POWER BI project

08 September 2025

Credit Card Financial Dashboard

09:28





1st we will import the data from the sql database

Import data to SQL database

- 1. Prepare csv file
- 2. Create tables in SQL
- 3. import csv file into SQL

First we need to have a data in sql then only we can import in the powerbi

When you work on a real world project we have data inside sql and we bring that from data pipelines or multiple pipelines

But right now we will do the above image instructions..

Once we get data in the sql we will connect it to power bi and then gen

Customer.csv - credit card customer dashboard

Creditcard.csv - credit card transaction dashboard

Remaining two .csv files are the additional files which will be used to update the data within the same dashboard.

Credit Card Financial Dashboard-C	Add files via upload		
Credit Card Financial Dashboard-Tr	Add files via upload		
Credit Card Financial Weekly Dashb	Add files via upload		
☐ README.md	Update README.md		
SQL Query - Financial Dashboard D	Add files via upload		
cc_add.csv	Add files via upload		
credit_card.csv	Add files via upload		
cust_add.csv	Add files via upload		
customer.csv	Add files via upload		

Use sql to import

Created a database and before that established connection by win+ run - services.msc -> mysqlservices click to start service.

Opened it created a database named ccdb

```
Then used it
```

```
Then created 2 tables
  24
  25 ● ⊖ CREATE TABLE cust_detail (
            Client_Num INT,
             Customer_Age INT,
  27
             Gender VARCHAR(5),
  28
  29
             Dependent Count INT,
             Education Level VARCHAR(50),
  30
             Marital_Status VARCHAR(20),
  31
             State cd VARCHAR(50),
  32
  33
             Zipcode VARCHAR(20),
             Car Owner VARCHAR(5),
             House Owner VARCHAR(5),
  35
             Personal Loan VARCHAR(5),
  36
             Contact VARCHAR(50),
  37
  38
             Customer_Job VARCHAR(50),
              Income INT,
  39
             Cust Satisfaction Score INT
  40
  41
          );
```

```
▶ ⊝ CREATE TABLE cc_detail (
       Client_Num INT,
       Card_Category VARCHAR(20),
       Annual_Fees INT,
       Activation_30_Days INT,
       Customer_Acq_Cost INT,
       Week_Start_Date DATE,
       Week_Num VARCHAR(20),
       Qtr VARCHAR(10),
       current_year INT,
       Credit_Limit DECIMAL(10,2),
       Total_Revolving_Bal INT,
       Total_Trans_Amt INT,
       Total_Trans_Ct INT,
       Avg_Utilization_Ratio DECIMAL(10,3),
       Use_Chip VARCHAR(10),
        Exp_Type VARCHAR(50),
       Interest_Earned DECIMAL(10,3),
        Delinquent_Acc VARCHAR(5)
    );
```

NOW

To get the data from csv we will use copy for postgresgl but different in mysgl

```
    LOAD DATA LOCAL INFILE 'D:/Power BI proj/credit_card.csv'
        INTO TABLE cc_detail
        FIELDS TERMINATED BY ','
        ENCLOSED BY '"'
        LINES TERMINATED BY '\n'
        IGNORE 1 ROWS;
    select * from cc_detail;
    LOAD DATA LOCAL INFILE 'D:/Power BI proj/customer.csv'
        INTO TABLE cust_detail
        FIELDS TERMINATED BY ','
        ENCLOSED BY '"'
        LINES TERMINATED BY '\n'
        IGNORE 1 ROWS;
    select * from cust_detail;
```

And before that you need to enable local infiles

```
What to do:

1. In the Others box (where you see lastConnected=... and serverVersion=), add this line on a new line:

ini

OCopy code

OPT_LOCAL_INFILE=1

Example:

ini
OCopy code

lastConnected=1757650470

serverVersion=
OPT_LOCAL_INFILE=1

2. Click Test Connection → if it succeeds, click OK to save.
```

```
SHOW GLOBAL VARIABLES LIKE 'local_infile';

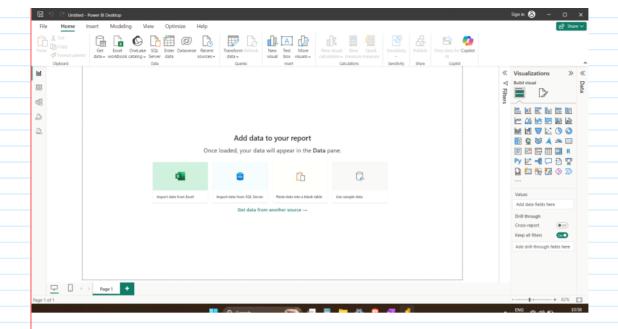
If it's OFF , turn it on:

sql

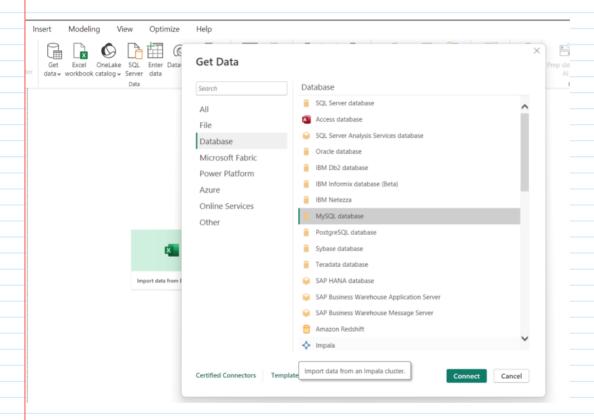
CD Copy code

SET GLOBAL local_infile = 1;
```

Now we need to setup the connections between powerbi and sql



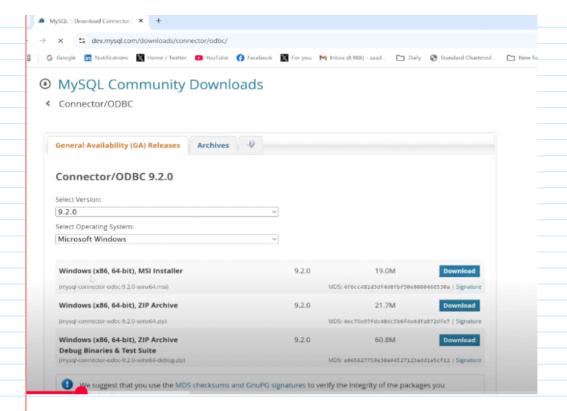
Power bi interface



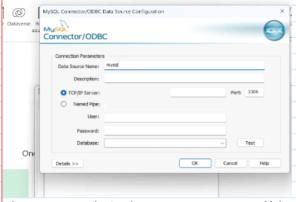
Click on get data and then connect it with mysql

