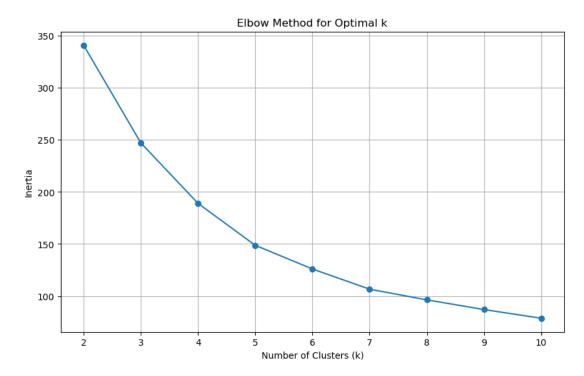
# **Customer Segmentation Report**

## **Clustering Results**

#### **Number of Clusters Formed**

The analysis resulted in **4 clusters** being formed based on customer characteristics and spending behaviour.



#### **Davies-Bouldin Index (DB Index)**

The Davies-Bouldin Index, which measures the average similarity ratio of each cluster with its most similar cluster, was calculated to evaluate clustering quality. A lower DB Index indicates better clustering performance. The calculated DB Index value for this clustering solution is:

#### Davies-Bouldin Index: 0.9089

This value suggests that while there is some overlap between clusters, they are reasonably distinct, indicating a moderate level of separation among them.

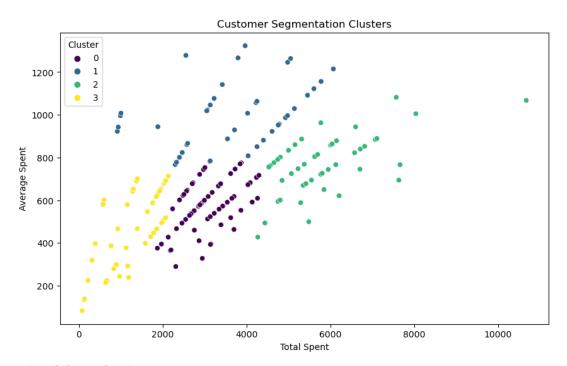
### **Other Relevant Clustering Metrics**

#### **Silhouette Score**

The silhouette score provides an additional measure of how well-separated the clusters are. The calculated silhouette score for this analysis is:

#### Silhouette Score: 0.3455

A silhouette score close to +1 indicates that samples are well-clustered; however, a score of 0.3455 suggests that there is some overlap between clusters, indicating moderate separation.



Number of clusters formed: 4 Davies-Bouldin Index: 0.9089 Silhouette Score: 0.3455