# Arjay Galacgac

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# EDUCATION

University of Nevada Las Vegas

Las Vegas, NV Bachelor of Science in Computer Science Aug. 2022 - May 2026

College of Southern Nevada

Las Vegas, NV

Jumpstart Concurrent Enrollment Program

Aug. 2020 - May 2021

EXPERIENCE

## Global Career Accelerator

Aug 2024 – Present

Web Developer

Las Vegas, NV

- Developed and improved dynamic web applications using HTML, CSS, Bootstrap, and JavaScript.
- Debugged and enhanced websites for improved performance and user experience.
- Collaborated with teams on technical tasks and consulting projects.
- Conducted UX research and prototyping to refine product designs.

# Island Pacific Supermarket

May 2023 - Present

Assistant Front End Manager

Las Vegas, NV

- Communicated with management and accounting teams to ensure accurate financial reporting and smooth closing operations.
- Addressed and resolved customer complaints, ensuring positive shopping experiences and fostering loyalty.
- Managed daily cash handling, ensuring accurate counts and resolving any discrepancies in a timely manner.
- Supervised and trained front end employees on customer service best practices, leading to improved customer satisfaction.

## Manager of Business Development and Sales

Dec. 2021 - Present

**Philippines** 

Family Business

- Designed the company logo, establishing a strong visual brand identity that resonated with customers.
- Installed and configured a comprehensive surveillance camera system to enhance business security and monitor operations remotely.
- Developed and launched a user friendly website, improving online presence and customer access to services.
- Developed a deep understanding of customer needs, priorities, and pain points to improve service offerings and customer satisfaction.

## Projects

## Social Media Marketer | Discord, Tiktok

July 2021 - Dec. 2021

- Developed and automated tasks to improve functionality.
- Managed team to generate original content and moderate online community members.
- Published videos on TikTok gaining 4K+ followers and 10k+ members on Discord

#### Portfolio Website | HTML, CSS

Oct. 2024 - Oct. 2024

- Designed and developed a responsive portfolio website, showcasing my skills using HTML and CSS.
- Integrated a user friendly navigation system, improving overall site usability and visitor engagement.
- Incorporated Bootstrap components to enhance the user interface and overall user experience.

## SKILLS & INTERESTS

Programming Languages: C++, JavaScript, HTML, CSS

Developer Tools: VS Code, Adobe Creative Suite, Figma, Microsoft Office, Blender Languages: English (Fluent), Filipino/Tagalog (Native), Ilocano (Native/Fluent)

Other Skills: DUX/UI Design, Photo/Video Editing, Digital Marketing

Interests: Exploring Cafes, Coding, Photography, Video Production, Basketball, Pickleball