

Arjun Luthra

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EDUCATION

University of Toronto, BSc Computer Science, Minor in Statistics

Sept 2015 - Apr 2020

- **Relevant Coursework:** Data Structures and Analysis, Operating Systems, Intro to AI, Intro to Databases, Computer Networking Systems, Intro to Software Engineering, Programming on the Web

SKILLS

- **Languages:** Python, Java, C/C++, JavaScript, R
- **Web Development:** HTML, CSS, Node.js, React, Django-REST, jQuery
- **Databases:** SQL, MongoDB, Microsoft SQL Server, MySQL
- **Other:** Android Studio, AWS, TCP/IP, Docker, KACE, Active Directory, Git, SVN

WORK EXPERIENCE

Mold-Masters Ltd

Jan 2019 - Sept 2019

IT Support Specialist

- Wrote SQL queries to pull data on IT ticket completion and efficiency and using those results to generate Cognos/BI reports to present to the IT Director and CIO
- Created bash scripts to reduce the turnaround time for new hardware making process twice as efficient
- Managed hundreds of cellphones company-wide using Blackberry UEM
- Responsible for training new IT Interns in providing tier 1 support and teaching them about the company's network infrastructure

Mold-Masters Ltd

May 2017 - Sept 2018

IT Intern

- Provided Tier 1 and Tier 2 support for upwards of 200 active tickets for users located in Canada, USA, Europe, China and India
- Wrote scripts to automate solutions to common issues that the users faced
- Tracked, logged and acted on IT service requests via the automated trouble ticket reporting and tracking system
- Wrote documentation on the issues that were faced so that future Interns have an easy reference to the solution

PROJECTS

Personal Website

August 2020

- Created a full stack web application to showcase my portfolio and brush up on my web development skills
- Frontend was done using HTML/CSS and the backend was done in JavaScript while using the React framework
- Hosting the website through the GitHub Pages service and using my own custom domain to route to the website

Facetag

Mar 2016

- Collaborated with 3 teammates to create a facial recognition app for Android using the Kairos API that links faces to social media accounts of the users
- Split into teams of 2 and used paired programming to switch between working on the frontend (Android Studio) and the backend (Java)
- Winner of the "Most Promising Future Startup" award at NHacks 16'