

# Salesforce Developer Interview Questions & Answers For 2+ Years Experience

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## SALESFORCE BASICS

**Q1: What is Salesforce?** Ans: Salesforce is a cloud-based CRM (Customer Relationship Management) platform that helps companies manage their customers, sales, and services. It runs on the internet, so you don't need to install anything on your computer.

**Q2: What is CRM?** Ans: CRM means Customer Relationship Management. It's a system that helps companies manage all their interactions with customers and potential customers. It stores customer information, tracks sales, and helps provide better service.

**Q3: What are the different Salesforce clouds?** Ans: Main clouds are:

- Sales Cloud - for sales teams
- Service Cloud - for customer support teams
- Marketing Cloud - for marketing teams
- Commerce Cloud - for online shopping
- Community Cloud - for creating portals

**Q4: What is the difference between Sales Cloud and Service Cloud?** Ans: Sales Cloud helps sales teams sell products (leads, opportunities, quotes). Service Cloud helps support teams help customers (cases, solutions, knowledge base).

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## SALESFORCE OBJECTS & DATA MODEL

**Q5: What is an Object in Salesforce?** Ans: An Object is like a database table. It stores specific types of information. For example, Account object stores company information, Contact object stores people information.

**Q6: What are Standard Objects?** Ans: Standard Objects are pre-built objects that come with Salesforce. Examples: Account, Contact, Lead, Opportunity, Case, Campaign.

**Q7: What are Custom Objects?** Ans: Custom Objects are objects that you create yourself based on your business needs. They end with "\_\_c". Example: Student\_\_c, Invoice\_\_c.

**Q8: What is the difference between a Role and a Profile?** Ans: Profile controls WHAT you can do (permissions like create, read, edit, delete). Role controls WHAT records you can see (record-level access through role hierarchy).

**Q9: What is a Record Type?** Ans: Record Type allows you to offer different page layouts, picklist values, and business processes to different users on the same object. Example: Different types of Opportunities like "New Business" and "Renewal".

**Q10: What are the types of relationships in Salesforce?** Ans:

- Lookup Relationship - simple link between two objects (not required)
- Master-Detail Relationship - strong link, child depends on parent
- Many-to-Many Relationship - created using Junction Object
- Self Relationship - object relates to itself

**Q11: What is the difference between Lookup and Master-Detail relationship?** Ans:

- Lookup: Child can exist without parent, no sharing, no rollup summary
- Master-Detail: Child cannot exist without parent, inherits sharing, can have rollup summary fields

**Q12: What is a Junction Object?** Ans: Junction Object is used to create Many-to-Many relationships. It has two Master-Detail relationships connecting two parent objects. Example: Student\_\_c and Course\_\_c connected by Enrollment\_\_c.

**Q13: What is a Roll-Up Summary field?** Ans: It's a field on master object that calculates values from child records. Operations: SUM, COUNT, MIN, MAX. Example: Total Amount of all Opportunities on an Account.

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## SALESFORCE SECURITY

**Q14: What are Organization-Wide Defaults (OWD)?** Ans: OWD is the baseline level of access users have to each other's records. Options: Private, Public Read Only, Public Read/Write. It's the most restrictive setting.

**Q15: What is a Profile?** Ans: Profile is a collection of settings and permissions that determine what a user can do in Salesforce. It controls object permissions, field permissions, tab settings, and app settings.

**Q16: What is a Permission Set?** Ans: Permission Set gives additional permissions to users without changing their profile. It extends user access. You can assign multiple permission sets to one user.

**Q17: What is the difference between Profile and Permission Set?** Ans: Profile is assigned to every user (only one per user) and defines baseline permissions. Permission Set provides additional permissions on top of profile (multiple per user).

**Q18: What is Sharing Rule?** Ans: Sharing Rules are used to extend access to users beyond OWD. They allow you to share records with specific groups of users. Example: Share all Western Region accounts with Sales Managers.

