

PRE-SUBMISSION REPORT

HELPING HANDS

As a project work for Course

INTERNET PROGRAMMING (CSE 326)

By

Sr. No.	Registration No	Name of Students	Roll No	Marks Obtained	Signature
1	11910945	Arnab Kanti Roy	63		
2	11907001	Shaik Abu Bakar Siddiq	62		
3	11913241	Robby Ajay Kumar	61		

Submitted to Mr. Moin Hasan

Lovely Professional University
Jalandhar, Punjab, India.



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INTRODUCTION

We have made the website clean, simple, informative and easy to use. We have made this to promote good health to all.

Our Project “Helping Hands”, is basically a Complaint Management System. This website will give provision to enter the public inconvenience in their normal life.

The main objective of this Complaint Management system is to focus on the issues related to internal system. Complaint Management system is a platform independent application, so this web application can be accessed anywhere in the system. This is also developed for reduces the communication cost between the staffs and to provide the efficient service to their staffs.

The system need to provide the services to the user who is accessing this system from the collected information and this system gathering Call Registration about the issues to provide services. This system which could enhance the day to day activities of the business with efficiency and correctness. Once the call Registered by the staff/user, it should be assigned to service engineers and update the calls as quickly as possible. There are various modules involved in the system.

DESCRIPTION

This website will become a one-stop solution for: community, profile, members, group, networks, social, profile, education, learning, knowledge, science.

This web service is designed to provide the various services to the clients it uses the web server and application server. Server receives the various requests from the client and the server has to respond the client's request.

This system's front screen designed with the HTML and CSS.

MODULES IN WEB PAGE

- **Module 1 :-**
 - It consists of our main home page.
 - It tells about our objective.
 - It contains the menu to all other webpages.
- **Module 2 :-**
 - It is the Terms and Conditions page.
- **Module 3 :-**
 - It will display The various ways of contact.
- **Module 4 :-**
 - It consists of the login page which one can access through the Complaint on the main homepage.
 - here one person will get two options either to login or to make an account.
- **Module 5 :-**
 - It will let you sign in up providing your infos and redirect you to the login page.
 - The login page will redirect you to the complaint registration form.
 - The complaint management will redirect you to the feedback form and thereby to the Homepage.

