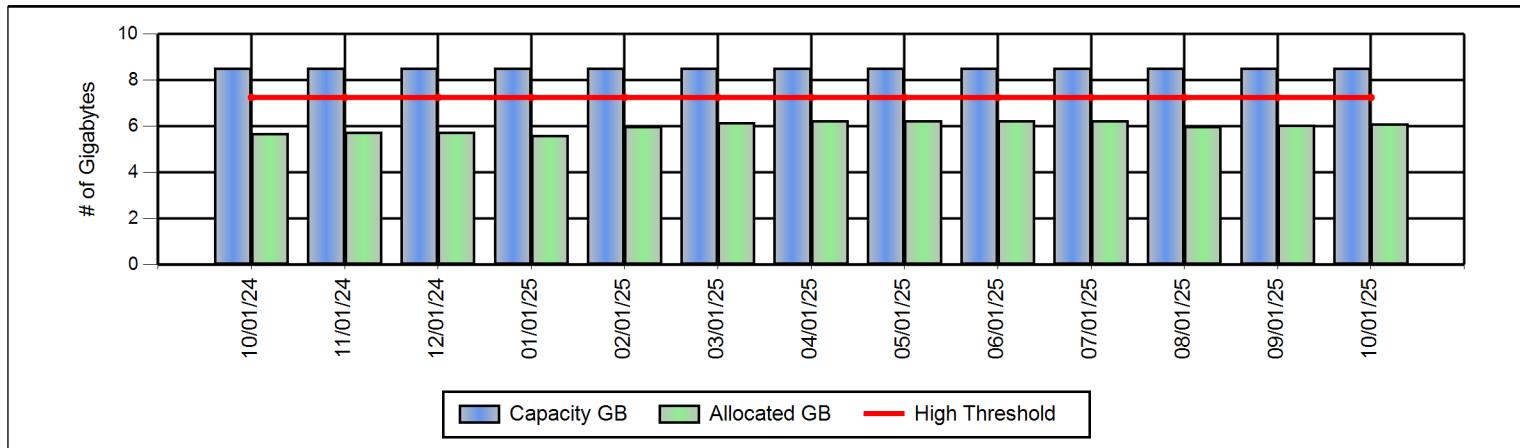
TESTUSER



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 11/01/24 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 12/01/24 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 01/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 02/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 03/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 04/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 05/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 06/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 07/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 08/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 09/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |
| 10/01/25 | 119.20 | 23.70 | 101.32 | 19 % | 42 |

DASD Monthly - CUTM

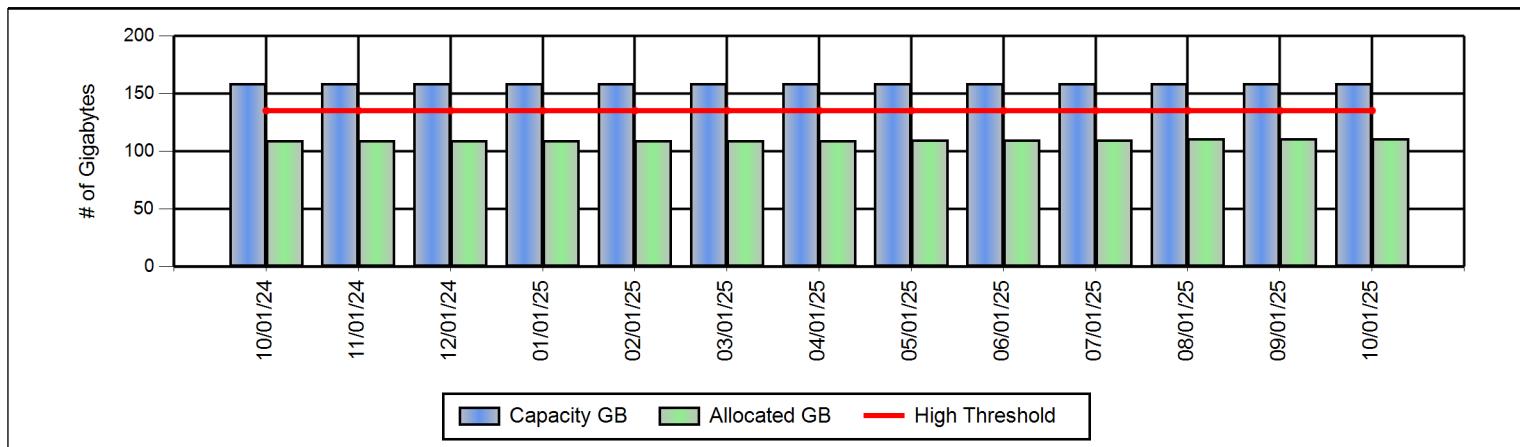
TSO



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 8.51 | 5.70 | 7.24 | 66 % | 1 |
| 11/01/24 | 8.51 | 5.74 | 7.24 | 67 % | 1 |
| 12/01/24 | 8.51 | 5.73 | 7.24 | 67 % | 1 |
| 01/01/25 | 8.51 | 5.59 | 7.24 | 65 % | 1 |
| 02/01/25 | 8.51 | 5.98 | 7.24 | 70 % | 1 |
| 03/01/25 | 8.51 | 6.16 | 7.24 | 72 % | 1 |
| 04/01/25 | 8.51 | 6.24 | 7.24 | 73 % | 1 |
| 05/01/25 | 8.51 | 6.24 | 7.24 | 73 % | 1 |
| 06/01/25 | 8.51 | 6.25 | 7.24 | 73 % | 1 |
| 07/01/25 | 8.51 | 6.25 | 7.24 | 73 % | 1 |
| 08/01/25 | 8.51 | 5.99 | 7.24 | 70 % | 1 |
| 09/01/25 | 8.51 | 6.06 | 7.24 | 71 % | 1 |
| 10/01/25 | 8.51 | 6.09 | 7.24 | 71 % | 1 |

