

# ARNOLD ROY NAZARETH

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## PROFESSIONAL SUMMARY

Enthusiastic and reliable hospitality professional with hands-on experience in food service across Australian and Indian restaurants. Proven ability to deliver exceptional customer service in fast-paced dining environments while maintaining high standards of food quality, hygiene, and safety. Strong team player with excellent communication skills, adaptability, and a positive attitude. Currently pursuing further studies with flexible availability for part-time work including evenings, weekends, and peak periods. Passionate about creating memorable dining experiences and contributing to a welcoming, efficient restaurant atmosphere.

## KEY SKILLS & STRENGTHS

- **Customer Service Excellence:** Friendly, approachable demeanor with ability to handle customer requests, complaints, and special dietary requirements professionally
- **Fast-Paced Environment:** Thrive under pressure during busy service periods; ability to multitask effectively and maintain composure during rush hours
- **Food Safety & Hygiene:** Strong understanding of food handling procedures, hygiene standards, and workplace safety regulations
- **Team Collaboration:** Excellent team player who communicates effectively with kitchen staff, servers, and management to ensure smooth operations
- **Order Accuracy & Efficiency:** Detail-oriented with strong focus on taking accurate orders, processing payments, and ensuring timely food delivery
- **Cleanliness & Organization:** Maintain clean work areas, follow hygiene protocols, and keep dining spaces presentable for customers
- **Flexibility & Reliability:** Available for flexible shifts including early mornings, late nights, weekends, and public holidays; punctual and dependable

## HOSPITALITY & FOOD SERVICE EXPERIENCE

### Server & Kitchen Assistant

Ganesh Indian Cuisine Restaurant, Blackburn | 2022 – 2023 (Part-time)

- Served customers in fast-paced restaurant environment, managing multiple tables and ensuring excellent dining experiences
- Assisted in kitchen with food preparation, maintaining organized workstations, and supporting chefs during busy periods
- Learned to work efficiently under pressure, adapting to varying customer volumes and maintaining service quality
- Received positive customer feedback for friendly service and attention to detail

### Food Service Assistant

BYG brewski, Bangalore, India | 2020 – 2021 (Part-time)

- Provided quick and efficient service in fast-food style restaurant, focusing on speed and accuracy
- Operated cash register, handled customer payments, and maintained accurate till records
- Ensured food quality and presentation standards were met consistently during high-traffic periods
- Built experience working in team-oriented environment with focus on customer satisfaction and efficiency

## EDUCATION

### Master of Artificial Intelligence

Monash University, Melbourne, Victoria | Mar 2025 – Dec 2026 (Current)

- Flexible class schedule allowing availability for part-time work including evenings and weekends

## Bachelor of Engineering

Christ University, Bangalore, India | 2018 – 2022

- Balanced academic commitments with part-time restaurant work, demonstrating strong time management skills

## ADDITIONAL INFORMATION

- **Work Rights:** Full Australian working rights; no restrictions on working hours
- **Availability:** Flexible schedule with availability for early morning, evening, weekend, and holiday shifts
- **Location:** Based in Melbourne with reliable transport; punctual and dependable
- **Food Safety:** Understanding of Australian food safety standards and willing to complete any required certifications
- **Languages:** Fluent in English; able to communicate clearly with diverse customers and team members
- **Physical Fitness:** Comfortable with standing for extended periods, carrying trays, and working in hot kitchen environments
- **References:** Available upon request from previous restaurant employers

## Why The Pancake Parlour?

I'm excited about the opportunity to join The Pancake Parlour team because of its reputation for quality food and excellent customer service. My diverse restaurant experience across Australian and Indian establishments has prepared me to contribute immediately to your team. I'm passionate about creating positive dining experiences, work well under pressure, and am committed to maintaining the high standards The Pancake Parlour is known for. I'm eager to bring my enthusiasm, reliability, and customer service skills to your restaurant.