

Project – FoodHub

Description

Context

The number of restaurants in New York is increasing day by day. Lots of students and busy professionals rely on those restaurants due to their hectic lifestyles. Online food delivery service is a great option for them. It provides them with good food from their favorite restaurants. A food aggregator company FoodHub offers access to multiple restaurants through a single smartphone app.

The app allows the restaurants to receive a direct online order from a customer. The app assigns a delivery person from the company to pick up the order after it is confirmed by the restaurant. The delivery person then uses the map to reach the restaurant and waits for the food package. Once the food package is handed over to the delivery person, he/she confirms the pick-up in the app and travels to the customer's location to deliver the food. The delivery person confirms the drop-off in the app after delivering the food package to the customer. The customer can rate the order in the app. The food aggregator earns money by collecting a fixed margin of the delivery order from the restaurants.

Objective

The food aggregator company has stored the data of the different orders made by the registered customers in their online portal. They want to analyze the data to get a fair idea about the demand of different restaurants which will help them in enhancing their customer experience. Suppose you are hired as a Data Scientist in this company and the Data Science team has shared some of the key questions that need to be answered. Perform the data analysis to find answers to these questions that will help the company to improve the business.

Data Description

The data contains the different data related to a food order. The detailed data dictionary is given below.

Data Dictionary

- `order_id`: Unique ID of the order
- `customer_id`: ID of the customer who ordered the food
- `restaurant_name`: Name of the restaurant
- `cuisine_type`: Cuisine ordered by the customer
- `cost`: Cost of the order
- `day_of_the_week`: Indicates whether the order is placed on a weekday or weekend (The weekday is from Monday to Friday and the weekend is Saturday and Sunday)
- `rating`: Rating given by the customer out of 5
- `food_preparation_time`: Time (in minutes) taken by the restaurant to prepare the food. This is calculated by taking the difference between the timestamps of the restaurant's order confirmation and the delivery person's pick-up confirmation.
- `delivery_time`: Time (in minutes) taken by the delivery person to deliver the food package. This is calculated by taking the difference between the timestamps of the delivery person's pick-up confirmation and drop-off information

Submission Guidelines

1. There are two ways to work on this project:

i. Full-code way: The full code way is to write the solution code from scratch and only submit a final Jupyter notebook with all the insights and observations.

ii. Low-code way. The low-code way is to use an existing solution notebook template to build the solution and then submit a business presentation with insights and recommendations.

The primary purpose of providing these two options is to allow learners to opt for the approach that aligns with their individual learning aspirations and outcomes. The below table elaborates on these two options.

Submission type	Who should choose	What is the same across the two	What is different across the two	Final submission file [IMP]	Submission Format
Full-code	Learners who aspire to be in hands-on coding roles in the future focussed on building solution codes from scratch	Perform exploratory data analysis to identify insights and recommendations for the problem	Focus on code writing: 10 - 20% grading on the quality of the final code submitted	Solution notebook from the full-code template submitted in .html format	.html
Low-code	Learners who aspire to be in managerial roles in the future-focussed on solution review, interpretation, recommendations, and communicating with business		Focus on business presentation: 10 - 20% grading on the quality of the final business presentation submitted	Business presentation in .pdf format with problem definition, insights, and recommendations	.pdf

Please follow the below steps to complete the assessment. Kindly note that if you submit a presentation, ONLY the presentation will be evaluated. Please make sure that all the sections mentioned in the rubric have been covered in your submission.

i. Full-code version

- Download the full-code version of the learner notebook.
- Follow the instructions provided in the notebook to complete the project.
- Clearly write down insights and recommendations for the business problems in the comments.
- Submit only the solution notebook prepared from the learner notebook [format: .html]

ii. Low-code version

- Download the low-code version of the learner notebook.
- Follow the instructions provided in the notebook to complete the project.
- Prepare a business presentation with insights and recommendations to the business problem.
- Submit only the presentation [format: .pdf]

2. Any assignment found copied/plagiarized with other submissions will not be graded and awarded zero marks.

3. Please ensure timely submission as any submission post-deadline will not be accepted for evaluation.

4. Submission will not be evaluated if

- it is submitted post-deadline, or,
- more than 1 file is submitted.

Best Practices for Full-code submissions

- The final notebook should be well-documented, with inline comments explaining the functionality of code and markdown cells containing comments on the observations and insights.
- The notebook should be run from start to finish in a sequential manner before submission.
- It is important to remove all warnings and errors before submission.
- The notebook should be submitted as an HTML file (.html) and NOT as a notebook file (.ipynb).
- Please refer to the FAQ page for common project-related queries.

Best Practices for Low-code submissions

- The presentation should be made keeping in mind that the audience will be the Data Science lead of a company.
- The key points in the presentation should be the following:
 - Business Overview of the problem and solution approach
 - Key findings and insights which can drive business decisions
 - Business recommendations
 - Focus on explaining the key takeaways in an easy-to-understand manner.
 - The inclusion of the potential benefits of implementing the solution will give you the edge.
- Copying and pasting from the notebook is not a good idea, and it is better to avoid showing codes unless they are the focal point of your presentation.
- The presentation should be submitted as a PDF file (.pdf) and NOT as a .pptx file.
- Please refer to the FAQ page for common project-related queries.