DASD Monthly - CUTM

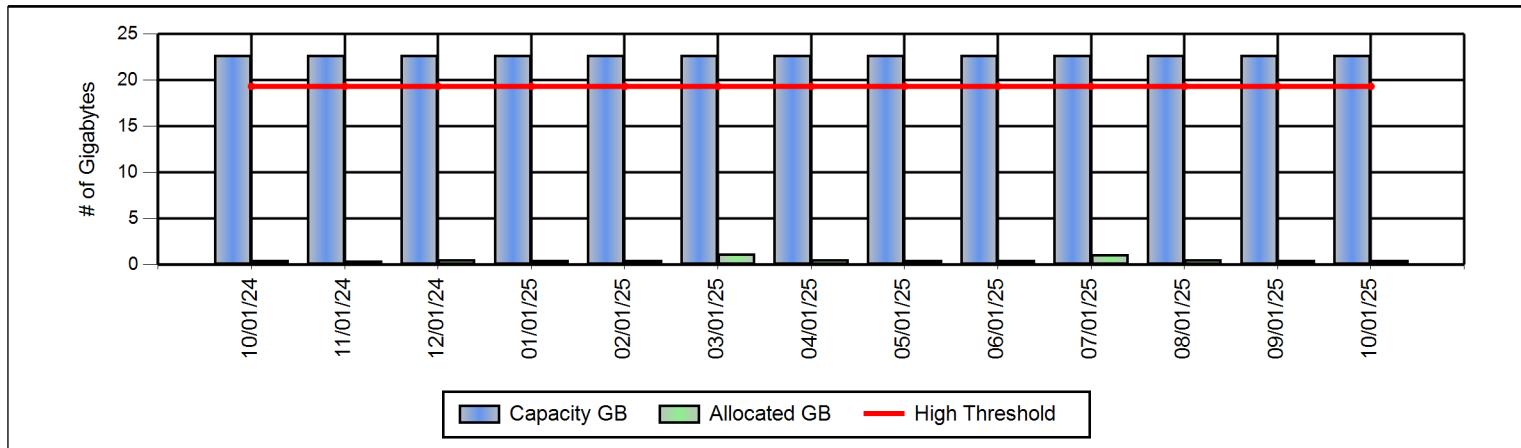
USERDATA



| <u>Date</u> | <u>Capacity GB</u> | <u>Allocated GB</u> | <u>High Threshold</u> | <u>Pct Allocated</u> | <u>Volumes</u> |
|-------------|--------------------|---------------------|-----------------------|----------------------|----------------|
| 10/01/24 | 158.93 | 109.55 | 135.09 | 68 % | 56 |
| 11/01/24 | 158.93 | 109.54 | 135.09 | 68 % | 56 |
| 12/01/24 | 158.93 | 109.54 | 135.09 | 68 % | 56 |
| 01/01/25 | 158.93 | 109.53 | 135.09 | 68 % | 56 |
| 02/01/25 | 158.93 | 109.53 | 135.09 | 68 % | 56 |
| 03/01/25 | 158.93 | 109.53 | 135.09 | 68 % | 56 |
| 04/01/25 | 158.93 | 109.53 | 135.09 | 68 % | 56 |
| 05/01/25 | 158.93 | 109.83 | 135.09 | 69 % | 56 |
| 06/01/25 | 158.93 | 110.11 | 135.09 | 69 % | 56 |
| 07/01/25 | 158.93 | 110.11 | 135.09 | 69 % | 56 |
| 08/01/25 | 158.93 | 110.68 | 135.09 | 69 % | 56 |
| 09/01/25 | 158.93 | 110.68 | 135.09 | 69 % | 56 |
| 10/01/25 | 158.93 | 110.68 | 135.09 | 69 % | 56 |

DASD Monthly - CUTM

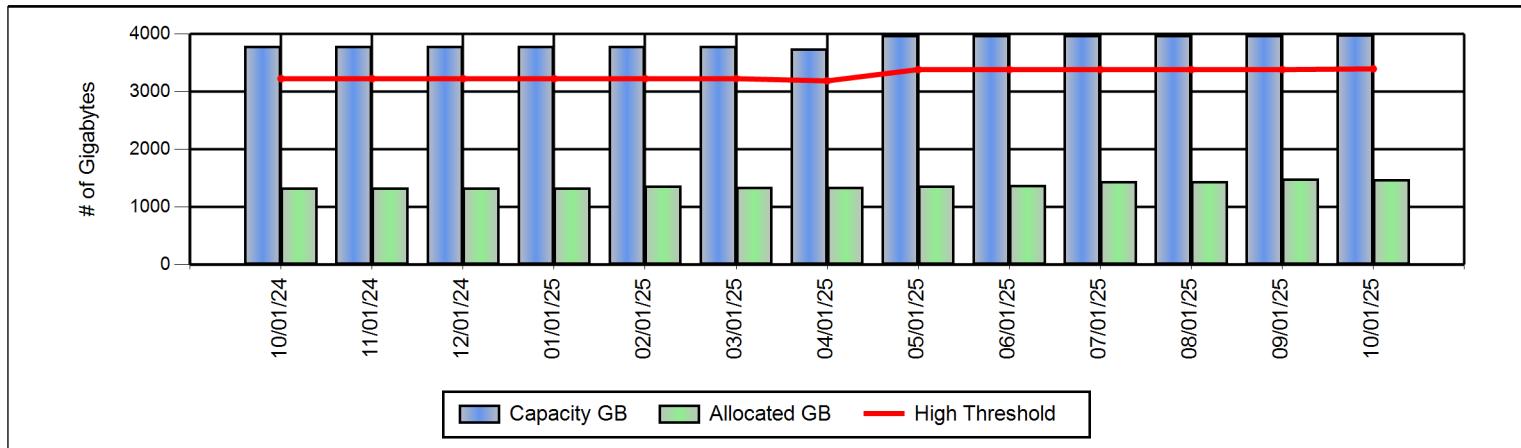
WORK



| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 22.70 | 0.45 | 19.30 | 1 % | 8 |
| 11/01/24 | 22.70 | 0.40 | 19.30 | 1 % | 8 |
| 12/01/24 | 22.70 | 0.52 | 19.30 | 2 % | 8 |
| 01/01/25 | 22.70 | 0.45 | 19.30 | 1 % | 8 |
| 02/01/25 | 22.70 | 0.48 | 19.30 | 2 % | 8 |
| 03/01/25 | 22.70 | 1.13 | 19.30 | 4 % | 8 |
| 04/01/25 | 22.70 | 0.56 | 19.30 | 2 % | 8 |
| 05/01/25 | 22.70 | 0.48 | 19.30 | 2 % | 8 |
| 06/01/25 | 22.70 | 0.48 | 19.30 | 2 % | 8 |
| 07/01/25 | 22.70 | 1.11 | 19.30 | 4 % | 8 |
| 08/01/25 | 22.70 | 0.56 | 19.30 | 2 % | 8 |
| 09/01/25 | 22.70 | 0.48 | 19.30 | 2 % | 8 |
| 10/01/25 | 22.70 | 0.45 | 19.30 | 1 % | 8 |

