Hospital Management Software Requirements Document V 1.0



	Prepared By	Reviewed by	Approved By
Name	Arkamita Joarder		
Role	Intern		
Signature	Arkamita Joarder		
Date			

TABLE OF CONTENTS

1. Introduction

1.1 About this document

Purpose and Scope of this document

1.2 Intended Audience

2. Software System Overview

2.1 About the software Systems

Scope of the system

Exclusions

System Perspective

2.2 System Architecture

Physical Architecture

Logical Architecture

3. Table definitions and Mappings

4. Filtering of data to create Reports

- 4.1 Patient Module
- 4.2 Physician Module
- 4.3 Appointment Module
- 4.4 Insurance Module
- 4.5 Billing Module

5. Loading of Tables into database whilst assigning SCD

6. Annexure:

6.1 Terms & Conditions:

Licensing Information

Data Privacy and Security

7. Appendix

Source Files

Target Files

1. Introduction

Extract, Transform, and Load, is a process for extracting data from one source, transforming it into a format that is compatible with another source, and loading it into the target source. ETL (Extract, Transform, and Load) processes are often used to load data into data warehouses or data lakes for analysis.

The project Building ETL Processes(HOSPITAL MANAGEMENT) in ETL will focus on building ETL processes for vendors. Vendors are companies that provide products or services to other companies. ETL processes for vendors can be used to load data from the vendor's systems into the customer's data warehouse or data lake.

1.1 About this Document

This document serves as a definitive guide to the usage of Talend for implementing the ETL processes and constructing a robust Data Warehouse that caters to the specific business requirements of Cognizant Technology Solutions Ltd. It includes essential details about the system's architecture, table definitions, mappings, and functional requirements.

-Purpose & Scope of the Document

The primary purpose of this document is to clearly articulate the goals and functionality of the ETL- based Data Warehouse project. It aims to provide a reference for project stakeholders, developers, and users to understand the system's capabilities and limitations.

The purpose of the software requirements document is to systematically capture requirements for the project and the system "Enterprise Data Warehouse for Hospital Management" to be developed. Functional requirements of this system are captured in this document. It also serves as the input for the project scoping.

This document's scope covers the complete end-to-end process of building the data warehouse, creating a centralized repository, and implementing ETL processes using Talend. It describes the functionalities that enable Cognizant Technology Solutions Ltd. to generate various reports, forecast sales, and gain valuable insights for making data-driven decisions.

1.2 Intended Audience

The intended audience for this document includes the project team members involved in the development, testing, and maintenance of the ETL processes and the Data Warehouse. It also targets key stakeholders, project managers, business

analysts, and other individuals who need to grasp the project's overall objectives and technical details.

Throughout the document, we will provide a clear and concise explanation of the system's components, Talend's role in the ETL processes, and the impact this system will have on Cognizant Technology Solutions Ltd. 's decision support and reporting capabilities.

2. Software System Overview

The Software System Overview provides a comprehensive understanding of the ETL-based Data Warehouse project developed for Cognizant Technology Solutions Ltd. This section outlines the project's objectives, scope, architecture, and key components, including the table definitions and mappings used in the system.

2.1 About the Software System:

The following section will cover aspects related to Enterprise Data Warehouse for Hospital Management application.

ABC Hospital is a leading multispecialty hospital headquartered in Chennai. It offers comprehensive medical care in more than 40 specialties. It has vast pool of talented and experienced team of doctors who are further supported by team of highly qualified, experienced and dedicated support staff and cutting edge technology.

The following are the modules in this proposed system

- a) Patient Module
- b) Physician Module
- c) Appointment Module
- d) Insurance Module
- e) Billing Module

-Scope of the System

The scope of the system is explained through its modules as follows

- · Patient Module This Module stores the details on patient ID, name, Date of birth, gender, address, city, country, phone, and insurance id.
- · Physician Module -- This Module stores the details on Physician ID, Name, Date of joining, specialty, designation and experience.
- · Appointment Module-- This Module maintains the details on Appointment ID, patient ID, physician ID, start date time and examination room.

- \cdot Insurance Module -- This module stores the details on Insurance ID, Insurance Name and Maximum coverage Amount
- · Billing Module This module stores the details on Payment ID, Patient ID, Physician ID, Amount to be paid, payment date and Insurance ID.