Before that you need to install a connector to establish a connection between mysql and powerbi

Go to mysql odbc download and there select the version and install it



Go to windows -> odbc -> go to systemDSN -> click add -> click mysqlodbcansi ->

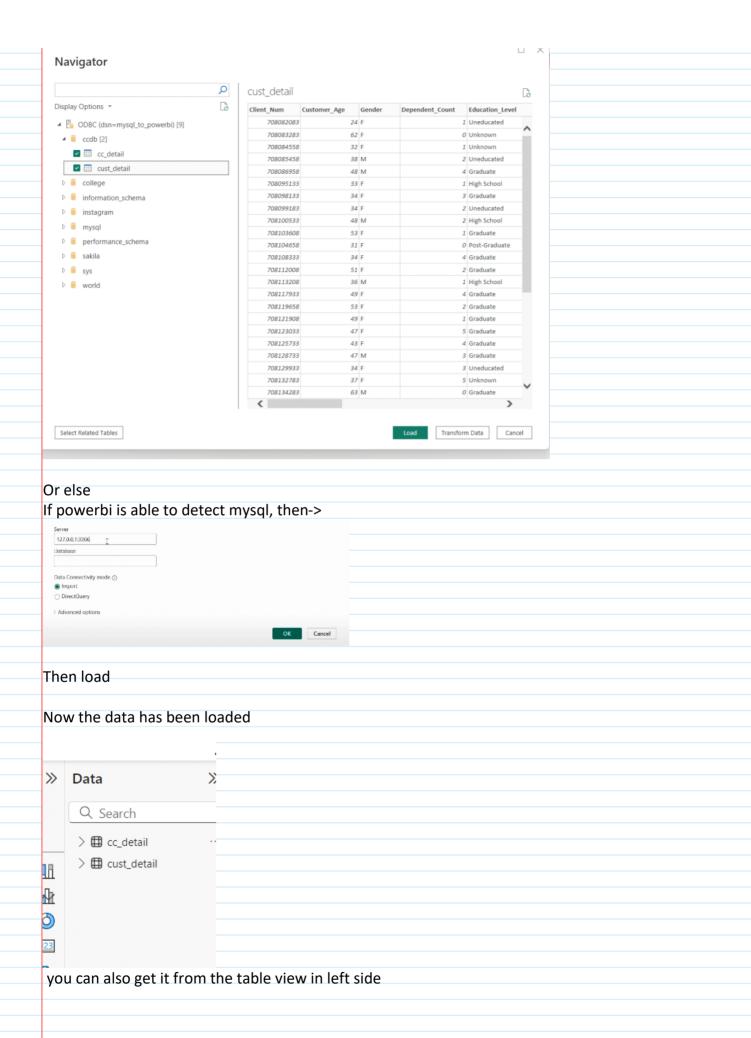


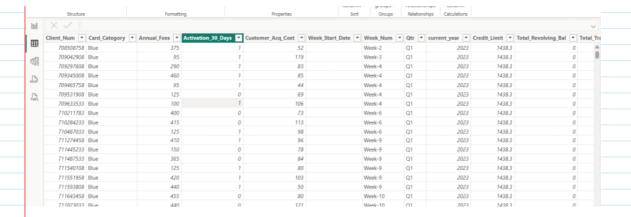
The password - is the master password(the one which we use while installing the sql) which was in mycase Arman123\$

Then test connection (database same as u want to connect with powerbi)

Proceed to powerbi

And after that click get data -> other - > odbc -> provide the credentials then connect, it will show





Data processing and DAX queries

First save it -> mine is saved in powerbi folder in D:

So before data processing we need to data cleaning.. And we should prefer it in sql

Because if we apply too much filters/ apply many functions then the dashboard will slow down, as whenever we open powerbi it runs all its functions, and formulas first then only it shows the output.

So it is much preferrable that we do data cleaning in mysql

First loading into mysql - >

load data infile 'pathto csv' into table <tablename> fields terminated by ',' enclosed by ' " ' lines terminated by '\n' ignore 1 rows

Ignore 1 rows - > will ignore the header of csv



Data is loaded into sql from csv

Explore the data

What needs cleaning?
Data needs cleaning for eg:

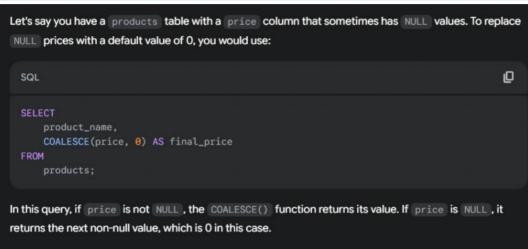
Check if any column has null values

Select

sum(case when Annual_Fees is null then 1 else 0 end) as Missing Annual Fees,

Sum(case when Credit_Limit is null then 1 else 0 end) as missing_credit_limit From credit_card_data;

Or



2.Remove Duplicates

Select Client_Num, Count(*) from credit_card_data group by Client_Num having count(*) >1;

If duplicates exist then delete

Delete from credit_card_data where client_num in (select client_num from credit_card_data group by client_num having count(*) > 1);

3.Fix data types:

Make sure the numeric columns are numbers, dates are dates



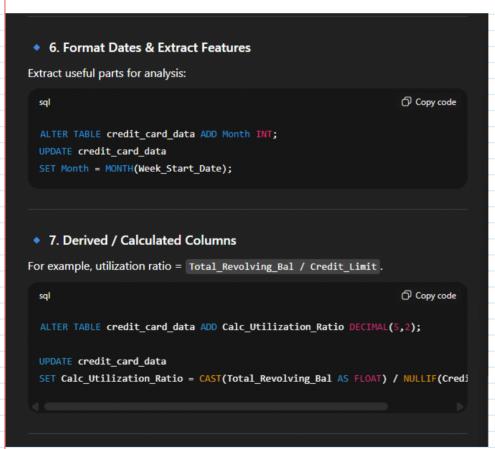
- ALTER TABLE credit_card_data ALTER COLUMN Week_Start_Date DATE; This statement changes the data type of the Week_Start_Date column to DATE.
 This is useful for ensuring that the values in this column are stored in a standardized date format, which allows for proper date-based operations like sorting, filtering by range, and date calculations.
- ALTER TABLE credit_card_data ALTER COLUMN Credit_Limit INT;
 This statement changes the data type of the Credit_Limit column to INT (integer). This is appropriate for a column that should contain whole numbers, ensuring that the credit limit values are stored as a numeric type and can be used in mathematical calculations.

```
    4. Standardize Categorical Values

For example, Use Chip column might have inconsistent values ("Chip Enabled", "chip
enabled", "CHIP").
                                                                    sql
  UPDATE credit_card_data
  SET [Use Chip] = 'Chip Enabled'
  WHERE LOWER([Use Chip]) = 'chip enabled';

    5. Handle Outliers

Check if values fall outside expected range. Example: Credit limit.
                                                                     Copy code
  sql
  SELECT MIN(Credit_Limit), MAX(Credit_Limit), AVG(Credit_Limit)
  FROM credit_card_data;
If you find Credit_Limit = 0 or Credit_Limit > 1,000,000, you can cap or
remove them.
```

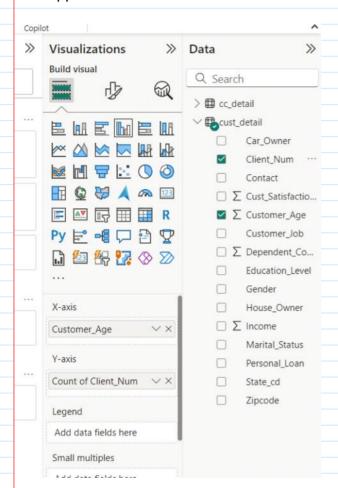


ALTER TABLE credit_card_data ADD Calc_Utilization_Ratio DECIMAL(5,2);

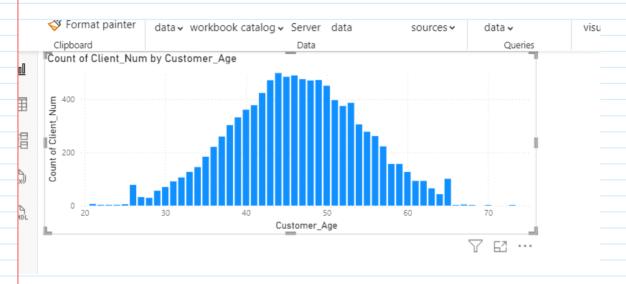
UPDATE credit_card_data
SET Calc_Utilization_Ratio = CAST(Total_Revolving_Bal AS FLOAT) /
NULLIF(Credit_Limit, 0);

After this move to the powerbi

For suppose If I want to make a chart based on the age



Dragged and dropped into the x and y axis



So if we wanted a group wise chart as the above chart doesn't make so much sense..

So a new column with agegroup is created and then in top function section

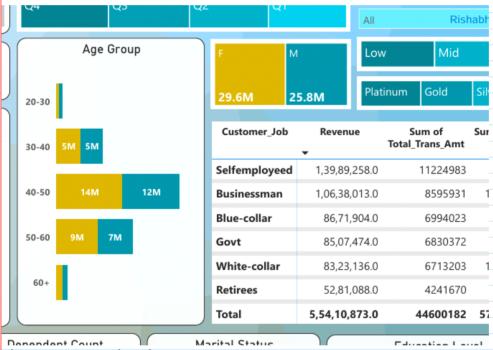


Also for safety purpose / default - "unknown"

Ok moving to the project

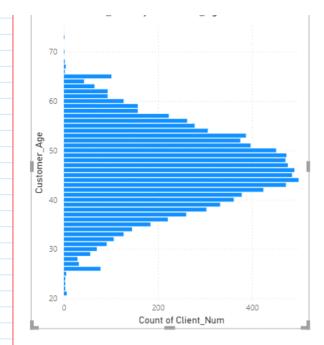
DAX queries,

Now first we need agegroup as



This one we need to do

Normally when we import bar chart with customer age as x axis and count of client as y axis

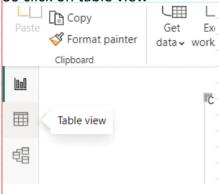


It shows like this which is not efficient or unclear

So we need to group the age so to get an estimate..

And same we will do with the income,

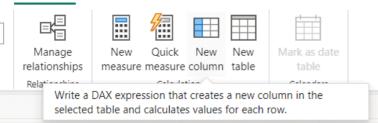




Click on customer detail, Click on add new column

And then we need to write the function





And now we will use switch function

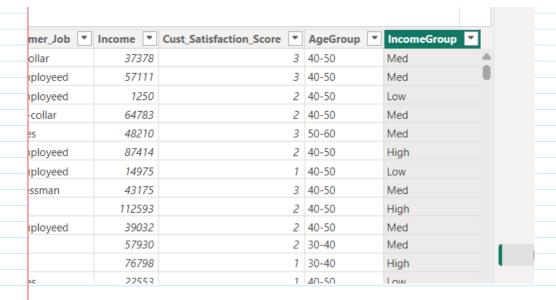
Which is useful in using multiple conditions

Syntax- switch(expression, value1, result, value2, result2,.....,default)

