



# JOHN WILLIAMS

SENIOR IT LEADER

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## SUMMARY

**Innovative IT professional** offering vast experience leveraging software engineering and DevOps methodologies to deliver highly effective and creative solutions to business and technology challenges. Utilizes highly attuned analytical skills to develop IT and business strategies employing cutting-edge technologies to increase productivity. Consistently drives high standards of service through effective project management, communication, and strategic planning to develop and manage strong client relationships. Highly organized with strong capacity to prioritize workload, delegate deliverables, and steer project completion within established deadlines.

## CORE COMPETENCIES

- DevOps
- Techlead
- Start-ups / Entrepreneurship
- Software Development / Engineering
- Team Building / Leadership
- Training & Mentoring
- Budget Management
- Outsourcing / Offshoring
- Software Life Cycle Management, LCM
- Software Change / Configuration Management, SCCM
- Project Management

## WORK HISTORY

Quality Software Inc.  
2005 - Present

### Managing Director / Founder / Owner

Successfully established and built software engineering and development company providing solutions to a variety of companies' business and operational needs. Led complex software development for a broad range of functions including invoice management systems, e-commerce, and sales systems.

- Built a solid reputation for delivering high-quality, cost-efficient technological solutions and tools driving business development and the establishment of key partnerships with large organizations and Fortune 500 firms that included IBM and HP.
- Managed all aspects of business and project development from initial scoping through strategic and fiscal planning to final testing and delivery.
- Delivered outsourced service to IKEA IT maintaining support, development and life cycle management of IBM Rational tools for change and configuration and Oracle development tools, including all products/services source code and changes.
- Invited to take over software change and configuration management tools project supporting 2000 IKEA IT users, successfully learning everything from the ground up.
- Managed development for IKEA for the development tools group along with setting up the VMware ESX environment tech support Mercury Quality Center (HP ALM).
- Currently lead the management of IKEA'S CLM (IBM) suite including tools such as Rational Team Concert, Rational Requirements Composer, and Rational Quality.

Google Inc.  
2003 - 2005

Netspace Ltd.  
2000 - 2002

Development/ Environment  
Tools/Techniques

Operating Systems

Databases

Languages

MIT  
1996 - 2000

- Subject Matter expert regarding source code configuration management, process engineering, change management, and parallel development for Swedish National Police using ClearCase (Base/UCM), Quality Center.
- Led DevOps awareness inside IKEA organization, established thru vendors like Microsoft, HP, IBM and CA.

## Software Engineer

Selected from 400 candidates to lead software development for a new platform for electronic invoicing management, utilizing MS Windows, C#, ASP., NET, SQL Server 2000, UML, RUP, WSE, Webservices and XML, a new electronic invoicing system for company's finance and accounting processes.

- Performed detailed analysis of business requirements and developed comprehensive plans defining and scoping project requirements.
- Created specific software and devised testing scenarios to ensure optimum levels of efficiency.
- Established clear timeline and monitoring systems to successfully manage project delivery within agreed-upon time frame and budget.

## Software Engineer-Site Manager

- Successfully led team of developers on Siebel software project for e-auctions.
- Established new office as part of company expansion, playing a key role in defining strategy and planning business processes.

## SKILLS

MS Visual Studio, UML, IBM Rational ClearCase (CM/sysadmin), IBM Rational ClearQuest (CM/sysadmin), VMware ESX, SourceSafe 6, HP (Mercury) Quality Center / HP ALM, Subversion, BMC Remedy, Team City, Jenkins, IBM JAZZ/CLM (RTC, RRC, RQM)

Windows 2k3/2k8 Server, Linux, SUN/Solaris, Windows XP/7

MS SQL Server 7/8/9, MySQL, Db40, Microsoft LINQ

C++, NET/C#, PERL

## EDUCATION

Bachelor in Computer Engineering  
Graduated Summa Cum Laude

## SELECTED TALKS

Talks I've done on various computer engineering topics.