-Exclusions

While the software system addresses critical aspects of data management and reporting for Cognizant Technology Solutions Ltd., certain functionalities are explicitly excluded from the project's scope. The following items are not part of the current project:

1. Additional Functionality Beyond Defined Modules

The system will operate only within the confines of the three defined modules: Build Data Warehouse, Build a Centralized Repository, and Create ETL Processes. Any additional functionality outside these modules is considered out of scope for the current project.

2. Integration with Non-Specified Systems

The system will focus on integrating data from specific data sources identified during the project's planning phase. Integration with non-specified or newly introduced systems will be considered as out of scope for the current project.

-System Perspective

The Enterprise Data Warehouse for Hospital Management is an independent software system developed to store the history on all activities happening in five departments of the hospital – Patient details, physician, Patient booking appointment, Billing and health insurance. The data stored could be subsequently used for reporting.

2.2 System Architecture

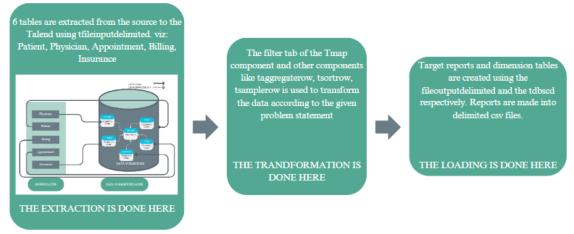
The proposed system follows a well-defined architecture to ensure scalability, maintainability, and performance. The architecture consists of two main layers:

Physical Architecture:

The physical architecture depicts the arrangement of system elements and interfaces. It includes the presentation layer, business logic layer, and data access layer. Talend, as the ETL tool, will be primarily operating in the data access layer, facilitating data movement and transformation.

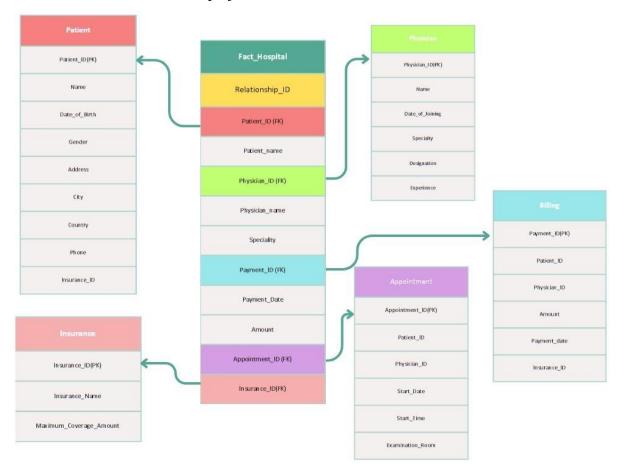
Logical Architecture:

The logical architecture defines the processes required to provide user services. It represents the functional components of the system and how they interact to achieve the project's objectives. Talend's workflows and data integration jobs will be integral parts of the logical architecture, orchestrating the ETL processes seamlessly.



THE ETL WORKFLOW

This will be the workflow of our project.



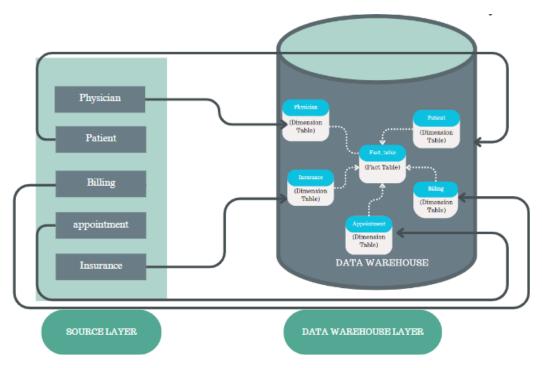
THIS IS THE TARGET STAR SCHEMA WE NEED TO ACHIEVE

3 Table Definitions & Mappings

- Fact Table: A fact table is a central table in a star schema or snowflake schema of a data warehouse that stores quantitative data and measures.
- Dimension Table: A dimension table is a table in a data warehouse that contains descriptive

attributes used to categorize and filter data in a fact table.