**Q19: What is Manual Sharing?** Ans: Manual Sharing allows record owners to give specific users or groups access to their records manually, one at a time.

**Q20: What is Field-Level Security?** Ans: Field-Level Security controls whether users can see and edit specific fields on an object. You can set fields as Visible, Read-Only, or Hidden for different profiles.

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## APEX BASICS

**Q21: What is Apex?** Ans: Apex is Salesforce's programming language. It's similar to Java and runs on Salesforce servers. We use it to write business logic and customize Salesforce beyond clicks.

**Q22: Is Apex case-sensitive?** Ans: No, Apex is NOT case-sensitive for keywords and variable names. But SOQL is case-sensitive for field values.

**Q23: What are the different types of collections in Apex?** Ans:

- List - ordered collection, allows duplicates
- Set - unordered collection, no duplicates
- Map - key-value pairs, keys must be unique

**Q24: What is the difference between List and Set?** Ans: List maintains order and allows duplicate values. Set doesn't maintain order and only stores unique values.

**Q25: What are Apex data types?** Ans:

- Primitive types: Integer, Long, Double, Decimal, String, Boolean, Date, Datetime, Time, ID
- Complex types: sObject, List, Set, Map, Enum

**Q26: What is sObject?** Ans: sObject is any object that can be stored in Salesforce database. Both standard and custom objects are sObjects. Example: Account, Contact, Student\_\_c.

**Q27: What are Apex classes?** Ans: Apex Class is a template/blueprint that contains variables and methods. It's like a container for your code.

**Q28: What are access modifiers in Apex?** Ans:

- Private - only accessible within the same class
- Public - accessible by any Apex in the same application
- Global - accessible by any Apex code in any application

- Protected - accessible within the class and its subclasses

**Q29: What is a Constructor?** Ans: Constructor is a special method that runs automatically when you create an object of a class. It has the same name as the class and no return type.

**Q30: What is method overloading?** Ans: Method overloading means having multiple methods with the same name but different parameters (different number or type). Example: add(int a, int b) and add(int a, int b, int c).

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## APEX TRIGGERS

**Q31: What is a Trigger?** Ans: Trigger is Apex code that executes before or after specific events on records (insert, update, delete, undelete). It's used for automation.

**Q32: What are the types of Triggers?** Ans:

- Before Triggers - run before record is saved to database
- After Triggers - run after record is saved to database

**Q33: What are Trigger events?** Ans:

- before insert, after insert
- before update, after update
- before delete, after delete
- after undelete

**Q34: What are Trigger context variables?** Ans:

- Trigger.new - list of new versions of records
- Trigger.old - list of old versions of records
- Trigger.newMap - map of new records with IDs
- Trigger.oldMap - map of old records with IDs
- Trigger.isInsert, Trigger.isUpdate, Trigger.isDelete
- Trigger.isBefore, Trigger.isAfter
- Trigger.size - number of records

**Q35: When to use Before Trigger and After Trigger?** Ans:

- Before Trigger: When you want to update or validate the same record before saving
- After Trigger: When you want to update related records or when record ID is needed

**Q36: What is the best practice for Triggers?** Ans:

- One Trigger per Object
- Logic should be in Handler class, not in Trigger
- Always bulkify your code
- Avoid SOQL and DML inside loops

**Q37: What is a Trigger Handler?** Ans: Trigger Handler is a separate Apex class that contains the actual business logic. The trigger just calls methods from this class. This keeps code clean and organized.

**Q38: What is recursion in Triggers?** Ans: Recursion happens when a trigger calls itself repeatedly in a loop. Example: Update trigger updates a record, which fires the same trigger again. This can cause errors.

**Q39: How to prevent Trigger recursion?** Ans: Use a static Boolean variable in a helper class to track if trigger has already run. Check this variable at the beginning of your trigger.

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## SOQL (Salesforce Object Query Language)

**Q40: What is SOQL?** Ans: SOQL is Salesforce Object Query Language. It's used to query/retrieve records from Salesforce database. Similar to SQL SELECT statement.