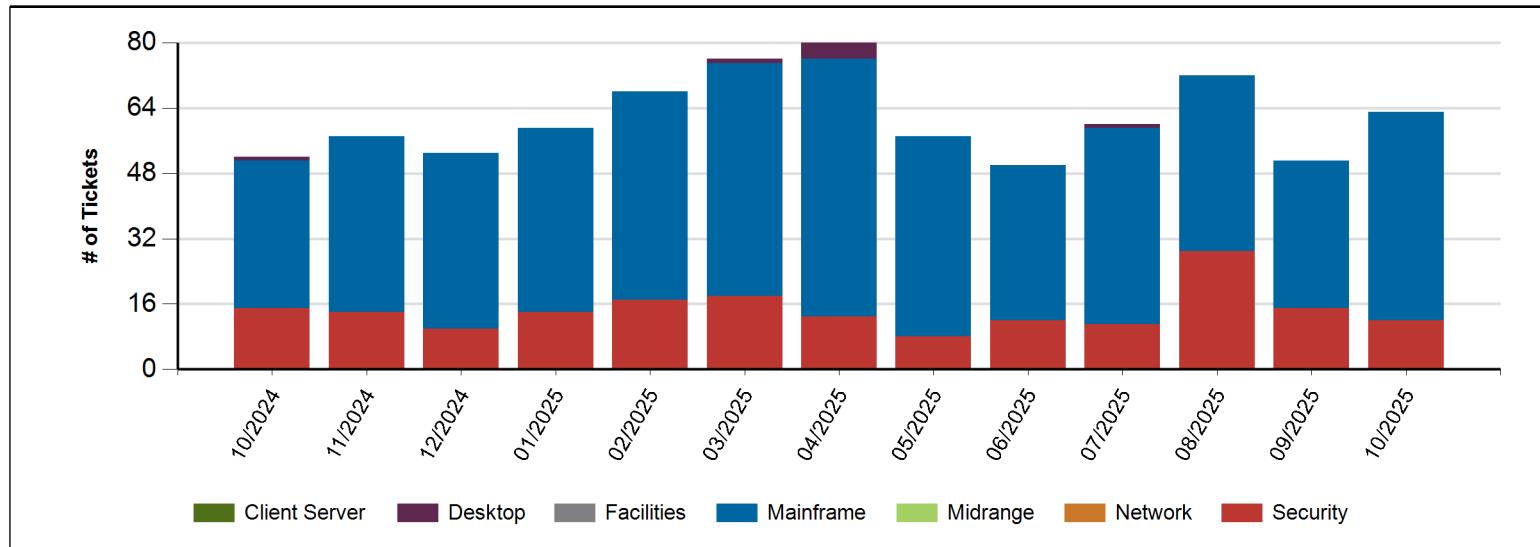
DASD Monthly - CUTM

TOTAL



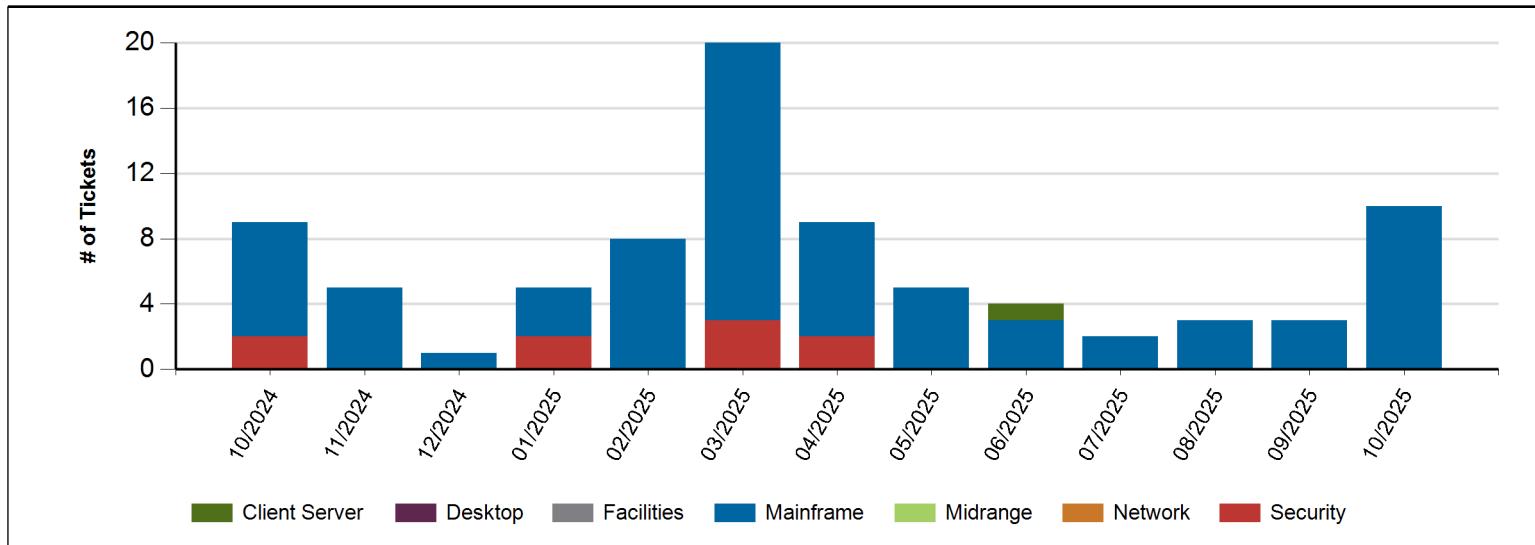
| Date | Capacity GB | Allocated GB | High Threshold | Pct Allocated | Volumes |
|----------|-------------|--------------|----------------|---------------|---------|
| 10/01/24 | 3,790.22 | 1,327.40 | 3,221.68 | 35 % | 938 |
| 11/01/24 | 3,790.22 | 1,327.91 | 3,221.68 | 35 % | 938 |
| 12/01/24 | 3,790.22 | 1,329.82 | 3,221.68 | 35 % | 938 |
| 01/01/25 | 3,790.22 | 1,334.43 | 3,221.68 | 35 % | 938 |
| 02/01/25 | 3,790.22 | 1,365.04 | 3,221.68 | 36 % | 938 |
| 03/01/25 | 3,790.22 | 1,342.29 | 3,221.68 | 35 % | 938 |
| 04/01/25 | 3,744.81 | 1,335.72 | 3,183.09 | 35 % | 922 |
| 05/01/25 | 3,975.13 | 1,360.54 | 3,378.86 | 34 % | 934 |
| 06/01/25 | 3,975.13 | 1,379.18 | 3,378.86 | 34 % | 934 |
| 07/01/25 | 3,975.13 | 1,444.47 | 3,378.86 | 36 % | 934 |
| 08/01/25 | 3,975.13 | 1,443.93 | 3,378.86 | 36 % | 934 |
| 09/01/25 | 3,975.13 | 1,491.02 | 3,378.86 | 37 % | 934 |
| 10/01/25 | 3,990.27 | 1,477.83 | 3,391.73 | 37 % | 950 |

