



A2Z GADGET REPAIR

Fix Your Stuff Online

How it works?



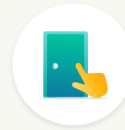
Buy HomeCare Plan

Buy a plan tailored to your needs



Book Repair & Maintenance service

Get preventive maintenance services at your convenience



Doorstep Service

Enjoy doorstep services within 48 hours

FAQs

1. When Would the Plan start for my consumers ?

Plan will be auto-active from the next day after purchase.

2. How do my consumers avail a service request from A2Z Gadget repair ?

Service request can be availed via the following channels. Your customers need to share the plan id (mentioned on the customer copy generated by the Yexah platform to A2Z on all interactions):

- Website of A2Z ([a2ztestfix.test/avail service](http://a2ztestfix.test/avail%20service)): book service request using plan id
- Call A2Z customer care: +91-999999999 and follow IVR instructions
- Whatsapp A2Z at : +91-483443938 from the same mobile number that is shared by them on your purchase invoice.
- Email A2Z at: service@a2ztestdummyapikit.com

3. What happens if a breakdown is detected during a service request ?

A2Z will cover all service , labour charges and spare parts upto Rs 2,500. Anything spare part over Rs 2,500 will have to be paid for separately by your coinsumers directly to A2Z gadget repair at the time of repair.

4. What happens if my consumer has changed his home address ?

The plan is tagged to your consumer's email id and phone number. As long as service is provided by A2Z on selected pin code, home repair will be available. List of updated pin codes can be accessed at a2ztestdummy/pincodes.test