

Multi-platform App

Introduction | Define the Problem

Pest Control Service's Report

Pest Control treatments are necessity for many individuals and businesses. For some, such us alimentary sector, they are requirement, inclusive detailed report and related documentation. Those reports are used for an important audits, and many times, company's existence depend on those. Moreover, an efficient pest control program, as well as quality of a pest control company depend on precise and documented information like this too.

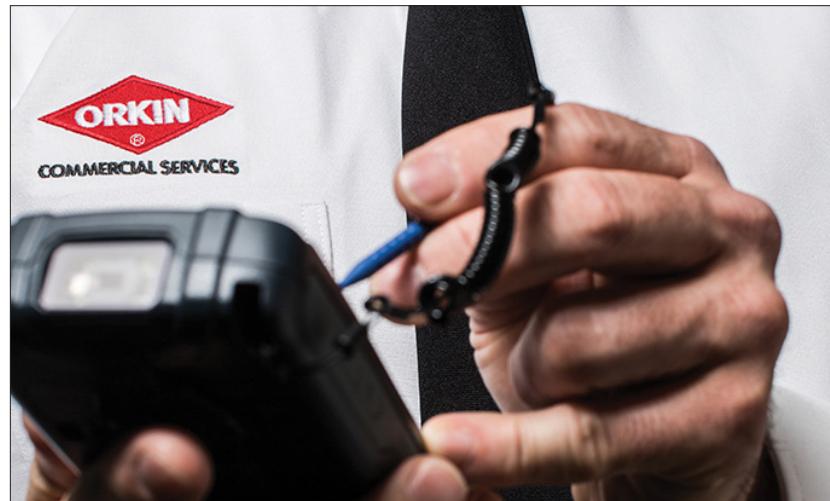
Since the reports are critical for several different parties, the tool is needed to communicate such reports efficiently and in real time to all of them.

Based on my field experience, I defined three distinct groups that would benefit from specialized app. All of those work in different setting which implies different devices.

1 The customer - representatives works on site and usually uses desk top computers with good access to printers, fax, and other similar stuff

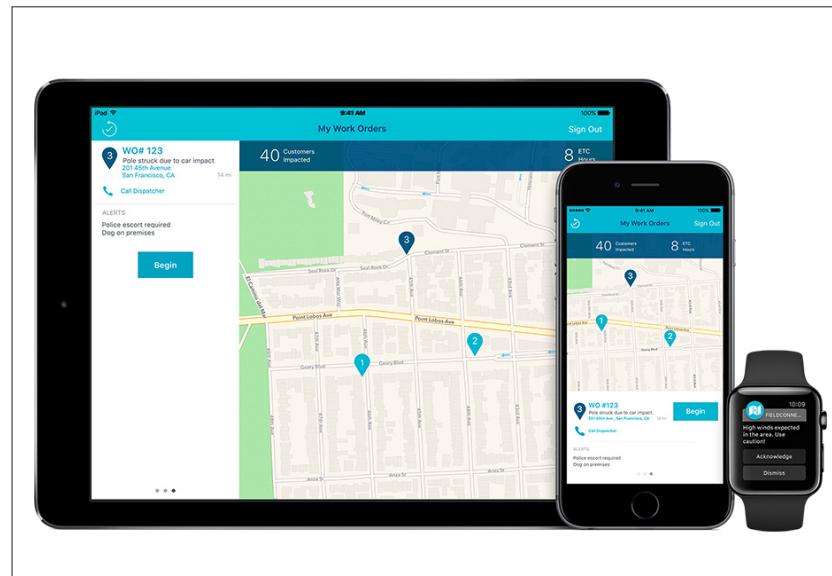
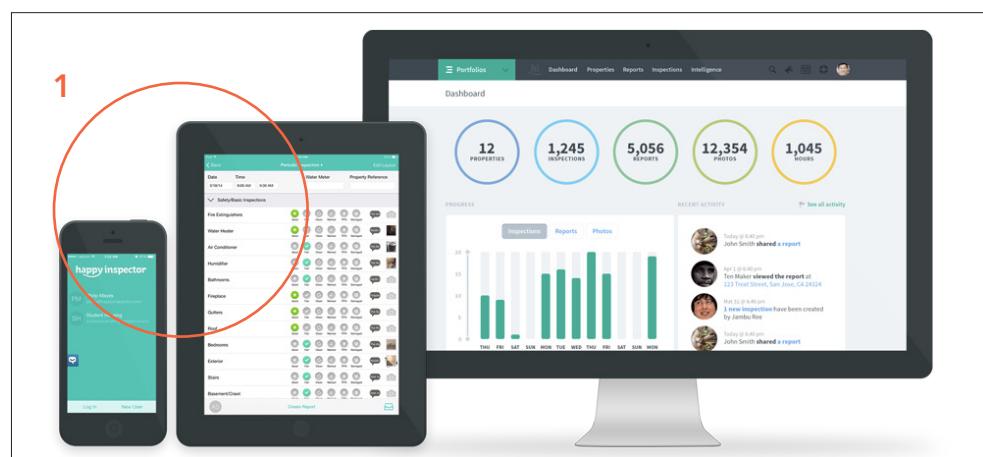
2 The Pest Control office - it is similar to the customer with addition of manager or supervisor that works partially in the field and uses tablet kind of devices to do part of his job

3 The Pest Control technician - this individual works in the field most of the time and because of the character of his job, he uses smart phone to receive and even document critical info



Introduction | Research Interfaces

- 1 I like how the app feels like everything belongs together despite individual characteristics on each device
- 2 I like how the graphs are simplified (use less colors) when seen on smaller devices

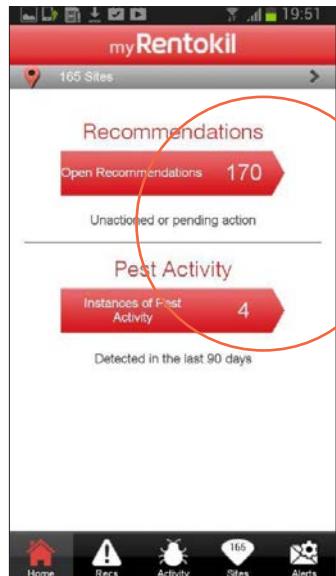
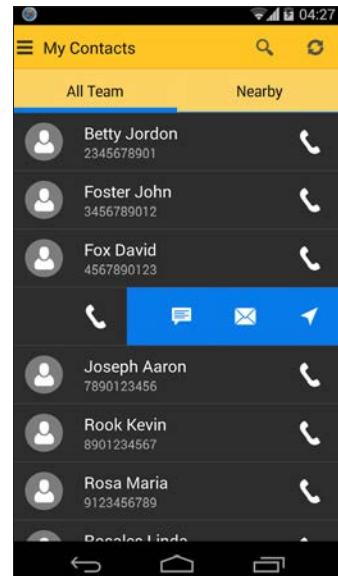
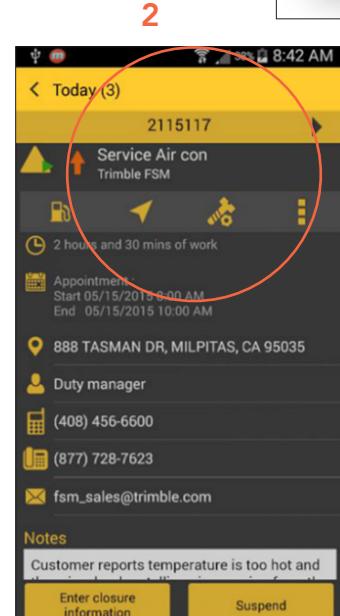
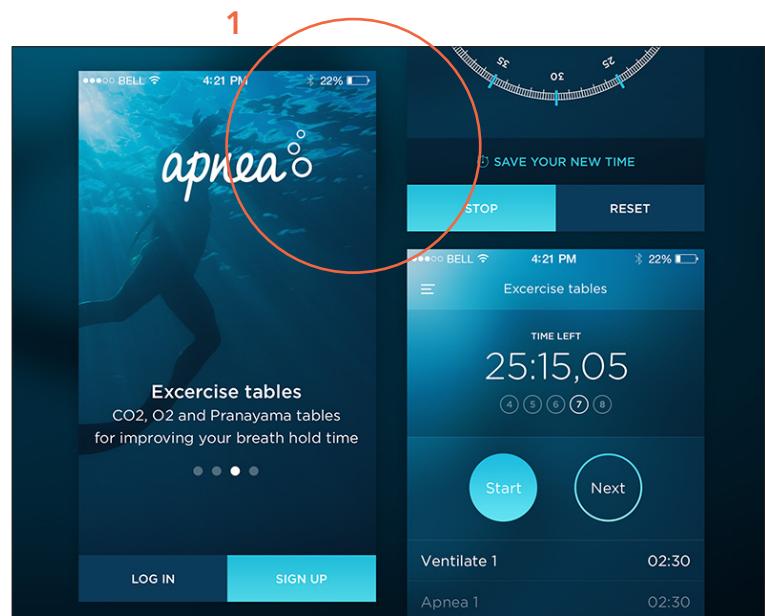


Introduction | Research Interfaces

1 I like the harmony and beauty of this interface - looks very neat and functional at the same time

2 I think that this is a great example of use of icons to fit additional features using much less real estate

3 I like simplicity and 'to the point' content of this interface - they still have a space, but decided to include only necessary info (again, great use of icons at the bottom)



Target Audience | Personas



Mark Goodwill

47, Medium-size business director.

