



Certificate of Achievement

THIS ACKNOWLEDGES THAT YOU HAVE SUCCESSFULLY COMPLETED 8 HOURS:

THE METRICS WORKSHOP
THE PRACTICAL PROCESS IMPROVEMENT WORKSHOP
THE EFFECTIVE FACILITATION WORKSHOP
THE CONTROL CHART MISTAKES AND HOW TO AVOID THEM MINI-WORKSHOP
THE ROOT CAUSE ANALYSIS MINI WORKSHOP

Arnab Sen

YOU HAVE BEEN RECOGNIZED FOR
OUTSTANDING ACHIEVEMENT



Harry Rever

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Janis Lizardi

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