



# Aristeidis Andrikopoulos

## Web Development & Computer Applications Student/ Customer Support(current)

Looking forward to deepen my knowledge on Front-End Development, engage with challenging projects and develop best practices for Web applications.

Technical and customer support background, collaborative work ethic and teamwork spirit. Excellent communication, organization and time management skills.

Have worked in busy, pressurized environments where high standards are expected.

Always looking to learn new skills and grow professionally.

### Email

aristeidis.andrikopoulos@gmail.com

### Phone

6948125663

### Date of birth

Jul 25, 1990

### Nationality

Greek

### Link

<https://www.linkedin.com/in/aristeidis-andrikopoulos-535900229/>

## Experience

Aegio, Greece  
Jul 2010 - Apr 2012

### Help Desk

#### Δ.Ε.Η/Η.Ε.Δ.Ν.Ο

- Managing and retrieving files of electrical wiring diagrams for clients.
- Issuing certificates for various purposes.

Chalandritsa, Patras  
May 2012 - Mar 2013

### Photovoltaic Park Maintenance

#### L.E.A. INNOVAZIONE

#### Maintenance:

- Reporting any issues that affected the smooth operation of the park.
- Making sure the panels stayed operative.
- Proactively participated in meetings and helped create new practices.

Cyprus  
Mar 2014 - Nov 2014

### Military/Warehouse Operator

#### Greek Army/Cyprus

- Managing and Stocktaking of military equipment.
- Making sure Troop Carriers and Tank vehicles remained properly equipped and combat ready.
- Processed a range of documentation and entered information into databases.

Patras, Greece  
Mar 2017 - Present

### Customer Support

#### Avin Oil

- Handled customer complaints with empathy and composure.
- Proactively participated in meetings and helped create new practices.
- Answered calls, responded to emails, and spoke with clients face-to-face.
- Trained, coached, and supervised new staff members.
- Helped management to identify workflow issues and find solutions.

## Education

Patras

### English B2 - Michigan, Cambridge

Patras, Greece  
2008 - 2010

### Management & Economics

#### Technical School of Patras

Patras, Greece  
2021

### Web Development & Computer Applications

#### TEKNOLOGIA

## Skills

Public speaking

Teamwork

Problem-Solving

Costumer Experience

Communication

## Languages

### HTML

Intermediate

### CSS

Intermediate

### JAVASCRIPT

Elementary

### REACT (Beginner)

### BOOTSTRAP (Basics)

### SQL (Familiar)

### French

Advanced. Diploma in Advanced French