-function: AgeGroup = Switch(

True(),

```
'public cust detail'[customer age]<30, "20-30",
'public cust detail'[customer age]>=30 && 'public cust detail'
[customer age] <40,"30-40",
cture
                            Formatting
                                                                Properties
  1 AgeGroup = SWITCH(
  2
       TRUE(),
  3
        'cust_detail'[Customer_Age]<30, "Below 30",
        'cust_detail'[Customer_Age]>=30 && 'cust_detail'[Customer_Age]<40, "30-40",
        'cust_detail'[Customer_Age]>=40 && 'cust_detail'[Customer_Age]<50, "40-50",
  6
        'cust_detail'[Customer_Age]>=50 && 'cust_detail'[Customer_Age]<60, "50-60",
  7
        'cust_detail'[Customer_Age]>60,"60+",
  8
        "unknown"
  9)
 10
And we can see that new column with the values has been created
     AgeGroup
   1 50-60
                        Σ
   2 30-40
                        Σ
   2 50-60
   3 40-50
                        Σ
   5 40-50
   2 50-60
  2 50-60
   3 50-60
   1 40-50
                        Σ
   1 40-50
   1 40-50
   3 50-60
   3 50-60
   3 50-60
  3 30-40
  3 50-60
  3 40-50
  3 40-50
Same method use - create income groups
                                                        Calendars
                                       Calculations
                Relationships
   1 IncomeGroup = SWITCH(
        TRUE(),
    2
          'cust_detail'[Income]<35000,"Low",
         'cust_detail'[Income]>=35000 && 'cust_detail'[Income]<75000,"Med",
         'cust_detail'[Income]>=75000,"High",
          "unknown"
    7 )
    8
Marital_Status ▼ State_cd ▼ Zipcode ▼ Car_Owner ▼ House_Owner ▼ Personal_Loan 🛂
```



Go to cc detail and create new revenue col



So the card report is based on week so we will do it as:

So when we import date from the col we will see that the correct sorting is not in proper format as

Week 1 week10 11...14 week 2

But we want week1,week2...

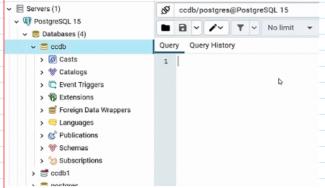
So new column we'll make

I failed to change dataset for date

Postgre sql - password Arman123\$

Create database ccdb same as mysql,

Then rightclick on Databases and refresh



Then click on the query after clicking on the ccdb database

Now currently the schemas -> table

Created the table using prev code before

Cc_detail , cust_detail..