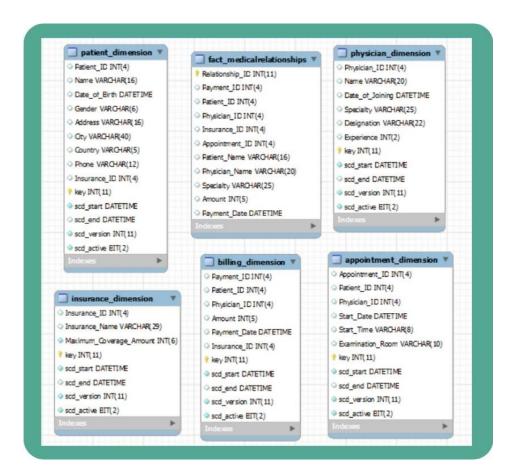
The Data Warehouse will consist of several tables, each serving a specific purpose in the reporting and analysis process. These tables include:



There are 5 main sources of data:

here's a brief description of each of the five tables in a hospital database:

- **Patient Module** This Module stores the details on patient ID, name, Date of birth, gender, address, city, country, phone, and insurance id.
- **Physician Module** -- This Module stores the details on Physician ID, Name, Date of joining, specialty, designation and experience.
- **Appointment Module**-- This Module maintains the details on Appointment ID, patient ID, physician ID, start date time and examination room.
- **Insurance Module --** This module stores the details on Insurance ID, Insurance Name and Maximum coverage Amount
- **Billing Module** This module stores the details on Payment ID, Patient ID, Physician ID, Amount to be paid, payment date and Insurance ID.



PATIENT TABLE

```
Patient_module - Notepad
File Edit Format View Help
Patient ID, Name, Date of Birth, Gender, Address, City, Country, Phone, Insurance ID
1001, Johny Doe, 1985-03-15, Male, 123 Main St, New York, INDIA, 555-123-4567,
1002, Alice Johnson, 1990-08-21, Female, 456 Oak Ave, Los Angeles, INDIA, 444-987-6543, 1002
1003,Michael Williams,1979-11-10,Male,789 Maple Rd,Chicago,INDIA,333-456-7890,1003
1004, Emily Brown, 1995-06-30, Female, 101 Elm St. Houston, USA, 666-789-4561, 1004
1005, Robert Miller, 1988-02-25, Male, 202 Cedar Ave, Phoenix, INDIA, 777-654-3219, 1005
1006, Sophia Davis, 1980-09-18, Female, 303 Pine Rd, Philadelphia, USA, 888-321-6540, 1006
1007, James Garcia, 1976-12-05, Male, 404 Birch St, San Antonio, USA, 999-987-1236, 1007
1008,Lily Martinez,1992-07-08,Female,505 Willow Ave,San Diego,INDIA,222-654-9873,1008
,1009,Daniel Brown,1982-04-12,Male,606 Spruce Rd,Dallas,USA,111-852-9637,
1010,Ava Lee,1957-01-03,Female,707 Chestnut St,San Jose,USA,999-741-8528,
1011, Matthew Wilson, 1958-10-27, Male, 808 Hickory Ave, Austin, INDIA, 888-369-8520,
1012.Olivia Taylor, 1983-07-14. Female, 909 Sycamore Rd, Jacksonville, USA, 777-147-2583, 1002
1013, William Jones, 1993-04-19, Male, 1010 Poplar St, San Francisco, INDIA, 666-258-3694, 1003
1014,Emma White,1991-11-22,Female,1111 Cypress Ave,Indianapolis,INDIA,555-963-1472,1004
1015, Noah Rodriguez, 1974-08-11, Male, 1212 Juniper Rd, Columbus, USA, 444-369-1475, 1005
1016.Isabella Thomas.1986-05-26.Female.1313 Mulberry St.Fort Worth.USA.333-741-2580.1006
1017,James Scott,1957-02-09,Male,1414 Aspen Ave,Charlotte,INDIA,222-852-9633,1007
1018,Oliver Young,1989-09-03,Male,1515 Sycamore Rd,Detroit,USA,111-963-8522,1008
1019,Ella Hernandez,1997-12-18,Female,1616 Chestnut St,El Paso,USA,999-123-9873,
1020, Alexander King, 1964-03-08, Male, 1717 Pine Rd, Seattle, USA, 888-987-6544,
1021,Charlotte Moore,1993-05-29,Female,1818 Cedar Ave,Denver,INDIA,777-111-0000,
1022, Henry Jackson, 1968-09-02, Male, 1919 Willow Ave, Washington D.C., USA, 666-222-3333, 1002
1023, Ella Wilson, 1999-06-20, Female, 2020 Spruce Rd, Boston, INDIA, 555-444-5555, 1003
1024.William Lee.1979-01-22.Male.2121 Chestnut St.Nashville.USA.444-555-6666.1004
1025,Scarlett Thomas,1965-11-03,Female,2222 Birch St,Memphis,USA,333-666-7777,1005
1026, Henry Davis, 1984-07-25, Male, 2323 Elm St, Louisville, USA, 222-777-8888, 1006
1027, Sophia Smith, 1992-09-17, Female, 2424 Maple Rd, Baltimore, USA, 111-888-9999, 1007
```