Mark is very competent person and likes to have everything under control. He cares about details and when he does business, for company or himself, he looks for value. Mark appreciate his time and carefully chooses activity he engage with.



Jack Malinowski

39, Route Manager in PC business

Jack is experienced manager of his team of technicians. He supports them a lot and cares that they perform well. The timely information is critical to him to do his job well. He spends significant time in office to update the information about his team's performance, but needs something mobile to be with them in the field much more.



Ruth Smith

43, Office person

Ruth is responsible for updating the customer accounts. She receives the necessary information from technicians, manager, and the customers. She needs a software that can help her to link all of the sources of information, but not be over-complicated to the point to affect productivity. She has experience with years of working with computers professionally.

Scenario 1 Customer

User is attempting to check the report for last Pest Control visit. He access the report and checks the recent recommendations.

Scenario 2 Manager

User has to solve the issue of late service. He access the app on company's tablet to check the status of service and remaind technician to take care of it immediately.

Scenario 3 Office person

User needs to update the information about newly added customer. She access the desktop application to make change in address and upload a new map of the PC devices.

User Tests | Tests

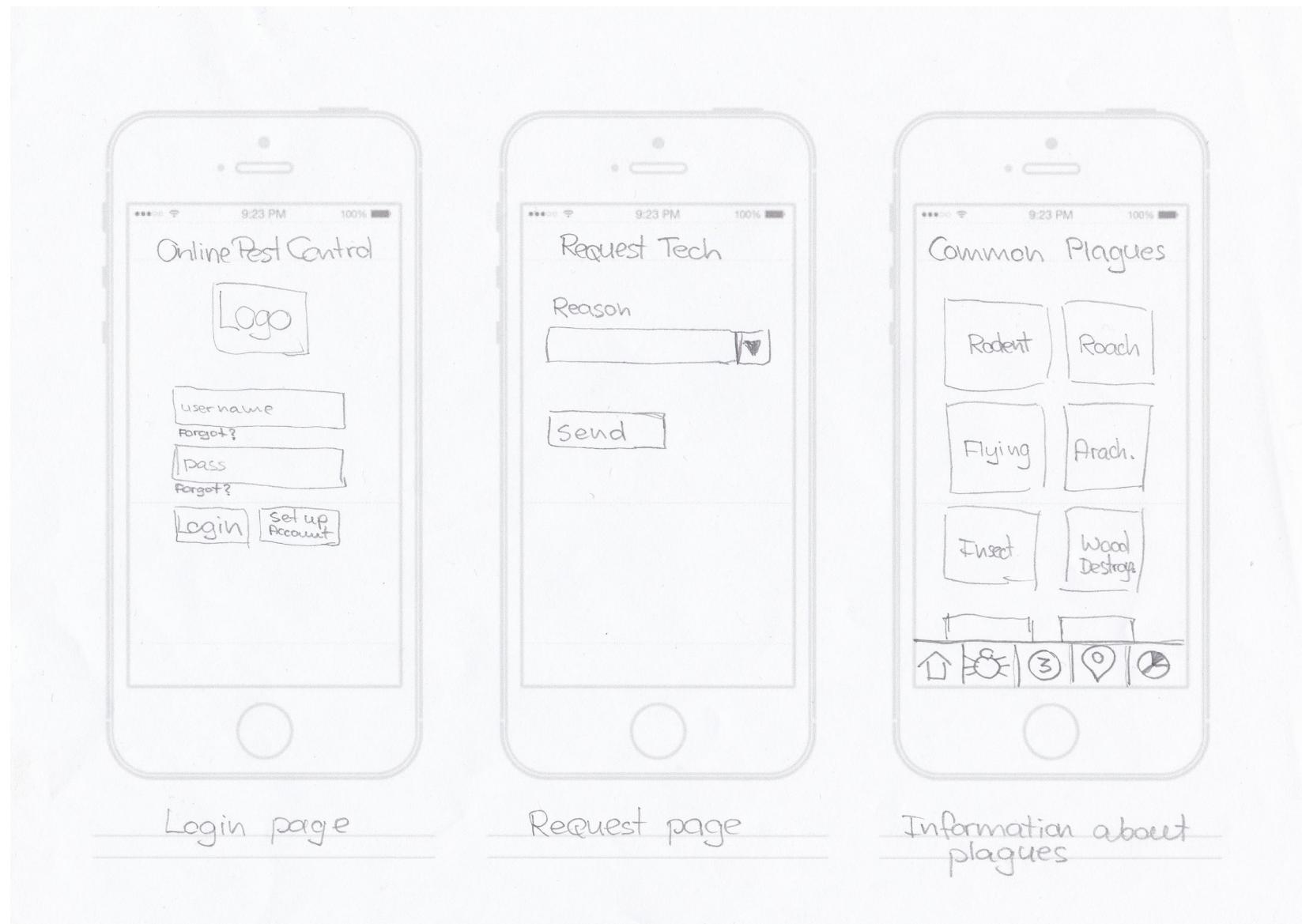
TEST 01

After the first round of tests, the biggest issue were the names on the buttons. I tried to come up with the best version possible and be consistent across screens/devices, but there probably still exist some of that. In real life situation, I believe that for PC staff there will be no issue, but the customer app could be a problem. In the next step - digital sketch/prototype, I will have better opportunity to clear this out.

TEST 02

TEST 03

Prototypes | Sketches



Prototypes | Sketches

The image displays three hand-drawn sketches of mobile phone screens, each representing a different feature of a pest control application.

- Recommendations Screen:** The screen shows a title "Recommendations" at the top. Below it are two buttons: "Last Visit" (highlighted with a box) and "All". A table follows, with columns for #, Description, Date, and Status. It contains three rows:
 - ① 05 Fill cracks 09.29 (status: ○□)
 - ② 05 Remove debris 09.29 (status: ○✓)
 - ③ 17 Fix vent 09.29 (status: ○□)

A note below the table states: "Detailed description shows when 'Filled cracks' is tapped".
- Maps Screen:** The screen shows a title "Maps" at the top. Below it is a sketch of a rectangular room outline with several circular icons representing pest control devices placed inside and along the perimeter. A legend at the bottom defines the symbols:
 - - Rodent bait station
 - - Ants bait station
 - - Flying insect control unit
- Perform Analysis Screen:** The screen shows a title "Perform Analysis" at the top. Below it are two buttons: "Recent" (highlighted with a box) and "Last Quart.". A bar chart is shown above a pie chart. At the bottom is a button labeled "Generate report".

Below each screen, there is a handwritten caption:

- View and process recommendations
- Locations of pest-control devices
- Analysis of performance - trends