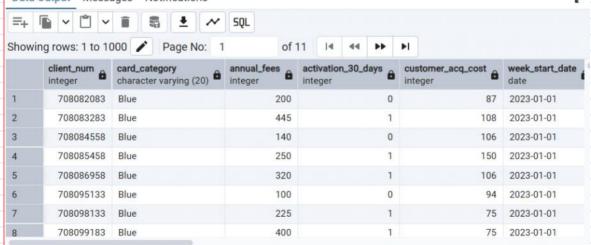
Now import the data

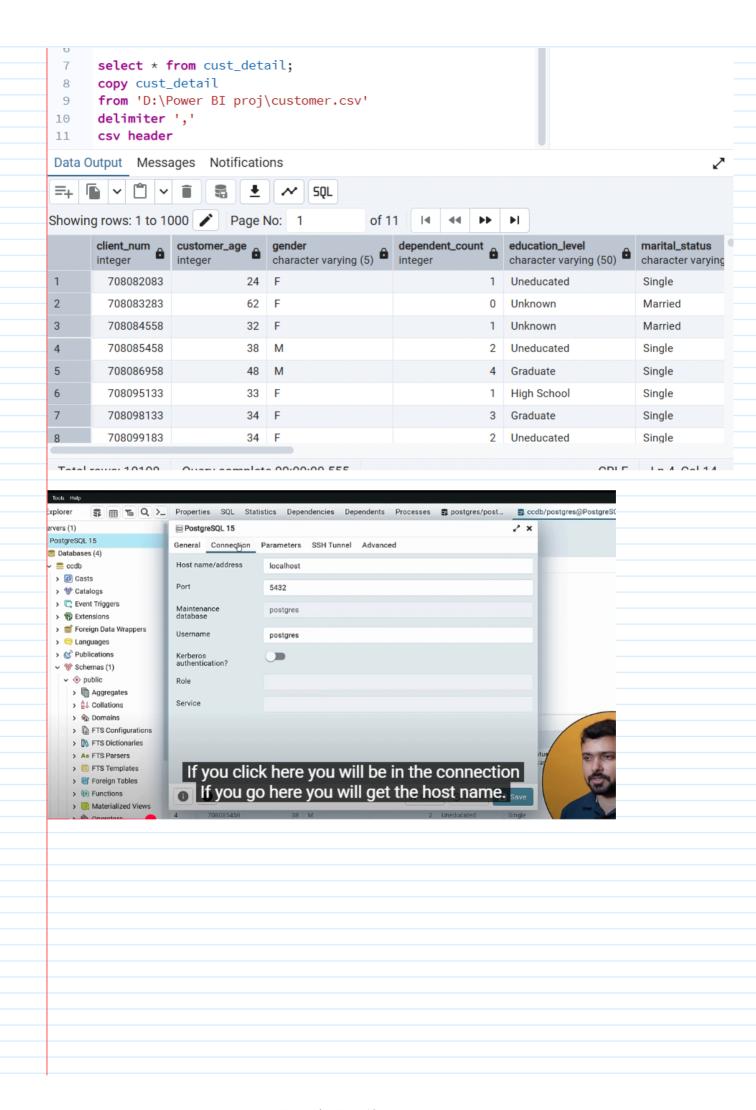
Copy function

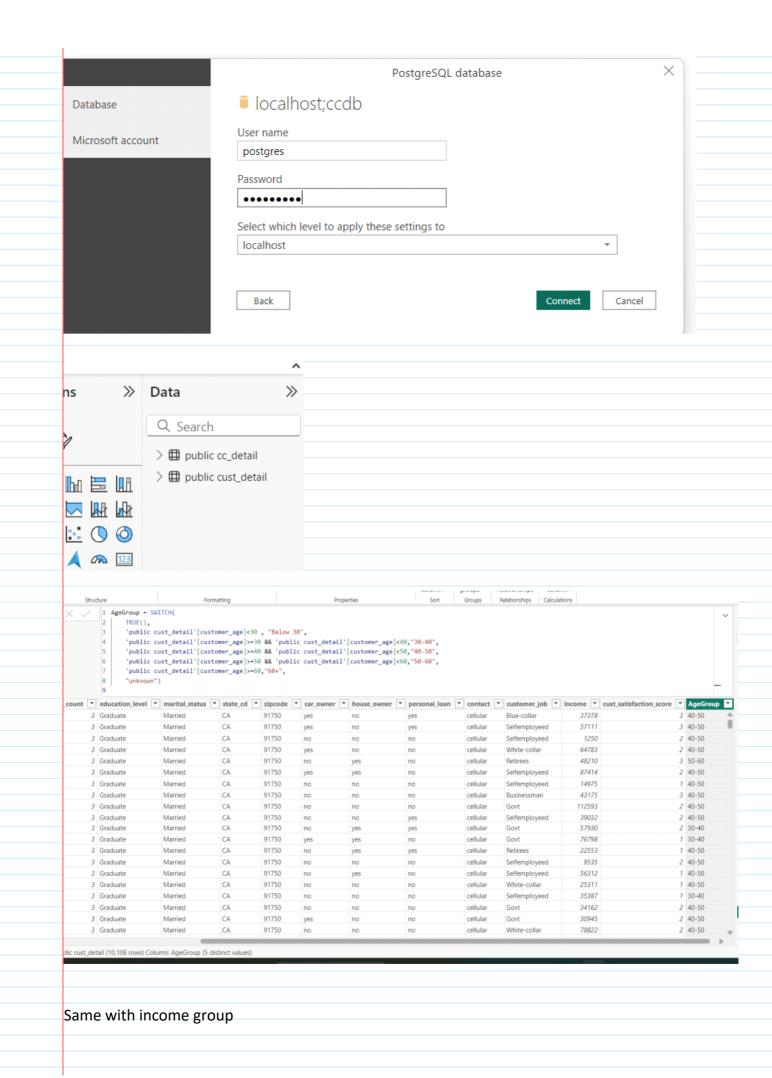
```
copy cc_detail
from 'D:\Power BI proj\credit_card.csv'
delimiter ','
csv header

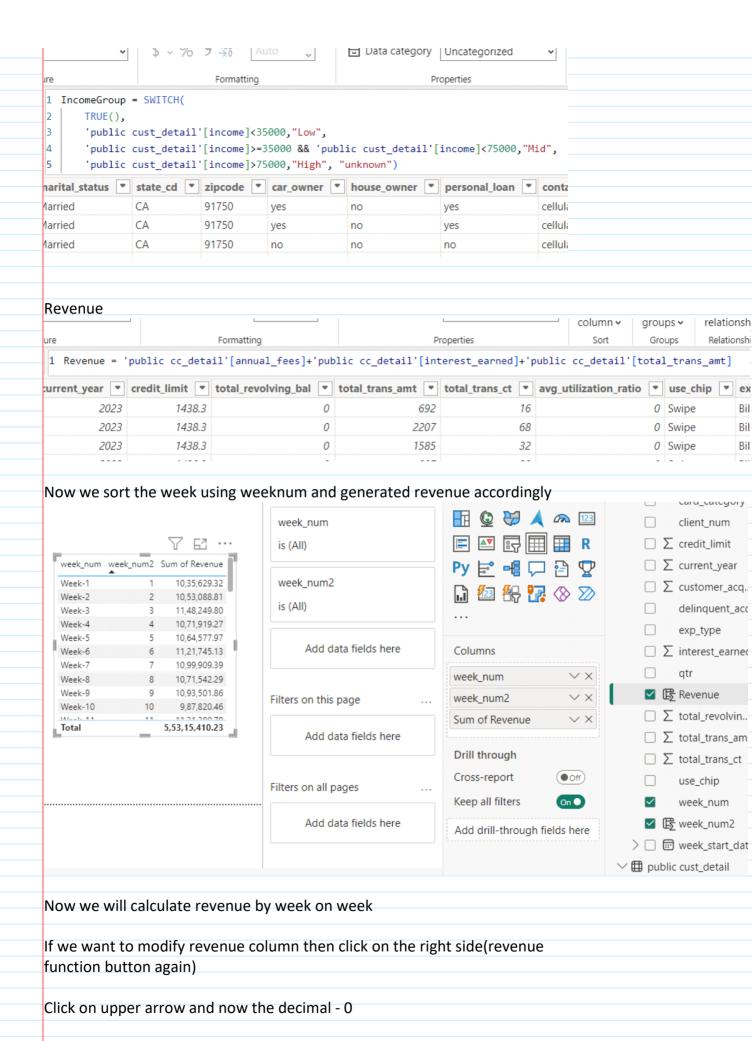
select * from cc_detail;

Data Output Messages Notifications
```







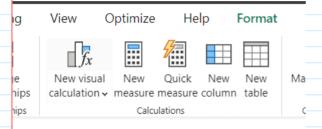




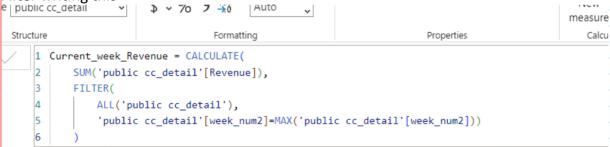
Now for current week revenue we will use a function

Click on public cc_detail on right hand side and then

Click on new measure



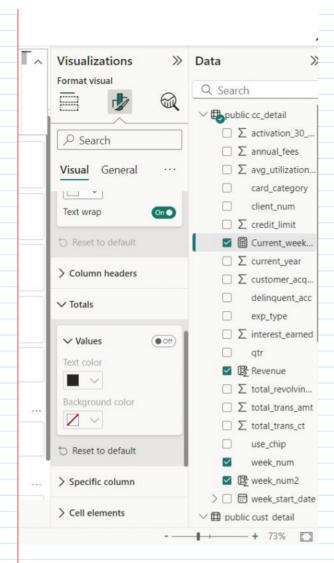
After writing this



You will realise that it will generate the same but it's a little different

week_num	week_num2	Sum of Revenue	Current_week_Revenue
Week-1	1	1035629	10,35,629.32
Week-2	2	1053089	10,53,088.81
Week-3	3	1148250	11,48,249.80
Week-4	4	1071919	10,71,919.27
Week-5	5	1064578	10,64,577.97
Week-6	6	1121745	11,21,745.13
Week-7	7	1099909	10,99,909.39
Week-8	8	1071542	10,71,542.29
Week-9	9	1093502	10,93,501.86
Week-10	10	987820	9,87,820.46
1471- 11	44	1171701	11 21 200 70
Total		55315410	9,33,134.43

We can remove the total from visualization



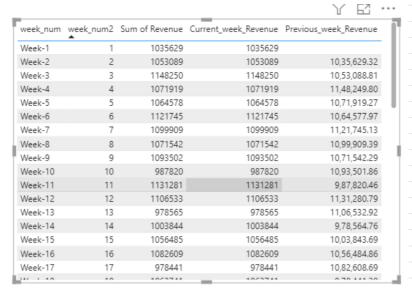
Now we will also be needing for the previous week..

