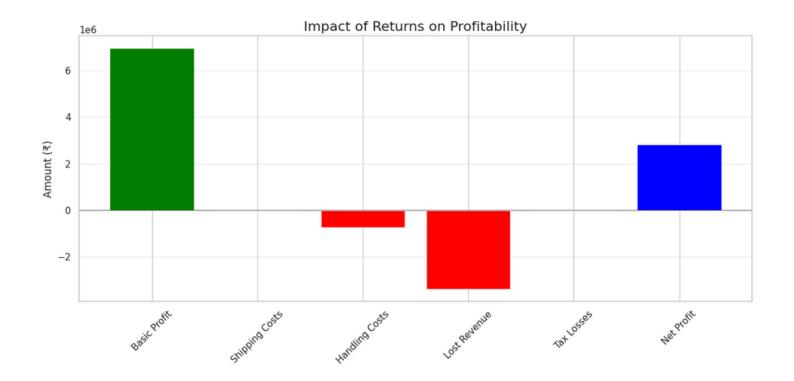
# Order Flow Report Summary

- BASIC PROFIT → Total Customer Paid Amount Total Commission by the Platform
- RETURN SHIPPING COST → Set default to Rs 50
- RETURN HANDLING COST → Assuming 15% of the Customer Paid Amount
- LOST REVENUE → Returned Customer Paid Amount
- TAX LOSS → TCS Tax Losses
- NET PROFIT → BASIC PROFIT RETURN SHIPPING COST RETURN HANDLING COST -LOST REVENUE- TAX LOSS

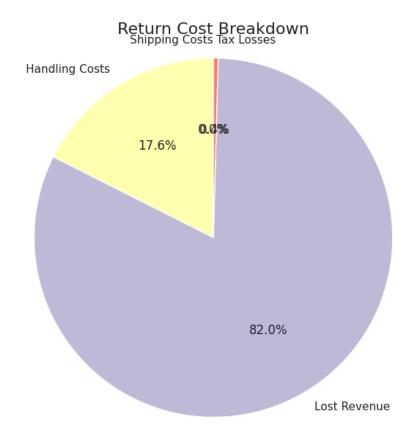
### **PROFITABILITY OVERVIEW**

- TOTAL REVENUE: SUM(Total Customer Paid Amount) = ₹9,275,502.28
- TOTAL COMMISSION COSTS: SUM(Commission amount paid) = ₹2,299,959.64
- BASIC PROFIT (before returns) = ₹6,975,542.64
- RETURN HANDLING COST =₹727,448.58
- LOST REVENUE = ₹3,392,941.84
- TAX LOSS TOTAL = ₹17,896.76
- TOTAL LOSS IN RETURNS: (RETURN HANDLING COST + LOST REVENUE + TAC LOSS TOTAL) = ₹4,138,287.18
- NET PROFIT = ₹2,837,255.46
- BASIC PROFIT MARGIN: ([SUM(basic\_profit)/SUM(customer\_paid\_amount)]\* 100) = 75.20%
- NET PROFIT MARGIN:([SUM(net\_profit)/SUM(customer\_paid\_amount)]\* 100) = 30.59%
- MARGIN REDUCTION DUE TO RETURNS: (BASIC PROFIT MARGIN NET PROFIT MARGIN) = 44.62%



