ARNO ALFORD

2772 W Bridgeport Ave. Anaheim, CA, 92804 (714) 325-8213 arno.alford@runbox.ch

SUMMARY OF QUALIFICATIONS

- Deep understanding of Linux, experienced in CentOS and Red-Hat on VMware Workstation Player.
- Skilled in Python object-oriented programming with experience in automation.
- Experienced in SQL programming along with extensive knowledge of Oracle and database management.
- Experience with cloud computing platform Openstack
- Remarkable customer service skills honed by years of waiting tables.
- Very eager to learn, and willing to invest the time and effort in gaining new skills.

EDUCATION

California State University, Long Beach, *Long Beach, CA*
Senior year of bachelors in Management Information Systems
- Member of the TESPA Long Beach chapter.

Cypress Community College, *Cypress, CA*
Achieved associates degree in Business Administration.

PROJECTS

Oracle Transaction Database Project - https://github.com/ArnoAlford/My-SQL-Database-Project
- Objective: make a fully working Oracle transaction database.
- The project allows new orders, queries, shipping and warehouse updates, inventory updates, aging and sales report generation spanning six programs.

The Road to SRE - https://trello.com/b/pOO4T7iP/arno-alfords-road-to-sre
- Objective: to further develop my knowledge of monitoring, observability and deployments while finishing my degree.

WORK EXPERIENCE

Blizzard Entertainment, *Irvine, CA*
System Administrator Intern, June 2018 – September 2018
- Developed a web application that allows numerous internal tools to be imbedded and operated from one single page.
    - Python, MySQL and Flask backend allows the server, application and database to communicate.
    - HTML, CSS and Bootstrap frontend create a clean interface.
    - Custom-built Chrome extension imbeds internal tools into site.
    - Docker containerization ensures usability on any server.

- Automated the steps taken to identify, troubleshoot and escalate for offline cloud locations.

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References

Jason Walker

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N/A

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Supervisor

Cameron Pierce

Senior Linux Systems Administrator

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Mentor