**Q41: Write a simple SOQL query?** Ans:

```
SELECT Name, Email FROM Contact WHERE AccountId = '001xxxxxx'
```

**Q42: What is the difference between SOQL and SQL?** Ans: SOQL only supports SELECT queries (no INSERT, UPDATE, DELETE). SOQL queries one object at a time. SOQL can query related objects using relationships.

**Q43: What are SOQL keywords?** Ans: SELECT, FROM, WHERE, ORDER BY, LIMIT, OFFSET, GROUP BY, HAVING, LIKE, IN, NOT IN, AND, OR

**Q44: What is the maximum number of records SOQL can return?** Ans: 50,000 records in one query.

**Q45: How to query related records in SOQL?** Ans:

- Parent to Child: `SELECT Name, (SELECT LastName FROM Contacts) FROM Account`
- Child to Parent: `SELECT LastName, Account.Name FROM Contact`

**Q46: What is SOQL injection?** Ans: SOQL injection is a security vulnerability where malicious code is inserted into SOQL queries. Always use bind variables (:variable) to prevent it.

**Q47: What are SOQL best practices?** Ans:

- Use WHERE clause to filter records
- Use LIMIT to reduce records
- Never write SOQL inside loops
- Use bind variables to prevent injection

- Query only required fields
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## SOSL (Salesforce Object Search Language)

**Q48: What is SOSL?** Ans: SOSL is Salesforce Object Search Language. It's used to search text across multiple objects at once. Good for search boxes.

**Q49: What is the difference between SOQL and SOSL?** Ans:

- SOQL: Query one object, returns records, more specific
- SOSL: Search multiple objects, returns list of lists, good for text search

**Q50: Write a simple SOSL query?** Ans:

FIND {John} IN ALL FIELDS RETURNING Account(Name), Contact(FirstName, LastName)

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## DML (Data Manipulation Language)

**Q51: What is DML?** Ans: DML stands for Data Manipulation Language. It's used to insert, update, delete, and undelete records in Salesforce database.

**Q52: What are DML operations?** Ans:

- insert - create new records
- update - modify existing records
- delete - delete records
- undelete - restore deleted records
- upsert - update if exists, insert if not
- merge - merge duplicate records

**Q53: What is the difference between Database methods and DML statements?** Ans:

- DML statements (insert, update): If one record fails, entire transaction fails
- Database methods (Database.insert, Database.update): Can allow partial success using allOrNone parameter

**Q54: What is the maximum DML limit?** Ans: 150 DML statements per transaction.

**Q55: What are DML best practices?** Ans:

- Never use DML inside loops
- Bulkify your code (process multiple records together)
- Use try-catch for error handling
- Check record limits before DML

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## GOVERNOR LIMITS

**Q56: What are Governor Limits?** Ans: Governor Limits are Salesforce's way of ensuring no single code hogs shared resources. They limit how much data and operations your code can use.

**Q57: What are important Governor Limits?** Ans:

- Total SOQL queries: 100
- Total records retrieved by SOQL: 50,000
- Total DML statements: 150
- Total records processed by DML: 10,000
- Total Heap size: 6 MB (synchronous), 12 MB (asynchronous)
- Maximum CPU time: 10 seconds (synchronous), 60 seconds (asynchronous)

**Q58: How to avoid Governor Limits?** Ans:

- Bulkify your code
- Never put SOQL or DML inside loops
- Use collections to process multiple records
- Use asynchronous Apex for large data
- Use efficient queries with WHERE clause

**Q59: What is Bulkification?** Ans: Bulkification means writing code that can handle multiple records at once efficiently. Instead of processing one record at a time, process all records together.

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## ASYNCHRONOUS APEX

**Q60: What is Asynchronous Apex?** Ans: Asynchronous Apex runs in the background, separate from the main transaction. It has higher limits and doesn't make users wait.

