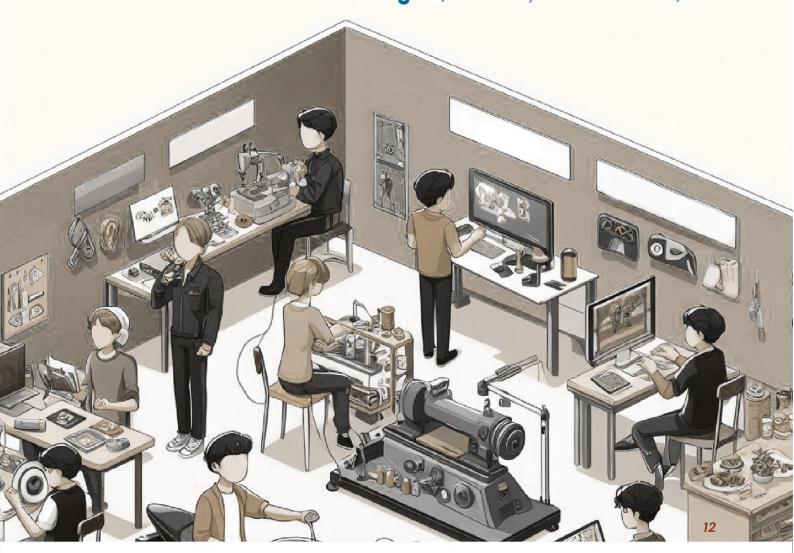






Lomba Kompetensi Siswa Nasional 2024

Teknologi Informasi Sistem Administrasi Jaringan (IT Network System Administration)



ACTUAL TEST PROJECT MODUL A – SYSTEM INTEGRATION TROUBLESHOOTING

IT NETWORK SYSTEMS ADMINISTRATION

LOMBA KOMPETENSI SISWA SMK TINGKAT NASIONAL 2024

General information

- Use `root/engineer/administrator : P@ssw0rd` as credentials when needed.

Ticket 1

- From: iam@sad.org

- Subject: Can't access ISP router

Hi there, we lose telnet access to the ISP router using centralized authentication (user: bjorka) and we don't know the local credentials. Please make it work again so we can continue our work.

Ticket 2

- From: please@smile.org

- Subject: WTH is going on?

Based on the logs, you're the last one that touched sg-srv-1, what have you done to it? Web server is not working now!

Ticket 3

- From: big@smile.org

- Subject: Anycast problem from TH

Hi, your project manager here. Our client from TH is having problems with the anycast. We don't know what's wrong because customers from MY are totally fine. Please look into this ASAP.

Ticket 4

From: skibidi.sigma.391@gmail.comSubject: Unable to ping from my-clt-1

MY PC CAN'T PING ANYTHING!.

Ticket 5

From: very@sad.orgSubject: Web site is down

We had power outages yesterday and after that www.sad.org is inaccessible. We've tried to reinstall the service and even the OS but it's still not working. Looking for advice from your side.

Ticket 6

- From: engineer@gov.my- Subject: Weird SSH

Hi, I want to ask something weird. I can SSH to id-srv-1 with public key authentication but it always laughs at me after I sign in and then exit??? If it's your prank then it's not funny and you need to fix this.