PHYSICIAN TABLE

```
physician_module - Notepad
```

File Edit Format View Help Physician ID, Name, Date of Joining, Specialty, Designation, Experience 2001, Dr. John Smith, 2010-05-15, Cardiology, Associate Professor, 11 2002, Dr. Alice Johnson, 2012-09-20, Pediatrics, Department Head, 14 2003, Dr. Michael Williams, 2008-11-08, Orthopedics, Surgeon, 13 2004, Dr. Emily Brown, 2015-06-30, Dermatology, Registrar, 6 2005, Dr. Robert Miller, 2007-02-25, Oncology, Department Head, 14 2006, Dr. Sophia Davis, 2011-09-18, Neurology, Surgeon, 10 2007,Dr. James Garcia,2014-12-05,Gastroenterology,Senior Medical Officer,7 2008, Dr. Lily Martinez, 2009-07-08, Obstetrics and Gynecology, Surgeon, 12 2009, Dr. Daniel Brown, 2018-04-12, Surgery, Registrar, 3 2010, Dr. Ava Lee, 2016-01-03, Ophthal mology, Senior Medical Officer, 5 2011, Dr. William Johnson, 2013-08-22, Cardiology, Surgeon, 8 2012, Dr. Emma Davis, 2017-12-10, Dermatology, Registrar, 4 2013, Dr. Noah Wilson, 2019-05-14, Orthopedics, Registrar, 2 2014, Dr. Olivia Brown, 2018-10-29, Neurology, Surgeon, 3 2015, Dr. James Miller, 2016-02-09, Pediatrics, Senior Medical Officer, 5 2016, Dr. Sophia Martinez, 2011-07-21, Gastroenterology, Surgeon, 10 2017, Dr. Michael Johnson, 2020-03-05, Surgery, Medical Practitioner, 1 2018, Dr. Ava Williams, 2014-09-18, Obstetrics and Gynecology, Department Head, 14 2019, Dr. William Garcia, 2008-06-17, Oncology, Surgeon, 9 2020, Dr. Olivia Anderson, 2015-11-03, Ophthalmology, Registrar, 6

INSURANCE TABLE



insurance module - Notepad

File Edit Format View Help

Insurance ID, Insurance Name, Maximum Coverage Amount 1002,XYZ Insurance Group,275000 1003, Global Health Insurers, 100000 1004, Secure Life Assurance, 250000 1005, SafeGuard Insurance Ltd., 150000 1006, United Insurance Corporation, 80000 1007, National Health Insurers, 120000 1008, FirstClass Insurance Services, 90000 1009, Liberty Insurance Solutions, 180000

```
billing_module - Notepad

File Edit Format View Help
```

```
Payment ID, Patient ID, Physician ID, Amount, Payment Date, Insurance ID
4001,1001,2001,20000,2023-07-19,
4002,1002,2002,15000,2023-07-20,1002
4003,1003,2003,30000,2023-07-21,
4004,1004,2004,10000,2023-07-22,1004
4005,1005,2005,25000,2023-07-23,1005
4006,1006,2006,17500,2023-07-24,1002
4007,1007,2007,22500,2023-07-25,1002
4008,1008,2008,18000,2023-07-26,1003
4009,1009,2009,21000,2023-07-27,
4010,1010,2010,27500,2023-07-28,1005
4011,1011,2011,19000,2023-07-29,1004
4012,1012,2012,16000,2023-07-30,1002
4013,1013,2013,32000,2023-07-31,1003
4014,1014,2014,11000,2023-08-01,1004
4015,1015,2015,26000,2023-08-02,1005
4016,1016,2016,18500,2023-08-03,1005
4017,1017,2017,23000,2023-08-04,1002
4018,1018,2018,19000,2023-08-05,1003
4019,1019,2019,22000,2023-08-06,1004
4020,1020,2020,29000,2023-08-07,1005
```

