🐞 Bug Report examples

🐞 Bug Report #1

ID: BUG-341
Title: Seat map fails to load on Safari (iOS)
Severity: High
Priority: High
Status: Open
Environment: iOS 16.4, Safari browser, iPhone 13
Module: Seat Selection
Steps to Reproduce:
1. Launch the airline ticketing site on Safari (iOS).
2. Search for any flight and proceed to booking.
3. At the seat selection step, the seat map fails to render.
4. Spinner loads indefinitely or screen stays blank.

Expected Result:
Seat map should load and allow seat selection.
Actual Result:
Seat map does not load, preventing further progress.
Attachments:
Screenshot, network trace (HAR file)
Notes:
Issue not reproducible on Chrome (iOS) or Android devices.

🐞 Bug Report #2

ID: BUG-352
Title: Confirmation email missing flight details
Severity: Medium
Priority: Medium
Status: In Progress
Environment: Web and Mobile (all browsers)
Module: Ticket Confirmation
Steps to Reproduce:
1. Complete a flight booking using any payment method.
2. Check the confirmation email received.

Expected Result:
Email should include flight number, departure/arrival time, and passenger details.
Actual Result:
Email only shows payment summary; flight details are missing.
Attachments:
Email screenshot, booking reference used for test
Notes:
Issue affects multiple locales (EN, DE). Confirmed by customer support logs.

🐞 Bug Report #3

ID: BUG-355
Title: PayPal option not appearing for DE locale
Severity: Medium
Priority: Low
Status: Open
Environment: Chrome (Windows), Locale set to DE (Germany)
Module: Payment Gateway
Steps to Reproduce:
  1. Select Germany as the locale/language.
  2. Proceed to the payment page after selecting any flight.

Expected Result:
PayPal should be shown as a valid payment option.
Actual Result:
PayPal is missing; only credit card is displayed.
Attachments:
Screenshots comparing EN vs DE locale payment pages
Notes:
May be related to localized payment method configuration.