



Sally Newman

Federal Software Developer

AGE: 33

OCCUPATION: Software Developer (limited OS experience)

EMPLOYER: Department of Defense

LOCATION: Washington, DC

BIO

Sally works for the Federal Government. She started in more of a communications role, but due to her job responsibilities over the last several years has transitioned into being a self-taught software developer. With the release of the Federal Source Code Policy a couple of years ago she began to familiarize herself with more open source projects, but needs more formalized guidance or communication on how this will affect her work.

GOALS/TASKS

- Easily share code, strategies, and lessons learned with other agencies to reduce duplicative efforts
- Use open source software to build applications for her agency
- Publish and manage open source software projects that are useful, reusable, and well-documented
- Would like to be more metric driven in her work

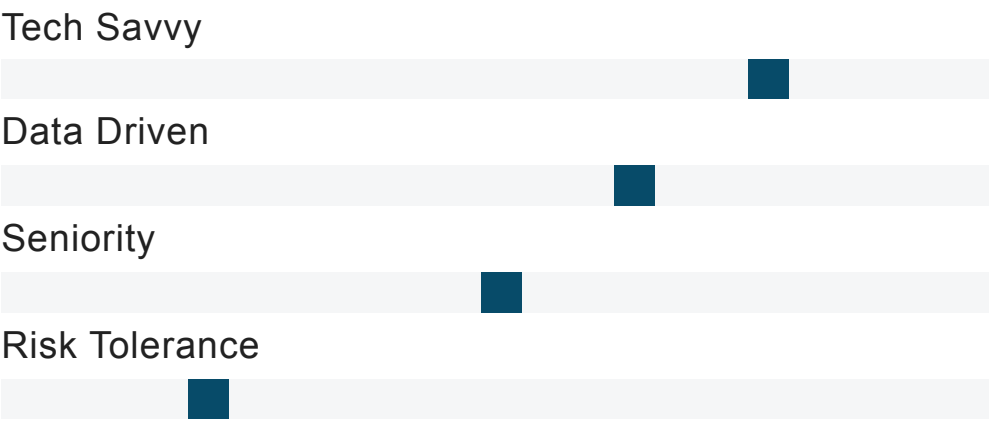
BEHAVIORS/HABITS

- Continue to hone her coding skills and would like to expand her skill set
- Familiarize herself with other federal open source projects and is interested in learning more, but needs explicit guidance on how to get started
- Sees the Federal Source Code Policy as a big shift from how things have been done in the past, but hasn't heard much since its release

NEEDS/FRUSTRATIONS

- Would like to see a more formal structure on how to do open source within the federal government, including clear guidelines and templates so she can contribute confidently
- Wants to centralize how things are done within agencies so it's easier to connect with others to discuss what people are working on or how they've addressed challenges in the past
- There hasn't been any communication or guidance from the CIO or her boss regarding the Federal Source Code Policy
- Would like to be more metric driven, but doesn't have the bandwidth to do so as she works on multiple competing projects

TRAITS



CHANNELS