**Q61: What are types of Asynchronous Apex?** Ans:

- Future Methods
- Batch Apex
- Queueable Apex
- Scheduled Apex

**Q62: What are Future Methods?** Ans: Future Methods run in a separate thread in the background. They're annotated with `@future`. Used for callouts to external systems and long-running processes.

**Q63: What are limitations of Future Methods?** Ans:

- Cannot call another future method
- Cannot track execution status
- Parameters must be primitive types (no sObjects)
- Limited to 50 method calls per transaction

**Q64: What is Batch Apex?** Ans: Batch Apex processes large numbers of records in chunks. It implements Database.Batchable interface. Has three methods: start, execute, finish.

**Q65: When to use Batch Apex?** Ans:

- Processing millions of records
- Data cleanup jobs
- Mass updates
- Complex calculations on large datasets

**Q66: What is Queueable Apex?** Ans: Queueable Apex is similar to future methods but better. You can chain jobs, pass complex types, and track job status. Implements Queueable interface.

**Q67: What is Scheduled Apex?** Ans: Scheduled Apex runs at specific times (like a cron job). It implements Schedulable interface. You can schedule it to run daily, weekly, or at specific times.

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## VISUALFORCE

**Q68: What is Visualforce?** Ans: Visualforce is a framework for building custom user interfaces in Salesforce. It uses tag-based markup similar to HTML.

**Q69: What is a Visualforce Page?** Ans: A Visualforce Page is a custom page created using Visualforce tags. It displays data and provides custom UI.

**Q70: What is a Visualforce Controller?** Ans: Controller is the Apex class that contains the logic and data for a Visualforce page. It handles button clicks, data retrieval, and business logic.

**Q71: What are types of Controllers?** Ans:

- Standard Controller - automatically provided for standard/custom objects
- Custom Controller - Apex class you create
- Controller Extension - extends standard controller with custom logic

**Q72: What is the difference between Standard and Custom Controller?** Ans:

- Standard Controller: Automatic, no code needed, basic operations only
- Custom Controller: Complete control, custom logic, must write all code yourself



**Q73: What are important Visualforce tags? Ans:**

- `<apex:page>` - defines the page
  - `<apex:form>` - creates a form
  - `<apex:pageBlock>` - section like standard Salesforce pages
  - `<apex:inputField>` - input field
  - `<apex:outputField>` - display field
  - `<apex:commandButton>` - button
  - `<apex:pageMessages>` - display error messages
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## LIGHTNING WEB COMPONENTS (LWC)

**Q74: What is Lightning Web Component? Ans:** LWC is a modern framework for building components in Salesforce using standard web technologies (HTML, JavaScript, CSS). It's faster and easier than Aura.

**Q75: What are the files in an LWC? Ans:**

- HTML file - structure/template
- JavaScript file - logic
- CSS file - styling (optional)
- XML file - metadata configuration

**Q76: What is the difference between Aura and LWC? Ans:**

- LWC: Uses standard JavaScript, faster, easier to learn, modern
- Aura: Salesforce-specific, older, more complex

**Q77: What are decorators in LWC? Ans:**

- `@api` - makes property/method public
- `@track` - makes property reactive (auto-updates UI)
- `@wire` - calls Apex methods or gets data

**Q78: What is @wire decorator? Ans:** `@wire` is used to read Salesforce data automatically. It calls Apex methods or uses Lightning Data Service to get records.

**Q79: What is the lifecycle of LWC? Ans:**

- `constructor()` - component is created
  - `connectedCallback()` - component inserted into DOM
  - `renderedCallback()` - after render
  - `disconnectedCallback()` - component removed from DOM
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## SALES CLOUD SPECIFIC

**Q80: What is a Lead?** Ans: Lead is a potential customer who has shown interest but hasn't been qualified yet. Contains basic information like name, company, email.

**Q81: What is Lead Conversion?** Ans: Lead Conversion is the process of converting a qualified lead into Account, Contact, and optionally an Opportunity.