# **RETURN ANALYSIS**

- OVERALL RETURN RATE = 52.01%
- TOTAL COST OF RETURNS = ₹4,138,287.18
- AVERAGE COST PER RETURN = ₹961.05

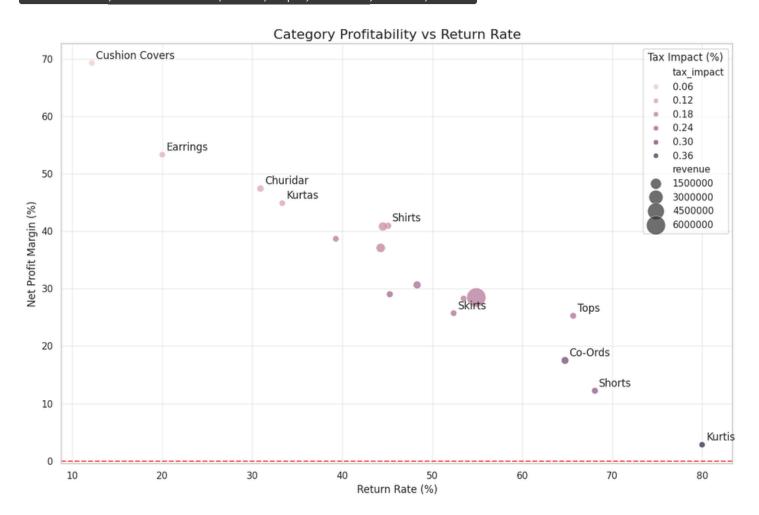


## **MOST PROFITABLE CATEGORIES:**

Cushion Covers,Earrings,Churidar,Kurtas,Shirts,Salwar,trousers,Palazzos,Dresses,Harem Pants

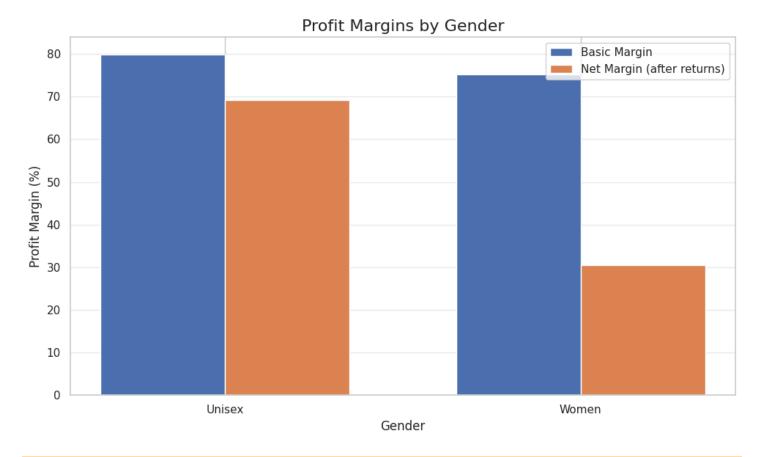
## **LEAST PROFITABLE CATEGORIES:**

Saree Blouse, Ethnic Dresses ,Skirts , Tops , Co-Ords, Shorts , Kurtis



# **PROFITABLITIY BY GENDER:**

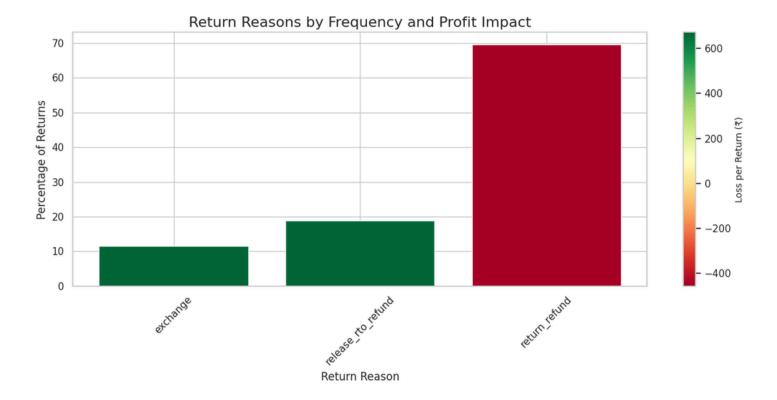
GENDER	REVENUE	NET PROFIT	NET MARGIN	RETURN RATE	TAX IMPACT
UNISEX	31110.14	21543.02	69.25	[12.16]	0.05
WOMEN	9244392.14	2815712.44	30.46	52.37	0.19



GENDER	ORDER COUNT
UNISEX	74
WOMEN	8205

# **RETURN TYPE ANALYSIS:**

RETURN TYPE	RETURN COUNT	%AGE OF RETURNS	LOSS PER RETURN
RETURN_REFUND	2999	69.65	-456.39
RETURN_RTO_REFU ND	810	18.81	670.97
EXCHANGE	497	11.54	671.75

