# **Arno Alford**

**DevOps Engineer** 

### **Personal Info**

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**GitHub** 

https://github.com/ArnoAlford

LinkedIn

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# Skills Unix/Linux Excellent Python Excellent Automation Excellent SQL Excellent Ansible Ver Good Docker Very Good GIT

Skilled DevOps engineer with experience in networking and programming. Interned as Systems Administrator at Blizzard Entertainment, where I built internal tools for the Operations Center. Wrote scripts to automate Openstack offline instances. Worked closely with engineers to slash system access request times by 35%.

# **Experience**

2018-06 - **Systems Administrator Intern** 

2018-09

Blizzard Entertainment

### Responsibilities

- Wrote Openstack scripts to automate offline instance escalation, saving admin time.
- Developed and launched an internal tool that redesigned the workflow for the Global Network Operations Center.
  - Boosted efficiency by assembling all monitoring tools into one page with full functionality.
  - Decreased system access request times by 35%.
  - Built using Python, SQL, and Flask, with full Docker integration.

### **Achievements**

Owned a completed full-stack project from inception to deployment.

### **Education**

2016-08 -

## **BS** in Management Information Systems

present California State University, Long Beach

- Expected Graduation: Dec 2018
- Pursuing a passion for programming and network management.
- · Excelled in database classes.

# **Projects**

### **Oracle Transaction Database**

Objective: make a fully working Oracle transaction database.

https://github.com/ArnoAlford/My-SQL-Database-Project

• The project allows new orders, queries, shipping and warehouse updates, inventory updates, aging and sales report generation spanning six programs.

### **Ansible Docker Swarm Deployment**

Objective: to automate the deployment of a Docker swarm using Ansible

- Developed and wrote Ansible playbooks to automate Docker installation, setup, and use.
- Deployed to a cluster of four PXE booted Raspberry Pi.

### References

Very Good

# **Evan Roddenberry, Associate Manager IT Operations at Blizzard Entertainment**

I managed Arno during his internship at Blizzard Entertainment. His intern project (FLARE) was exceptional and greatly increased the quality of life as well as daily efficiency of the Blizzard Operations Center. He has an insatiable appetite for learning and it was remarkable watching his development during his internship. He is charismatic, friendly, and a natural relationship builder. He is also focused, systematic, and passionate which make him a great fit for any position. As he continues to grow in his pursuit of an IT career, I have no doubt he will succeed.