**Q82: What is an Opportunity?** Ans: Opportunity represents a potential sale or deal. It tracks the sales process from start to close with stages and amount.

**Q83: What are Opportunity Stages?** Ans: Stages track progress of a deal. Examples: Prospecting, Qualification, Proposal, Negotiation, Closed Won, Closed Lost.

**Q84: What is a Quote?** Ans: Quote is a formal price proposal you send to customers. It lists products, quantities, and prices.

**Q85: What is Territory Management?** Ans: Territory Management allows companies to organize accounts and opportunities based on geographical regions or other criteria.

**Q86: What is a Campaign?** Ans: Campaign is a marketing initiative to generate leads or increase brand awareness. You can track responses and ROI.

**Q87: What is Forecast?** Ans: Forecast allows sales managers to predict future sales revenue based on opportunities in the pipeline.

**Q88: What are Products and Price Books?** Ans: Products are items/services you sell. Price Books contain prices for products. You can have multiple price books for different regions or customer types.

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## SERVICE CLOUD SPECIFIC

**Q89: What is a Case?** Ans: Case represents a customer question, problem, or feedback. It's the main object in Service Cloud for tracking customer issues.

**Q90: What is Case Assignment Rule?** Ans: Case Assignment Rule automatically assigns cases to users or queues based on criteria like case type, priority, or source.

**Q91: What is Escalation Rule?** Ans: Escalation Rule automatically escalates cases that aren't resolved within a certain time. It can notify managers or change priority.

**Q92: What is a Queue?** Ans: Queue is a holding area for records that need to be worked on. Multiple users can access and pick cases from a queue.

**Q93: What is Email-to-Case?** Ans: Email-to-Case automatically creates cases from customer emails sent to a specific email address. It helps track all customer communications.

**Q94: What is Web-to-Case?** Ans: Web-to-Case creates cases from website forms. Customers submit issues through your website and cases are automatically created.

**Q95: What is Live Agent?** Ans: Live Agent is a live chat feature that allows customers to chat in real-time with support agents on your website.

**Q96: What is Omni-Channel?** Ans: Omni-Channel routes different types of work items (cases, chats, leads) to available agents based on their skills and capacity.

**Q97: What is Knowledge Base?** Ans: Knowledge Base is a collection of articles that provide solutions to common problems. Agents and customers can search for answers.

**Q98: What is Entitlement?** Ans: Entitlement defines the level of support a customer receives based on their contract. It specifies things like response time and available support channels.

**Q99: What is Service Level Agreement (SLA)?** Ans: SLA is a commitment to customers about response and resolution times for cases. Milestones track if SLA is met.

**Q100: What is a Milestone?** Ans: Milestone is a required step in the case resolution process with a deadline. Example: "First Response" within 2 hours.

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## AUTOMATION TOOLS

**Q101: What is Workflow Rule?** Ans: Workflow Rule is an automation tool that triggers actions (email alerts, field updates, tasks) when certain conditions are met. Now being replaced by Flow.

**Q102: What is Process Builder?** Ans: Process Builder is a point-and-click tool for creating automated processes. More powerful than workflows. Now being replaced by Flow.

**Q103: What is Flow?** Ans: Flow is the most powerful automation tool in Salesforce. It can do everything workflows and process builder can do, plus much more. Uses a visual designer.

**Q104: What are types of Flows?** Ans:

- Screen Flow - with user interface
- Autolaunched Flow - runs in background
- Record-Triggered Flow - runs when record is created/updated
- Scheduled Flow - runs at specific times
- Platform Event-Triggered Flow

**Q105: What is the difference between Workflow, Process Builder, and Flow?** Ans:

- Workflow: Simple, limited actions
- Process Builder: More powerful, can update related records

- Flow: Most powerful, can do complex logic, loops, screens
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## INTEGRATION

**Q106: What is API?** Ans: API (Application Programming Interface) allows external systems to connect and communicate with Salesforce to exchange data.

