

Anjol Grewats

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EDUCATION

San Francisco State University

Bachelor of Arts (B.A.), Psychology

Exp 2027

Los Medanos College

Associate of Arts (A.A.), Psychology

Dec 2024

3.50 GPA

EXPERIENCE

Security Specialist

Sep 2022 - Present

Target

- Collaborated with a team of 7 to meet security goals at a \$100 million, 160,000+ sq. ft. high-risk retail store
- Monitored security systems and Investigated incidents, collaborated with law enforcement, and maintained accurate reports to reduce shrink
- Investigated incidents, collaborated with law enforcement, and maintained accurate reports to reduce shrink
- Trained team members on security protocols, emergency procedures, and guest conflict de-escalation
- Responded to emergencies, managed escalations, and maintained a safe and welcoming store environment

Checkout Advocate

Sep 2021 – Sep 2022

Target

- Worked with a team of 120 employees/leaders across the front-end departments
- Trained new employees on the register, self-checkout, and guest service
- Increased guest satisfaction by 10% by resolving guest issues during returns
- Implemented a "guest first" approach, boosting customer loyalty by 18%
- Handled cash flow and auditing the checklane at store close in the cash office

Beauty Consultant

Nov 2019 - Sep 2021

Target

- Worked with a team of 5 to maintain the beauty department
- Increased productivity and location accuracy by 20% by reorganizing the stockroom
- Reduced department theft by \$20k by implementing spider wraps and RFID tags
- Improved cleanliness and maintained salesfloor zoning, including setting up endcaps and displays

ACHIEVEMENTS

2023 Top Productive Merchandise Recovery in the District

Target Security

Jan 2024

San Francisco Ocean Beach Cleanup Volunteer

Target

Apr 2022

REFERENCES

Ethan Little

Store Manager at Target

925-231-5904

Vanessa Abbott

Store Manager at Target

408-887-9255

Danyelle Parker

Store Manager at Target

559-259-2675

SKILLS

Leadership: Team Management, Seek to Understand, Conflict Resolution, Decision Making

Communication: Public Speaking, Report Writing, Active Listening

Problem Solving: Critical Thinking, Creativity, Adaptability, Flexibility

Time Management: Prioritization, Detail Oriented, Strategic Planning, Goal Setting, Meeting Deadlines