Prototypes | Sketches

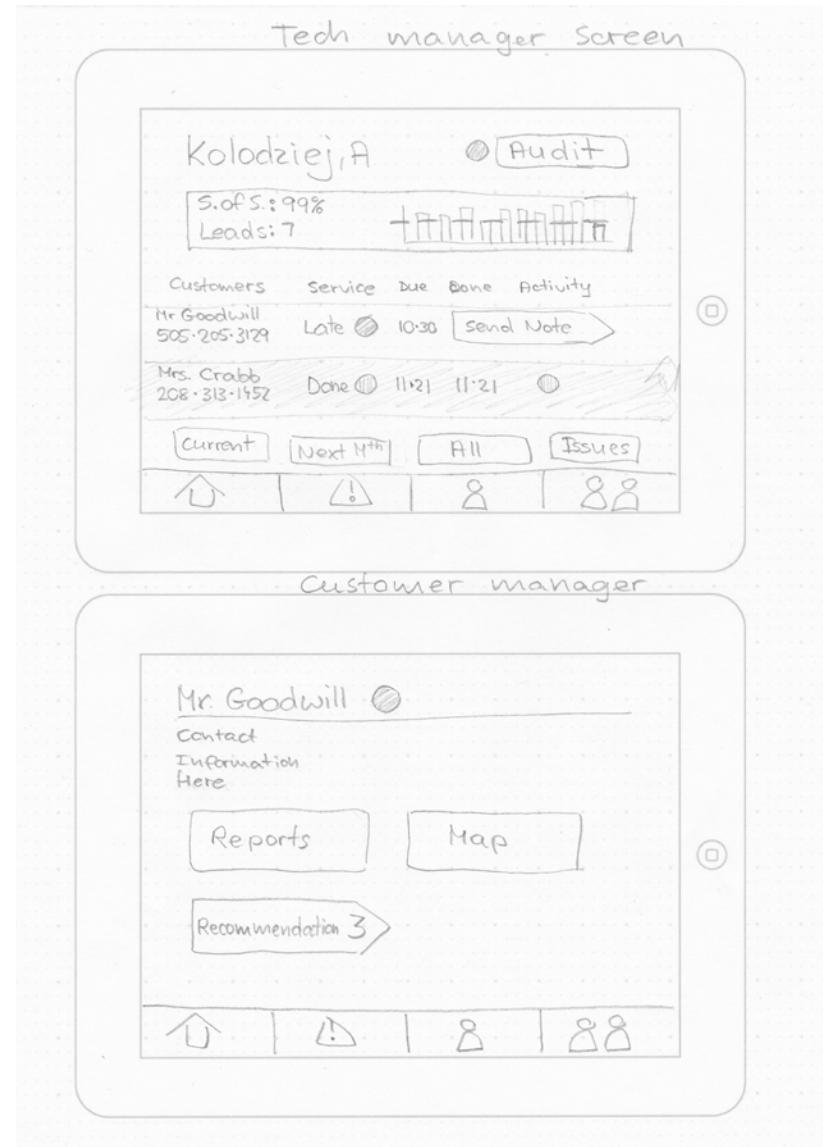
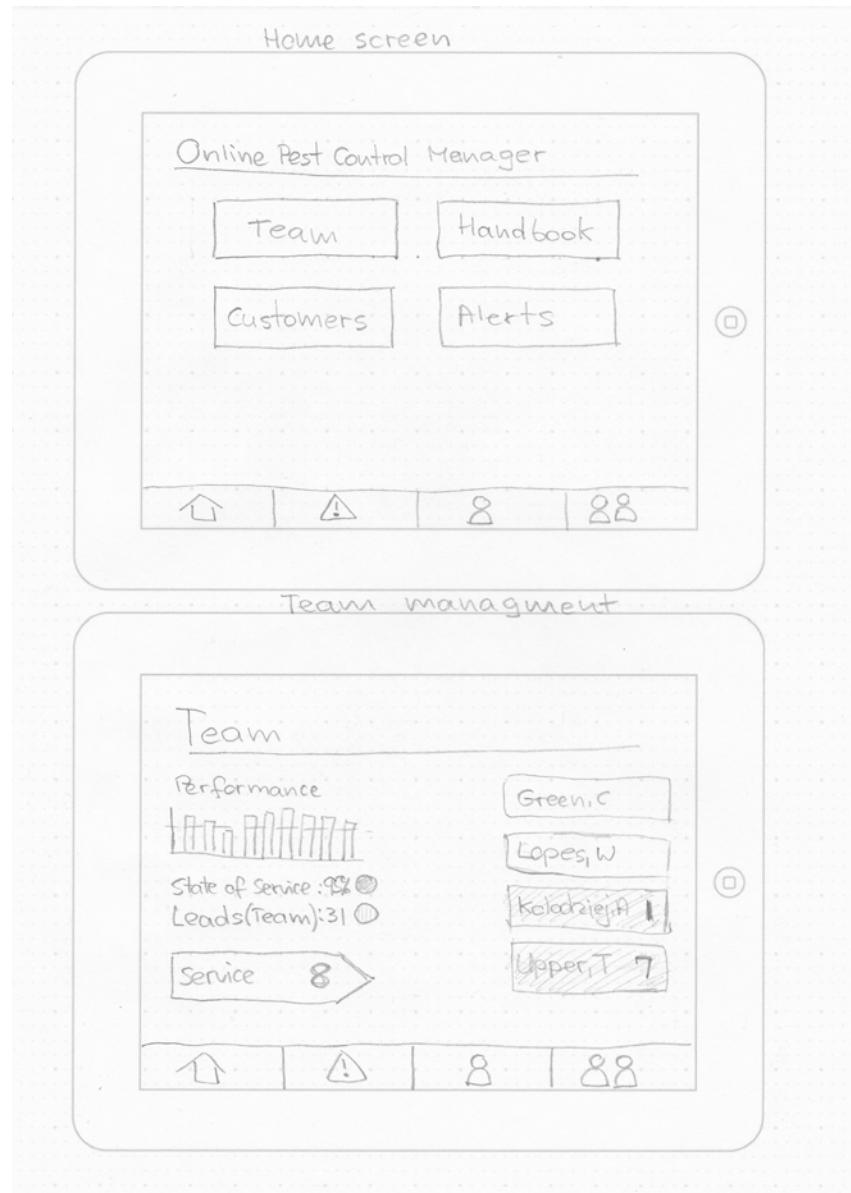
The image shows three hand-drawn sketches of mobile phone screens for an 'Online Pest Control' application, arranged horizontally.

Home screen: The screen displays the app's name 'Online Pest Control' at the top. Below it are four square buttons labeled 'Reports', 'Common Plagues', 'Stats', and 'Maps'. At the bottom are two large, stylized arrow-shaped buttons labeled 'Reccommend 7' and 'Request Tech'.

Visits reported screen: The screen shows a title 'Reports' at the top. Below it is a list of visit dates and types: '07.15.15 Regular' (marked with a solid circle), '08.03.15 Extra' (marked with a hatched circle), '08.18.15 Follow up' (marked with a circle containing a diagonal line), and '09.29.15 Regular' (marked with a circle containing a diagonal line). At the bottom are two buttons labeled 'Currently' and 'All'.

Detailed visit report: The screen shows a title 'Visit's Report' at the top. It includes contact information: 'Tech : Arkadiusz K', 'Contact: 508 - 316 - 2784', 'Type of visit: Regular', and 'Data: 09.29.15'. Below this is a table titled 'Pest activity' with columns for '#', 'Location', 'Activity', and 'Recs'. The table lists five entries: Hall (No), Attic (No), Basement (No), Kitchen (No), and Garage (Moderate, 2). At the bottom is a button labeled 'Request Tech'.

Prototypes | Sketches



Prototypes | Sketches

Tech Audit screen

Audit

Conduct
— ○○
— ○○
Service
— ○○
— ○○
— ○○
Truck
— ○○

Kolodziej A
Info Here

Notes Submit

Home | Alert | Person | 88

Recommendations Follow up

Recommends

vist	device	Description	status
9.29	05	Fill cracks in the North wall behind container.	<input type="button" value="Send Reminder"/>
9.29	05	Remove debris from the area	✓

Home | Alert | Person | 88

customers List

Customers

Current Mth Next Mth All by Tech ▾

Customer Tech Service Due Done Activity Recom

Mr Goodwill kol. A Late 10:30 Send Note 3

Home | Alert | Person | 88

Map/locations manager

Map of Devices

Locations of PCent. devices

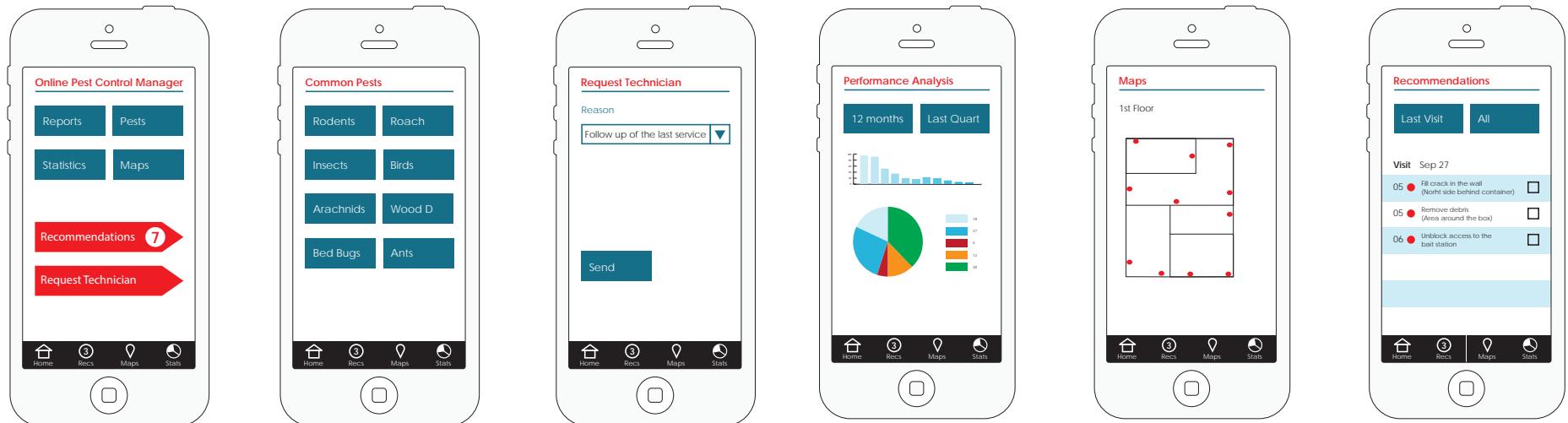
Edit

Map with device locations labeled 'a' through 'o'.

Home | Alert | Person | 88

Module 2

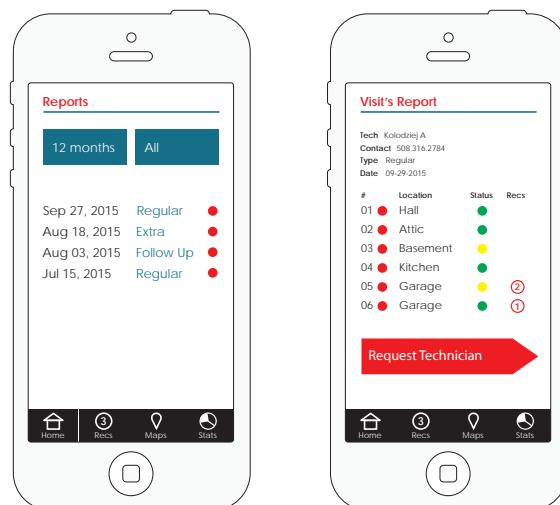
Prototypes | Digital Prototype - Smartphone



In my design for smart phone, my goal was to simplify the functions as much as possible to leave to the user control over the pest control deal, but having pleasant user experience at the same time.