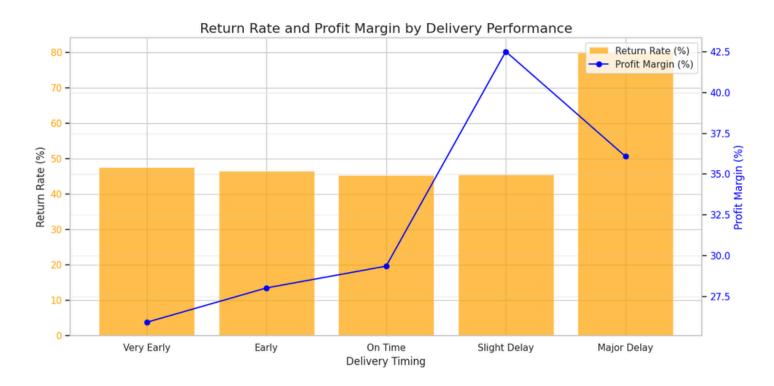


# **RETURN RATE AND PROFITABILITY BY PRICE RANGE:**

PRICE RANGE	RETURN RATE	AVG PRICE	AVG PROFIT	PROFIT MARGIN	TAX PER ORDER	ORDER COUNT
0-500	39.34	439.90	166.69	37.89	0.74	122
501-1000	52.38	902.64	278.40	30.84	1.74	5678
1001-2000	51.83	1646.48	494.07	30.01	3.19	2458
2001-5000	47.62	2362.33	1034.51	43.79	3.57	21



# RETURN RATE AND PROFIT MARGIN BY DELIVERY PERFORMANCE:



## **RETURN RATE AND PROFITABILITY BY DAY OF WEEK:**

DAY	RETURN RATE	PROFIT MARGIN	TOTAL ORDERS
MONDAY	53.28	27.53	1203
TUESDAY	50.93	32.60	1186
WEDNESDAY	54.18	29.83	1159
THURSDAY	52.71	29.92	1070
FRIDAY	50.28	34.48	1070
SATURDAY	51.57	31.09	1212
SUNDAY	51.16	29.42	1378

**ARTICLE TYPE ANALYSIS: POPULARITY v/s PROFITABILITY:** 

ARTICLE TYPE	COUNT	REVENUE	NET PROFIT	MARGIN	RETURN
Saree Blouse	[5481]	6,032,676.36	[1,717,098.83]	28.46	54.90
Palazzos	777	826,812.55	306,630.60	[37.09]	[44.27]
Salwar	[676]	783,294.98	[319,624.47]	[40.81]	44.53
Dresses	[298]	425,223.54	[130,313.56]	[30.65]	[48.32]
Co-Ords	210	347152.16	60764.10	[17.50]	[64.76]
Churidar	[165]	[220479.78]	[104517.25]	47.40	30.91
Shirts	[153]	152503.26	[62423.34]	[40.93]	[45.10]
Harem Pants	[106]	[122062.27]	[35423.02]	[29.02]	45.28
Shorts	94	[112269.95]	[13729.29]	[12.23]	[68.09]
Skirts	84	[42516.16]	[10937.79]	[25.73]	[52.38]
Cushion Covers	74	31110.14	21543.02	69.25	[12.16]
Tops	67	[71563.10]	[18084.78]	25.27	[65.67]
Ethnic Dresses	43	53986.02	[15265.38]	28.28	[53.49]
Trousers	28	[32819.99]	[12692.07]	[38.67]	[39.29]
Kurtas	12	11412.04	5120.60	[44.87]	[33.33]
Earrings	5	2995.00	1596.42	53.30	20.00
Kurtis	5	4825.00	[136.99]	2.84	80.00

MOST PROFITABLE CATEGORIES BASED ON RETURN RATE:

==== MOST PROFITABLE CATEGORIES =====					
	revenue	net_profit	net_margin	return_rate	tax_impact
article_type					
<b>Cushion Covers</b>	31110.14	21543.02	69.25	12.16	0.05
Earrings	2995.00	1596.42	53.30	20.00	0.10
Churidar	220479.78	104517.25	47.40	30.91	0.11
Kurtas	11412.04	5120.60	44.87	33.33	0.12
Shirts	152503.26	62423.34	40.93	45.10	0.16
Salwar	783294.98	319624.47	40.81	44.53	0.15
Trousers	32819.99	12692.07	38.67	39.29	0.19
Palazzos	826812.55	306630.60	37.09	44.27	0.18
Dresses	425223.54	130313.56	30.65	48.32	0.22
Harem Pants	122062.27	35423.02	29.02	45.28	0.23
	order_cou	nt			
article_type					
<b>Cushion Covers</b>		74			
Earrings		5			
Churidar	1	65			
Kurtas		12			
Shirts	1	53			
Salwar	6	76			
Trousers		28			
Palazzos	7	77			
Dresses	2	98			
Harem Pants	1	<b>0</b> 6			