So that by taking out the differences we can extract the data insight (change in every week)

```
ture Formatting Properties

1 Previous_week_Revenue = CALCULATE(
2 SUM('public cc_detail'[Revenue]),
3 FILTER(
4 ALL('public cc_detail'),
5 'public cc_detail'[week_num2]=MAX('public cc_detail'[week_num2])-1)
6 )
```

Now the visual change will be:-

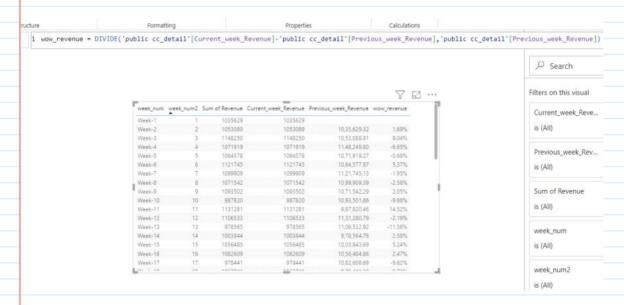


It resulted in shifting one value..

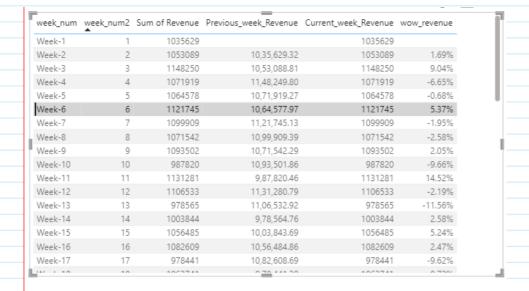
The point of doing this is that we can watch the differece

Current value = final_value - previous_value / prev value

Why prev val-? So that we can know the change percentage...

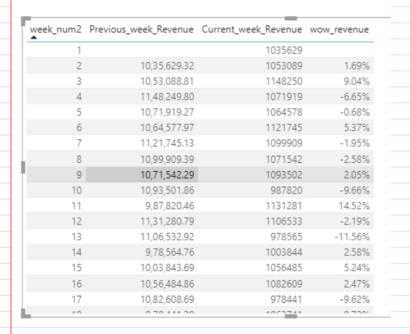


Now lets change the order of prev week and current week for better understanding



Now if you notice then prev val was 10325 and current 1053 so increase - 1.7% approx

And after removing the unnecessary vals like week_num and sumofrev



Now next step:

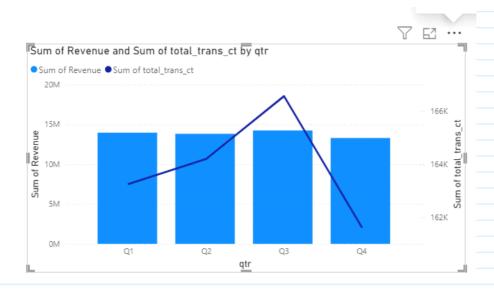
Design Dashboard and Insights

Create a new sheet and name the dashboard credit card transaction report increased size to the 28

After that we will make our first chart (line and stacked chart)

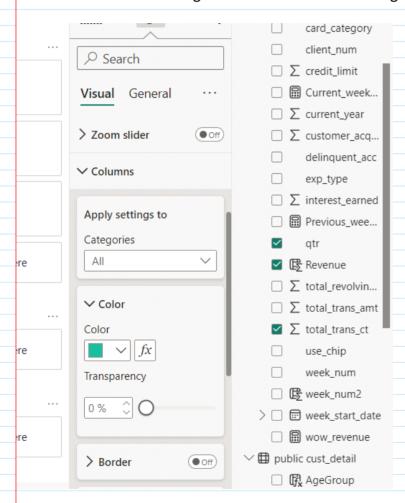
Credit Card Transaction Report 76... Sum of Revenue and Sum of total_trans_ct by qtr ●Sum of Revenue ●Sum of total_trans_ct 166K 15M Sum of Revenue Visualizations Data >> **Build visual** Q Search W card_category client_num □ ∑ credit_limit ☐ ☐ Current_week... □ ∑ current_year 🕲 💝 🙏 🙉 🗵 □ ∑ customer_acq... **□ □ □ □ R** delinquent_acc exp_type Py 🖹 📲 🖵 🖺 🛡 ☐ ☐ Previous_wee... qtr here X-axis Revenue □ ∑ total_revolvin... □ ∑ total_trans_amt Column y-axis here Sum of Revenue use_chip week_num Line y-axis ☐ 👺 week_num2 Sum of total_trans_ct > week_start_date ☐ wow_revenue Column legend ✓ □ public cust_detail Add data fields here ☐ 🖟 AgeGroup Small multiples car_owner

We can notice that the above qtr is not sorted we can sort it by going to the 3 dots