APPOINTMENT TABLE

3024,1024,2004,2023-08-11,13:30:00,"Room 104"
3025,1025,2005,2023-08-12,17:15:00,"Room 105"

appointment_module - Notepad

```
File Edit Format View Help
Appointment_ID,Patient_ID,Physician_ID,Start_Date,Start_Time,Examination_Room
3001,1001,2001,2023-07-19,09:00:00,"Room 101'
3002,1002,2002,2023-07-20,10:30:00,"Room 102"
3003,1003,2003,2023-07-21,13:15:00,"Room 103"
3004,1004,2004,2023-07-22,11:45:00,"Room 104"
3005,1005,2005,2023-07-23,15:30:00,"Room 105"
3006,1006,2006,2023-07-24,13:00:00,"Room 106
3007,1007,2007,2023-07-25,16:00:00,"Room 107"
3008,1008,2008,2023-07-26,11:00:00, "Room 108"
3009,1009,2009,2023-07-27,09:45:00,"Room 109"
3010,1010,2010,2023-07-28,14:30:00,"Room 110"
3011,1011,2001,2023-07-29,10:00:00,"Room 101"
3012,1012,2002,2023-07-30,11:30:00,"Room 102"
3013,1013,2003,2023-07-31,15:15:00,"Room 103"
3014,1014,2004,2023-08-01,13:45:00,"Room 104"
3015,1015,2005,2023-08-02,16:30:00,"Room 105"
3016,1016,2006,2023-08-03,14:00:00,"Room 106"
3017,1017,2007,2023-08-04,17:00:00,"Room 107"
3018,1018,2008,2023-08-05,12:00:00,"Room 108"
3019,1019,2009,2023-08-06,09:30:00,"Room 109"
3020,1020,2010,2023-08-07,15:30:00,"Room 110"
3021,1021,2001,2023-08-08,10:15:00,"Room 101"
3022,1022,2002,2023-08-09,11:45:00,"Room 102"
3023,1023,2003,2023-08-10,16:00:00,"Room 103"
```

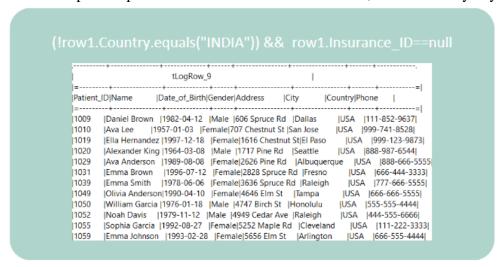
Hence we are loading the data from the source to the data warehouse.

THE EXTRACTION PROCESS ENDS HERE

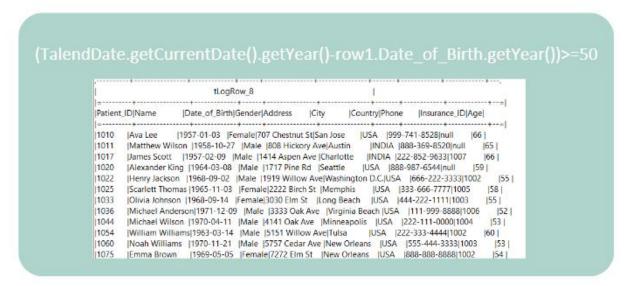
4. FILTERING OF DATA TO CREATE THE REPORTS

4.1 Patient Module

Produce report on patient details who are not from India, not covered by any insurance



Produce report on patient details above age 50



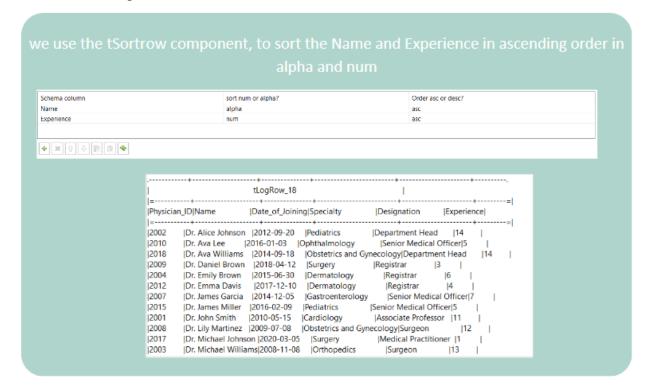
4.2 Physician Module

Report of physician details who are surgeon who joined hospital between 2000 to 2010 (year)