# **LEAST PROFITABLE CATEGORIES BASED ON RETURN RATE:**

==== LEAST PRO	OFITABLE CAT	EGORIES ====	=		
	revenue	net_profit	net_margin	return_rate	tax_impact \
article_type					
Palazzos	826812.55	306630.60	37.09	44.27	0.18
Dresses	425223.54	130313.56	30.65	48.32	0.22
Harem Pants	122062.27	35423.02	29.02	45.28	0.23
Saree Blouse	6032676.36	1717098.83	28.46	54.90	0.19
Ethnic Dresses	53986.02	15265.38	28.28	53.49	0.19
Skirts	42516.16	10937.79	25.73	52.38	0.21
Tops	71563.10	18084.78	25.27	65.67	0.21
Co-Ords	347152.16	60764.10	17.50	64.76	0.30
Shorts	112269.95	13729.29	12.23	68.09	0.26
Kurtis	4825.00	136.99	2.84	80.00	0.38
	order_coun	t			
article_type					
Palazzos	77	7			
Dresses	29	8			
Harem Pants	10	6			
Saree Blouse	548	1			
Ethnic Dresses	4	3			
Skirts	8	4			
Tops	6	7			
Co-Ords	21	0			
Shorts	9	4			
Kurtis		5			

# MOST PROFITABLE STATES BASED ON RETURN RATE:

===== MOST PROFITABLE STATES =====						
	revenue	net_profit	net_margin	return_rate	tax_impact	
customer_sta	ite					
TR	10103.01	6998.73	69.27	33.33	0.00	
PY	13071.02	8612.38	65.89	20.00	0.03	
MZ	7175.01	4288.63	59.77	33.33	0.05	
SK	6096.01	3511.54	57.60	14.29	0.07	
MN	18825.03	9493.95	50.43	31.25	0.11	
	order_co	unt				
customer_sta	ite					
TR		9				
PY		10				
MZ		6				
SK		7				
MN		16				

# **LEAST PROFITABLE STATES BASED ON RETURN RATES:**

==== LEAST PROFITABLE STATES =====						
	revenue	net_profit	net_margin	return_rate	tax_impact	
customer_state						
DL	863043.67	198316.02	22.98	58.27	0.23	
HR	762804.99	164492.70	21.56	59.08	0.24	
OR	150306.25	31465.37	20.93	64.96	0.24	
UT	142269.24	26909.25	18.91	63.71	0.25	
RJ	172785.23	31211.43	18.06	61.18	0.25	
	order_cou	nt				
customer_state						
DL	7	50				
HR	6	55				
OR	1	37				
UT	1	24				
RJ	1	70				

# **WEEKLY ANALYSIS OF RETURN RATE AND PROFITABILITY:**

Return Rate and	Profitabilit	y by Day of Wee	k:				
	return_rate	profit_margin	order_number				
order_day_name							
Monday	53.28	27.53	1203				
Tuesday	50.93	32.60	1186				
Wednesday	54.18	29.83	1159				
Thursday	52.71	29.92	1070				
Friday	50.28	34.48	1070				
Saturday	51.57	31.09	1212				
Sunday	51.16	29.42	1378				

# **Price Range analysis of Items:**

• Cusion Covers:

Return Rate by Price Range for Cushion Covers:						
return_rate	customer_paid_amount	order_number				
15.00	318.75	40				
8.82	540.00	34				
NaN	NaN	9				
NaN	NaN	0				
NaN	NaN	0				
	return_rate 15.00 8.82 NaN NaN	return_rate customer_paid_amount 15.00 318.75 8.82 540.00 NaN NaN NaN				

# • Earrings:

Return Rate by Price Range for Earrings:				
order_number				
9				
5				
9				
0				
9				

### • Churidar:

Return Rate	-	e for Churidar: customer paid amount	order number
price range		<u>-</u> F	
0-500 0-500	NaN	NaN	0
501-1000	31.48	877.96	54
1001-2000	30.63	1559.19	111
2001-5000	NaN	NaN	0
5000+	NaN	NaN	0

