Anjol Grewats

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EDUCATION

Los Medanos College

Associate of Arts (A.A.), Psychology

Aug 2019 - Present X.XX GPA

EXPERIENCE

Security Specialist

Sep 2022 - Present

Target

- Collaborated with a team of 7 to meet security goals at a \$100M, 160,000+ sq. ft. high-risk retail store
- Monitored security systems and conducted routine inspections to ensure safety compliance
- Responded promptly to safety incidents and coordinated with law enforcement as needed
- Maintained accurate records of incidents and prepared detailed reports
- Trained team members on security protocols and emergency procedures

Checkout Advocate

Sep 2021 – Sep 2022

Target

- Worked with a team of 120 employees/leaders across the front-end departments
- Trained new employees on the register, self-checkout, and guest service
- Increased guest satisfaction by 10% by resolving guest issues during returns
- Implemented a "guest first" approach, boosting customer loyalty by 18%
- Handled cash flow and auditing the checklane at store close in the cash office

Beauty Consultant

Nov 2019 - Sep 2021

Target

- Worked with a team of 5 to maintain the beauty department
- Increased productivity and location accuracy by 20% by reorganizing the stockroom
- Reduced department theft by \$20k by implementing spider wraps and RFID tags
- Improved cleanliness and maintained salesfloor zoning, including setting up endcaps and displays

ACHIEVEMENTS

Ethan Little

Store Manager at Target 925-231-5904

References

Ethan Little

Store Manager at Target 925-231-5904

Vanessa Abbott

Store Manager at Target 408-887-9255

SKILLS

Leadership: Team Management, Seek to Understand, Conflict Resolution, Decision Making

Communication: Public Speaking, Report Writing, Active Listening **Problem Solving**: Critical Thinking, Creativity, Adaptability, Flexibility

Time Management: Prioritization, Detail Oriented, Strategic Planning, Goal Setting, Meeting Deadlines