▼ Test Cases examples:

1. Verify seat map loads correctly on Safari browser (iOS)

Test Case ID: TC-001 Module: Seat Selection

Priority: High

Test Type: Functional Test Design: Manual

Preconditions:

- Device running iOS 16.4 or higher.
- Safari browser is installed on the device.
- Flight search page loaded and seats are available for selection.

Test Steps:

- 1. Open Safari on an iPhone (iOS 16.4 or higher).
- 2. Navigate to the airline booking website.
- 3. Search for a flight (One-way, Round-trip, or Multi-city).
- 4. Proceed to the seat selection page.
- 5. Observe the seat map for loading.

Expected Result:

Seat map should load without issues, and seats should be available for selection.

Actual Result:

(Describe the actual outcome, i.e., whether the seat map failed to load or displayed an error.)

Pass/Fail Criteria:

- Pass: Seat map loads correctly.
- Fail: Seat map fails to load or shows an empty screen.

Attachments:

(Provide screenshots of the issue or logs if available.)

2. Verify Booking Confirmation Email Includes Complete Flight Details

Test Case ID: TC-002

Module: Ticket Confirmation

Priority: Medium

Test Type: Functional
Test Design: Manual

Preconditions:

- User has successfully completed the flight booking process.
- Email address provided during booking is valid.
- Flight booking confirmation email is expected.

Test Steps:

1. Complete the booking for any flight on the airline's website or mobile

app.

- 2. Check the email inbox associated with the booking.
- 3. Open the confirmation email received from the airline.
- 4. Verify that the email contains all necessary details, including flight number, departure and arrival times, and passenger details.

Expected Result:

The confirmation email should include the following details:

- Flight number
- Departure and arrival time
- Passenger information
- Booking reference number

Actual Result:

(Describe the actual outcome, i.e., missing flight details in the email.)

Pass/Fail Criteria:

- Pass: Email contains all necessary flight details.
- Fail: Email lacks flight details (flight number, times, etc.).

Attachments:

(Provide a screenshot of the email received or the booking reference.)

3. Verify PayPal Payment Option is Displayed for DE (German) Locale

Test Case ID: TC-003

Module: Payment Gateway

Priority: Medium
Test Type: Functional
Test Design: Manual

Preconditions:

- The website must support the DE locale (German language setting).
- Flight options are available for booking.

Test Steps:

- 1. Open the website and set the language to German (DE locale).
- 2. Search for flights and proceed to the payment page.
- 3. On the payment page, check for available payment methods.
- 4. Verify if PayPal is listed as an option for payment.

Expected Result:

PayPal should be visible as a payment option along with other methods like credit cards.

Actual Result:

(Describe the actual outcome, i.e., if PayPal was missing or not shown as an option.)

Pass/Fail Criteria:

- Pass: PayPal is listed as a payment option.
- Fail: PayPal is not visible or available for selection.

Attachments:

(Provide screenshots of the payment page, comparing the DE locale vs. other locales if applicable.)