• Kurtas:

Return Rate	by Price Rang	e for Kurtas:	
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	9
501-1000	33.33	951.00	12
1001-2000	NaN	NaN	0
2001-5000	NaN	NaN	0
5000+	NaN	NaN	9

### • Shirts:

Return Rate	by Price Rang	e for Shirts:	
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	9
501-1000	43.61	873.11	133
1001-2000	57.89	1749.00	19
2001-5000	0.00	3149.00	1
5000+	NaN	NaN	0

### • Salwar:

Return Rate	by Price Rang	e for Salwar:	
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	0
501-1000	45.11	925.76	470
1001-2000	43.39	1635.39	189
2001-5000	41.18	2300.00	17
5000+	NaN	NaN	0

• Trousers:

Return Rate by Price Range for Trousers:				
	return_rate	customer_paid_amount	order_number	
price_range				
0-500	NaN	NaN	9	
501-1000	47.06	910.59	17	
1001-2000	27.27	1576.36	11	
2001-5000	NaN	NaN	0	
5000+	NaN	NaN	9	

### • Palazzos:

Return Rate by Price Range for Palazzos:			
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	9
501-1000	47.48	851.56	535
1001-2000	37.19	1534.00	242
2001-5000	NaN	NaN	9
5000+	NaN	NaN	0

#### • Dresses:

Return Rate	by Price Rang	e for Dresses:	
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	0
501-1000	52.27	914.58	88
1001-2000	46.67	1641.62	210
2001-5000	NaN	NaN	0
5000+	NaN	NaN	0

### • Harem Pants:

Return Rate by Price Range for Harem Pants:			
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	0
501-1000	43.59	918.75	78
1001-2000	50.00	1800.00	28
2001-5000	NaN	NaN	0
5000+	NaN	NaN	0
JUUUT	IVGIV	Nan	Ü

### Saree Blouse:

Return Rate	by Price Rang	e for Saree Blouse:	
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	9
501-1000	54.56	910.38	4120
1001-2000	55.82	1674.92	1358
2001-5000	100.00	2453.33	3
5000+	NaN	NaN	0

### • Ethinic Dresses:

Return Rate	by Price Rang	e for Ethnic Dresses:	
	return_rate	customer_paid_amount	order_number
price_range			
0-500	NaN	NaN	0
501-1000	61.90	914.10	21
1001-2000	45.45	1581.36	22
2001-5000	NaN	NaN	0
5000+	NaN	NaN	0

### • Skirts:

Return Rate by Price Range for Skirts:				
	return_rate	customer_paid_amount	order_number	
price_range				
0-500	51.22	499.00	82	
501-1000	100.00	799.00	2	
1001-2000	NaN	NaN	0	
2001-5000	NaN	NaN	9	
5000+	NaN	NaN	0	

• Tops:

Return Rate by Price Range for Tops:					
	return_rate	customer_paid_amount	order_number		
price_range					
0-500	NaN	NaN	0		
501-1000	62.26	935.70	53		
1001-2000	78.57	1569.36	14		
2001-5000	NaN	NaN	0		
5000+	NaN	NaN	9		

### • Co-ords:

Return Rate by Price Range for Co-Ords:						
	return_rate	customer_paid_amount	order_number			
price_range						
0-500	NaN	NaN	0			
501-1000	NaN	NaN	9			
1001-2000	64.76	1653.11	210			
2001-5000	NaN	NaN	9			
5000+	NaN	NaN	9			
5000+	Nan	Nan	О			

### • Shorts:

Return Rate by Price Range for Shorts:					
	return_rate	customer_paid_amount	order_number		
price_range					
0-500	NaN	NaN	9		
501-1000	72.55	874.02	51		
1001-2000	62.79	1574.30	43		
2001-5000	NaN	NaN	9		
5000+	NaN	NaN	9		

• Kurtis:

Return Rate by Price Range for Kurtis:					
	return_rate	customer_paid_amount	order_number		
price_range					
0-500	NaN	NaN	9		
501-1000	80.00	965.00	5		
1001-2000	NaN	NaN	9		
2001-5000	NaN	NaN	0		
5000+	NaN	NaN	0		