Lets do basic formatting

Go to the format visuals - go to columns and then change the color

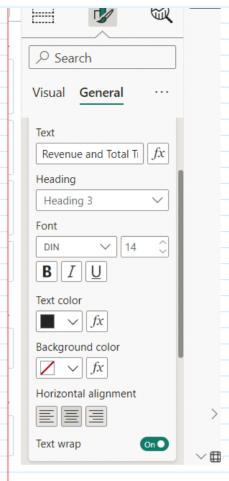


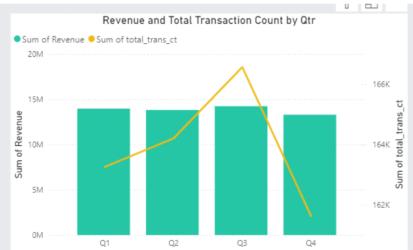
Now also change the line color

After that to remove the below label Qtr

Click on table -> x axis -> title off

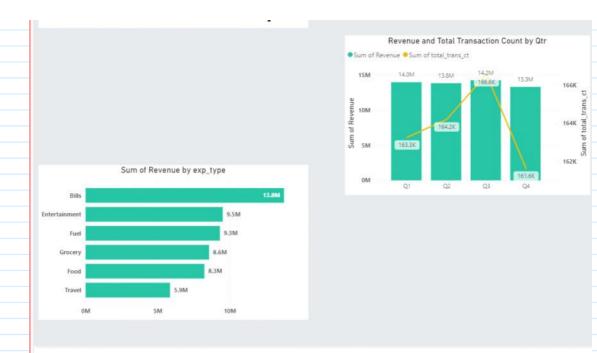
Legend is necessary





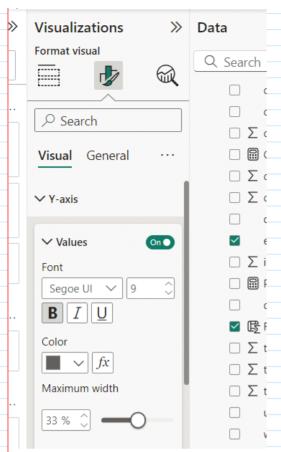
Now apply some basic formats that on - datalabels for y axis , values on etc etc

Now its easy to copy paste the format, create another bar chart and then Click on the above chart and then click on format painter and then click on the new chart. Format will be copied.



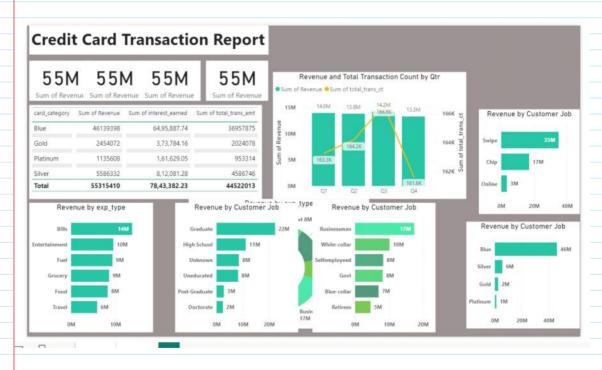


Here you can see that entertainment is not being fully exposed so for that go to y axis



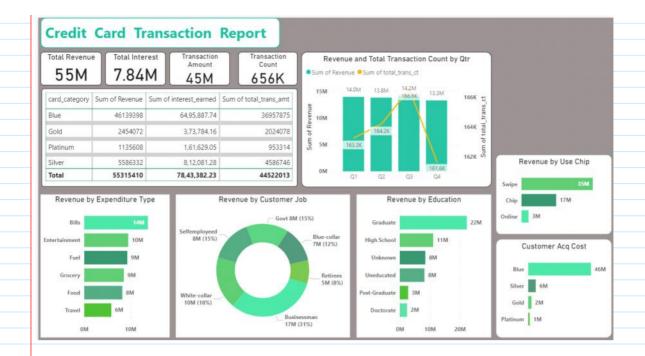
Increase the maximum width

Copy paste for others also



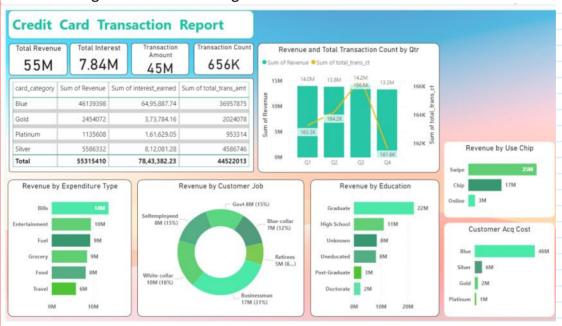
Now applying border (from format your visual-> general -> effects -> visual border)

And removing x axis value we achieve some thing like below img:

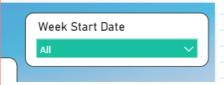


Now to change the background

Click outer region and choose image



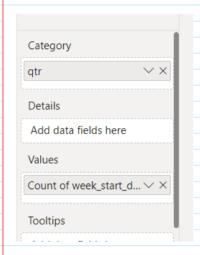
Now we will add slicer for week start date



Now we will use tree map

It is a chart which takes shapes based on area





Upto this we have achieved



Now we want gender slicers





Next dashboard will be credit card customer report

Ctrl + hold and click selecting the charts..

And then ctrl + v into the new page and then sync

After that we will change the 2 cards i.e. Amount and Count

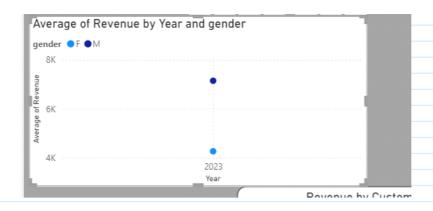


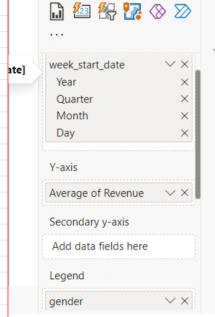


Current

First weekly report we will need a line chart.

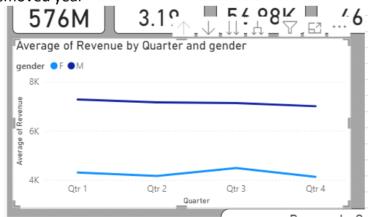
Line chart 1:





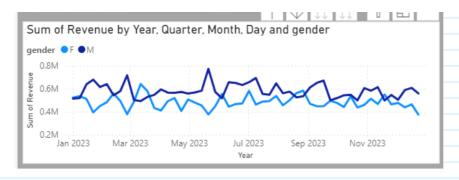
X - axis -> Year , Quarter , Month, Day

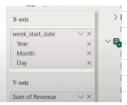
Removed year



And since we also need week no.