Request Analysis by Category



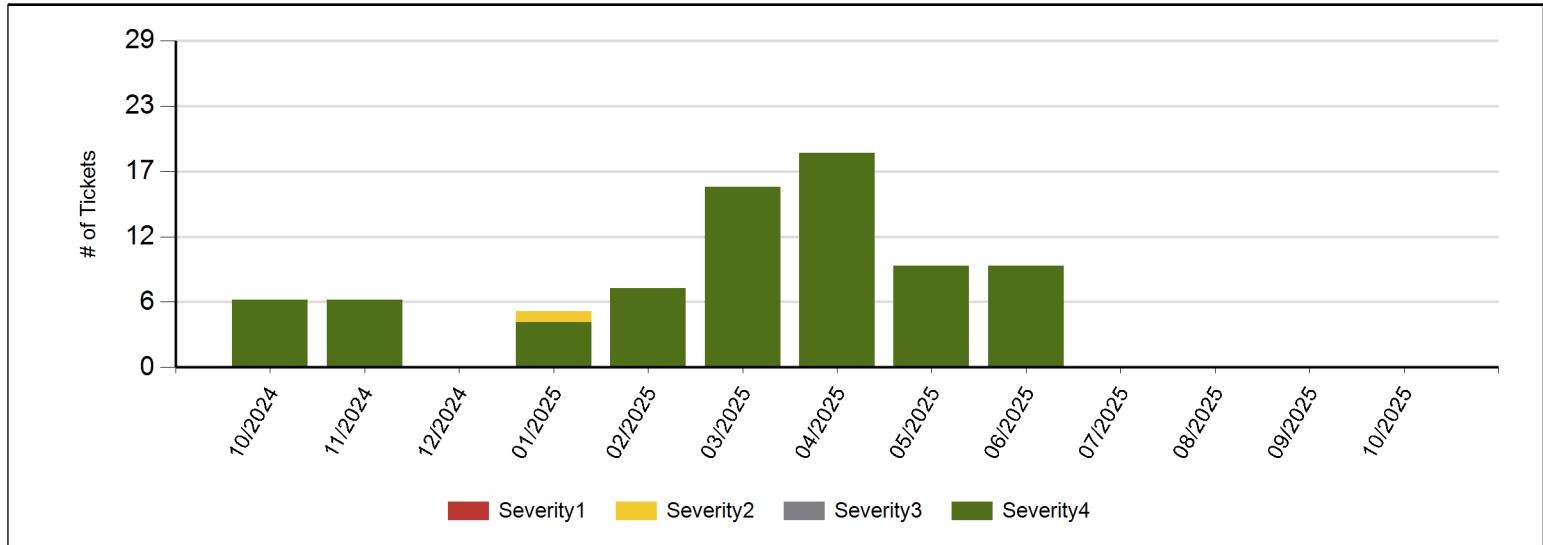
| | Client Server | Desktop | Facilities | Mainframe | Midrange | Network | Security | Total |
|----------|---------------|---------|------------|-----------|----------|---------|----------|-------|
| Oct-2024 | 0 | 1 | 0 | 36 | 0 | 0 | 15 | 52 |
| Nov-2024 | 0 | 0 | 0 | 43 | 0 | 0 | 14 | 57 |
| Dec-2024 | 0 | 0 | 0 | 43 | 0 | 0 | 10 | 53 |
| Jan-2025 | 0 | 0 | 0 | 45 | 0 | 0 | 14 | 59 |
| Feb-2025 | 0 | 0 | 0 | 51 | 0 | 0 | 17 | 68 |
| Mar-2025 | 0 | 1 | 0 | 57 | 0 | 0 | 18 | 76 |
| Apr-2025 | 0 | 4 | 0 | 63 | 0 | 0 | 13 | 80 |
| May-2025 | 0 | 0 | 0 | 49 | 0 | 0 | 8 | 57 |
| Jun-2025 | 0 | 0 | 0 | 38 | 0 | 0 | 12 | 50 |
| Jul-2025 | 0 | 1 | 0 | 48 | 0 | 0 | 11 | 60 |
| Aug-2025 | 0 | 0 | 0 | 43 | 0 | 0 | 29 | 72 |
| Sep-2025 | 0 | 0 | 0 | 36 | 0 | 0 | 15 | 51 |
| Oct-2025 | 0 | 0 | 0 | 51 | 0 | 0 | 12 | 63 |

Change Analysis by Category



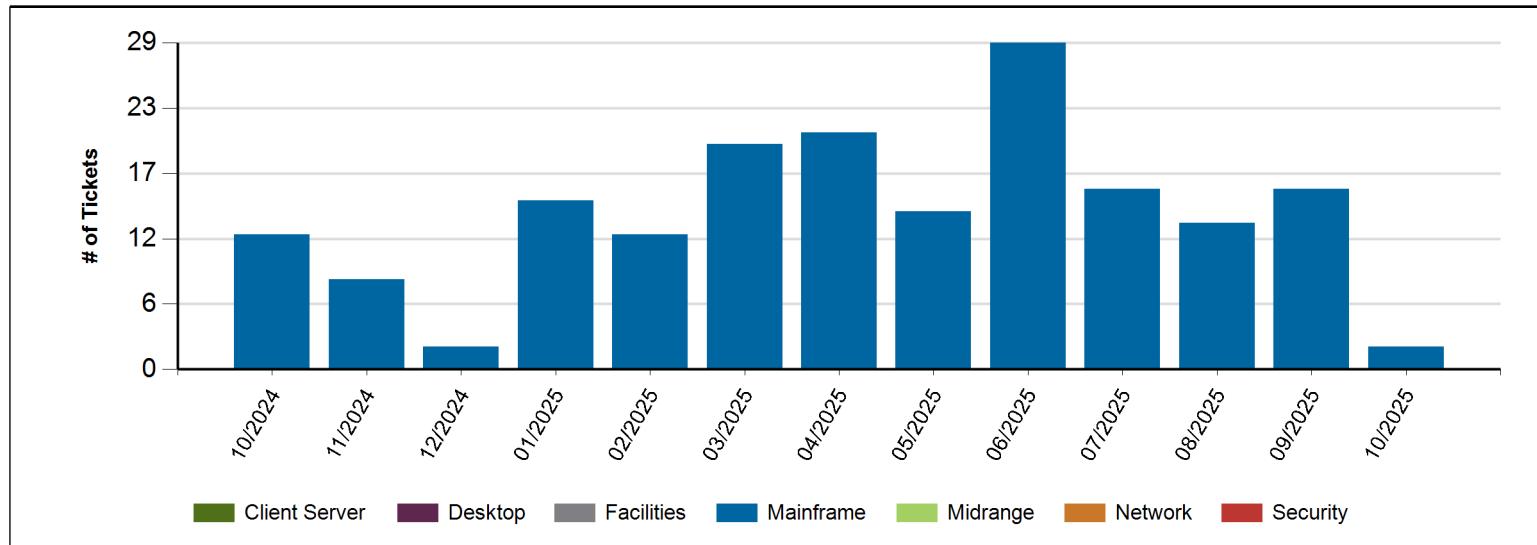
| | Client Server | Desktop | Facilities | Mainframe | Midrange | Network | Security | Total |
|----------|---------------|---------|------------|-----------|----------|---------|----------|-------|
| Oct-2024 | 0 | 0 | 0 | 7 | 0 | 0 | 2 | 9 |
| Nov-2024 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 5 |
| Dec-2024 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Jan-2025 | 0 | 0 | 0 | 3 | 0 | 0 | 2 | 5 |
| Feb-2025 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 8 |
| Mar-2025 | 0 | 0 | 0 | 17 | 0 | 0 | 3 | 20 |
| Apr-2025 | 0 | 0 | 0 | 7 | 0 | 0 | 2 | 9 |
| May-2025 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 5 |
| Jun-2025 | 1 | 0 | 0 | 3 | 0 | 0 | 0 | 4 |
| Jul-2025 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| Aug-2025 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| Sep-2025 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| Oct-2025 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 10 |

