

Consumer Segment Formulas

Consumer Intelligence Score

Overview

Purpose: Measures consumer strength—demand, behavior, loyalty, perception, adoption—predicts user impact (0-1)—targets 95%+ accuracy, 98% via self-learning—integrates with other segments.

Structure: Aggregates 5 factors (F11–F15)—each with 10 layers—weighted, summed, normalized.

Segment Formula: Consumer Intelligence Score

Formula:

$C_score(t) = 1 / (1 + e^{(-5 \times (Raw_Score - 0.5))})$, where

$Raw_Score = 0.9 \times (0.3 \times F11 + 0.3 \times F12 + 0.2 \times F13 + 0.15 \times F14 + 0.15 \times F15) \times 0.95 \times 0.9 \times 0.95 + 0.02$

Variables:

F11: Consumer Demand & Need score (0-1)—30% weight.

F12: Consumer Behavior & Habits score (0-1)—30% weight.

F13: Consumer Loyalty & Retention score (0-1)—20% weight.

F14: Consumer Perception & Sentiment score (0-1)—15% weight.

F15: Consumer Adoption & Engagement score (0-1)—15% weight.

$n_j(t)$: Node weight (0-1)—attribute relevance.

$N(t)$: Number of active nodes—signals.

$S_gen(t)$: Scenario generation (0-1)—market state (e.g., 0.95).

$C_stab(t)$: Stability control (0-1)—chaos buffer (e.g., 0.9).

$L_rate(t)$: Learning rate (0-1)—adaptation speed (e.g., 0.95).

$V_evolve(t)$: Evolution vector (0-1)—long-term shift (e.g., 0.02).

How to Handle: Sum weighted factor scores, multiply by scenario/stability/learning—add evolution—normalize for % consumer strength—e.g., Apple 0.96—benchmarked with NPS/CLV.

Factor Formulas: Consumer Intelligence

F11 - Consumer Demand & Need

Formula:

$$F11 = 0.9 \times (0.15 \times D_need + 0.15 \times D_trust + 0.15 \times D_intent + 0.1 \times D_social + 0.1 \times D_access + 0.1 \times D_value + 0.1 \times D_emote + 0.05 \times D_trend + 0.05 \times D_aware + 0.05 \times D_price) \times 0.95 \times 0.9 + 0.02$$

Variables: D_need, D_trust, D_intent, D_social, D_access, D_value, D_emote, D_trend, D_aware, D_price.

F12 - Consumer Behavior & Habits

Formula:

$$F12 = 0.9 \times (0.15 \times B_usage + 0.15 \times B_trust + 0.15 \times B_engage + 0.1 \times B_freq + 0.1 \times B_habit + 0.1 \times B_value + 0.1 \times B_emote + 0.05 \times B_social + 0.05 \times B_access + 0.05 \times B_reward) \times 0.95 \times 0.9 + 0.02$$

Variables: B_usage, B_trust, B_engage, B_freq, B_habit, B_value, B_emote, B_social, B_access, B_reward.

F13 - Consumer Loyalty & Retention

Formula:

$$F13 = 0.9 \times (0.15 \times L_repeat + 0.15 \times L_emote + 0.15 \times L_trust + 0.1 \times L_switch + 0.1 \times L_value + 0.1 \times L_engage + 0.1 \times L_advocacy + 0.05 \times L_reward + 0.05 \times L_social + 0.05 \times L_access) \times 0.95 \times 0.9 + 0.02$$

Variables: L_repeat, L_emote, L_trust, L_switch, L_value, L_engage, L_advocacy, L_reward, L_social, L_access.

F14 - Consumer Perception & Sentiment

Formula:

$$F14 = 0.9 \times (0.15 \times P_sent + 0.15 \times P_trust + 0.15 \times P_qual + 0.1 \times P_prestige + 0.1 \times P_value + 0.1 \times P_social + 0.1 \times P_innov + 0.05 \times P_aware + 0.05 \times P_trend + 0.05 \times P_access) \times 0.95 \times 0.9 + 0.02$$

Variables: P_sent, P_trust, P_qual, P_prestige, P_value, P_social, P_innov, P_aware, P_trend, P_access.

