

PONGULURI SUDHARSHAN

Hyderabad, Telangana, 📧

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SUMMARY

Results driven with over 4 years of experience in the banking sector in production support. Seeking to leverage strong analytical skills, strategic thinking, and leadership abilities to contribute to the growth and success of the company.

Professional Summary:

- 4 Years of professional experience as an Open **shift Administrator**.
- Proficient in Administration of Redhat Linux operating systems.
- Have sound knowledge on different RedHat Enterprise Linux versions 7,8 and 9.
- Responsible for providing L2 support for various applications which involves monitoring of alarms and dashboard through AWS CloudWatch, EOD jobs, Alert handling and Investigations.
- Data analysis – Analyzing monthly alerts and working with the development team for root cause and resolutions for repeating alerts.
- Maintain comprehensive documentation of production systems, procedure facilitating troubleshooting and knowledge sharing among team members.
- Release management – responsible for tracking the release call during the window for any issues and sending out updates to management, connecting and disconnecting of bridges, Penny payments testing are such few responsibilities.
- Working with the process of ITIL (Incident and Change Management Tickets).
- Specialization in Linux Volume Manager (LVM).
- Experience in user management.
- Experience in installing, uninstalling, upgrading packages and troubleshooting.
- Ability to work in a team environment.
- Working as 24/7 remotely support.
- Expectations and processes towards maintaining deliverables as per the SLA along with elevation of service standards for operational excellence.

EXPERIENCE

Data Engineer (DEVELOPER)

SSGR TECHNOLOGIES PVT LTD (Client- Mondelez)

NOV 2022 - Present, IN, Karnataka, Bangalore

- Daily handling the tickets, absorbing and monitoring the alerts.
- As a team we are handling incident/problem determination and resolution on 24/7.
- System performance monitoring.
- Maintenance and monitoring various day-to-day operations.
- Container Orchestration using Kubernetes
- Creating PODs and Deployment and exposing them as a Service using Kubernetes.
- Create Docker Images using Docker File and pushing them into the repository/hub.
- Monitoring all containers.
- Administrating and installation of Patches and Packages required to the system.

Jr. Data Engineer

IPARK INFO Pvt Limited (Client- Pepsico)

APR 2022 - NOV 2022, IN, TELANGANA, Hyderabad

- Absorb, monitor, and respond to alerts generated by the monitoring systems, proactively identifying and addressing potential issues before they impact users.
- Perform routine maintenance and day-to-day operations tasks to ensure the stability and reliability of the Azure data platform.
- Manage and orchestrate containerized applications using Kubernetes, ensuring high availability, scalability, and efficient resource utilization within the Azure environment (likely AKS).
- Create, deploy, and manage Kubernetes resources such as Pods and Deployments, exposing them as Services to provide access to containerized applications.
- Build Docker images using Dockerfiles and push them to container registries (e.g., Azure Container Registry, Docker Hub) for deployment in Kubernetes.

Python Data Engineer

ADIQUITY TECHNOLOGIES Pvt Limited (Client – BankUnited)

DEC 2020 - MAR 2022, IN, Karnataka, Bangalore

- Experience in handling data on ADLS , Leveraged data preprocessing, data standardization, data quality checks using Python, PySpark.
- Experience in handling change made requests from the UAT Team on pre-prod by performing feedback integration.
- Designed and optimized ETL workflows using azure data factory ensuring efficient data extraction, data movement and transformation.

EDUCATION

B.Tech/ECE

SCSVMV University • KANCHIPURAM -2020-84%

CERTIFICATIONS

Diploma in Data Science and Big Data Analytics- 2020

BigData certification -postgresql(Udemy)

Data-analysis using sql –(Udemy)

SKILLS

Programming Languages: **SQL, Python, PySpark,**

Big Data Technologies: **Apache Spark, Azure Databricks, Delta Lake**

Azure Services: **Azure Data Factory, Logic Apps, Key Vault, Data Explorer, ADLS Gen2, Azure Blob**

RDBMS: **SQL SERVER, PostgreSQL, MySQL**

Operating System: **Redhat Linux, ubuntu**

Hardware: **vmware**

Ticketing tool: **Service now**

Monitoring tool: **SCOM**

Azure DevOps (CI/CD)

AWS

MS EXCEL

SERVICENOW(SNOW)

JIRA

LINUX

PAGERDUTY

Soft Skills:

Customer Focused, Self-driven, Proactive

DECLARATION

I hereby declare that the above-mentioned information is correct to the best of my knowledge and belief.