Incident Analysis by Severity



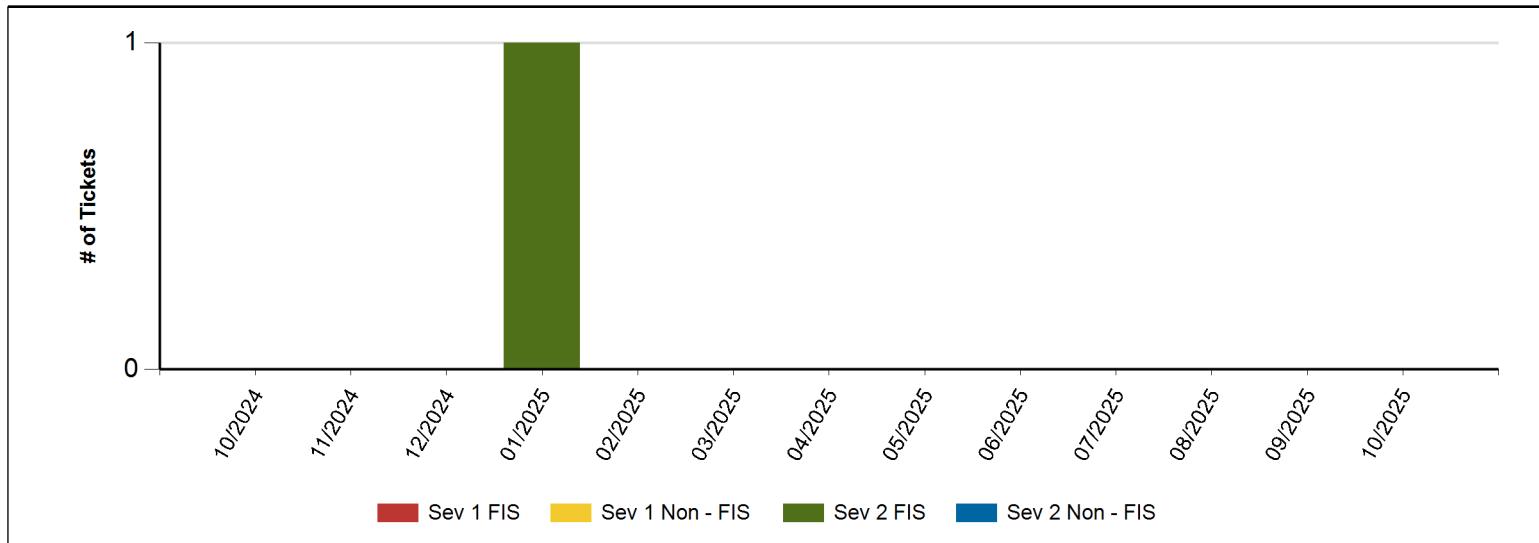
| | Sev 1 | Sev 2 | Sev 3 | Sev 4 | Total |
|----------|-------|-------|-------|-------|-------|
| Oct-2024 | 0 | 0 | 0 | 6 | 12 |
| Nov-2024 | 0 | 0 | 0 | 6 | 8 |
| Dec-2024 | 0 | 0 | 0 | 0 | 2 |
| Jan-2025 | 0 | 1 | 0 | 4 | 15 |
| Feb-2025 | 0 | 0 | 0 | 7 | 12 |
| Mar-2025 | 0 | 0 | 0 | 16 | 20 |
| Apr-2025 | 0 | 0 | 0 | 19 | 21 |
| May-2025 | 0 | 0 | 0 | 9 | 14 |
| Jun-2025 | 0 | 0 | 0 | 9 | 29 |
| Jul-2025 | 0 | 0 | 0 | 0 | 16 |
| Aug-2025 | 0 | 0 | 0 | 0 | 13 |
| Sep-2025 | 0 | 0 | 0 | 0 | 16 |
| Oct-2025 | 0 | 0 | 0 | 0 | 2 |

Incident Analysis by Category



| | Client Server | Desktop | Facilities | Mainframe | Midrange | Network | Security | Total |
|----------|---------------|---------|------------|-----------|----------|---------|----------|-------|
| Oct-2024 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 12 |
| Nov-2024 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 8 |
| Dec-2024 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| Jan-2025 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | 15 |
| Feb-2025 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 12 |
| Mar-2025 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | 20 |
| Apr-2025 | 0 | 0 | 0 | 21 | 0 | 0 | 0 | 21 |
| May-2025 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | 14 |
| Jun-2025 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | 29 |
| Jul-2025 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | 16 |
| Aug-2025 | 0 | 0 | 0 | 13 | 0 | 0 | 0 | 13 |
| Sep-2025 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | 16 |
| Oct-2025 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |

Incident Analysis - Client Impacting Tickets



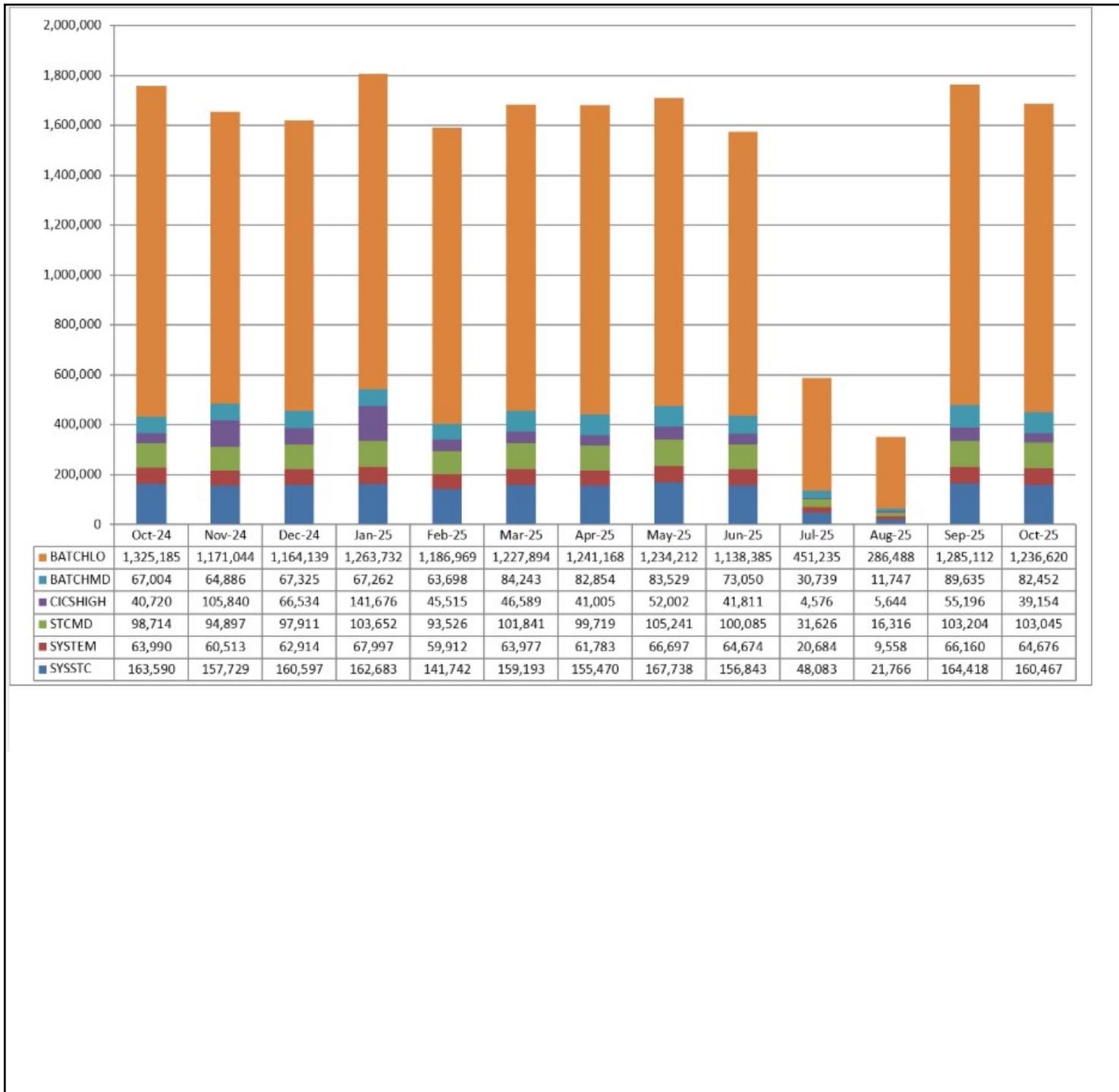
| | Sev 1 FIS | Sev 1 Non - FIS | Sev 2 FIS | Sev 2 Non - FIS | Total |
|----------|-----------|-----------------|-----------|-----------------|-------|
| Oct-2024 | 0 | 0 | 0 | 0 | 0 |
| Nov-2024 | 0 | 0 | 0 | 0 | 0 |
| Dec-2024 | 0 | 0 | 0 | 0 | 0 |
| Jan-2025 | 0 | 0 | 1 | 0 | 1 |
| Feb-2025 | 0 | 0 | 0 | 0 | 0 |
| Mar-2025 | 0 | 0 | 0 | 0 | 0 |
| Apr-2025 | 0 | 0 | 0 | 0 | 0 |
| May-2025 | 0 | 0 | 0 | 0 | 0 |
| Jun-2025 | 0 | 0 | 0 | 0 | 0 |
| Jul-2025 | 0 | 0 | 0 | 0 | 0 |
| Aug-2025 | 0 | 0 | 0 | 0 | 0 |
| Sep-2025 | 0 | 0 | 0 | 0 | 0 |
| Oct-2025 | 0 | 0 | 0 | 0 | 0 |