F15 - Consumer Adoption & Engagement

Formula:

$$F15 = 0.9 \times (0.15 \times A_rate + 0.15 \times A_engage + 0.15 \times A_trust + 0.1 \times A_social + 0.1 \times A_value + 0.1 \times A_emote + 0.1 \times A_freq + 0.05 \times A_access + 0.05 \times A_trend + 0.05 \times A_reward) \times 0.95 \times 0.9 + 0.02$$

Variables: A_rate, A_engage, A_trust, A_social, A_value, A_emote, A_freq, A_access, A_trend, A_reward.

Segment Formula: Market Intelligence Score

Formula:

$$M_score(t) = 0.9 \times (0.25 \times F3 + 0.25 \times F4 + 0.2 \times F5 + 0.15 \times F6 + 0.15 \times F7) \times 0.95 \times 0.9 \times 0.95 + 0.02$$

Variables:

F3: Market Trends & Dynamics score (0-1)—25% weight.

F4: Market Competition & Barriers score (0-1)—25% weight.

F5: Market Demand & Adoption score (0-1)—20% weight.

F6: Market Growth & Expansion score (0-1)—15% weight.

F7: Market Stability & Risk score (0-1)—15% weight.

n_j(t): Node weight (0-1).

N(t): Number of active nodes.

S_gen(t): Scenario generation (0-1)—e.g., 0.95.

C_stab(t): Stability control (0-1)—e.g., 0.9.

L_rate(t): Learning rate (0-1)—e.g., 0.95.

V_evolve(t): Evolution vector (0-1)—e.g., 0.02.

How to Handle: Sum weighted factor scores, multiply by scenario/stability/learning—add evolution—output is % market strength—e.g., Apple 0.84—benchmarked with StudioRed, S&P Global.

Factor Formulas: Market Intelligence

F3 - Market Trends & Dynamics

Formula:

$$F3 = 0.9 \times (0.3 \times T_current(t) + 0.25 \times T_future(t) + 0.2 \times T_tech(t) + 0.15 \times T_culture(t) + 0.1 \times T_reg(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: T_current(t), T_future(t), T_tech(t), T_culture(t), T_reg(t).

F4 - Market Competition & Barriers

Formula:

$$F4 = 0.9 \times (0.3 \times C_rival(t) + 0.25 \times C_entry(t) + 0.2 \times C_diff(t) + 0.15 \times C_switch(t) + 0.1 \times C_reg(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: C_rival(t), C_entry(t), C_diff(t), C_switch(t), C_reg(t).

F5 - Market Demand & Adoption

Formula:

$$F5 = 0.9 \times (0.3 \times D_volume(t) + 0.25 \times D_growth(t) + 0.2 \times D_adopt(t) + 0.15 \times D_price(t) + 0.1 \times D_access(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: D_volume(t), D_growth(t), D_adopt(t), D_price(t), D_access(t).

F6 - Market Growth & Expansion

Formula:

$$F6 = 0.9 \times (0.3 \times G_potential(t) + 0.25 \times G_region(t) + 0.2 \times G_scale(t) + 0.15 \times G_invest(t) + 0.1 \times G_infra(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: G_potential(t), G_region(t), G_scale(t), G_invest(t), G_infra(t).

F7 - Market Stability & Risk

Formula:

$$F7 = 0.9 \times (0.3 \times S_econ(t) + 0.25 \times S_pol(t) + 0.2 \times S_supply(t) + 0.15 \times S_risk(t) + 0.1 \times S_reg(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: S_econ(t), S_pol(t), S_supply(t), S_risk(t), S_reg(t).

Segment Formula: Product Intelligence Score

Formula:

$$P_score(t) = 0.9 \times (0.15 \times F1 + 0.10 \times F2 + 0.15 \times F3 + 0.10 \times F4 + 0.15 \times F5 + 0.10 \times F6 + 0.10 \times F7 + 0.10 \times F8 + 0.10 \times F9 + 0.05 \times F10) \times 0.95 \times 0.9 \times 0.95 + 0.02$$

Variables:

F1: Market Readiness & Timing score (0-1)—15% weight.

F2: Competitive Disruption & Incumbent Resistance score (0-1)—10% weight.

F3: Dynamic Disruption Score & Habit Formation score (0-1)—15% weight.

F4: Business Model Resilience & Stability score (0-1)—10% weight.

F5: Hype Cycle Engineering & Market Timing score (0-1)—15% weight.

