

**Visionary Solutions Architect**  
**Delivering quality solution with high customer satisfaction**

**Enthusiastic leader who consistently meets commitments with integrity.** Built stronger, extremely collaborative, high performing, and highly innovative teams. **Collaborative problem solver** who uses process improvement, project management and automation strengths to turnaround operational efficiency. Expert at identifying root cause of issues and translating complex processes into clear, understandable and actionable steps.

**Expertise in**  
**Cloud Computing IaaS, PaaS | IT Architecture & Governance | DevOps and Enterprise IT solutions | Process/Performance Improvement | Continuity of Business | Technology Optimization**

**Worked in Technology Organization (areas of Systems Engineering, Integration, Administration and Disaster Recovery Planning),** that provides technology infrastructure products and services for approximately 80% of Global businesses.

**Key contributions on Cloud Based Technologies, Web services and Virtualization solution implementations.**

Familiar with Web Services, REST, API, Chef, Ansible, Jenkins, JIRA, Git, sensu, Splunk, Logstash, twistlock, CloudWatch and similar cloud computing technologies.

Achievements with following values:

- ✓ Define certification models on emerging technology.
- ✓ Practice, Learn, Evolve and Implement DevOps strategy.
- ✓ Continuously improve customer service quality and Governance program.
- ✓ Maintain strong controls and risk management.
- ✓ Promote Agile model with simplified and standardized processes.
- ✓ Focus on Staff development and empowerment.
- ✓ Treat others with dignity, empathy and compassion.

## **EXPERIENCE**

**Citigroup, New York**

**2008 - Present**

**V.P.**

As Engineering Manager in Enterprise Architecture and Engineering group I work with Senior Leadership and Project Management office to introduce efficiencies, negotiate deliverables, monitor progress and communicate with stakeholders to help drive the development of Citi's overall Information technology strategy. **Developed technology capabilities** to deliver the solutions effectively and efficiently by managing a team of distinguished engineers **impacting Operations Organization transformation projects.**

Currently responsible for **designing** and implementing the **DevOps** model for the Storage Engineering Department. Follow **Scrum** principles to drive the team to work collectively to deliver Self Service Storage product goals. Successfully **achieved program milestones** defined in scope and maintained scheduled communication to stakeholders.

Developed strategy on Configuration Management (Chef cookbook development) CI pipeline that provided development to production velocity roadmap for fail fast fail often model and accelerated **Optimization program.**

Led Quality **Engineering team on Automation** and enabled **Test-Driven development (TDD)** across Engineering Organization that assisted in adoption of IaaS/PaaS offerings on Internal Cloud strategy programs. Build and maintain relationships with our stakeholders across the enterprise providing updates, issue resolutions, handling exceptions, vendor activities, and related requests from other groups in the company. My **role impacted the rate of adoption against strategic business goals.**

**As part of Infrastructure modernization programs to the Cloud, assist in planning process, delivery and implementation on (OCP) OpenShift Container (as a service) Platform including integrations with API Management layer. Streamlined development activities** with Agile DevOps methods establishing Continuous Integration (CI) with Jenkins, Git, Artifactory and CHEF configuration management tools across multi channel Engineering activities for on time program delivery.

**Managed project lifecycles and provided transparent Executive visibility.** Demonstrated strong ownership attitude and provided accountability on OpenShift Container platform project and **Hybrid Cloud Solutions using Atlassian (Jira, Confluence) tools.** Additional responsibilities include Integration activities and **Release Management** on Infrastructure Cloud platforms and products. **Budgeting, Cost Control** and oversight of Integration Lab Administration. Recruiting/Training staff, **Career Development.**

**Manage staff of technical employees** that assist with the tracking of **Integration projects.** Oversight and management of the **Global UNIX/Windows quality assurance life-cycle process** for deployment of new technologies across Linux, Windows, AIX platforms.

Analyze user requirements, **prepare cost estimates, document designs, and provide implementation support.**

Coordinate **Global** deployment and convergence efforts of **new UNIX technology.**

**Establish strong Technical Relationships** with Vendor and Product Engineers, Regional Service coordinators and Client/Product Managers

**Milestones include (certification of new platforms and Technologies for global release):**

- Oversee RHEL 7 platform product Certifications including Vulnerability updates and Install automations .
- Work closely with Engineering teams on (OpenShift) Container Platform certification and Hybrid Cloud (AWS) efforts.
- Drive Cloud Management Platforms OpenStack, Cloudforms vCloud POC.
- Test Driven Development with Test Case Automation (Continuous Integration) efforts.
- Build DevOps skills on the team. (Chef, Jenkins, JIRA, Git, Bitbucket tool-sets).
- Achieve Configuration Management (chef) on RHEL platform.
- Establish Quarterly certification process for Horizontal products.
- Establish regional EMEA, ASPAC and LATAM partnership for adoption efforts.
- VMware/ESX Server Based computing platform certifications.
- Certify Global Security Framework product suite (Qualys, Symantec, McAfee) from Security Domain.
- Minimize Operational Support gaps via Project Office.

**Previous Experience**

*2000 – 2008*

- **Demonstrated lead qualities and ownership responsibilities** for Stock Exchange projects. Executed expansion and relocation initiatives for Smith Barney trading booths at **AMEX** and **NYSE** exchanges.
- **Chaired the Tools Committee**, collaborated with regional teams and achieved **Global OS Security Model** objectives. Performed Architectural reviews to suit business objectives.
- Served as **Key Systems Engineer on Disaster Recovery Projects across Business Application groups. Major milestone included Sept 11 COB planning and execution activities.** Worked on migration projects, authored code **for mass deployment/configuration** to be monitored for business-critical processes and hardware failures.
- **Led projects** providing Level-3 support to **Global Products, Accounts/Sales and Mortgage-desk trading desks.**

**Education:** MS, Computer Science and Information systems - Stevens Institute of Technology, NJ