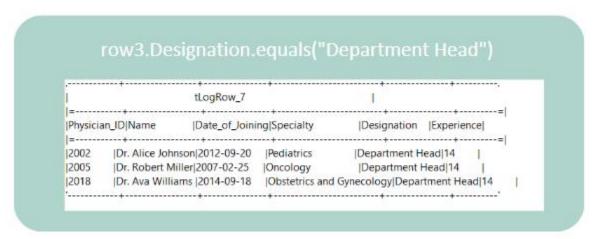


To display physician details based on

- i. Name
- ii. Experience



To verify whether the physicians are head of the department

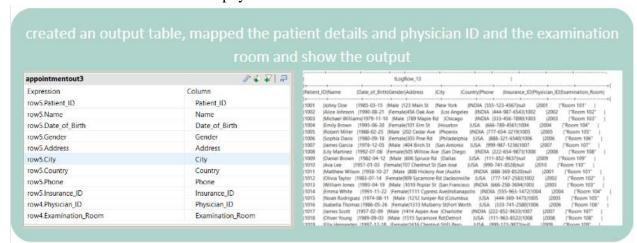


4.3 Appointment Module

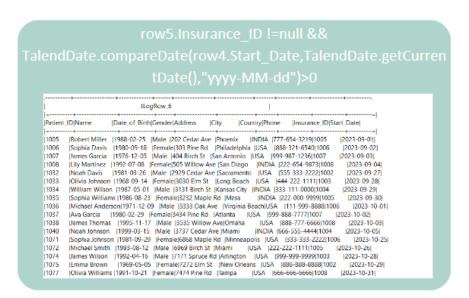
To store patient info who have appointment today



To fetch Patient details based on physician and examination room.

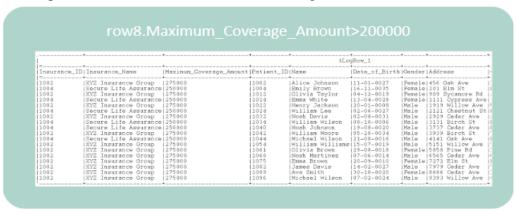


To display patient who have appointment booked in future and covered by insurance.

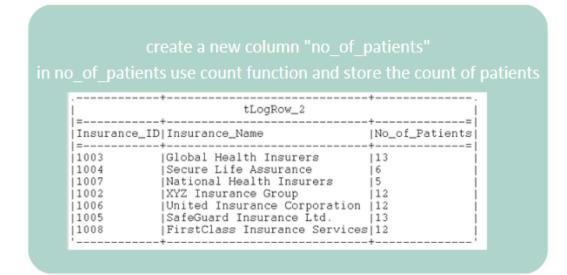


4.4 Insurance Module

To store patient info who have insurance amount greater than 2,00,000

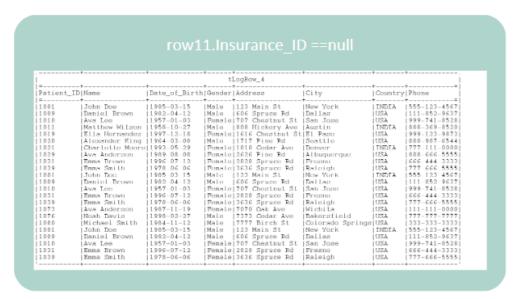


To store and fetch count of patients covered by each insurance.

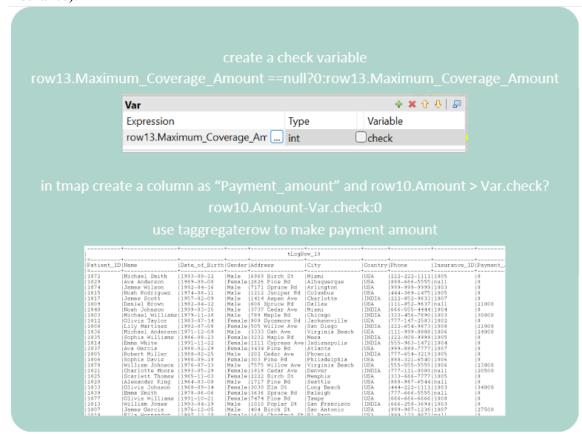


4.5 Billing Module

To store the patient details who don't have insurance coverage and need to pay the complete amount.