For this to happen, I limited almost entirely the input possibilities to checkboxes, drop-down menus, and buttons with preloaded options.

That decision was guided by the fact that the main user of this app would be a customer who doesn't need any special rights or features to operate it.



In case of the tablet design (following pages), I added a little bit more of the details and focused the design for the elements of interest of an manager or supervisor who are the main users for this category.

Prototypes | Digital Prototype - Tablet

The image displays four digital prototypes for a Pest Control Manager application, arranged in a 2x2 grid. Each prototype is contained within a rounded rectangular frame with a black header bar at the bottom.

- Top Left Prototype:** Titled "Online Pest Control Manager". It features four teal-colored buttons: "Team", "Handbook", "Customers", and "Alerts". Below these buttons is a black footer bar with icons: a house (Home), an alert triangle (Alerts), a person (Customers), and two people (Team). A small circular close button is located in the top right corner of the frame.
- Top Right Prototype:** Titled "Kolodziej, A". It shows a table of service status for five customers: Mr. Goodwill, Mr. Crabb, Mrs. Andrade, Mr. Bomb, and Mrs. Morse. Each row includes columns for Customer, Service, Due Date, Done Status, and Activity (with a "Send Reminder" button). A summary bar at the top indicates "State of Service: 95%" (orange dot) and "Leads (Team): 6" (red dot). The black footer bar includes icons for Home, Alerts, Customers, and Team, along with a small circular close button.
- Bottom Left Prototype:** Titled "Team". It lists team members: Green, C; Lopes, W; Kolodziej, A (with a red notification badge containing the number 1); and Upper, T (with a red notification badge containing the number 7). To the right is a "Performance" chart showing a series of blue bars. Below the chart is a summary bar: "State of Service: 98%" (orange dot) and "Leads (Team): 32" (green dot). A large red "Service" button with the number 8 is positioned at the bottom right. The black footer bar includes icons for Home, Alerts, Customers, and Team, along with a small circular close button.
- Bottom Right Prototype:** Titled "Mr Goodwill" with a red notification badge. It shows the address: 34 Flower Ave, Taunton MA, 02780, and phone number: 505.204.3129. It includes three teal buttons: "Reports", "Map", and a large red "Recommendations" button with the number 3. The black footer bar includes icons for Home, Alerts, Customers, and Team, along with a small circular close button.

Prototypes | Digital Prototype - Tablet

Recommends

Visit	Device	Description	Status	Action
Sep 27	05	Fill crack in the wall (Norht Side behind container)	●	Send Remainder
Sep 27	05	Remove debris (Area around the box)	●	Resolved
Sep 27	09	Unblock access to the bait station	●	Resolved

□

Home Alerts Customers Team

Customers

Customer	Tech	Service	Due	Done	Activity	Recs
<u>Mr Goodwill</u> 505.204.3129	Kol. A	Late ●	Oct 30	-	Send Remainder	(3)
<u>Mr Crabb</u> 208.313.1452	Kol. A	Sched ●	Nov 27	-	-	(0)
<u>Mrs Andrade</u> 505.204.3129	Kol. A	Done ●	Nov 23	Nov 20	Medium ● Call □	(1)
<u>Mr Crabb</u> 208.313.1452	Kol. A	Sched ●	Nov 27	-	-	(0)

□

Home Alerts Customers Team

Audit

Conduct Yes No

Option

Option

Service Yes No

Option

Option

Option

Truck Yes No

Option

Option

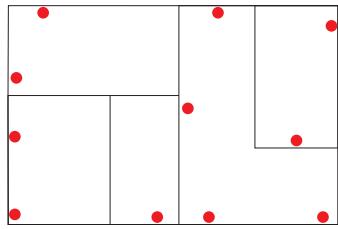

Kolodziej, Arkadiusz
ID 542697
774.658.9856

Notes Submit

Home Alerts Customers Team

Map of Devices

Locations of Pest Control Devices



Home Alerts Customers Team

Prototypes | Digital Prototype - Screen

Online Pest Control Manager

- Teams
- Customers
- Service
- Alerts
- Statistics
- Handbook

Branch 987 South
ID 316.2784
Type Regular

Teams

Team 2

- Green, C
- Lopes, W
- Kolodziej, A 1
- Upper, T 7

Performance

State of Service: 98% ●
Leads (team): 32 ●

Service 8

Customers

- Teams
- Customers
- Branch
- By Team
- By Tech
- Late

Customer	Tech	Last Service	Due	Done	Recs	Payment	Actions
Mr. Goodall	Kol. A	Late ●	Oct 30	-	(3)	\$114.40	Contact Customer Edit Customer
Mrs. Crab	Kol. A	Sched ●	Nov 27	-	(0)	\$108.00	Contact Customer Edit Customer
Mrs. Andrade	Kol. A	Done ●	Nov 23	Nov 20	(1)	\$108.00	Contact Customer Edit Customer
Mr. Crab	Kol. A	Sched ●	Nov 27	-	(0)	\$126.00	Contact Customer Edit Customer

Alerts

- Teams
- Customers
- Service
- Alerts
- Recs
- Handbook

Visit	Device	Description	Status	Follow Up	Follow Up
Sep 27	05 ●	Fill crack in the wall (both side behind container)	●	Send to Manager	Contact Customer
Sep 27	05 ●	Remove debris (Area around the box)	●	Resolved	Contact Customer
Sep 27	09 ●	Unblock access to the bait station	●	Resolved	Contact Customer

Prototypes | Digital Prototype - Screen

Statistics

Teams
Customers
Service
Alerts
Statistics
Performance

12 months | Last Quart.

Survey Result

Handbook

Teams
Customers
Service
Alerts
Statistics
Handbook

Integrated Pest Management

Exclusion
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec accumsan egestas pretium. Vestibulum ultrices eget orci sit amet congue. Class aptent taciti sociosqu ad littera torquent per conubia nostra, per inceptos himenaeos. Pellentesque nec sodales ligula. Vestibulum non sapien id purus vestibulum viverra at ornare eros. Praesent quis neque ut metus suscipit congue a eu massa. Duis pretium mi in diam convallis sagittis. Mauris efficitur metus eu nisl bibendum. Id finibus dui lacinia. Aliquam eu dictum odio. Duis et massa urna.

Handbook

With the desktop app I had the most flexibility and the challenge too. I could throw in a lot of detail and the editing functions, as the app is destined mainly to the office employees. At the same time, I didn't want to excessively crowd the interface to keep it easy and nice to use. Moreover, I desired to keep the same feeling and look for all of the platforms despite of the content and capacity differences.

Reports

Teams
Customers
Service
Branch
Late
Special

Customer	Service	Due	Done	Activity		
Mr. Goodwill 505.204.3129	Late	Oct 30	-	Medium	Schedule Service	Edit Report
Mr. Clegg 208.313.1452	Sched	Nov 27	-	Low	Schedule Service	Edit Report
Mr. Andrade 505.204.1129	Done	Nov 23	Nov 20	Medium	Schedule Service	Edit Report
Mr. Bong 208.313.1452	Done	Nov 24	Nov 20	None	Schedule Service	Edit Report

User Tests | Tests

TEST SERIES 01

After the first round of tests, the biggest issue were the names on the buttons. I tried to come up with the best version possible and be consistent across screens/devices, but there probably still exist some of that. In real life situation, I believe that for PC staff there will be no issue, but the customer app could be a problem. In the next step - digital sketch/prototype, I will have better opportunity to clear this out.

TEST SERIES 02

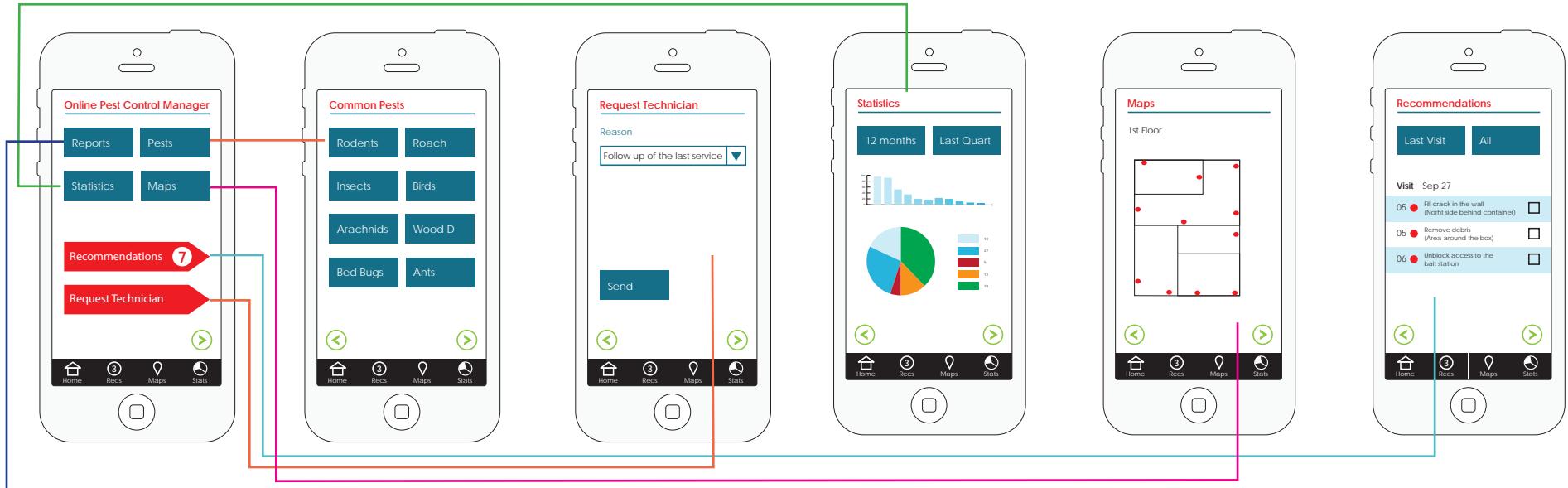
In this week's testing session I found several weaknesses in my project:

