DECEMBER 2020

P/ID 77925/RMB1A

Time: Three hours Maximum: 80 marks

SECTION A — $(10 \times 2 = 20 \text{ marks})$

Answer any TEN questions in 50 words each.

- 1. Define Management.
- 2. Write a brief note on Organisational culture.
- 3. What is Tactical Planning?
- 4. What do you mean by Brainstorming?
- 5. What is Delegation in Management?
- 6. Define Strategy.
- 7. Examine the need for Optimum Span of Control.
- 8. What is Feed Forward Control?
- 9. Expand MBE.
- 10. Who is an Effective Leader?

- 11. What is Ethical Dilemma?
- 12. Write a note on Unethical Behaviour.

SECTION B —
$$(5 \times 6 = 30 \text{ marks})$$

Answer any FIVE questions in 250 words each.

- 13. Clarify the different Roles of a Manager.
- 14. Describe the Levels of Manager.
- 15. Outline the Characteristics of a Sound Plan.
- 16. Discuss the emerging trends in Coporate Structure.
- 17. Identify the ways of managing Change in an Organisation.
- 18. Illustrate the Process of Controlling.
- 19. Elucidate the importance of Business Ethics.

SECTION C —
$$(3 \times 10 = 30 \text{ marks})$$

Answer any THREE questions in 500 words each.

- 20. Explain Henry Fayol's Principles of Management.
- 21. Illustrate the Process of Decision Making.

2 **P/ID 77925/RMB1A**

- 22. Analyse the impact of Technology on Organisational Design.
- 23. Evaluate the different Styles of Leadership.
- 24. Explain Ackerman Model of Corporate Social Responsibility.

3 **P/ID 77925/RMB1A**