

Transcript

1.

Interviewer: Hello Catherine, nice to meet you. How is the week going so far?

Candidate: ...

Interviewer: Catherine? Are you there?

Candidate: ...

Interviewer: It seems **you're on mute**. Can you please check your microphone and **unmute yourself**?

Candidate: Oh, can you hear me now? I'm so sorry about that. It's my first interview on Skype and I don't know how it works.

2.

Interviewer: So what we really wanted ... about you is ...

Candidate: Sorry, I didn't catch that. Could you say it again?

Interviewer: Sure, I was saying that ... wanted to ...

Candidate: **Sorry, you're breaking up. The Internet connection is really spotty here.**

Interviewer: Sorry about that. Looks like we have an issue with the wi-fi connection in the office, let me **call you back in a minute**.

3.

Interviewer: Now could you please tell me more about... Oh, I'm sorry, I keep hearing my own voice.

Can you hear me well?

Candidate: Yes, I can hear you loud and clear.

Interviewer: I guess **it's an issue on your end then**. Are you using a headset?

Candidate: No, I'm afraid I don't have one.

Interviewer: Ok, got it. In this case, just lower the volume a little bit.