

Lending, Crowdfunding, and Modern Investing

Course Introduction



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Module Introduction



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Overview

What is Robo-advising?

- App that takes the place of a human financial advisor
- Can aggregate your accounts, present your financial situation, facilitate transfers, and in general handle the logistics of your finances
- Key value added by robo-advisors isn't the logistics
 - It's helping to achieve financial goals
 - Directing your savings to the right portfolio
- We will cover the building blocks of robo-advising, focusing on delivering high-impact investment advice at high volume and low cost

How it Used to Be

- Rich people had investment portfolios with investment advisors
- Other people depended on social security and employer pension plans, known as Defined Benefit plans because your pension was set by a formula
- Your employer is making the financial decisions and bearing the risk. You just switch from working for one paycheck to retiring on another.

Downside of DB plans

- Benefit came at a cost
- Depended on the employer to maintain assets sufficient for the liabilities
- Can't make promises that can't reliably deliver

Insolvency Everywhere

- Look at what happened in Detroit and other cities that went bankrupt
- Auto workers at GM and Chrysler
- Puerto Rico
 - Pension plans don't make the risk go away, they just handle it at a higher level, and if the money isn't there when you retire, it just isn't there

Now in the Era of Personal Responsibility

- 401(k) plans started in the late 1970s
 - Tax code encouraging DIY retirement savings
 - Pre-tax income, then taxed at retirement
 - Employers match
 - Now standard

Primary Goal of Robo-advisors

- Nice to see all your assets at once, move money around freely, invest with just a click or two
- Crucial to save intelligently for retirement
- Propose an investment plan, help you stick to it
- Show you the range of outcomes you can expect

In This Module

- The theory behind the apps
- The investment products that the apps depend on
- Customizing



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Portfolio Theory

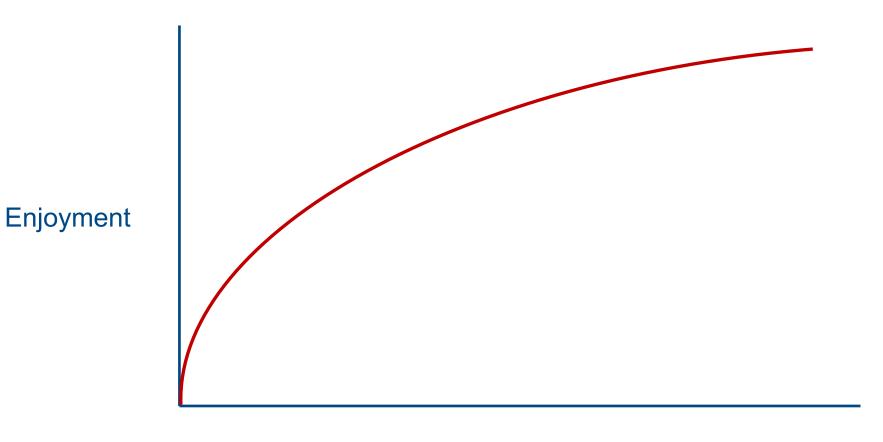
Theory Driving Robo-Advising Apps

- The founding father of portfolio optimization is still with us, his name is Harry Markowitz
- Won the Nobel prize in 1990 for work he did in the 1950s
- His insight is the engine of robo-advising
 - How to take the least risk for the expected return

Fundamental Axioms of Economics

- Two key assumptions in the study of investing
 - 1. Prefer more money to less
 - 2. Get less out of the next dollar when you already have more
 - Decreasing marginal utility

Decreasing Marginal Utility



Money

Risk Aversion

- Give a choice
 - Thousand dollars for sure
 - Half chance of zero, half chance of two thousand dollars
- Expected value is the same
- But decreasing marginal utility pushes us to the sure thing
 - More utility from the first thousand than from the second

Certainty Equivalent

- What sure payment is worth the same as the bet?
 - Say it's 970. That would be the certainty equivalent as the bet
 - The 3% is information about your risk aversion
 - Useful information for a robo-advising app
- Key point: people are generally going to be risk averse

Portfolio Choice for Risk-averse People

- Want higher expected return, lower risk
 - For a given expected return, want the lowest risk
 - For a given risk, want the highest expected return



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Mean Variance Optimization – Part 1

Mean-variance Optimization

- Expected return
 - A probability weighted average
- Risk
 - Variance statistical measure of return dispersion
 - Standard deviation the square root of the variance
- For given expected return, choose the portfolio with minimum variance, or standard deviation