- 1 There is no clear way to go back to the previous screens in all of the platforms
 - 2 There is no consistent way to know which elements are 'clickable' in all platforms
 - 3 Icon system is potentially confusing - red circles have ambiguous meaning (bait stations locations/status)
 - 4 Icons at the bottom of the phone and tablet need additional explanation (this one is fixed by adding one-word description underneath)
- Those observations will be implemented in the next iteration of the project.

TEST 03

Module 3

Final | Digital Prototype - Smartphone

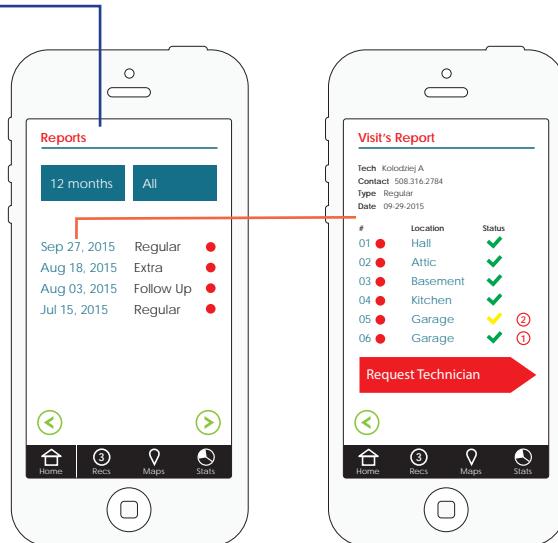


I did small changes to the design to address the latest user test issues.

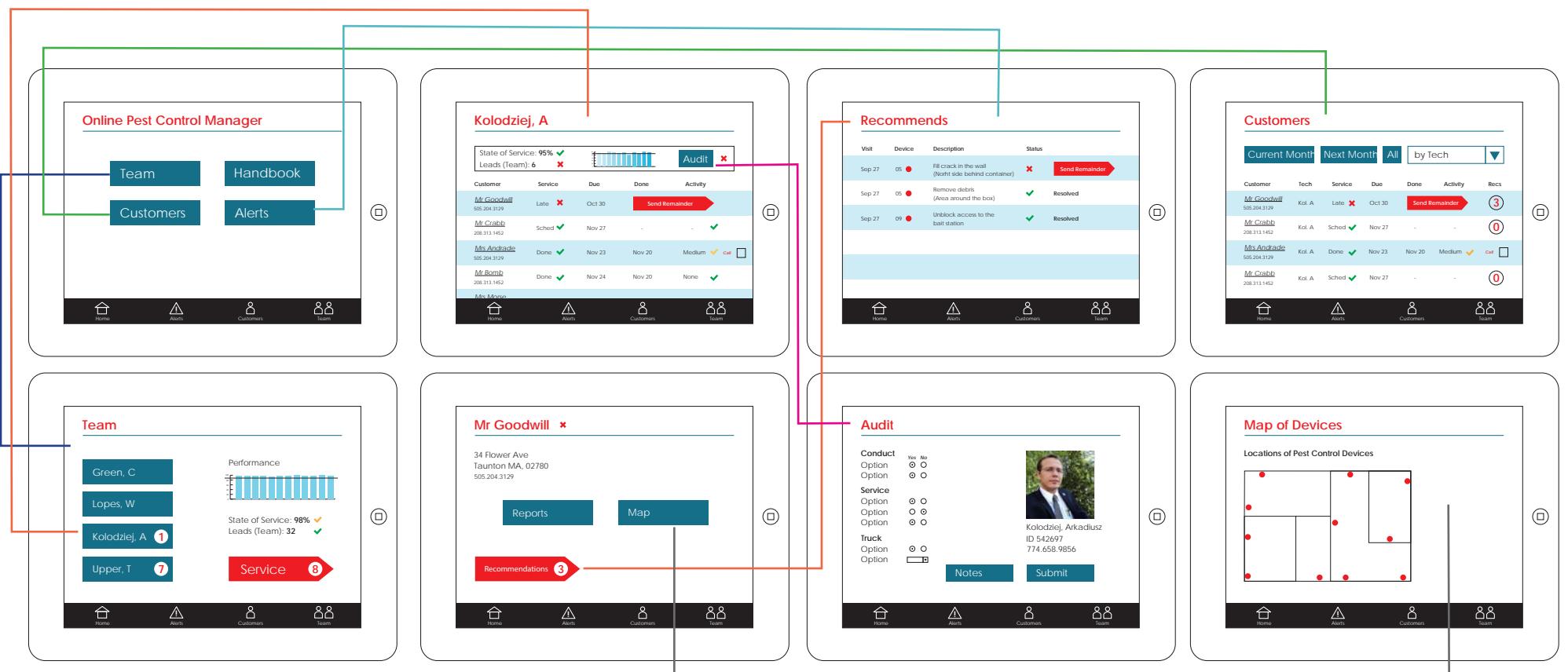
I tried to simplify the design to the minimum possible, but to still present to the user the essential information about account. (can be seen in the last screen which uses set of icons to convey the message at the glance rather than numbers and descriptions).

I added back and forth navigation arrows to facilitate movement between screens.

I signaled the links with blue font color.



Final | Digital Prototype - Tablet



Final | Digital Prototype - Tablet

The image displays four tablet screens arranged in a 2x2 grid, illustrating a digital prototype for a pest control management system.

- Top Left Screen:** Titled "Online Pest Control Manager". It features four teal-colored buttons: "Team", "Handbook", "Customers", and "Alerts". Below these buttons is a black navigation bar with icons: Home (house), Alerts (triangle), Customers (person), and Team (two people). A circular close button is located in the top right corner of the screen area.
- Top Right Screen:** Titled "Kolodziej, A". It shows a table of service records for a customer named Mr. Kolodziej. The table includes columns for Customer, Service, Due Date, Done Status, and Activity. Row details:
 - Mr. Goodwill: Late, Oct 30, Send Reminder
 - Mr. Crabb: Sched, Nov 27, ✓
 - Mrs. Andrade: Done, Nov 23, Nov 20, Medium, Call
 - Mr. Bomb: Done, Nov 24, Nov 20, None, ✓
 - Mrs. Morse: (no details shown)A performance bar at the top indicates "State of Service: 95%" with a green checkmark and "Leads (Team): 6" with a red X. A blue "Audit" button with a red X is also present. The bottom navigation bar is identical to the first screen.
- Bottom Left Screen:** Titled "Team". It lists team members with their names and counts: Green, C (1); Lopes, W (1); Kolodziej, A (1); and Upper, T (7). To the right is a "Performance" bar and a summary: "State of Service: 98% ✓" and "Leads (Team): 32 ✓". A red "Service" button with a white arrow and the number 8 is at the bottom. The bottom navigation bar is identical to the first screen.
- Bottom Right Screen:** Titled "Mr. Goodwill" with a red X. It provides contact information: 34 Flower Ave, Taunton MA, 02780, 505.204.3129. It includes three teal buttons: "Reports", "Map", and a red "Recommendations" button with a white arrow and the number 3. The bottom navigation bar is identical to the first screen.

Final | Digital Prototype - Tablet

Recommends

Visit	Device	Description	Status
Sep 27	05	Fill crack in the wall (Norht Side behind container)	✗ Send Remainder
Sep 27	05	Remove debris (Area around the box)	✓ Resolved
Sep 27	09	Unblock access to the bait station	✓ Resolved

Customers

Current Month		Next Month		All	by Tech	▼
Customer	Tech	Service	Due	Done	Activity	Recs
<u>Mr Goodwill</u> 505.204.3129	Kol. A	Late ✗	Oct 30	Send Remainder	(3)	
<u>Mr Crabb</u> 208.313.1452	Kol. A	Sched ✓	Nov 27	-	(0)	
<u>Mrs Andrade</u> 505.204.3129	Kol. A	Done ✓	Nov 23	Nov 20	Medium ✓ Call □	
<u>Mr Crabb</u> 208.313.1452	Kol. A	Sched ✓	Nov 27	-	(0)	

Audit

Conduct	Yes <input type="radio"/> No <input checked="" type="radio"/>
Option	<input type="radio"/>
Option	<input type="radio"/>
Service	<input type="radio"/>
Option	<input type="radio"/>
Option	<input type="radio"/>
Truck	<input type="radio"/>
Option	<input type="radio"/>
Option	<input type="checkbox"/>

Notes Submit

Map of Devices

Locations of Pest Control Devices

Arkadiusz Kolodziej

Art 337 | 30

Final | Digital Prototype - Screen

The image displays four separate screens of a digital prototype for an Online Pest Control Manager.

