

## ARPANA GEORGE

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### PROFESSIONAL SUMMARY

- Experience in Front end Development
- 3+ years of industry experience in Software Testing.
- Experience in insurance and video streaming domain.
- Experience in **manual and automation testing of web and mobile applications.**
- Hands on experience writing **Test scenarios, Test Cases and executing Test cases.**
- Extensive working experience in **Regression testing, Functional testing and Sanity testing.**
- Experience in working on projects that followed **waterfall and agile methodology.**
- Well versed with **Software Testing Life Cycle** and **Software Development Life Cycle.**
- Good in reporting issues using tools like **JIRA, QC.**
- Experience debugging issues in test and production environments
- Excellent interpersonal skills, proven team player with an analytical bent to problem solving and delivering under high stress environment.
- Good analytical and communication skills and ability to work independently with minimal supervision and also perform as part of a team.

### TECHNICAL SKILLS

- Programming Languages - **Javascript,HTML, CSS C#, C++, C**
- Debugging Tools – **Charles Proxy, Kibana**
- Test Automation Tools - **Selenium WebDriver, Selenium IDE, TestNG**
- Test Case management tool – **Test Rail**
- Defect Tracking Tools - **HP ALM, JIRA, SIM**
- Project Management – **Agile (Scrum and Kanban) & Waterfall**
- Operating Systems - Windows Server 2012/2008, Windows 7/ Vista / XP, Mac OS
- Databases – **Firebase, SQL Server**

### EDUCATION

- ❖ **Master's in Computer Science and Engineering**, Mahatma Gandhi University, India
- ❖ **Bachelor's in Computer Science and Engineering**, Mahatma Gandhi University, India

## PROFESSIONAL EXPERIENCE

**Amazon, Seattle, WA**

**7/2018-Present**

### **Quality Assurance Engineer(Prime Video Playback iOS Team)**

- Performed automation and manual testing on video streaming platform on various iOS devices such as iPads and iPhones, Android devices such as Tablets, phones, Fire TV etc and Living Room Devices such as TVs, Consoles and Set top boxes
- Worked in an agile team following Kanban methodology.
- Performed release testing , analyzed automated test results.
- Have experience triggering automation run in Jenkins and analyzing and debugging issues.
- Have experience creating test cases, debugging issues, and logging defects using SIM.
- Performed Functional, Regression and Sanity testing.
- Experience debugging issues in test and production environments using Charles Proxy, Kibana and device logs.
- Experience in test case management using TestRail.
- Experience working in a fast-paced environment.

**Premiera Blue Cross, Mountlake Terrace, WA**

**7/2017–6/2018**

### **Test Analyst**

- Performed test cases on Facets application.
- Facets is the claims processing system used by Premiera.
- Performed functional and Regression testing.
- Reported defects using JIRA and performed defect triaging.
- Executed the selenium automation scripts written using TestNG framework.
- Performed defect reporting using ANT.
- Root Cause analysis.
- Data Reconciliation.

**ExtraSlice Inc., Seattle, WA**

**11/2015–7/2017**

### **Software Test Engineer**

Performed Testing on multiple platforms for various projects, including:

**Project: WalkNPay** – WalkNPay is a mobile self-checkout application that enable the shoppers to have a better shopping experience with reduced wait time and thereby making the traditional shopping an easy walk and pay.

- Prepared test cases and test plan based on the requirements.
- Executed the test cases for mobile platform.
- Prepared bug report.
- Reported defects using QC.

**Project: Hosjob** – Hosjob is a Job portal for creating an interactive job vacancy for candidates

- Created test cases from the given Software Requirements Specification (SRS) document.

- Performed Regression and functional testing.
- Performed defect tracking and reporting.