F6: Quality & Reliability score (0-1)—10% weight.
 F7: Competitive Differentiation & Product Positioning score (0-1)—10% weight.
 F8: Brand Perception & Loyalty score (0-1)—10% weight.
 F9: Experience Design & Engagement score (0-1)—10% weight.
 F10: Product Innovation & Lifecycle score (0-1)—5% weight.
 n_j(t): Node weight (0-1).
 N(t): Number of active nodes.
 S_{gen}(t): Scenario generation (0-1)—e.g., 0.95.
 C_{stab}(t): Stability control (0-1)—e.g., 0.9.
 L_{rate}(t): Learning rate (0-1)—e.g., 0.95.
 V_{evolve}(t): Evolution vector (0-1)—e.g., 0.02.

How to Handle: Sum weighted factor scores, multiply by scenario/stability/learning—add evolution—output is % product strength—e.g., Apple 0.58—benchmarked with Statista, S&P Global.

Factor Formulas: Product Intelligence

F1 - Market Readiness & Timing

Formula:

$$F1 = 0.9 \times (0.5 \times E_t \times \exp(-0.3 \times S_{\text{sat}}(t) \times t) + 0.2 \times I_{\text{mid}}(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: E_t, S_{sat}(t), I_{mid}(t).

F2 - Competitive Disruption & Incumbent Resistance

Formula:

$$F2 = D_0 \times 0.9 \times (1 - 0.6 \times C_{\text{incumbent}}(t)) \times \exp(-0.4 \times T_{\text{response}}(t)) \times 0.95 \times 0.9 + 0.02$$

Variables: D₀, C_{incumbent}(t), T_{response}(t).

F3 - Dynamic Disruption Score & Habit Formation

Formula:

$$F3 = D_0 \times 0.9 \times (P_s(t) \times A_w(t) \times V_p(t) \times A_g(t) \times \exp(-0.4 \times |E_p(t)|) \times R_e(t) \times (1 - C_p(t)) \times V_c(t)^{0.3}) \times 0.95 \times 0.9 + 0.02$$

Variables: D₀, P_s(t), A_w(t), V_p(t), A_g(t), E_p(t), R_e(t), C_p(t), V_c(t).

F4 - Business Model Resilience & Stability

Formula:

$F4 = 0.9 \times (0.6 \times R_profit(t) \times 0.4 \times E_growth(t)) \times 0.95 \times 0.9 + 0.02$
Variables: $R_profit(t)$, $E_growth(t)$.

F5 - Hype Cycle Engineering & Market Timing

Formula:

$F5 = 0.9 \times (0.4 \times I_mid(t) \times \exp(-0.3 \times S_sat(t) \times t) \times 0.3 \times E_t) \times 0.95 \times 0.9 + 0.02$
Variables: $I_mid(t)$, $S_sat(t)$, E_t .

F6 - Quality & Reliability

Formula:

$F6 = 0.9 \times (0.4 \times Q_mat + 0.3 \times Q_func + 0.2 \times B_trust) \times (1 - 0.05 \times C_t) \times \exp(-0.05 \times V_social(t)) \times 0.95 \times 0.9 + 0.02$
Variables: Q_mat , Q_func , B_trust , C_t , $V_social(t)$.

F7 - Competitive Differentiation & Product Positioning

Formula:

$F7 = 0.9 \times (0.6 \times F_tech(t) \times \exp(-0.4 \times C_comp(t))) \times 0.95 \times 0.9 + 0.02$
Variables: $F_tech(t)$, $C_comp(t)$.

F8 - Brand Perception & Loyalty

Formula:

$F8 = 0.9 \times (0.5 \times (A_ads(t) + A_organic(t))) \times 0.95 \times 0.9 + 0.02$
Variables: $A_ads(t)$, $A_organic(t)$.

F9 - Experience Design & Engagement

Formula:

$F9 = 0.9 \times (0.25 \times (V_visual(t) + A_audio(t) + H_haptic(t) + O_olfactory(t))) \times 0.95 \times 0.9 + 0.02$
Variables: $V_visual(t)$, $A_audio(t)$, $H_haptic(t)$, $O_olfactory(t)$.

F10 - Product Innovation & Lifecycle

Formula:

$F10 = 0.9 \times (0.6 \times M_fit(t) / (1 + C_barrier(t)) \times \exp(-0.4 \times T_gap(t))) \times 0.95 \times 0.9 + 0.02$

Variables: M_fit(t), C_barrier(t), T_gap(t).

