

Anjol Grewats

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EDUCATION

San Francisco State University

Bachelor of Arts (B.A.), Psychology

Exp 2027

Los Medanos College

Associate of Arts (A.A.), Psychology

Dec 2024

3.50 GPA

EXPERIENCE

Security Specialist

Sep 2022 - Present

Target

- Collaborated with a team of 7 to meet security goals at a \$100 million, 160,000+ sq. ft. high-risk retail store
- Monitored security systems and Investigated incidents, collaborated with law enforcement, and maintained accurate reports to reduce shrink
- Investigated incidents, collaborated with law enforcement, and maintained accurate reports to reduce shrink
- Trained team members on security protocols, emergency procedures, and guest conflict de-escalation
- Responded to emergencies, managed escalations, and maintained a safe and welcoming store environment

Checkout Advocate

Sep 2021 – Sep 2022

Target

- Worked with a team of 120 employees/leaders across the front-end departments
- Trained new employees on the register, self-checkout, and guest service
- Increased guest satisfaction by 10% by resolving guest issues during returns
- Implemented a "guest first" approach, boosting customer loyalty by 18%
- Handled cash flow and auditing the checklane at store close in the cash office

Beauty Consultant

Nov 2019 - Sep 2021

Target

- Worked with a team of 5 to maintain the beauty department
- Increased productivity and location accuracy by 20% by reorganizing the stockroom
- Reduced department theft by \$20k by implementing spider wraps and RFID tags
- Improved cleanliness and maintained salesfloor zoning, including setting up endcaps and displays

ACHIEVEMENTS

2023 Top Productive Merchandise Recovery in the District

Target Security

01/2024

REFERENCES

Ethan Little

Store Manager at Target

925-231-5904

Vanessa Abbott

Store Manager at Target

408-887-9255

Danyelle Parker

Store Manager at Target

559-259-2675

SKILLS

Leadership: Team Management, Seek to Understand, Conflict Resolution, Decision Making

Communication: Public Speaking, Report Writing, Active Listening

Problem Solving: Critical Thinking, Creativity, Adaptability, Flexibility

Time Management: Prioritization, Detail Oriented, Strategic Planning, Goal Setting, Meeting Deadlines