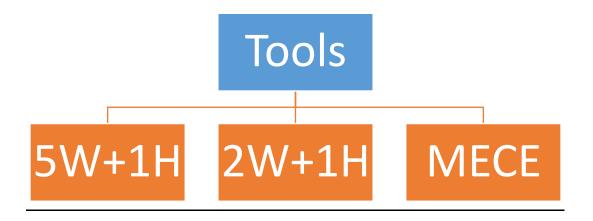
NAME – ARPAN MONDAL DESIGNATION – SENIOR ANALYST TOPIC – STRUCTURING OF COMMUNICATION TEACHER IN CHARGE – SHRUTI RAVINDRAN DATE – 20.09.19

<u>**₩**</u> **WHY?**

In order to communicate with each other we need to do a proper structuring.

4 TOOLS FOR STRUCTURING OF COMMUNICATION



♣ 5W+1H

What, Where, Why, Who, When, How (When there is enough time for explanation.

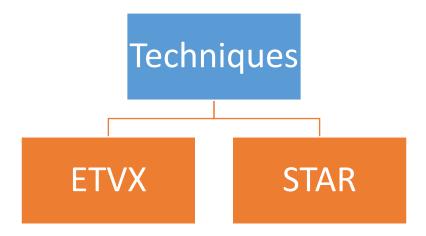
♣ 2W+1H

What, Why, How (It is being used when there is time constraint.

♣ MECE

Mutually Exclusive and Collectively Exclusive. It is used by consultancy firms to provide solutions to their clients who comes with complex problems which require a detailed analysis and break down of the problem in several small problems.

TECHNIQUES



- **ETVX**: It is used to describe any industrial process with proper structure
- **STAR:** It basically determines which tool is to be used. We should make appropriate choice for appropriate tools at particular moment.