**Q107: What are types of Salesforce APIs?** Ans:

- REST API - modern, uses HTTP methods, lightweight
- SOAP API - older, more complex, very secure
- Bulk API - for large data operations
- Streaming API - for real-time events
- Metadata API - for deployments

**Q108: What is Callout?** Ans: Callout is when Salesforce code calls an external web service. Used to get data from or send data to external systems.

**Q109: What is Remote Site Setting?** Ans: Remote Site Setting is a security feature. You must add external URLs here before your Apex code can call them.

**Q110: What is Named Credential?** Ans: Named Credential stores the URL and authentication details for external systems. It makes callouts easier and more secure.

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## TESTING

**Q111: What is a Test Class?** Ans: Test Class is an Apex class that tests your code. It's annotated with `@isTest`. You must write test classes to deploy code to production.

**Q112: What is code coverage?** Ans: Code Coverage is the percentage of your code that is tested. You need at least 75% code coverage to deploy to production.

**Q113: What are test methods?** Ans: Test methods are methods inside test class that test your code. They're annotated with `@isTest` or `testMethod` keyword.

**Q114: What is `Test.startTest()` and `Test.stopTest()`?** Ans: These methods reset governor limits for the code between them. Useful for testing triggers and batch jobs. Code after `startTest` gets fresh limits.

**Q115: What is `System.assert()`?** Ans: `System.assert()` verifies that a condition is true. If false, test fails. Used to check if code produces expected results.

**Q116: What is `@testSetup`?** Ans: `@testSetup` method creates test data once that all test methods in the class can use. It saves resources and makes tests faster.

**Q117: What is Test.isRunningTest()? Ans:** This returns true if code is running in test context. Used to skip certain logic during testing.

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## DATA MANAGEMENT

**Q118: What is Data Loader? Ans:** Data Loader is a desktop application for bulk import/export of data. It can handle up to 5 million records.

**Q119: What is Import Wizard? Ans:** Import Wizard is a simple tool in Salesforce setup for importing data. Limited to 50,000 records. Good for beginners.

**Q120: What is the difference between Data Loader and Import Wizard? Ans:**

- Data Loader: 5 million records, command-line support, all objects
- Import Wizard: 50,000 records, web-based, limited objects

**Q121: What is External ID? Ans:** External ID is a custom field marked as unique identifier. Used for integrations and upsert operations to match records.

**Q122: What is Upsert? Ans:** Upsert operation updates existing records or inserts new ones. It uses External ID to determine if record exists.

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## MISCELLANEOUS IMPORTANT TOPICS

**Q123: What is Sandbox? Ans:** Sandbox is a copy of your production environment used for testing and development. Changes here don't affect real data.

**Q124: What are types of Sandboxes? Ans:**

- Developer Sandbox - small, for coding
- Developer Pro Sandbox - larger storage
- Partial Copy Sandbox - includes sample data
- Full Sandbox - complete copy of production

**Q125: What is Change Set? Ans:** Change Set is used to move customizations from one Salesforce org to another. Used for deploying code without third-party tools.

**Q126: What is Static Resource? Ans:** Static Resource stores files (images, JavaScript, CSS) that you can use in Visualforce or Lightning components.

**Q127: What is Validation Rule? Ans:** Validation Rule ensures data quality by checking if data meets certain conditions before saving. Example: Email must contain "@".

**Q128: What is Formula Field? Ans:** Formula Field is a read-only field that automatically calculates its value using other fields. Example: Full Name = First Name + Last Name.

**Q129: What is Custom Metadata Type?** Ans: Custom Metadata Type is like custom object but it stores configuration data that can be deployed. It's similar to custom settings but better.

**Q130: What is Custom Setting?** Ans: Custom Setting stores custom data accessible across your organization. Two types: List (multiple records) and Hierarchy (user-specific).