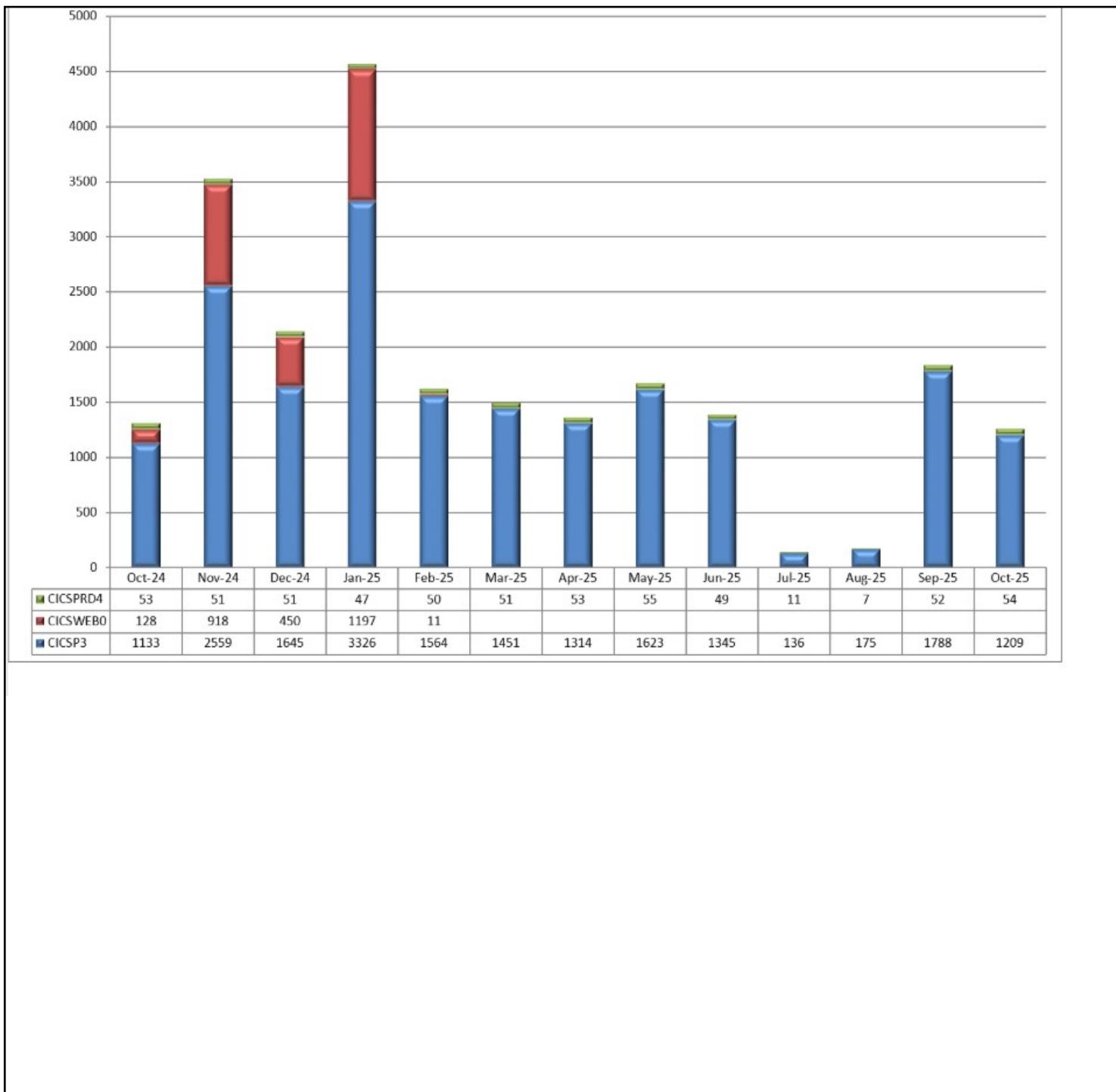
Incidents Last Month

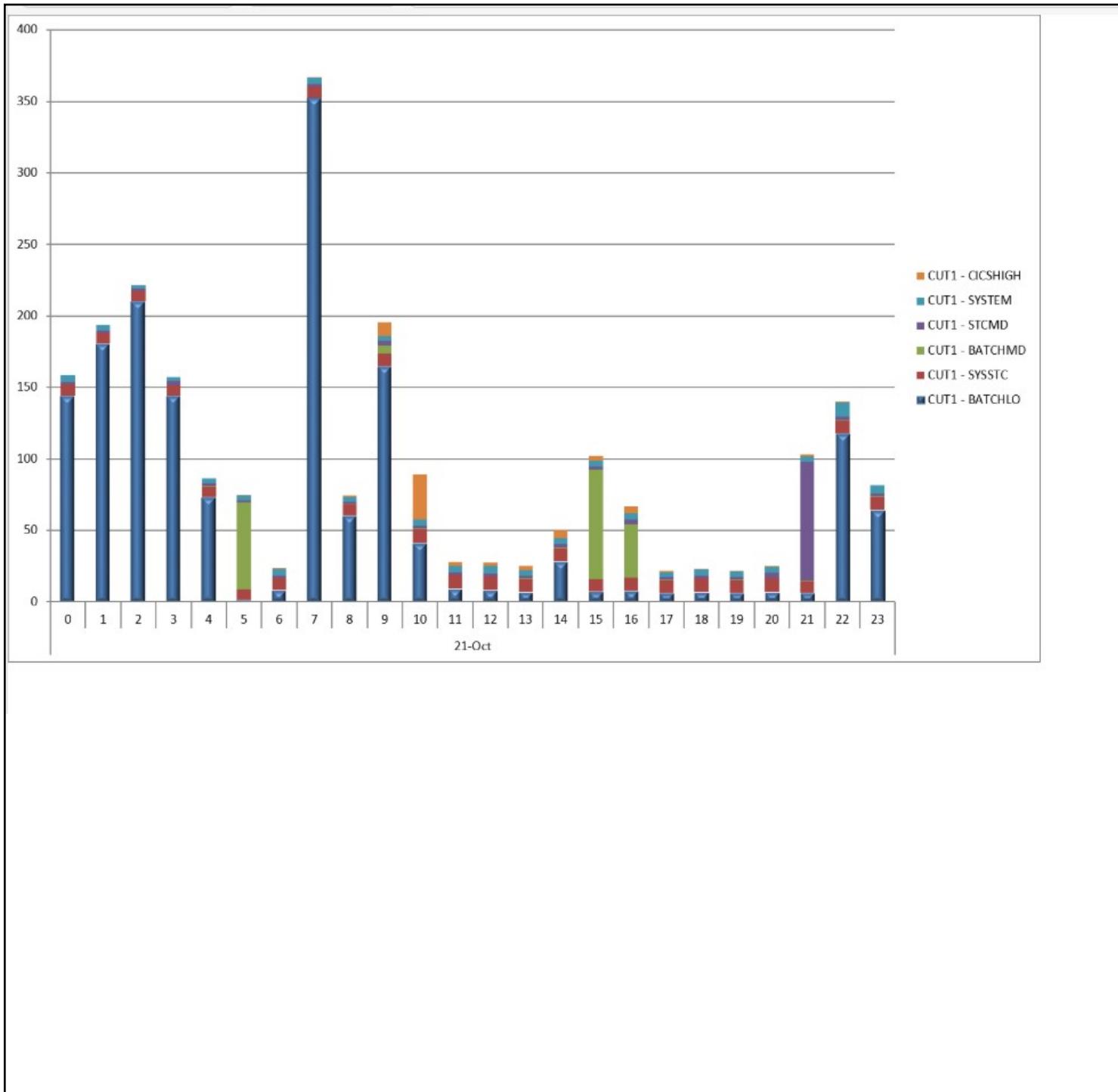
| Case ID | Tech Center | Entered Date Start Date | Target Date Closed Date | Summary | Status | mttr (hrs) StarttoClose | mttr (hrs) StarttoEnd | mttr (hrs) StarttoEOM |
|---|-------------|----------------------------|----------------------------|---|----------|----------------------------|--------------------------|--------------------------|
| <u>IN25018658702</u> | | 10/14/2025 4:20AM | 10/21/2025 5:11AM | | Closed | 2.82 | 2.82 | |
| Mainframe Operations Little Rock Alerts | | 10/13/2025 12:00AM | 10/21/2025 5:11AM | new job ASIOPTSO | | | | |
| <u>IN25018908709</u> | | 10/31/2025 7:06AM | | | Resolved | | | |
| Authorization Services Mainframe Compliance | | 10/31/2025 12:00AM | | 000006 2025303 C1RACF01 JOB C1RACF01 Fail C0012 | | | | |

