



Test Results Report

Project Name: Airline Ticketing System

Module Tested: Booking, Payment, Ticket Issuance

Environment: QA

Build Version: 2.5.1

Tested By: [Your Name]

Test Date: May 10–12, 2025

Test Type: Functional, Regression, UI, API, Localization

1. Test Summary

Total Test Cases	Passed	Failed	Blocked	Not Run
52	47	3	2	0

2. Test Areas Covered

- **Flight Search:** One-way, Round-trip, Multi-city
- **Passenger Information Entry**
- **Seat Selection**
- **Payment Gateway (Credit Card, PayPal)**
- **Ticket Confirmation & Email Notification**
- **Mobile Responsiveness (iOS/Android)**
- **API Responses for Flight Listings & Booking**
- **Localization (EN, ES, DE)**

3. Defects Summary

ID	Title	Severity	Status
BUG-341	Seat map fails to load on Safari (iOS)	High	Open
BUG-352	Confirmation email missing flight details	Medium	In Progress
BUG-355	PayPal option not appearing for DE locale	Medium	Open

4. Blocked Test Cases

Test Case ID	Description	Reason
TC-009	Booking with Loyalty Points	Loyalty system under maintenance

TC-027	Multi-city booking with promo code	Promo code service unavailable
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5. Environment Notes

- Testing performed on Chrome, Firefox, Safari (Desktop & Mobile)
- API tested using Postman
- Tools used: Jira, Confluence, BrowserStack, Charles Proxy

6. Conclusion

The core functionalities of the airline ticketing system are stable with minor UI/UX and localization issues pending resolution. Payment gateway integrations and API responses are functioning as expected. Follow-up regression testing is planned after defect fixes.