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## Education

2024

### Web development

JS, Node.js, React.js, Redux-

Toolkit, Next.js, Express.js, MySQL

Heroco IT school

2015

### Master's Degree

Public Administration Academy of The  
Republic of Armenia

2013

### Bachelor's Degree

Yerevan MFB Financial Academy

2011

### Bachelor's Degree

Financial and Banking Center Foundation

## Language

English

Russian

Armenian

# Armenuhi Vardanyan

## Work experience

2024.02 – Till Now

AMCA Arbitration and Mediation Center of Armenia

### Technical Product Manager/Scrum Master

- Develop and articulate the product vision, strategy, and roadmap in alignment with the company's goals and market needs.
- Collaborate with stakeholders, customers, and cross-functional teams to gather and prioritize product requirements.
- Understand the technical aspects of the product, including architecture, design, and implementation details, to effectively communicate with engineering teams.
- Work closely with engineering teams throughout the product development lifecycle, including planning, design, development, testing, and release.

2023.02 – Till Now

Fast Bank

### Product Manager

- Managing the process of automation and suggesting effective programming solutions to improve financial statements.
- Checking and ensuring the quality of the automated systems, especially in financial statements, and finding bugs if there are any.
- Organizing and overseeing the timely delivery of the automated systems.
- Managing and coordinating developers and clients to ensure smooth communication and efficient collaboration.
- Overseeing the project management process, including planning, budgeting, and resource allocation, to ensure successful completion of projects.
- Continuously analyzing and monitoring market trends and customer needs to identify opportunities for new product development and improvement.
- Collaborating with cross-functional teams, including sales, marketing, and customer service, to ensure successful product launches and optimal customer satisfaction.

# Licenses and certifications

## Professional Scrum Master 1(PSM1)

Scrum.org

## Cybersecurity | C++

Ministry of High-Tech Industry of the Republic of Armenia

## Web Development

COLIBRILAB Web Development and Training Company

## English level C1.1(Advanced)

English level of proficiency certificate

## English Language

"LEZOUNERY TOUN" Center Of Intensive Methods of Teaching Language

## Economic Development Certification (CEcD)

Office of the World Bank in Armenia

2020.08 – 2023.01

Softconstruct Development Office

### Information Security Department

- Coordinating and managing the development of information security solutions for clients.
- Ensuring the timely delivery and quality of the information security systems.
- Analyzing and monitoring market trends to identify opportunities for new information security product development.
- Collaborating with clients to understand their needs and providing effective solutions to meet their requirements.
- Managing and coordinating the development team to ensure smooth communication and efficient collaboration.
- Overseeing the project management process, including planning, budgeting, and resource allocation, to ensure successful completion of projects.

2020.04 – 2020.08

Softconstruct Development Office

### Business Process Management Department

- Coordinating and managing the development of business process management solutions for clients.
- Ensuring the timely delivery and quality of the business process management systems.
- Analyzing and monitoring market trends to identify opportunities for new business process management product development.
- Collaborating with clients to understand their needs and providing effective solutions to meet their requirements.
- Managing and coordinating the development team to ensure smooth communication and efficient collaboration.
- Overseeing the project management process, including planning, budgeting, and resource allocation, to ensure successful completion of projects.

## Expertise

- Agile
- Scrum Master
- Product development
- Customer needs assessment
- Rapport and relationship building
- Process and procedure development
- Dataset analysis
- Project management
- Data collection and analysis
- Stock Market
- Financial management
- Strategy development
- Organization and planning
- Team leadership
- Interviewing
- Create adaptive and functional websites
- HTML,CSS,JS
- Node.js, Express.js
- React.js, Redux
- GIT

**2019.08 – 2020.04**

Softconstruct Development Office

### **Risk Management Department**

- Develop and implement risk management strategies and policies in accordance with industry regulations and best practices.
- Identify, assess, and monitor potential risks associated with the organization's operations, financial activities, and market conditions.
- Develop and maintain risk management frameworks, methodologies, and tools to enhance risk identification, measurement, and reporting capabilities.
- Conduct assessments to define and analyze possible risks for products such as Sportsbook and online games.
- Evaluate and forecast potential losses while determining solutions to minimize or eliminate risks.
- Provide guidance and mentorship to team members of the risk management team, fostering a culture of continuous learning and professional development

**2015.08 – 2019.08**

Artsakhbank

### **Retail Banking Services Management Department**

- Recruiting, training, supervising, and appraising banking staff.
- Assessing and reviewing financial circumstances to identify opportunities for improvement and growth.
- Developing a network of local business contacts to promote the bank's services.
- Managing budgets and meeting targets while maintaining statistical and financial records.
- Dealing with customer complaints and resolving issues effectively.
- Managing the process of automating banking processes and suggesting effective programming solutions.
- Checking and ensuring the quality of the automated systems, and finding bugs if there are any.
- Organizing and overseeing the timely delivery of the automated systems.
- Managing and coordinating developers and clients to ensure smooth communication and efficient collaboration.

**2012.08 – 2012.09**

TeleTrade Armenia

### **Trader-Manager**

- Performing various administrative functions related to financial trading.
- Analyzing financial markets to identify profitable trading opportunities.
- Organizing training sessions for traders to improve their skills and knowledge.