Changes Last Month

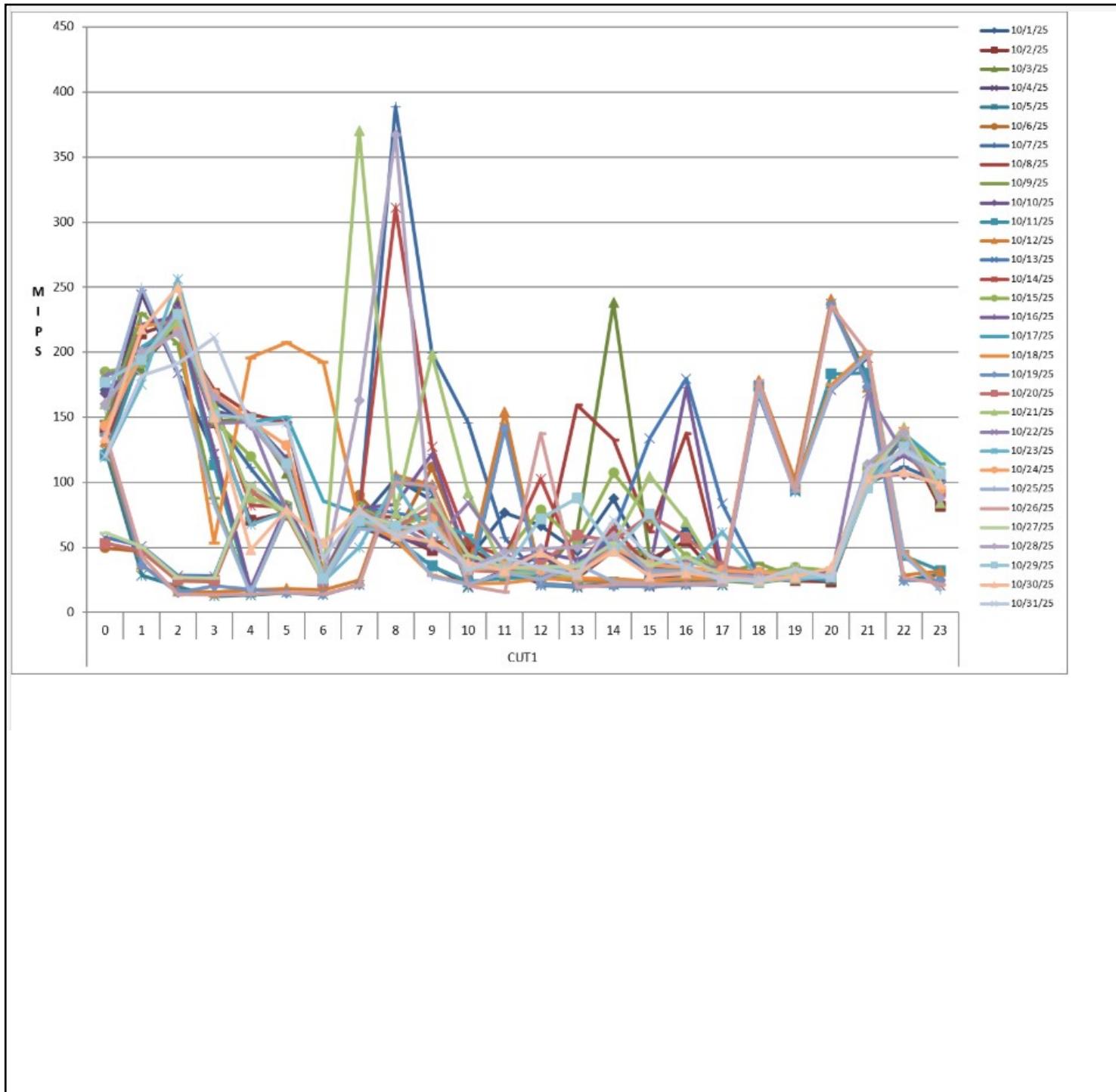
| Case ID | Tech Center | Entered Date Start Date | Target Date Closed Date | Summary | Status | mttr (hrs) StarttoClose | mttr (hrs) StarttoEnd | mttr (hrs) StarttoEOM | | | |
|--|-------------|----------------------------|----------------------------|---|----------|----------------------------|--------------------------|--------------------------|--|--|--|
| <u>CH25001985252</u> | | 10/23/2025 6:10AM | 10/23/2025 10:51AM | | Closed | .07 | -1.53 | | | | |
| Authorization Services Mainframe Security | | 10/23/2025 12:00AM | 10/23/2025 10:51AM | Mainframe Security Digital Certificate replacement | | | | | | | |
| <u>CH25001989620</u> | | 10/28/2025 1:46PM | 10/28/2025 2:03PM | | Closed | | | -.13 | | | |
| Mainframe System Support CS | | 10/28/2025 12:00AM | 10/28/2025 2:03PM | [LRTC], [NA/USA], [INFRA], LRTC Install Mainframe Software Key | | | | | | | |
| <u>CH25001976117</u> | | 10/08/2025 3:50PM | 10/09/2025 11:11AM | | Closed | .02 | | -.02 | | | |
| Mainframe Storage - Little Rock | | 10/09/2025 12:00AM | 10/09/2025 11:11AM | [LTC], [NA/USA], [Environment], [Infra] - SMS ACS changes | | | | | | | |
| <u>CH25001976146</u> | | 10/08/2025 4:12PM | 10/09/2025 11:07AM | | Closed | .02 | | -.02 | | | |
| Mainframe Storage - Little Rock | | 10/09/2025 12:00AM | 10/09/2025 11:07AM | [LTC], [NA/USA], [Environment], [Infra] - SMS ACS changes | | | | | | | |
| <u>CH25001983083</u> | | 10/20/2025 2:27PM | 10/26/2025 7:19AM | | Closed | .02 | | -.05 | | | |
| Mainframe Automation and Monitoring | | 10/26/2025 12:00AM | 10/26/2025 7:19AM | [LTC], [NA/USA], [PROD], [Infra] – CUT1 Add new Hyperswap automation trapping for started tasks HSIB/HSIBAPI | | | | | | | |
| <u>CH25001986599</u> | | 10/24/2025 4:24PM | 10/24/2025 5:09PM | | Canceled | -1.53 | | -1.68 | | | |
| Mainframe System Support CS | | 10/28/2025 12:00AM | 10/24/2025 5:09PM | [LTC], [NA/USA], [TEST], [Infra] - CUTM - Configure and Run HWIBCPII | | | | | | | |
| <u>CH25001990779</u> | | 10/29/2025 12:32PM | 10/29/2025 1:03PM | | Closed | | | -.07 | | | |
| Mainframe System Support CS | | 10/29/2025 12:00AM | 10/29/2025 1:03PM | [LRTC], [NA/USA], [INFRA], LRTC Install Mainframe Software Key | | | | | | | |
| <u>CH25001978857</u> | | 10/13/2025 3:10PM | 10/22/2025 9:44PM | | Closed | .05 | | -.02 | | | |
| Mainframe System Support CS | | 10/22/2025 12:00AM | 10/22/2025 9:44PM | [LTC], [NA/USA], [TEST, [Infra] - CUTM Quarterly IPL for IBM & OEM Software Maintenance on SSERS8 | | | | | | | |
| <u>CH25001983377</u> | | 10/20/2025 8:21PM | 10/26/2025 6:53AM | | Closed | | | -.07 | | | |
| Mainframe Automation and Monitoring | | 10/26/2025 12:00AM | 10/26/2025 6:53AM | [LTC], [NA/USA], [PROD], [Infra] – CUTM Add new Hyperswap automation trapping for started tasks HSIB/HSIBAPI | | | | | | | |
| <u>CH25001978844</u> | | 10/13/2025 2:58PM | 10/13/2025 4:07PM | | Closed | | | -.08 | | | |
| Mainframe System Support CS | | 10/13/2025 12:00AM | 10/13/2025 4:07PM | [LRTC], [NA/USA], [INFRA], LRTC Install Mainframe Software Key | | | | | | | |







CPU Seconds
Top 95%
Daily Average





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