

Difference Between e-Government and e-Governance

e-Government implies the implementation of information and communication technology like internet, to improve government activities and process, with the aim of increasing efficiency, transparency, and citizen involvement. On the other hand, **e-Governance** means governing or administering a country/state or organization, with the help of information and communication technology.

Many think that these two are related to delivering government services through the internet, but the fact is they use ICT as a tool for the development of good governance in any country. There is always a buzz when we talk about these two terms. So, check out this article to know the difference between e-Government and e-Governance.

Comparison Chart

BASIS FOR COMPARISON	E-GOVERNMENT	E-GOVERNANCE
Meaning	The application of ICT, with the aim of supporting government operations, aware citizens and deliver services is called as e-Government.	e-Governance refers to the use of ICT in enhancing the range and quality of information and services delivered to the public, in an effective manner.
What it is?	System	Functionality
Communication Protocol	One way communication protocol	Two way communication protocol

Definition of e-Government

e-Government may be defined as the integration of information and communication technology, in public administration, i.e. to various government processes, operations, and structures with the purpose of enhancing transparency, efficiency, accountability and citizen participation. It facilitates:

- Greater level of efficiency and effectiveness in government activities and process.
- Enhances quality of public services
- Simplifies administrative processes
- Improves access to information
- Increases communication between various government agencies.
- Strengthen support to public policy
- Enables seamless government

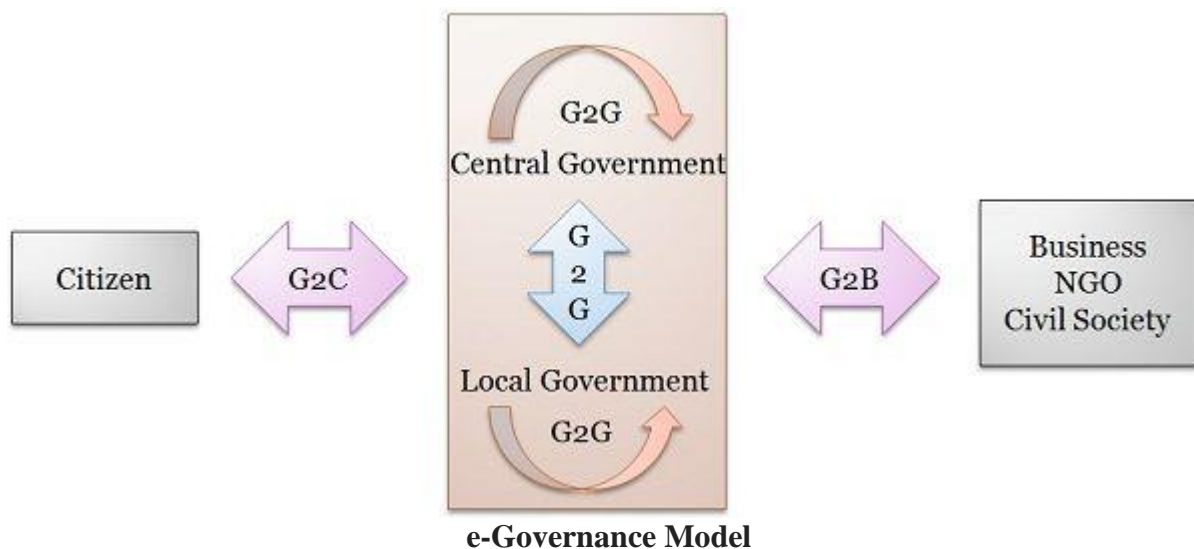
Definition of e-Governance

Electronic governance, shortly known as e-governance refers to the utilization of information and communication technology (ICT) for providing government services, disseminating information, communication activities, and incorporation of miscellaneous stand alone system and services between different models, processes and interaction within the overall structure.

E-governance is a tool, that makes available various government services to citizens in a convenient way, such as:

- Better provision of government services
- Improved interaction with different groups
- Citizen empowerment through access to information
- Efficient government management

e-Governance Models



- **G2G (Government to Government):** The exchange of information between government agencies or departments, i.e. within the confines of government is called as G2G interaction.
- **G2C (Government to Citizen):** As the name suggests, it is the interaction between government and the citizens of the country. It involves establishing an interface, to enable the general public to access information and services, whenever and wherever they want. They can also give their feedback with respect to policies and rules.
- **G2B (Government to Business):** The dissemination of information between government and the business, is G2B interaction. It focuses on reducing red-tapism, establishing transparency and accountability in the business environment.
- **G2E (Government to Employees):** The interaction between government and employees to increase employee morale and satisfaction, is made easier and faster with the help of information and communication technology.