

Career Objective

Seeking a challenging and rewarding position to utilize my skills and abilities that offers professional growth and satisfaction while working in result-oriented manner towards achieving organizational goals.

Experience Summary

- **9+ years** of IT experience in consulting and developing SAP software products.
- Extensive working experience in all types of **SAP ABAP** developments.
 - ✓ Object Oriented Programming and Design Patterns in ABAP
 - ✓ Business Objects (BOPF and ESF2 framework)
 - ✓ ABSL for SAP cloud application studio (Custom development for cloud applications)
 - ✓ ALV Programming – Advanced List Viewer (Classical and OOPs)
 - ✓ ABAP reports
 - ✓ SAP Scripts, Smartforms, Adobe Forms (Offline)
 - ✓ Remote (RFC) and Normal Functional Module Development
 - ✓ Dialogue Programming
 - ✓ BAPI (Business Application Program Interface)
 - ✓ BADI (Business Add-Ins) and SAP customer enhancement techniques
- Working experience in development using SAP Cloud Application Programming (CAP), SAP Business Technology Platform (BTP), SAP Fiori and SAP CDS.
- Designated UI local Expert in Financials for new product development on open source technology stack.
- Designated expert for analytical reports in SAP Business ByDesign Financials.
- Designated Scrum master for team of ten
- Key contribution in development of core feature of SAP Business ByDesign (Financials) like IFRS15 & GDPR compliance adoption.
- Experience in Troubleshooting / Debugging / Enhancements / Performance Tuning in SAP MM and SAP Business ByDesign Financials.
- Decent understanding and knowledge on BRF+, webdynpro, workflows, IDOC, LSMW and BDC.
- Decent understanding and knowledge on Sales cycle, procurement cycle, master data, consignment process, subcontracting process, third party process and output determination.
- Experience in providing AABAP support to BASIS during EHP7 upgrade (SPAU and SPDD) and in day to day problems in transport management system in Solution Manager.
- Experience in ABAP support and development in authorizations and GRC Security area.
- Experience in GuiXT scripting for modifying standard SAP screens.
- Trained knowledge on SAP HANA DB and ABAP on HANA
- Working experience in below open source and **cloud native technologies** and tools.
 - ✓ Nodejs
 - ✓ Typescript
 - ✓ Git and Github
 - ✓ Jenkins
 - ✓ Docker
 - ✓ Kubernetes
 - ✓ Visual Studio Code

Professional Experience

Service Period : Feb'17 to Present
Employer : SAP Labs India Pvt. Ltd., Bangalore
Current Designation : Developer
Team Size : 9 Members
SAP Product : SAP Business ByDesign (Cloud ERP for SME)

Roles & Responsibilities:

Project X contributions

- UILXP (UI local expert) for Project X UI adoption for financials (3 teams of ten).
- Go to person for technology stack related issues and queries (NodeJS, Typescript and Git) in Financials.
- Guiding teams on X4/BAF framework for the development of new product.
- Took sessions for local teams to demonstrate the benefits and how-to of Docker and Kubernetes.
- Educated teams on using Git and Jenkins productively.
- Identified solution of some Git problems and rolled it out to teams.
- Re-implemented some finance application frameworks using new technology stack.

Financials (Cost and Revenue)

- Design and develop (backend and UI) new feature based on the requirement from project management.
- Engage in continuous improvement of the product based on the customer feedback and incidents received.
- Solving and fixing bugs based on customer incidents.
- Testing newly developed and existing business scenarios at the end of every release.
- Sole responsible for all issues raised related to partner development and project-based services sales ledger scenarios.
- Sole responsible for consulting on analytical reports of cost and revenue area in financials.