- Home Screen:** Shows a sidebar with 'Teams', 'Customers', 'Service', 'Alerts', 'Statistics', and 'Handbook'. The main area shows branch details: 987 South, ID 316.2784, Type Regular.
- Teams Screen:** Shows a sidebar with 'Teams' and 'Customers'. The main area displays 'Team 2' with members: Green, C; Lopes, W; Kolodziej, A (1 notification); and Upper, T (7 notifications). It includes a performance bar chart and service statistics: State of Service 98% (green checkmark), Leads (team): 32 (green checkmark).
- Customers Screen:** Shows a sidebar with 'Teams', 'Customers', 'Branch', 'By Team', 'By Tech', and 'Late'. The main area lists customers with their last service details and payment status. An 'Add Customer' button is at the bottom right.
- Alerts Screen:** Shows a sidebar with 'Teams', 'Customers', 'Service', 'Alerts', 'Recs', and 'Handbook'. The main area lists alerts with columns for Visit, Device, Description, Status, and Follow Up. Three alerts are listed: 'Fill crack in the wall (both side behind container)' (status: Resolved, Follow Up: Send to Manager), 'Remove debris (Area around the box)' (status: Resolved, Follow Up: Call Customer), and 'Unblock access to the bait station' (status: Resolved, Follow Up: Call Customer).

Final | Digital Prototype - Screen

Statistics

Teams
Customers
Service
Alerts
Statistics
Performance

12 months | Last Quart.

Survey Result



Handbook

Teams
Customers
Service
Alerts
Statistics
Handbook

Integrated Pest Management

Exclusion

Pellentesque nec sodales ligula. Vestibulum non sapien id purus vestibulum viverra at ornare eros. Praesent quis neque ut metus suscipit congue a eu massa. Duis pretium mi in diam convallis sagittis. Maurs efficitur metus eu nisl bibendum. id finibus dui lacini. Aliquam eu dictum odio. Duis et massa urna.

Inclusion

Pellentesque nec sodales ligula. Vestibulum non sapien id purus vestibulum viverra at ornare eros. Praesent quis neque ut metus suscipit congue a eu massa. Duis pretium mi in diam convallis sagittis. Maurs efficitur metus eu nisl bibendum. id finibus dui lacini. Aliquam eu dictum odio. Duis et massa urna.

Reports

Teams
Customers
Service
Branch
Late
Special

Customer	Service	Due	Done	Activity	Schedule Service	Edit Report
Mr. Goodwill 505.204.3129	Late	X	Oct 30		Send to Manager	
Mr. Clegg 208.313.1452	Sched	✓	Nov 27	-	Schedule Service	Edit Report
Mr. Andrade 505.204.1129	Done	✓	Nov 23	Nov 20	Medium	Edit Report
Mr. Bomb 208.313.1452	Done	✓	Nov 24	Nov 20	None	Edit Report

[Schedule Service](#) [Edit Report](#)

User Tests | Tests

TEST SERIES 01

After the first round of tests, the biggest issue were the names on the buttons. I tried to come up with the best version possible and be consistent across screens/devices, but there probably still exist some of that. In real life situation, I believe that for PC staff there will be no issue, but the customer app could be a problem. In the next step - digital sketch/prototype, I will have better opportunity to clear this out.

TEST SERIES 03

After the implementation of the changes that fixed the issues from last series of tests, users were able to go through the scenario seamlessly.

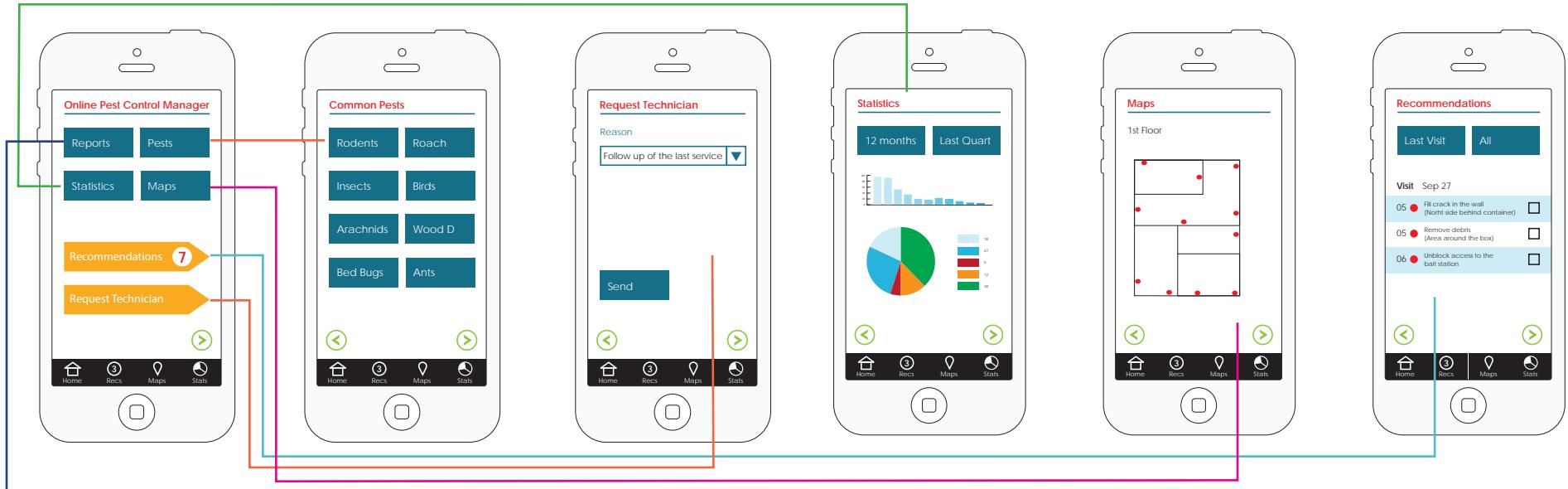
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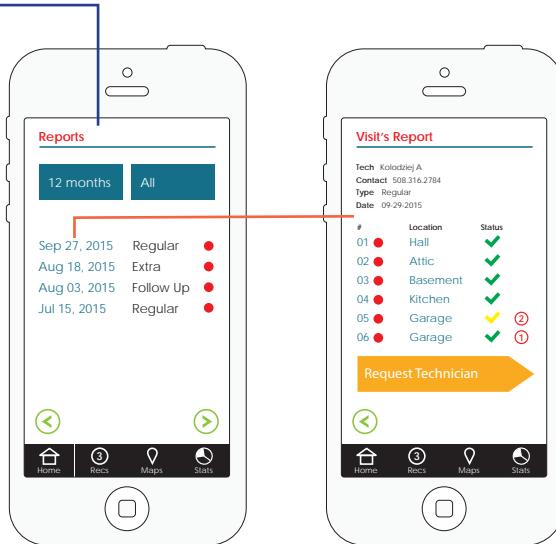
Module 4

Final App | Smart phone

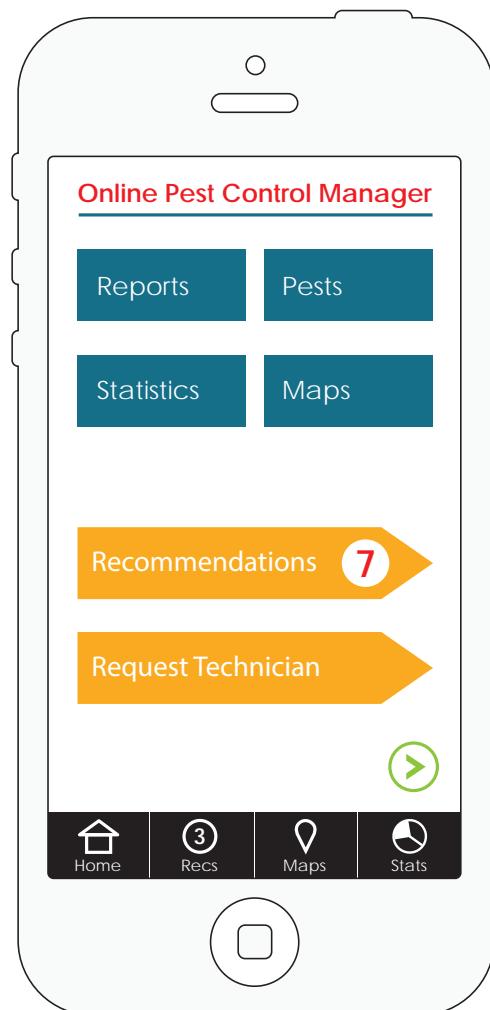


This is Smart phone version of my multi-platform app for Pest Control business. This version is destinate to the customer, but can also be used be PC technician. Although functions here are simplified and limited, both, the customer and the technician will be able to retrieve information about level of control, trends, locations of the baits, and recommendations given by technician.