To fetch the patient and the actual amount to be paid (Amount to be paid – Covered by insurance).



To fetch physician who had maximum amount to be paid.

To fetch the list of patient who needs to pay this month

THE TRANSFORMATION PROCESS ENDS HERE

5. Loading of Tables into database whilst assigning SCD

Datas are loaded through tDBSCD for implementing type 2 Dimension

For tDBSCD, the schema was first edited where the "key"(primary key) was chosen and inside the component the required columns were specified for the source keys, surrogate keys (for the Type 2), the "creation" was chosen as "Table max + 1" and the variables for the Type 0 fields (variables which will retain the old values), Type 1 fields (overwrites the older value), Type 2 fields (the history of the variable will be maintained) and Type 3 fields (where we have a current value and previous value)

Followed by this, scd_version (Integer data type) and scd_active (Boolean data type) fields were checked and their corresponding sizes were again specified inside the schema.

If we have "scd_version as 1" and "scd_active as True" for any row, then that row has the current value and if we have scd_version as some other value and "scd_active as False" then that row has it's older value.

Let suppose we assign the PHYSICIAN table into type 2 dimension Lets take a small snippet

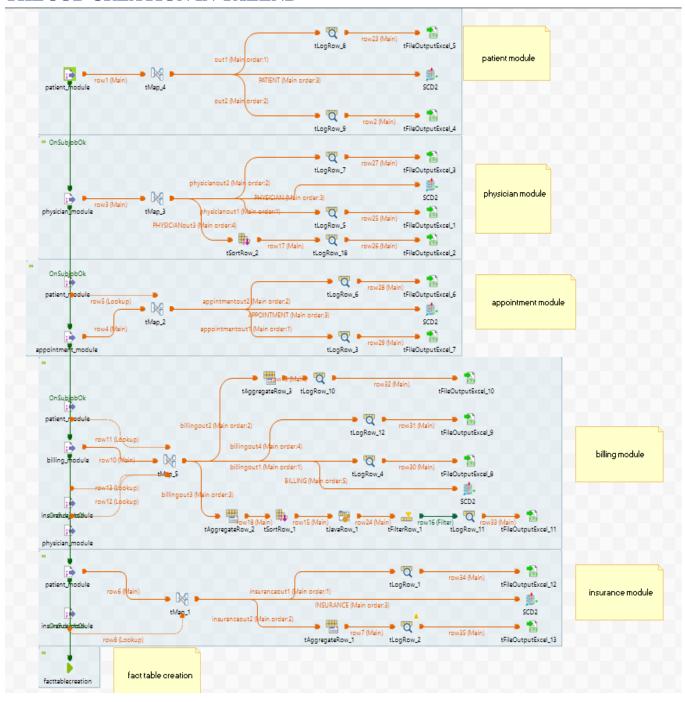
Physician_ID	Name	Date_of_Joining	Specialty	Designation	Experience	Key	SCD Start	SCD End	SCD Version	SCD Active
2001	Dr. John Smith	2010-05-15	Cardiology	Associate Profes	11	1	02/09/2023		1	TRUE
2002	Dr. Alice Johnso	2012-09-20	Pediatrics	Department Hea	14	2	02/09/2023		1	TRUE
2003	Dr. Michael Willi	2008-11-08	Orthopedics	Surgeon	13	3	02/09/2023		1	TRUE
2004	Dr. Emily Brown	2015-06-30	Dermatology	Registrar	6	4	02/09/2023		1	TRUE
2005	Dr. Robert Miller	2007-02-25	Oncology	Department Hea	14	5	02/09/2023		1	TRUE

"Dr. John Smith" changes his name to "Dr. John Alice Smith"