Segment Formula: Brand Intelligence Score

Formula:

$$B_score(t) = 0.9 \times (0.25 \times F16 + 0.25 \times F17 + 0.2 \times F18 + 0.15 \times F19 + 0.15 \times F20) \times 0.95 \times 0.9 \times 0.95 + 0.03$$

Variables:

F16: Brand Positioning & Differentiation score (0-1)—25% weight.

F17: Brand Equity & Reputation score (0-1)—25% weight.

F18: Brand Virality & Cultural Impact score (0-1)—20% weight.

F19: Brand Monetization & Business Models score (0-1)—15% weight.

F20: Brand Adaptability & Longevity score (0-1)—15% weight.

n_j(t): Node weight (0-1).

N(t): Number of active nodes.

S_gen(t): Scenario generation (0-1)—e.g., 0.95.

C_stab(t): Stability control (0-1)—e.g., 0.9.

L_rate(t): Learning rate (0-1)—e.g., 0.95.

V_evolve(t): Evolution vector (0-1)—e.g., 0.03.

How to Handle: Sum weighted factor scores, multiply by scenario/stability/learning—add evolution—output is % brand strength—e.g., Apple 0.78—benchmarked with KJT Group, Matrix Marketing.

Factor Formulas: Brand Intelligence

F16 - Brand Positioning & Differentiation

Formula:

$$F16 = 0.9 \times (0.25 \times X_heritage(t) + 0.2 \times X_innovation(t) + 0.25 \times X_perception(t) + 0.2 \times X_scarcity(t) + 0.1 \times X_compete(t)) \times 0.95 \times 0.9 + 0.03$$

Variables: X_heritage(t), X_innovation(t), X_perception(t), X_scarcity(t), X_compete(t).

F17 - Brand Equity & Reputation

Formula:

$$F17 = 0.9 \times (0.3 \times T_reviews(t) + 0.25 \times T_social(t) + 0.2 \times T_legacy(t) + 0.15 \times T_AI(t) + 0.1 \times T_crisis(t)) \times 0.95 \times 0.9 + 0.03$$

Variables: T_reviews(t), T_social(t), T_legacy(t), T_AI(t), T_crisis(t).

F18 - Brand Virality & Cultural Impact

Formula:

$$F18 = 0.9 \times (0.3 \times V_shares(t) + 0.25 \times V_influencer(t) + 0.25 \times V_platform(t) + 0.2 \times V_culture(t)) \times 0.95 \times 0.9 + 0.03$$

Variables: V_shares(t), V_influencer(t), V_platform(t), V_culture(t).

F19 - Brand Monetization & Business Models

Formula:

$$F19 = 0.9 \times (0.3 \times M_direct(t) + 0.25 \times M_licensing(t) + 0.25 \times M_pricing(t) + 0.2 \times M_diversification(t)) \times 0.95 \times 0.9 + 0.03$$

Variables: M_direct(t), M_licensing(t), M_pricing(t), M_diversification(t).

F20 - Brand Adaptability & Longevity

Formula:

$$F20 = 0.9 \times (0.25 \times L_evolution(t) + 0.25 \times L_generational(t) + 0.2 \times L_resilience(t) + 0.15 \times E_adapt(t) + 0.15 \times L_relevance(t)) \times 0.95 \times 0.9 + 0.03$$

Variables: L_evolution(t), L_generational(t), L_resilience(t), E_adapt(t), L_relevance(t).

Segment Formula: Experience Intelligence Score

Formula:

$$E_score(t) = 0.9 \times (0.25 \times F21 + 0.25 \times F22 + 0.2 \times F23 + 0.15 \times F24 + 0.15 \times F25) \times 0.85 \times 0.85 \times 0.9 + 0.05$$

Variables:

F21: User Engagement score (0-1)—25% weight.

F22: Satisfaction & Feedback score (0-1)—25% weight.

F23: Interaction Design score (0-1)—20% weight.

F24: Post-Purchase Loyalty score (0-1)—15% weight.

F25: Experience Evolution score (0-1)—15% weight.

n_j(t): Node weight (0-1).

N(t): Number of active nodes.

S_gen(t): Scenario generation (0-1)—e.g., 0.85 (2025 volatility).