Key Contributions:

- Led the implementation of Active budget Control for public sector in SAP Business ByDesign Financials.
- GDPR adoption of all analytical reports in SAP Business ByDesign financials.
- IFRS15 (Finance side) development in SAP Business ByDesign.
- Refactoring of revenue recognition (time-based scenarios) code to resolve performance and memory issues reported by some mission critical customers.
- Implemented BADI to allow customers a custom development for G/L account substitution.
- Implemented a health check program to analyze discrepancies in revenue recognition refactored code and report them to development component through incidents.
- Contributed in resolving some of the very old bugs in revenue recognition area.

Service Period : Jun'12 to Feb'17
Employer : Accenture Solutions Pvt. Ltd., Bangalore
Last Designation : Software Engineering Sr. Analyst
Team Size : 20 Members
SAP Product : SAP ERP On-premise (ECC 6.0)

Roles & Responsibilities:

SAP MM Maintenance & Enhancements

- Managing team escalations.
- **Acting Team Lead** for ABAP team
- Day to day resolution of issues raised in production system in **BMC Remedy tool**.
- Change Requests management related to configuration changes, correction & modification to business processes and ABAP objects based on business requirement.
- Proposing and implementing new enhancements for the existing and new processes.

Business processes supported:

- Managed end to end support for 5 major applications in **MM** area.
- During transition phase, learned the processes and transferred the knowledge to other team members.
- Prepared the Knowledge transfer documents and uploaded the same in share point for future use.
- Worked on corrective changes which arise due to system bug.
- Did root cause analysis of Problem tickets that led to decrease in the inflow of incidents and **>10% reduction** in efforts.
- Played a major role in bringing the ticket level to steady state by reducing nearly **70%** of the tickets.
- Responsible for the team's tickets and SLA.
- Responsible as a single point of contact for all technical issues in the team.
- Communicating with client via phone, chat to understand issues and provide solution.
- Worked on an On-call support (weekdays and weekends) for high priority tickets and always provided solutions well within SLA's.
- Raised **OSS messages** to SAP for SAP standard application bugs.
- Analyzed and implemented **OSS notes**.
- Provided ABAP support to BASIS, Authorizations and Security for major implementations and issues.
- Was key contributor of **release management** team, which ensures smooth transition of release activities at the end of every quarter.

SAP GRC and Security

- Analyzed and resolved issues in SAP GRC Access Control 10.1
- Worked on configurations of MSMP workflow and Access Control.
- Analyzed issues and implemented enhancement in CUP (Compliance User Provisioning) application.

SAP GTS

- Analyzed and resolved issues in SAP GTS 10.1.
- Raised OSS messages for SAP standard application bugs.
- Suggested solution to SAP application bugs to release new OSS note.

Job Achievements

- Received appreciation for ramping up SAP Business ByDesign financial teams for new Product adoption.
- Received appreciation for successful GDPR adoption of all SAP Business ByDesign financials analytical reports.
- Member of the team which received **Dream Team award in 2014**.
- Received consecutive promotions in 2014 and 2015.
- Received **Sieger Award** in Extra Mile category in 2013.
- Received topmost performance rating throughout my tenure with Accenture.
- Received multiple appreciations from QA team for delivering high quality deliverables.
- Critical resource for my team.
- Received appreciation from senior management for managing and ensuring the smooth transition of **retrofit** activity across the teams during EHP 7 upgrade.

Certifications

- **Accenture Certified Application Developer** conducted by Accenture Technology Academy (ATA) in collaboration with Massachusetts Institute of Technology (MIT).
- **Foundation Certificate in Business Analysis** awarded by BCS, The Chartered Institute for IT.

Educational Details

- 2008-12: Bachelor of Engineering in Information Technology at R. C. P. Institute of Technology, Shirpur, Dist. Dhule, Maharashtra (North Maharashtra University, Jalgaon).
- 2006-07: Passed H.S.C. from The H.B.K. New High School, Ahmedabad (Gujarat State Board).
- 2004-05: Passed S.S.C. marks from St. Ann's Higher Secondary School, Ahmedabad (Gujarat State Board).

Personal Information

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Declaration

I hereby declare that all the data given above are true and correct to the best of my knowledge.