

# ARJUNA

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Tangerang, Banten

Information Systems graduate passionate about bridging technology and business through data-driven and user-focused solutions. Experienced in Quality Assurance for a full year, applying Agile principles in testing web and mobile applications using tools like Postman, Katalon, and JMeter. Equipped with strong front-end development skills in React.js, Next.js, and modern web technologies, with a continuous drive to learn and deliver high-quality digital products.

## Work Experiences

**PT Kalbe Farma, Tbk - Jakarta Pusat, Indonesia**

Feb 2024 - Apr 2025

*Quality Assurance Intern*

- Preparing essential documents such as standards, test plans, issue logs, and user matrices to ensure a structured and well-documented testing process.
- Applying automation tools to various test cases to enhance efficiency and accuracy in the testing process.
- Testing the functionality and security of APIs to ensure smooth system integration using Postman.
- Using JMeter and k6 to assess application performance and ensure the system can handle varying load levels.
- Performing penetration testing using i3GIS to identify potential vulnerabilities and improve application security.
- Developing dashboards that list all projects to facilitate effective tracking, monitoring, and project data management.
- Received an official internship certificate upon successful completion of the program.

**PT Bank Central Asia Tbk. - Jakarta Barat, Indonesia**

May 2025 – Oct 2025

*Quality Assurance (Manual Tester)*

- Conduct manual testing for internal and customer-facing banking applications, ensuring they meet business and functional requirements.
- Design and execute detailed test cases based on user stories, system specifications, and change requests.
- Perform **System Integration Testing (SIT)** and support **User Acceptance Testing (UAT)** to validate end-to-end workflows.
- Execute **regression testing** to ensure existing functionalities remain stable after system updates.
- Collaborate closely with developers, business analysts, and project stakeholders to clarify requirements and resolve issues.
- Perform **API testing using Postman** to validate endpoint functionality, data integrity, and error handling.
- Log, track, and document test results, bugs, and improvements throughout the project lifecycle.
- Contribute to daily discussions and sprint reviews within a structured digital project management environment.

**PT Bank Central Asia Tbk. - Jakarta Barat, Indonesia**

Oct 2025 – Present

*Quality Assurance Analyst*

- Lead and execute User Acceptance Testing (UAT), from scenario design to execution.
- Conduct API testing to validate integration between systems.
- Develop and maintain test documentation, ensuring traceability and completeness.
- Collaborate with business users and technical teams to align testing objectives with project goals.
- Provide analytical insights and improvement suggestions to enhance testing efficiency and product quality.

## Education Level

**Universitas Bina Nusantara - Indonesia**

Jul 2021 - Aug 2025

*Bachelor of Information System, 3.79/4.00*

- Gained strong knowledge in information systems, web technologies, and software development.
- Actively involved in KMBD student organization as Event Coordinator, responsible for planning and executing campus events.
- Completed thesis on "The Influence of Voice Assistants on E-Commerce Consumer Buying Power."
- Research paper based on thesis was presented and published at The 6th International Conference of ICIMCIS 2024, Jakarta.

## Organizational Experience

**Keluarga Mahasiswa Buddhis Dhammavaddhana**

Jul 2021 - Jul 2022

*Activist*

Contribute to the 2022 Nusantara Buddhist Festival as Competition Division Coordinator, from creating competition forms to supervising the competition

- Create a design for internal events (Poster, logo forms, etc)
- Contributed to the event Festival Buddhis Nusantara 2022 as Competition division Coordinator

**Volunteer**

Become a volunteer in explaining an anti-bullying topic that often occurs among children and teenagers, in an orphanage foundation

- Creating a concise presentation on anti-bullying
- Providing additional insights into the importance of anti-bullying, especially in childhood
- Serving as the event organizer for the activity

**Teach For Indonesia**

Apr 2023 - Jul 2023

**Volunteer**

Become a volunteer in social activities to educate a community about Batik Cultural Socialization

- Preparing a brief material about the importance of batik culture in Indonesia
- Introducing the authentic Indonesian batik culture to a community
- Becoming a speaker in delivering the material

**Teach For Indonesia**

Sep 2023 - Jan 2024

**Volunteer**

Become a volunteer in social activities to educate the public about the socialization of religious moderation.

- Preparing a concise presentation on the importance of religious moderation
- Serving as the host of the event
- Understanding the vital role of religious moderation in fostering social harmony

## Skills

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- **Tools:**
  - Code Editor: Visual Studio Code, Eclipse, PyCharm, NetBeans
  - API Testing: Hoppscotch, Postman
  - Performance Testing: Jmeter
  - Automation Testing: Katalon, Appium, Android Studio, Playwright, Cypress, WebDriverIO, Robot Framework, Selenium, Cucumber
  - Office Tools: Ms Excel, Ms Word, Power Point
  - Programming Language & Framework: HTML, CSS, JavaScript, React.js Next.js, Laravel, Bootstrap, Python, Java
  - Database Tools: PostgreSQL, SSMS, phpMyAdmin, MySQL
  - Version Control: Git, Github

## Project

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- **Website App Projects**
  - Ticks (<https://ticks-tawny.vercel.app/>) | Apr 2023  
HTML, CSS, JavaScript - Ticks is a concert ticket sales website, where users can see available concert tickets directly via the home page and ticket page, plus a promotion page to see available promotions.
  - Segerin (<https://segerin.vercel.app/>) | Jan 2024  
React.js - SEGERIN is a business that provides various drinks with a summer theme aims to provide a fresh sensation when it is hot day.
- **Mobile App Projects**
  - Movista | Jan 2024  
Mendix - Developed **Movista**, a video-on-demand application, using the Mendix low-code platform. Implemented user flows such as video browsing, filtering, and UI component logic with focus on usability and rapid prototyping.
- **UI/UX Design Prototyping**
  - Traveloka Clone | Apr 2023  
Figma - Cloned Traveloka's UI as part of a UI/UX class project. Focused on flight booking feature design and conducted usability evaluation to improve layout consistency, navigation flow, and user experience.

## Certifications

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- **Memulai Pemrograman Dengan Java** - Dicoding Indonesia | Nov 2023  
[Certificate Link](#)
- **Belajar Dasar Structured Query Language (SQL)** - Dicoding Indonesia | Nov 2023  
[Certificate Link](#)
- **Mendix Rapid Developer Certification** - Mendix | Nov 2023  
[Certificate Link](#)
- **ICIMCIS International Conference UPN Veteran Jakarta (Author)** - UPN Veteran Jakarta | Dec 2024  
[Certificate Link](#)
- **Katalon Practitioner Level** - Katalon | Jan 2025  
[Certificate Link](#)