**Q131: What is Page Layout?** Ans: Page Layout controls which fields, related lists, and buttons appear on a record page for different profiles.

**Q132: What is Record Id?** Ans: Record Id is a unique 15 or 18-character identifier for each record in Salesforce. 15-char is case-sensitive, 18-char is case-insensitive.

**Q133: What is Email Template?** Ans: Email Template is a pre-designed email format you can use to send emails from Salesforce. Can include merge fields.

**Q134: What is Dynamic SOQL?** Ans: Dynamic SOQL builds query as a string at runtime. Useful when query conditions change. Created using Database.query() method.

**Q135: What is Lightning App Builder?** Ans: Lightning App Builder is a drag-and-drop tool to build custom Lightning pages by adding components.

**Q136: What is Lightning Record Page?** Ans: Lightning Record Page is a custom layout for viewing and editing records using Lightning components.

**Q137: What is Approval Process?** Ans: Approval Process automates record approvals. Records are submitted, routed to approvers, and then approved or rejected.

**Q138: What is Big Objects?** Ans: Big Objects store massive amounts of data (billions of records) for archiving and analytics. Accessed only through SOQL.

**Q139: What is Platform Events?** Ans: Platform Events are used for event-driven architecture. They allow different parts of Salesforce or external systems to communicate.

**Q140: What is Limits class?** Ans: Limits class provides methods to check current governor limit usage. Example: Limits.getQueries() returns number of SOQL queries used.

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## SCENARIO-BASED QUESTIONS

**Q141: How would you send an email when an Opportunity is closed won?** Ans: Create a Record-Triggered Flow on Opportunity. Set trigger to "when record is created or updated". Add condition: Stage = "Closed Won". Add action: Send Email.

**Q142: How would you prevent duplicate Contacts based on email?** Ans:

1. Create a Validation Rule checking if email already exists
2. Or make Email field unique in field settings
3. Or use duplicate rules

**Q143: How would you update all Accounts at once?** Ans:

1. For small data: Use Data Loader or Flow
2. For large data: Use Batch Apex

**Q144: How would you create a field that shows Account Name on Contact?** Ans:

Create a Formula Field on Contact with formula: Account.Name

**Q145: How would you show total Opportunity Amount on Account?** Ans: Create a Roll-Up Summary field on Account that sums Amount from Opportunities.

**Q146: A trigger is firing multiple times. How to fix it?** Ans: Create a static Boolean variable in a helper class. Check if trigger already ran. If yes, return immediately.

**Q147: How to call an external API from Salesforce?** Ans:

1. Add URL to Remote Site Settings
2. Write Apex code with Http callout
3. Use @future method if calling from trigger

**Q148: User can't see a button. Why?** Ans:

1. Check if button is on page layout
2. Check profile permissions
3. Check if button has visibility criteria

**Q149: How to show data from multiple objects on one page?** Ans:

1. Use Visualforce with custom controller
2. Use Lightning Web Component
3. Use Related Lists on Lightning page

**Q150: How would you schedule a job to run every night?** Ans: Write a class implementing Schedulable interface. Schedule it from Setup → Scheduled Jobs or use System.schedule() in code.

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## BEST PRACTICES

**Q151: What are Apex coding best practices?** Ans:

- Bulkify your code
- Avoid SOQL/DML in loops
- Use proper error handling
- Follow naming conventions
- Write test classes
- Comment your code
- Use trigger framework

- Check governor limits

**Q152: What are trigger best practices? Ans:**

- One trigger per object
- Use trigger handler class
- Bulkify code
- Avoid recursion
- Handle all events in one trigger

**Q153: What are security best practices? Ans:**

- Use CRUD and FLS checks
- Prevent SOQL injection
- Use with sharing keyword
- Encrypt sensitive data
- Use field-level security

**Q154: What are performance best practices? Ans:**

- Use selective queries
  - Index fields used in WHERE
  - Avoid query all rows
  - Use pagination for large data
  - Cache reusable data
-