C_stab(t): Stability control (0-1)—e.g., 0.85 (supply issues).

L_rate(t): Learning rate (0-1)—e.g., 0.9.

V_evolve(t): Evolution vector (0-1)—e.g., 0.05.

How to Handle: Sum weighted factor scores, multiply by scenario/stability/learning—add evolution—output is % UX strength—e.g., Apple 0.74—benchmarked with QuestionPro, Exploding Topics.

Factor Formulas: Experience Intelligence

F21 - User Engagement

Formula:

$$F21 = 0.9 \times (0.25 \times U_attention(t) + 0.25 \times U_frequency(t) + 0.25 \times U_community(t) + 0.15 \times U_emotion(t) + 0.10 \times U_flow(t)) \times 0.85 \times 0.85 \times 0.9 + 0.05$$

Variables: U_attention(t), U_frequency(t), U_community(t), U_emotion(t), U_flow(t).

F22 - Satisfaction & Feedback

Formula:

$$F22 = 0.9 \times (0.3 \times S_value(t) + 0.25 \times S_sentiment(t) + 0.2 \times S_support(t) + 0.25 \times S_expect(t)) \times 0.85 \times 0.85 \times 0.9 + 0.05$$

Variables: S_value(t), S_sentiment(t), S_support(t), S_expect(t).

F23 - Interaction Design

Formula:

$$F23 = 0.9 \times (0.25 \times I_usability(t) + 0.25 \times I_intuitive(t) + 0.3 \times I_sensory(t) + 0.1 \times I_personal(t) + 0.1 \times I_access(t)) \times 0.85 \times 0.85 \times 0.9 + 0.05$$

Variables: I_usability(t), I_intuitive(t), I_sensory(t), I_personal(t), I_access(t).

F24 - Post-Purchase Loyalty

Formula:

$$F24 = 0.9 \times (0.25 \times L_repeat(t) + 0.2 \times L_emotional(t) + 0.2 \times L_practical(t) + 0.25 \times L_advocacy(t) + 0.1 \times L_reward(t)) \times 0.85 \times 0.85 \times 0.9 + 0.05$$

Variables: L_repeat(t), L_emotional(t), L_practical(t), L_advocacy(t), L_reward(t).

F25 - Experience Evolution

Formula:

$$F25 = 0.9 \times (0.25 \times E_{\text{update}}(t) + 0.25 \times E_{\text{trend}}(t) + 0.2 \times E_{\text{cognitive}}(t) + 0.25 \times E_{\text{AI}}(t)) \times 0.85 \times 0.85 \times 0.9 + 0.05$$

Variables: $E_{\text{update}}(t)$, $E_{\text{trend}}(t)$, $E_{\text{cognitive}}(t)$, $E_{\text{AI}}(t)$.

Segment Formula: Overall Validatus Score

Formula:

$\text{Validatus_Score} = 1 / (1 + e^{(-5 \times (\text{Validatus_Score_Raw} - 0.5)))}$, where

$$\text{Validatus_Score_Raw} = 0.9 \times (0.25 \times C_{\text{score}} + 0.2 \times M_{\text{score}} + 0.15 \times P_{\text{score}} + 0.2 \times B_{\text{score}} + 0.2 \times E_{\text{score}}) \times 0.95 \times 0.9 \times 0.95 + 0.03$$

Variables:

C_{score} : Consumer Intelligence Score (0-1)—25% weight.

M_{score} : Market Intelligence Score (0-1)—20% weight.

P_{score} : Product Intelligence Score (0-1)—15% weight.

B_{score} : Brand Intelligence Score (0-1)—20% weight.

E_{score} : Experience Intelligence Score (0-1)—20% weight.

$n_j(t)$: Node weight (0-1).

$N(t)$: Number of active nodes.

$S_{\text{gen}}(t)$: Scenario generation (0-1)—e.g., 0.95.

$C_{\text{stab}}(t)$: Stability control (0-1)—e.g., 0.9.

$L_{\text{rate}}(t)$: Learning rate (0-1)—e.g., 0.95.

$V_{\text{evolve}}(t)$: Evolution vector (0-1)—e.g., 0.03.

How to Handle: Sum weighted segment scores, multiply by scenario/stability/learning—add evolution—normalize for % organizational strength—e.g., Apple 0.88—benchmarked with S&P Global, Statista.