Physician_ID	Name	Date_of_Joining	Specialty	Designation	Experience	Key	SCD Start	SCD End	SCD Version	SCD Active
2001	Dr. John Smith	2010-05-15	Cardiology	Associate Professor	11	1	2023-02-09	05-09-2023	1	FALSE
2002	Dr. Alice Johnson	2012-09-20	Pediatrics	Department Head	14	2	2023-02-09		1	TRUE
2003	B Dr. Michael Williams	2008-11-08	Orthopedics	Surgeon	13	3	2023-02-09		1	TRUE
2004	Dr. Emily Brown	2015-06-30	Dermatology	Registrar	6	4	2023-02-09		1	TRUE
2005	Dr. Robert Miller	2007-02-25	Oncology	Department Head	14	5	2023-02-09		1	TRUE
2001	Dr. John Alice Smith	2010-05-15	Cardiology	Associate Professor	11	6	05-09-2023		2	TRUE

THE TABLES ARE NOW IN THE DATABASE.
THE LOADING PROCESS ENDS HERE

THE JOB CREATION IN TALEND



6. Annexure:

6.1 Terms & Conditions:

-Licensing Information:

The ETL project using Talend is subject to specific licensing terms and conditions. These terms govern the usage, distribution, and modification of the project deliverables. The licensing information is outlined as follows:

- 1. The ETL project's source code and documentation are the intellectual property of Cognizant Technology Solutions Ltd. and are protected under applicable copyright laws.
- 2. The project's deliverables, including Talend job designs, ETL workflows, and documentation, are solely for internal use by Cognizant Technology Solutions Ltd. and may not be distributed or shared with external parties without prior written consent.
- 3. Any modifications or enhancements to the ETL project must comply with Cognizant Technology Solutions Ltd. 's change management process and be approved by the designated project authorities.
- 4. Cognizant Technology Solutions Ltd. shall not hold Talend responsible for any issues or challenges arising from the usage of the Talend software, as per the terms and conditions set forth by Talend's licensing agreement.

-Data Privacy and Security Policies:

As part of the ETL project's implementation, data privacy and security policies are paramount to safeguard sensitive information. The following policies are to be adhered to:

- 1. Data Encryption: All sensitive data transmitted between systems and during ETL processes must be encrypted to prevent unauthorized access.
- 2. Access Controls: Access to the Data Warehouse and related systems shall be granted based on the principle of least privilege, ensuring that only authorized personnel can access sensitive data.
- 3. Data Anonymization: Personally identifiable information (PII) and other sensitive data must be anonymized or pseudonymized when not required for specific reporting or analysis.
- 4. Data Retention: Data retention policies shall be defined to manage the storage and archival of data in compliance with legal and regulatory requirements.
- 5. Audit Logging: Comprehensive audit logs shall be maintained to track data access, changes, and user activities for accountability and troubleshooting purposes.
- 6. Disaster Recovery: Robust data backup and disaster recovery

mechanisms shall be established to ensure data availability and continuity in case of unforeseen events.

7 Appendix

Source files: All the data used as source to test this project has been provided in this file,.



Target Reports: All the target reports are mentioned in this file **Patient Module Report**

Conditions	Report files
1) Produce report on patient details who are not from India, not covered by any insurance	notfromindianoinsur ance.xlsx
2) Produce report on patient details above age 50	agemorethan50.xlsx

Physician Module Report

Conditions	Report Files
 Report of physician details who are surgeon who joined hospital between 2000 to 2010 (year) 	surgeon2000to2010.
2) To display physician details based oni) Nameii) Experience	nameandexperience.x
To verify whether the physicians are head of the department	hod.xlsx

Appointment Module Report

Conditions	Report Files
To store patient info who have appointment today	appointmenttoday.xls
 To display patient who have appointment booked in future and covered by insurance. 	withinsuranceandfut ureappointment.xlsx

Billing Module Report

Conditions	Report files
 To store the patient details who do not have insurance coverage and need to pay the complete amount. 	noinsurance.xlsx
 To fetch the patient and the actual amount to be paid (Amount to be paid – Covered by insurance). 	actualamountobepai d.xlsx
To fetch physician who had maximum amount to be paid.	highestpayingphysici an.xlsx
4) To fetch the list of patients who needs to pay this month	needtopaythismonth.

Insurance Module Report

Conditions	Report Files
 To store patient info who have insurance amount greater than 2,00,000 	greaterthan200000.xl
 To store and fetch count of patients covered by each insurance. 	noofpeoplehavingins urance.xlsx

Thank You