# Online Food Delivery System

## Scenario

You are building a database for an online food delivery platform similar to **Swiggy** or **Zomato**.

The platform manages:

- Restaurants and their menus
- Customers and their orders
- Delivery drivers
- Ratings and reviews
- Payments and delivery times

This system will help management:

- Track performance of restaurants
- Identify customer purchase patterns
- Monitor delivery performance
- Improve marketing campaigns

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## Suggested Tables

1. **Restaurants**
   - restaurant_id (PK)
   - name
   - city
   - cuisine_type
   - rating (avg rating from reviews)
2. **Menu**
   - menu_id (PK)
   - restaurant_id (FK)
   - dish_name
   - price
   - category (Main Course, Dessert, Beverage, etc.)
3. **Customers**
   - customer_id (PK)
   - name
   - phone
   - city
   - join_date
4. **Orders**
   - order_id (PK)

- o customer_id (FK)
- o restaurant_id (FK)
- o order_date
- o delivery_time_minutes
- o driver_id (FK)
- o payment_mode (UPI, Card, Cash)

5. **Order_Details**
   - o order_detail_id (PK)
   - o order_id (FK)
   - o menu_id (FK)
   - o quantity

6. **Drivers**
   - o driver_id (PK)
   - o name
   - o phone
   - o vehicle_type
   - o join_date

7. **Reviews**
   - o review_id (PK)
   - o order_id (FK)
   - o customer_id (FK)
   - o restaurant_id (FK)
   - o rating (1–5)
   - o review_text

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# Business Problems

## Customer & Order Insights

1. List the **top 3 most-ordered dishes** in each city.
2. Find customers who spent **more than ₹5000 in the last month**.
3. Identify customers who placed **orders from more than 5 different restaurants**.
4. Show **repeat customers** (placed more than 3 orders in the last 2 months).
5. List customers who have **never given a review**.

## Restaurant Performance

6. Find the restaurant with the **highest number of orders** in the last quarter.
7. List restaurants whose **average rating** is **below 3.5**.
8. Identify the **most popular cuisine type** across all cities.
9. Calculate total revenue for each restaurant in the last month.
10. Find restaurants that have **at least one dish priced above ₹1000**.

## Delivery & Driver Efficiency

11. Calculate **average delivery time by driver**.
12. Identify the **fastest driver** in terms of average delivery time.
13. Find the percentage of **late deliveries** (e.g., >40 minutes) per driver.

## Menu & Order Details

14. List dishes that were **never ordered** in the last 6 months.
15. For each restaurant, find the **most profitable dish** (highest total sales amount).