Efficient Portfolios

- Industry terminology is efficient portfolio
 - Portfolio with the minimum risk, for its expected return
 - Efficient in the sense of bearing only the risk necessary for the expected return
- Different from the other popular use of the word efficient
 - Market is efficient if it accurately reflects information

Inputs

- Expected returns of individual assets that will make up your portfolio
- Variance of each asset, and also their co-variances
 - How much they move together
 - The less they move together, the more you reduce risk when you hold them in a portfolio
- End result is a portfolio with a lot less risk than its components

The Hard Way and Easy Way

- Robo-advising apps can do what Harry Markowitz proposed
- The hard way
 - Take a stand on the expected returns, variances and co-variances of different assets, or groups of assets
 - Calculate the efficient portfolios of those assets
 - Hard because the inputs are hard to know, going to be subjective

Lesson from Decades of Experience

- What is the expected return on Facebook? On Apple? On Walmart, or Ford?
- We know much more about co-movements
 - How much does Facebook move together with Apple, vs Walmart?
- One approach: assume expected returns are the same, and just worry about minimizing risk



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Mean Variance Optimization – Part 2

The Easy Way

- Take the value-weighted market index to be an efficient portfolio
 - There are actually good economic reasons for taking this approach
 - 1. The combination of two efficient portfolios is also efficient
 - 2. If people can borrow or lend at the risk-free rate, then it's optimal for everyone to hold risky assets in the same weights, and then lever up or down
 - 3. An index is cheaper to trade than individual assets

Another Virtue of Indexing: Transaction Costs

- Dr. George Ackerlof
 - "The Market for Lemons"
 - The idea that one person knows more information about the asset
- For individual stocks, this can be big
 - Other side of the trade worries you know something about the stock
 - Charges a transaction costs
 - Bid ask spread The difference between the highest price a buyer is willing to pay and the lowest price that a seller is willing to accept to sell
- Not a problem when you're buying the index
 - Other side is not so worried that you know something



Hybrid Approach

- Find the efficient portfolio of indices
 - Industries
 - Countries
 - Asset classes: not just stocks and bonds, precious metals, oil, other commodities
- Get some diversification benefit
- Keep transactions costs down



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Exchange Traded Funds & Mutual Funds

To Summarize Thus Far

- Mean variance optimization
- Portfolio choice starts from the premise of decreasing marginal utility
- Efficient portfolios
- The hard way and the easy way
- Leads to risk aversion
- Key math problem for robo-advising app to solve
 - Some inputs are more solid than others
 - Argument for just using VW index instead
 - Hybrid approach, optimize over indices

Two Asset Types

- Mutual funds
- Exchange Traded Funds, (ETFs)

Mutual Funds

- Originally created on March 21, 1924
- An investment program funded by shareholders that trades in diversified holdings and is professionally managed
- Active management
 - Pay one percent a year, maybe two percent, for the manager to pick the stocks your money goes in
- Index funds
 - Fund simply gives you access to a defined index
 - Not paying for stock picking, just the logistics of getting the index return

Investing in Index Mutual Funds

- Trading directly with the fund
 - If you invest \$10,000, your money goes into the fund, making it trade
- One trading time a day
- Can access from only some platforms
- Minimum investment (maybe a few thousand dollars)

Investing in ETFs

- Buying shares on the open market
 - Your money goes to the person selling shares
 - Your trade doesn't directly affect the fund at all, doesn't make it trade
 - Pay the market transactions cost
- Trade any time the market is open
- Minimum is just 1 share (maybe a hundred dollars)
- Access from any brokerage account

Optimize over ETFs

- Robo-advisor app can optimize over ETFs with low fees
 - Can be extremely low, a tenth of a percent or even less
 - Transactions costs are also very low
- Robo-advising client pays fees on fees, but they don't have to add up to much
- Wide range of asset classes available
 - Over two hundred new ETFs rolled out each year



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Target Date Funds

Lifecycle Investing

- Robo-advisors customize portfolios for clients
- Customization in the lifecycle
 - How many years until you retire?
 - Where are you in the lifecycle?
- Investing pattern
 - More risk is more appropriate when you are younger

