

## CERTIFICATE OF COURSE COMPLETION

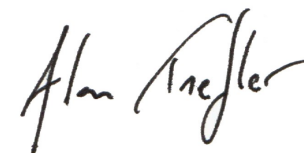
**This is to Certify that**

**ARNAB SEN**

**In Recognition of Professional Achievement  
by Successful Completion of**

**Pega Customer Service Foundation (7.2)**

Awarded on 5/10/2017



**Alan Trefler, Founder and Chief Executive Officer**