

CERTIFICATE OF COURSE COMPLETION

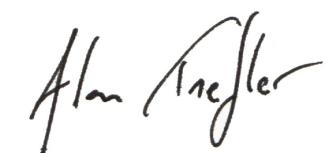
This is to Certify that

ARNAB SEN

In Recognition of Professional Achievement
by Successful Completion of

Pega Customer Service Foundation (7.2)

Awarded on 5/10/2017



Alan Trefler, Founder and Chief Executive Officer