TEST PLAN FOR PARABANK WEBSITE TESTING

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1 Introduction

1.1 Purpose

The purpose of this test plan is to outline the testing objectives, scope, and approach for testing the ParaBank website.

1.2 Scope

This test plan covers functional testing, usability testing, and cross-browser testing of the ParaBank website. It includes testing various features, including user registration, account management, fund transfers, and bill payments.

1.3 Objectives

The main objectives of this testing effort are:

- To ensure the functionality of the ParaBank website is working as expected.
- To evaluate the website's usability, including its user interface and navigation.
- To verify cross-browser compatibility to ensure consistent performance.

2 Test Approach

2.1 Functional Testing

Functional testing will focus on verifying the correctness of the website's features and functionalities. It includes:

- Registering a new user account.
- Logging into the user account.
- Verifying the accuracy of account details, balances, and transaction history.
- Testing fund transfer and bill payment functionalities.
- Ensuring that all hyperlinks and buttons work as expected.

2.2 Usability Testing

Usability testing will evaluate the overall user experience. It includes:

- Assessing the user interface for intuitiveness and clarity.
- Checking the ease and logical flow of navigation.
- Validating the user-friendliness of error messages.
- Verifying website responsiveness on different devices (desktop, tablet, and mobile)

2.3 Cross-Browser Testing

Cross-browser testing will ensure consistent performance across different web browsers. It includes:

- Testing the website on at least two different web browsers (e.g., Chrome, Firefox, or Edge).
- Verifying that the functionality remains consistent and error-free on different browsers.

3 Test Deliverables

3.1 Test Artifacts

Here are the test artifacts that will be delivered during different phases of testing:

3.1.1 Functional Testing Phase

- Test cases for user registration.
- Test cases for user login.
- Test cases for verifying account details, balance, and transaction history.
- Test cases for fund transfer functionality.
- Test cases for bill payment functionality.
- Test cases for hyperlink and button functionality.

3.1.2 Usability Testing Phase

- Usability testing reports with findings and recommendations.
- Documentation of intuitiveness and clarity assessments.
- Navigation flow evaluation report.
- User-friendliness of error messages report.
- Responsive design testing report.

3.1.3 Cross-Browser Testing Phase

- Cross-browser test reports for Chrome and Firefox.
- Reports confirming consistent functionality and appearance.

4 Resource & Environment Needs

4.1 Testing Tools

The testing environment will be set up as follows:

- Staging environment that mirrors the production environment for functional and usability testing.
- Virtual machines or physical devices for cross-browser testing with Chrome and Edge.
- Various devices, including desktop, tablet, and mobile, for responsive design testing.

These testing tools and environments will enable us to conduct comprehensive testing, manage test cases, and report findings effectively.

4.2 Test Environment

Following **software's** are required in addition to client-specific software.

- Windows 8 and above
- Chrome Version 116
- Edge version 117

5 Conclusion

This test plan outlines the objectives, scope, and approach for testing the ParaBank website. By following this plan, we aim to ensure the website's functionality, usability, and cross-browser compatibility meet the desired quality standards.