

# Ariel Samin

ariel.samin@gmail.com – 054-7535758  
11 Katzanelson st., Netanya, Israel

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## **PERSONAL STATEMENT**

I am a senior C# developer with 5 years of experience in server side.  
Throughout my different positions I carried out tasks with varying aspects: technological, design, mentoring and customer facing.  
I am looking for new challenges in the field of server side development, but would also like to broaden my set of skills in more areas.  
Moving to Java is a change I will gladly embrace, and already preparing for in my free time.

## **WORK EXPERIENCE**

### **Senior C# Developer in the RTA Group, NICE - Raanana, Israel.** (Jan 2017 – present)

My group develops Voice Biometrics and Multi-Factor Authentication products for Enterprise.  
The product is comprised of many technological and logic packed services that require comprehensive and deep understanding for careful handling and agile version releasing.

Responsibilities:

- Working with architects and PMs to define new features and tackle technical obstacles
- Lead developments and designs - Refactoring, adding High availability capabilities and new features
- Mentoring and knowledge transfer to peers inside and outside the group
- Leading customer integrations and dev support activities

### **Senior C# Developer in the InfraDev Group, NICE - Raanana, Israel.** (Jan 2016 – Jan 2017)

My group developed an API web service that enables sending commands to the NICE recording system.  
The challenges faced included providing a well-defined API with standard interfaces, a responsive, scalable, highly-available service, which is efficient in terms of performance and overloading of the underlying platform.  
The development process required cooperation with different teams, complying with security and maintainability standards, and fitting into the release and deployment processes.

Responsibilities:

- Technical lead, researching and integrating different aspects such as Web API, SOA development in WCF, service hosting in IIS and duplex RT events using Websockets
- Participating in architectural designs and conducting low level designs
- Developing core components concerning events publishing, in-memory cache and client authentication
- Writing API documentation (collaboration with TWs)

### **C# Developer in the Engineering Solutions Group, NICE - Raanana, Israel.** (Oct 2013 – Dec 2015)

My group was responsible for enhancing and maintaining infrastructure and applications of legacy products in the world of Contact Centers recording and WFO.

Responsibilities:

- Develop connectors for external storage devices (REST and SDK)
- Expertise in several CTI and SIP integrations
- Expertise in the NICE recording platform

## **EDUCATION**

### **BSc in Computer Science (2013) - Ben-Gurion University**

Graduate project: Using Hidden Markov Models to detect anomalies in databases.

## **SKILLS**

C#, .Net, WCF, IIS, MS Test, TDD, Test Automation, Agile, Scrum, Windows and Sys Internals, Communication Protocols, Security concepts, Databases, SQL, Debugging, Instrumentation, Java