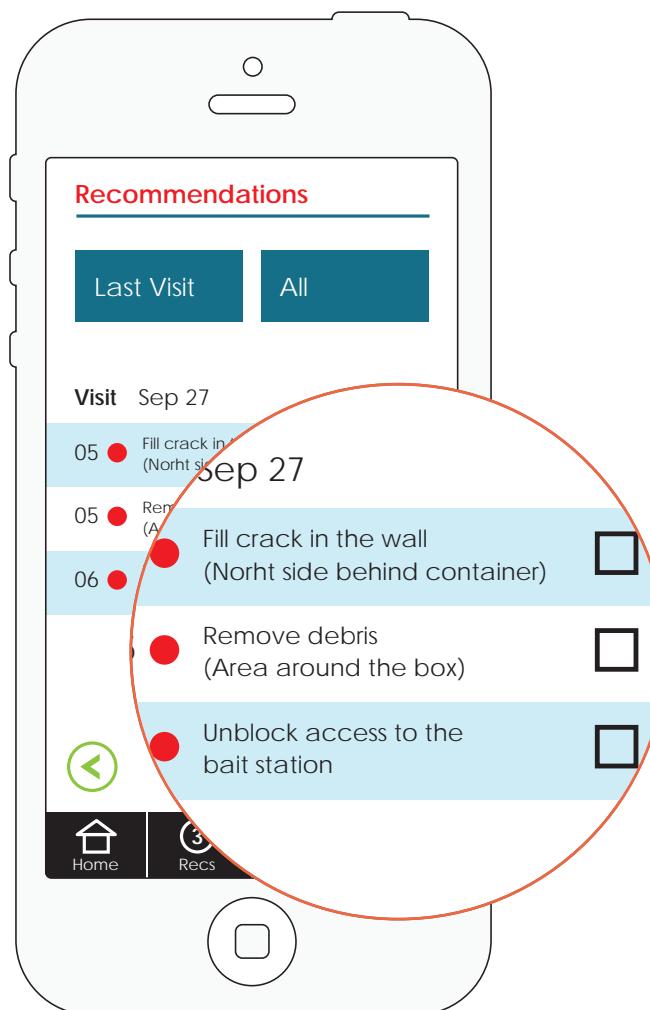
Design-wise, it doesn't differ to much from the last iteration. I replaced the red color of the call to action buttons for a shade of yellow to make them less aggressive.



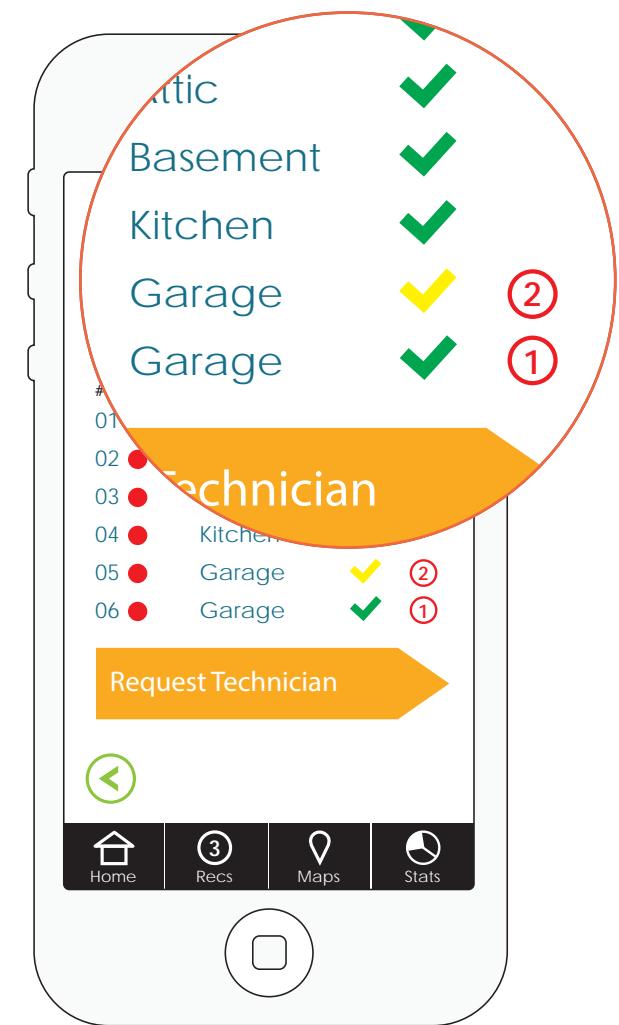
Final App | Smart phone Details



Call to action buttons contain the most important features on the home screen.

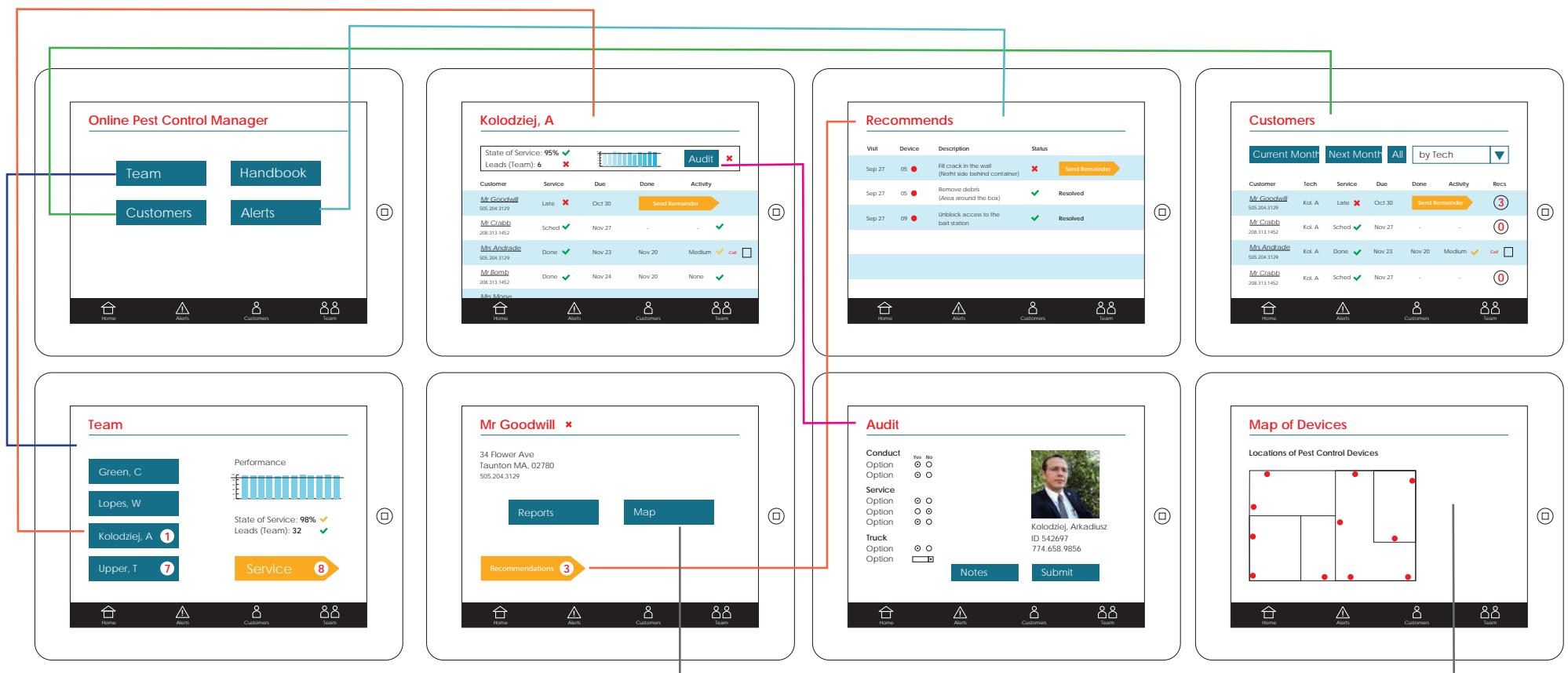


Customer will be able to check the recommendations already taken care of.



Blue text will link to the map to see the location. Circle with number of recommendations will also be a link.

