

MULTIPLE CHOICE QUESTIONS ON GST 202

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NB: Questions are not in option-types Format.

1: _____ is simply aimed at ending a dispute as quickly and amicably as possible.

Answer: Settlement

2: the English word for the latin word confligere is?

Answer: Conflict

3: _____ is a process whereby the parties to a dispute agree to utilize the services of a conciliator

Answer: *Conciliation*

4: Conflict _____ resolution" implies that conflict is bad, and is therefore something that should be ended.

Answer: *Resolution*

5: _____ approaches tend to result in win-lose outcomes in which only one side perceives the outcome as positive

Answer: *Competitive*

6: _____ exercise political skill and use persuasion to get people to soften hard-line positions

Answer: *Mediators*

7: _____ is a lawsuit or a civil action brought before a court seeking for a legal remedy, usually for an offence

Answer: *Litigation*

8: True conflict resolution requires a more analytical, problem-solving approach than _____

Answer: *Dispute settlement*

9: _____requires at least two parties, one to speak and one to listen

Answer: *Communication*

10: _____strategies give a mediator the opportunity to control aspects of interaction.

Answer: *Procedural*

11: ____is a discussion between two or more disputants who are trying to work out a solution to their problem

Answer: *Negotiation*

12: ____is a negotiation strategy in which parties collaborate to find a "win-win" solution to their dispute.

Answer: *Integrative bargaining*

13: _____ language is one of the most causes of conflict escalation.

Answer: *Inflammatory*

14: Communication requires at least two parties, one to _____and one to listen

Answer: *Speak*

15: In every given conflict, a successful _____requires a coordinated approach

Answer: *Mediation*

16: __ and other gender-based forms of violence continue to be among the highest committed war crimes during times of armed conflict

Answer: *Rape*

17: Peace building is a _____ term process that occurs after violent conflict has slowed down or come to a halt.

Answer: *Long*

18: The _____dimension of peace building focuses on the social conditions that foster violent conflict.

Answer: *Structural*

19: When did the UN Security Council adopt an 'aide memoire' pertaining to protection of civilians?

Answer: *2002*

20: The UN Special Representative of the Secretary General was sensitive more to _____ issues

Answer: *Gender*

21: _____ often face severe obstacles and critical neglect to their needs in the rehabilitation and reconstruction process

Answer: *Women*

22: From 1995 to 1998, _____ was the site of the world's largest UN peacekeeping operation

Answer: *Angola*

23: Mediators exercise political skill and use _____ to get people to soften hard-line positions.

Answer: *Persuasion*

24: There are _____ sovereign and legally equal states, but with different capabilities, regime-structures, and interests, which interact on the international arena.

Answer: *198*

25: A mediator's personal reputation can help to build _____

Answer: *Trust*

26: Procedural _____ give a mediator the opportunity to control aspects of interaction in conflict situation

Answer: *Strategies*

27: _____ strategies allow a mediator to break through a cycle of violence by changing the factors influencing the parties' decision making

Answer: *Directive*

28: Mediation is an effective and useful way of dealing with _____

Answer: *Conflicts*

29: _____ conflicts require commitment, resources, persistence, and experience.

Answer: *Mediating*

30: _____ is a discussion between two or more disputants who are trying to work out a solution to their problem

Answer: *Negotiation*

31: Mutual _____ is one of the key causes of the changes that occur during a negotiation.

Answer: *Adjustment*

32: Integrative bargaining is also called "_____ based bargaining

Answer: *Interest*

33: _____ involves assessing the other party's priorities and interests and trying to get a better idea of what that party is likely to want.

Answer: *Planning*

34: Alternative dispute resolution (ADR) is a term generally used to refer to _____ dispute resolution processes

Answer: *Informal*

35: _____ building has become a popular process for dealing with public-policy disputes, especially intractable environmental disputes.

Answer: *Consensus*

36: Mediation and _____ are now commonly used to settle labour-management disputes that often used to seem like intractable situations

Answer: *Arbitration*

37: Potential for integration only exists when there are _____ issues involved in the negotiation.

Answer: *Multiple*

38: Most ADR processes are based on an _____ approach

Answer: *Integrative*

39: Inflammatory _____ is one of the most common causes of conflict escalation.

Answer: *Language*

40: _____ is the hero of good communication

Answer: *Listening*

41: _____ requires at least two parties: one to speak and one to listen

Answer: *Communication*

42: A _____ word can carry multiple meanings depending on its intonation.

Answer: *Single*

43: _____ signals fall under the category of body language, and include expression, posture, and gestures

Answer: *Nonverbal*

44: _____ law consists of the body of rules growing out of the regulations adopted by international administrative agencies

Answer: *Administrative*

45: In every society, conflicts are _____, they are normal and an integral part of human lives.

Answer: *Inevitable*

46: _____ are people – officials or unofficial who get involved in Conflict resolution strategies and skills as third-party

Answer: *Mediators*

47: _____ often face severe obstacles and critical neglect to their needs in the rehabilitation and reconstruction process, as they struggle against discrimination

Answer: *Women*

48: From 1995 to 1998, Angola was the site of the world's largest _____ peacekeeping operation

Answer: *United Nation*

49: International _____instruments are important tools to protect children in armed conflicts

Answer: *Legal*

50: When was the UN High Commission for Refugees adopted a policy on older-persons

Answer: *2001*