Anup Suguru Veeraiah

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# SKILLS:

**Languages:** DAX, MS-SQL, T-SQL, Azure Databricks SQL, Python, M-Query, PySpark, Hive, Spark SQL, Macros.

**Databases**: MongoDB, MySQL, Teradata , Netezza.

**Tools and Frameworks:** Microsoft Office (MS Word, MS PowerPoint, MS Excel), Microsoft POWER BI Premium, Power Query, Power Datahub, Dataset, Power Pivot, Azure Data Bricks, Azure Data factory, Azure Synapse, Azure Data Lake, Azure SQL, SSAS, GCP Big Query, Bit Bucket, AZURE Dashboards, IntelliJ, R, SSMS, Tableau, Visio, Lucid Chart, SQL Warehouse, VBA, GCP Looker, Superset, Power Apps, Power Automate.

**Industry:** Healthcare, pharmaceutical, Finance, Insurance, Supply chain.

**Project Management Tools:** SDLC (Agile, Iterative, Scrum), Jira, Click-Up, GitHub, Git, Postman, Visual studio Code.

**WORK EXPERIENCE**:

## Quantzig– Analytics Consultant

**Horizon Therapeutics Aug 2022–Sep 2023**

## Experienced in handling Service Requests for infrastructure updates, customer data requests, configuration changes, and data model changes.

## Customer Interaction: Skilled in following up with internal and external customers to ensure problem resolution and recommend further action to prevent recurrence and ensure customer satisfaction.

## Technical Environment Setup: Proficient in working with consultants, partners, and customer technical resources to provision, set up, test, and deploy customer environments.

## Accenture India Pvt Ltd – Data Engineering senior Analyst

**Parexel Apr 2020–July 2022**

## Adept at following up on Change Requests to ensure correct implementation and gathering evidence for validation.

## Cross-Departmental Coordination: Effective in providing liaison and coordination with other departments to resolve urgent or complex customer/service problems and inquiries.

## Service Procedure Auditing: Experienced in auditing and recommending changes for Service Request handling procedures to improve efficiency and effectiveness.

## Project Management: Capable of performing additional projects upon request, demonstrating flexibility and adaptability.

## Accenture India Pvt Ltd – Associate Software Engineer

**Blue Cross BSNC Dec 2018–Mar 2020**

* Conducted comprehensive reviews of databases for migration purposes, analyzing factors such as CPU utilization and I/O throughput, and provided detailed reports to facilitate smooth transitions to Azure Warehouse.
* Generated and handover quality reports to customers by conducting quality assurance checks and recorded a 65% increase in customer satisfaction and Enhanced database functionality by refining and implementing scripts for Teradata and SQL Server databases and evaluate performance metrics such as CPU and I/O usage, creating informative reports in Power BI Mode.
* Applied SDLC and Project Management methodologies (PMLC) to manage and complete specific development tasks within projects by using JIRA and ClickUp.
* Automated finance data manual procedures using Power Automate, significantly improving efficiency and reducing errors by 15%.
* Developed and deployed applications using Power Apps to streamline finance data processes and enhance data accessibility by 10%.
* Customized and built Delta Live tables using Azure Databricks SQL and managed the Data flow using the Azure data factory pipelines for smooth data transitioning.

# ACADEMIC PROJECTS:

## Realtime Food Tracking Supply Chain System Web App:

* Contributed to the development of a Realtime Food Tracking Supply Chain solution, tracking critical parameters such as temperature, humidity, and CO2 levels during transit.
* Played a key role in integrating big data principles, employing SQL for meticulous data management tasks including data modeling, schema creation, normalization. This Increased the Process efficiency like accuracy of spoilage was detected by 20%.

**Your Care -Health Info Web App(CANADA):**

* Contributed to YourCare, a healthcare innovation digitizing patient records and improving appointment scheduling by 30% accuracy. Enhanced collaboration among healthcare professionals and streamlined patient-doctor interactions for a more efficient healthcare experience for a university nursing department website of University of Windsor.

# EDUCATION:

**University of Windsor Sep 2023–Present**

* **Degree**: Master of Applied Computing - 3.5/4.0

# CERTIFICATIONS:

• Microsoft Azure AZ 900 fundamentals , Microsoft Corporation

• Snowflake Fundamentals Training, cloud Analytics Academy.

• GCP ACE Course Training ,Quick labs.

• LinkedIn Learning **-** Microsoft Power Platform Fundamentals EXAM PREP PL-900.

• Next Gen CTO , University of Windsor.

# VOLUNTEER ACTIVITIES

# Leadership Analyst Jun 2022

Accenture India Pvt Ltd Bengaluru, India

* Established a tree planting initiative, seeding 5000+ plants in the Chikmagalur,KA region as part of a Go Green online seminar.
* Collaborated with peers to streamline process, ensuring the execution of plants potting event.

**Community Engagement Member** Jan 2024

University of Windsor Windsor, ON

* Organized and participated in orientation day, providing guidance and support to new students, facilitating a smooth transition into university life.
* Continued in sequence with university staff and fellow volunteers to ensure an organized and welcoming experience for incoming students.