More Risk at Longer Horizons

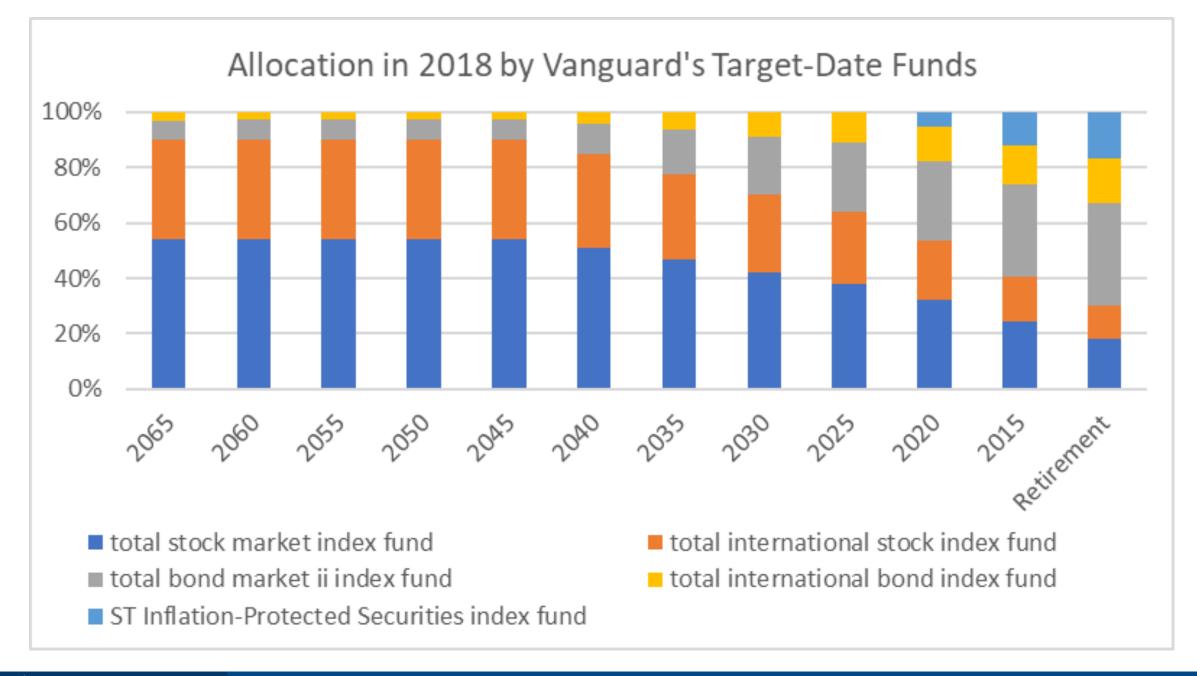
- Advice given fifty years ago
 - 100 minus your age = percentage of equity allocation
 - Out of college, close to eighty percent in stocks
 - Near retirement, more like forty percent
 - Over your career, gradually tilting stocks to bonds
- Still pretty much the conventional wisdom
 - Risky but risk is likely to average out over the long run

Target Date Funds

- Target date funds are the hottest thing in retirement investing
- All-in-one package: start your job, guess which year you'll retire in, and choose a target-date fund for that year

Target Date, Not Amount

- Notice what these funds do, and don't do, for you
- Fund will rebalance your investment for you
 - Start out risky, tilt toward lower risk
- That's it
 - Not targeting a particular ending balance
 - Some confusion about this during the financial crisis





Tilting from Stocks to Bonds

- The easy approach
 - Equity portfolio is 60% domestic, 40% international
 - Just altering the weight on this equity-market portfolio and a bond portfolio



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Customization

Robo-Advisors Add Dynamic Readjustment

- Target date fund: one and done decision-making
 - One click when you start a job, and then walk away
 - One input: your age
- Robo-advisors can customize more upfront, and then follow up
 - Gauge your risk tolerance
 - Takes into account other closer-term financial goals
 - Do you already own a house?
 - Can report home equity
 - What are the current rates?
 - Should you refinance your mortgage, or pay it down?
 - Should you refinance your student loan? Should you enter incomedriven repayment?

Using Big Data

- Robo-advising apps can see:
 - When you use it
 - Current events that trigger usage
 - When do others log in?
 - Where you click
 - Where other people are clicking
 - Can use this data to help investment suggestions

Social Impact

- Robo-advisors will apply any preferred ethical guideline screens
 - Can stay away from certain industries
 - Look for or avoid certain behaviors
- Can optimize over indices that apply these screens that you are comfortable with



