

# **Arnold Baghomian, B.S.**

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818-807-5007

## **EDUCATION**

December 2014      **Oregon State University- Bachelor of Science Computer Science**

### **Computer Science Coursework**

- Introduction to Computer Networks
- Analysis of Algorithms
- Introduction to Usability Engineering
- Web Development
- Introduction to databases
- Data Structures
- Computer Architecture

August 2010      **California State University of Northridge- Bachelor of Science Business Finance**

### **Business Finance Coursework**

- Information Systems
- Marketing Management
- Financial Management
- Business Communications

## **PROFESSIONAL EXPERIENCE**

Sept 2014 - Present      **Vintagon, Data Analyst**

Woodland Hills, CA

- Conduct data audits and coordinate data corrections with responsible groups and clients.
- Work with our internal team to provide help desk and problem resolution
- Formulate defined internal systems and objectives through research and analysis to create external and internal awareness of software available to streamline processes
- Coordinate and ensure quality and integrity of input data into operational and forecast systems
- Analyze data and insure accuracy through back end research of web applications for clients
- Lead development and maintenance of system documentation to ensure accuracy and consistency
- Define and administer procedures to monitor systems performance and integrity for clients
- Create easy to read technical help guides for non-technical users and clients
- Perform end-user training via written documentation, one-on-one sessions and group meetings
- Support software interface between business systems and/or external vendors
- Perform analytical problem solving while developing applications, performing needs analysis, and troubleshooting application and database failures
- Performed training of healthcare benefit review to management.

May 2011- Sept 2014      **UPS, Financial Analyst**

Los Angeles, CA

- Supervised the production of monthly financial reports to explain variance between business plan and forecast, actual results, and trends
- Ensured effective end user communication through email, phone, and in person group training throughout UPS shipping ports in Southern California
- Assessed load quality in targeted loads by designing and implementing applications using Java and SQL
- Served as the administrator for the accounting systems of 17 shipping ports to ensure accuracy of cost, profit, and revenue maintenance of each shipping port manager
- Served as the primary liaison with senior operations division managers to assist in coordinating and supporting financial and technical issues
- Created databases that were used for district reporting that help save cost and create profit
- Developed and reported on \$70,000,000 trailer networks across the United States
- Technical Analysis/Reporting of \$52,000,000 in revenue efforts and lead audits to ensure adherence to contract metrics
- Work in strict timelines with Human Resource by accurately administering quarterly promotion process for union employees
- Supported district with providing salary recommendations to union employees and new hires in management.
- Strategically reviewed with management of each department to provide compensation strategies and survey findings from studies from external market competitiveness.
- Worked on Collective bargaining agreement with union and management for the South California district.

- Monitored health plan compliance with Federal, State and local laws.
- Developed benefit budget plans for retirement and group health insurance program for employees.
- Liaison for retirement benefit and analysis for management employees in each department.
- Educated and assisted union employees in choosing the correct healthcare plan.
- Worked with healthcare companies to manage workers compensation and claims related to employee injury or sickness.