

SAAD QADRI

Customer Service Agent & Web Developer



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302, Rose Mahel, Chandnagar,
Near Sumaiya High School
Kausa-Mumbra. Dist :- Thane-
400612, Maharashtra.



armaanqadro096@gmail.com

EDUCATION

2017

Symbiosis Convent High School
SSC

2019

B.N. Bandodkar College
HSC - Science

2022

Sangai International university
BCA - Graduation

2023

Kutchi Indian Technical Institute
Master Diploma In Computer Engineering

SKILLS

HTML5	DRA Certified
CSS	Active Listening
Coreldraw	MS Office
Illustration	Adaptive
Tally ERP 9.	Verbal Communication
Photoshop	Problem Solving
Target Acheiver	Strong Work Ethic
Multitasking	Time Management



I have over 2+ years of Customer Service Experience working with Teleperformance Company in Collection Dept. Adapt at handling 75+ calls on daily basis. Seeking to apply customer service and problem solving expertise to benefit your company.

WORK EXPERIENCE

Oct,2019 - June,2021

Customer Service Agent

Teleperformance Global Service Private Limited

Jun,2021 - Jan,2022

Customer Service Agent

Teleperformance Business Service India Limited

-Roles of Work.

- Communicate to customers of (Bank of Baroda & ICICI Bank) through [Outbound] call and use to tell them about there overlimit to maintain there outstanding of there current and overdraft account.
- Providing introductory information to nee customer & Ensuring that customers are satisfied with information and services.
- Dealt with complex customer complaints professionally and politely, resolving issues with favourable solutions.
- Recorded details from customer communications on CRM.