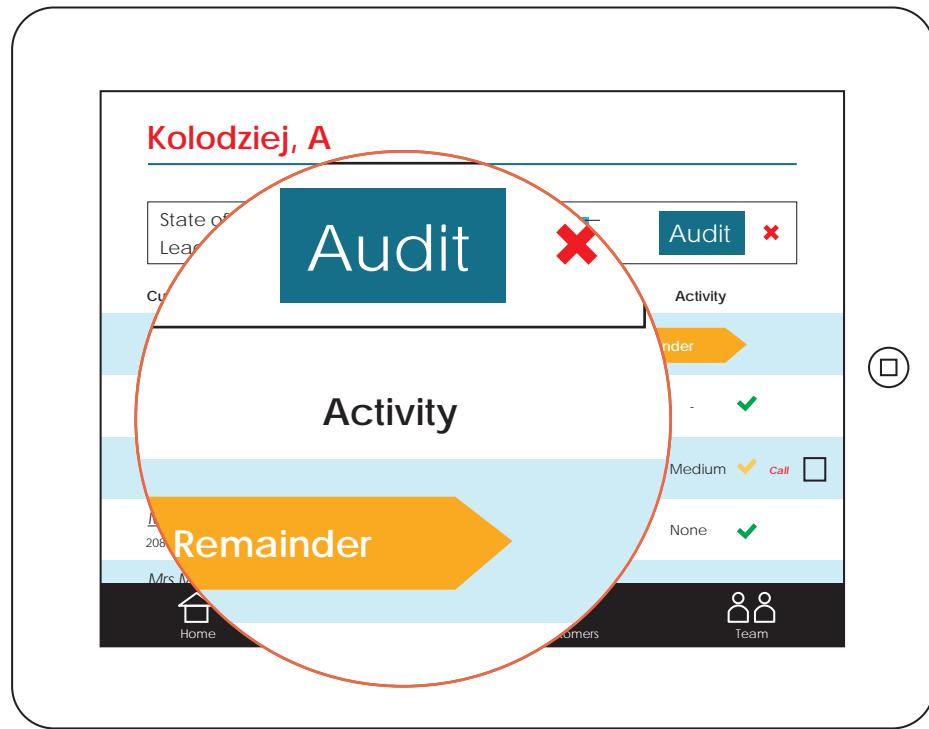
Final App | Tablet



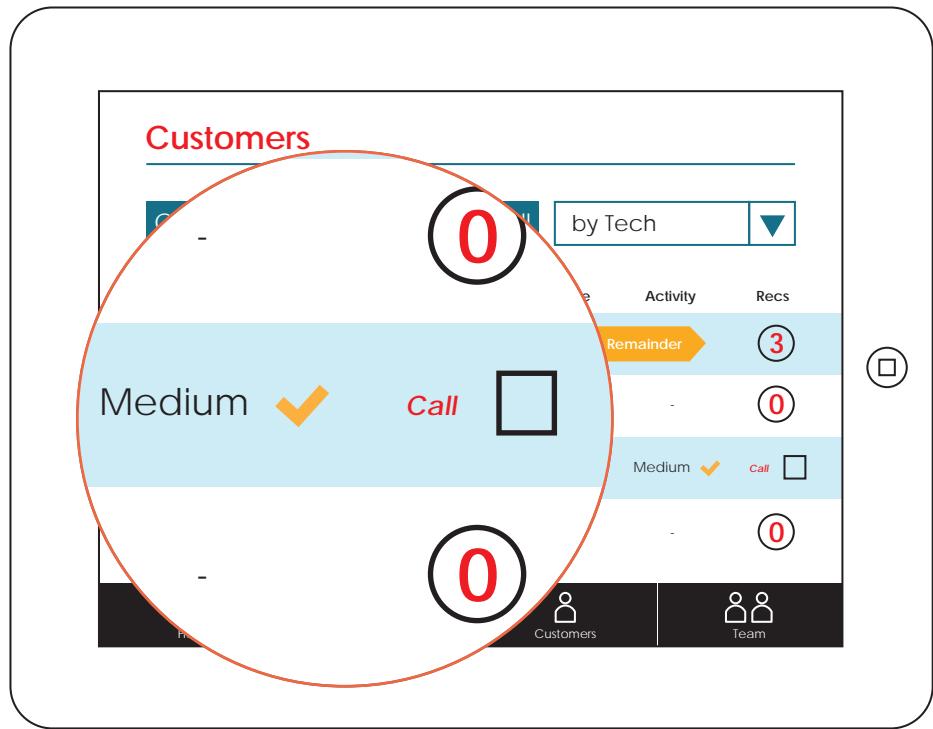
The tablet version of the app is destined for the supervisor or manager. Its scope is larger, as he needs the information about all customers and technicians from his area. The app is still adjusted to the smaller than PC screen and the information adapted to the field needs.

Design - wise changes are similar to the smart phone app that is change of the color of a call to action buttons.

Final App | Tablet Details



On the individual tech page, Supervisor will be able to control the tech audit status and send the remainders to techs when the service is late.



On the customers list page, Supervisor will be able to see the pest control level, customer's response for recommendations, and he will be able to control follow up communication with the customer.

Final App | Screen

Online Pest Control Manager

- Teams
- Customers
- Service
- Alerts
- Statistics
- Handbook

Branch 987 South
ID 316.2784
Type Regular

Teams

Team 2

Edit

Team	Members	Performance
Green, C	1	98%
Lopes, W	1	98%
Kolodziej, A	1	98%
Upper, T	7	98%

State of Service: 98% ✓
Leads (team): 32 ✓

Service 8

Customers

- Teams
- Customers
- Branch
- By Team
- By Tech
- Late

Customer	Tech	Last Service	Due	Done	Recs	Payment
Mr. Goodwill	Kol. A	Late ✖	Oct 30	-	(3)	\$114.40
Mr. Crabby	Kol. A	Sched ✓	Nov 27	-	(0)	\$126.00
Mrs. Andrade	Kol. A	Done ✓	Nov 23	Nov 20	(1)	\$106.00
Mr. Crabby	Kol. A	Sched ✓	Nov 27	-	(0)	\$126.00

Add Customer

Alerts

- Teams
- Customers
- Service
- Alerts
- Recs
- Handbook

Visit	Device	Description	Status	Follow Up	Follow Up
Sep 27	05	Fill crack in the wall (Nohit side behind container)	✖	Send to Manager	Customer
Sep 27	05	Remove debris (Area around the box)	✓	Resolved	Customer
Sep 27	09	Unblock access to the bait station	✓	Resolved	Customer

The screen version of this app is destined for admin persons, but also for managers. It has largest scope of features with add or edit customer, make team changes, and printing reports.

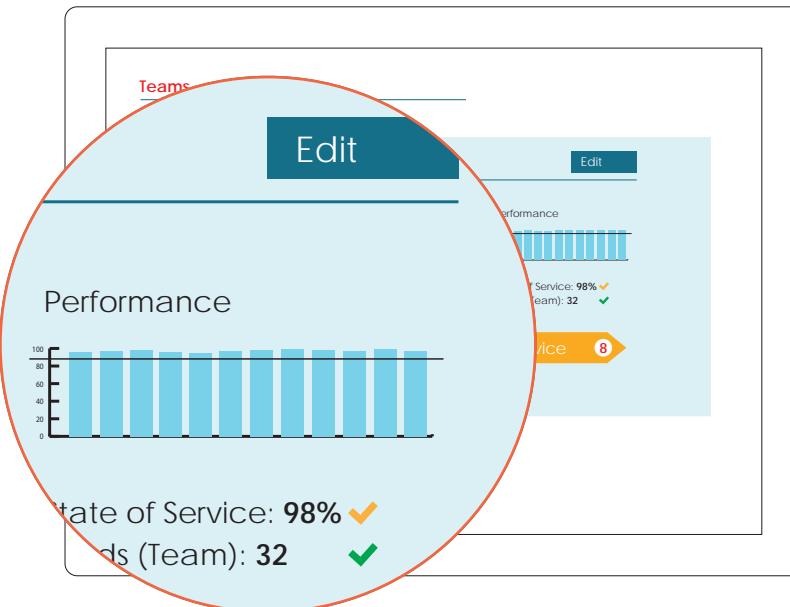
There is also late payment column. Although payment is not part of the Pest Control routine, late payment could cause suspension of the service, thus it's necessary to inform the supervisor or manager.

Design - wise, besides the color of the call to action buttons, I unified the colors of the tabs.

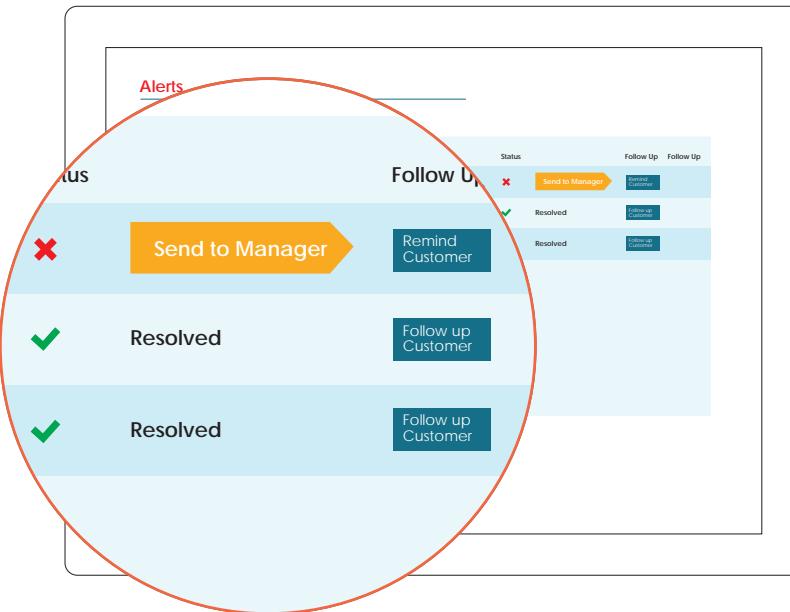
Final App | Screen Details



In this admin version, person has ability to add or edit customer, send the payment reminder to the customer or contact with any other issue.



On the team screen, admin or manager will be able to edit team info and control its performance.



On the alerts page, person will be able to manage the recommendations and communicate with client.