So we add weekno. Into the x axis

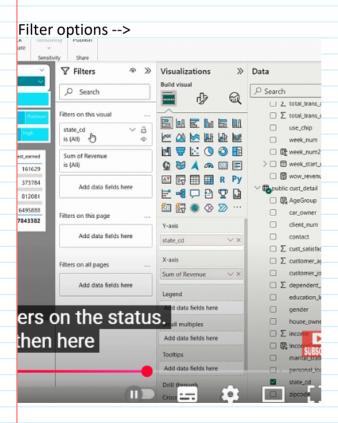


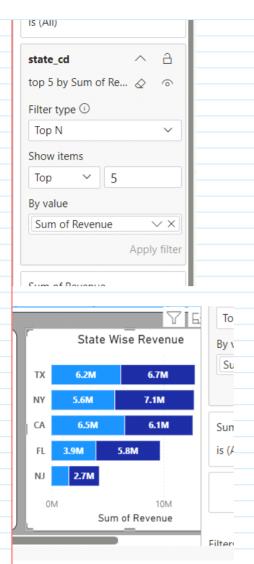


This is generated automatically since the data type is date

Remove title of year,

Create a treemap for male and female





Now the dashboard has been made



Now we will update the data and see how the values/insights get change

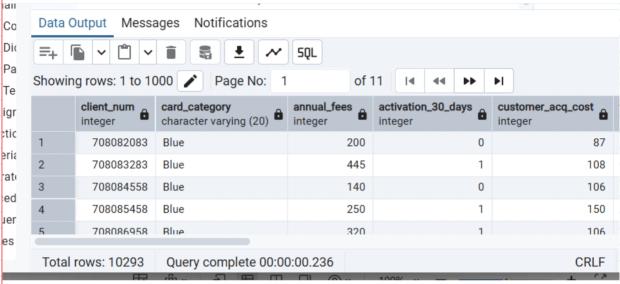
We will add the data using sql and the result will be shown in the powerbi

New csv filess - col orders should be same

We will need to copy paste the same into it just like we did before

```
COPY cc_detail
FROM 'D:\cc_add.csv'
DELIMITER ','
CSV HEADER;
```

And the data will be added automatically



10118 previously

Now if we move to power bi we see that the last data is 2023 dec 24 And if we click refresh then we will notice change



After:

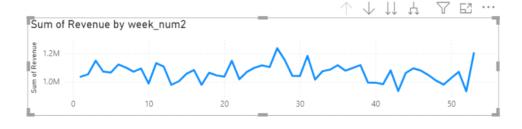


As we have updated the powerbi

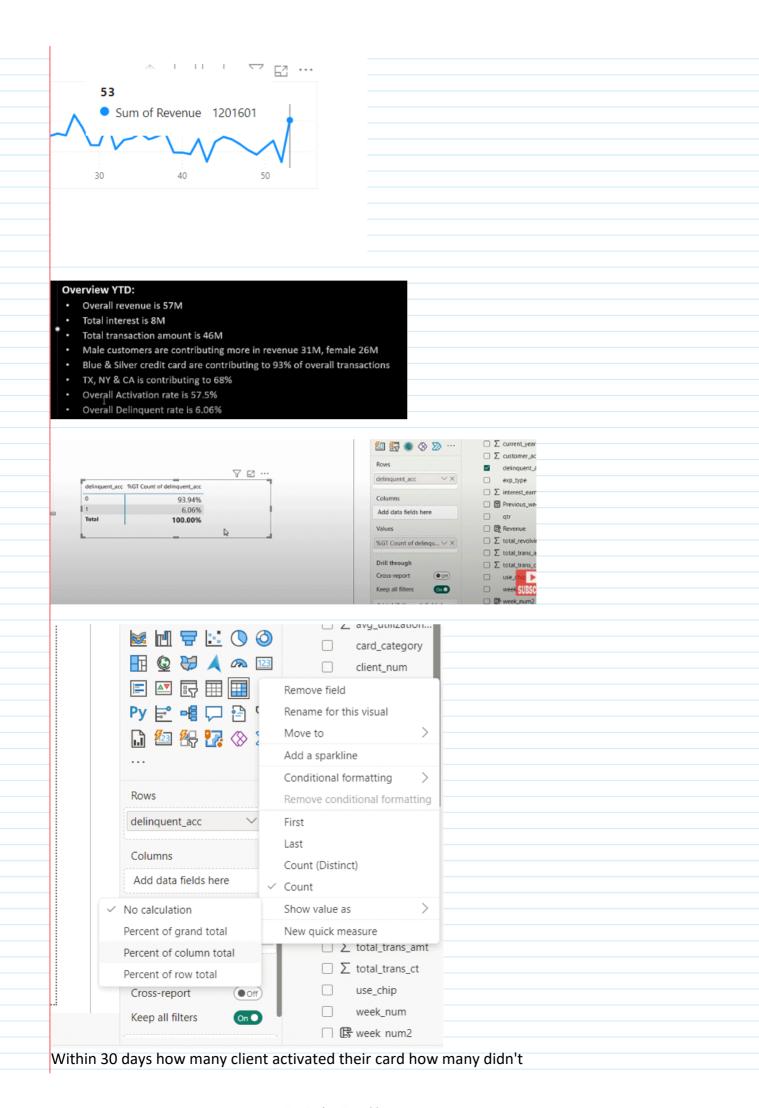
And earlier we set up the week on week revenue we can see that the data has been updated

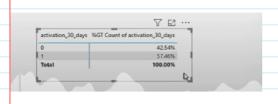
week_num2 ▼	Previous_week_Revenue	Current_week_Revenue	wow_revenue	
53	9,33,134.43	1201601	28.77%	
52	10,70,439.10	933134	-12.83%	
51	10,26,549.11	1070439	4.28%	
50	9,80,152.37	1026549	4.73%	
49	10 08 776.60	980152	-2.84%	

Also we can get that week on week revenue through line chart



52• Sum of Revenue 933134





	delinquent_acc	Blue-collar	Businessman	Govt	Retirees	Selfemployeed	White-collar	Total
ı	0	14.75%	17.81%	14.00%	9.16%	23.87%	14.35%	93.94%
١	1	0.85%	0.99%	1.10%	0.61%	1.66%	0.85%	6.06%
1	Total	15.60%	18.80%	15.10%	9.77%	25.53%	15.19%	100.00%
	L				_			

Added the jobs in col section

And we notice that self employed has most delinquent rate