

# Arpita Gouswami

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## PERSONAL PROFILE

Exceptionally resourceful and reliable Entry-level web developer with a proven track record of excellent customer service and a strong work ethic. Broad and in-depth understanding of a wide range of computer languages, as well as the principles and procedures of website development and maintenance. Highly skilled in clearly communicating complicated technical knowledge to a wide range of professional and lay audiences.

## SKILLS

- Relationship building
- Networking
- Time management
- Teamwork and collaboration
- Decision making
- Flexibility and adaptability

## IT SKILLS

- Application: Web Design Using Asp .Net(Basic), CSS, HTML, Java Script, Bootstrap, React
- Programming Language: Java, C , C++(Basic), PHP, SQL, ORACLE
- Operating Systems: Windows, Linux's

## EDUCATION

ULSTER UNIVERSITY, BIRMINGHAM

FEB 2020- PRESENT

INTERNATIONAL BUSINESS MANAGEMENT WITH ADVANCE PRACTICE

Modules: International Finance, Global Business, Digital Landscape, International Marketing, Global Strategy, Applied Research Skills, International HRM, International Entrepreneurship.

DE MONTFORT UNIVERSITY, LEICESTER

OCT 2017- JUL 2019

COMPUTING

INSTITUTE OF TECHNOLOGY AND MANAGEMENT UNIVERSAL TECHNICAL CAMPUS, INDIA

BACHELOR OF COMPUTER SCIENCE AND ENGINEERING

SEP 2013- JUL 2015

SIGMA INSTITUTE OF TECHNOLOGY & ENGINEERING, INDIA

SEP 2009- JUL 2012

DIPLOMA IN COMPUTER ENGINEERING

## WORK EXPERIENCE

SANDWICH ARTIST AT SUBWAY, LOUGHBOROUGH

MAR 2018 – PRESENT

- Welcoming customers with a smile and explaining promotional offers available. Using initiative to resolve customer complaints smoothly.
- Assisting colleagues with tasks such as inventory, restocking items and completing assisting colleagues during busy periods.
- Maintaining regular contact with the Manager to discuss possible improvements that will maximise business and permit regular custom.

## CAKE ARTIST AT CAKE BOX, LEICESTER

NOV 2017 – DEC 2017

- Built strong working relationships with customers to maximise repeat business.
- Managed the daily and weekly clean-up of the kitchen and facilities to ensure health and safety and food hygiene regulations were adhered to
- Decorated and completed made-to-order cakes before the proposed deadline.
- Created labelling and expiry dates for all pastry products to ensuring that products were used within the set time frame.

## JUNIOUR SOFTWARE DEVELOPER AT GUJ INFOTECH, BORSAD, INDIA

DEC 2015- AUG 2017

- Writing code to develop Desktop applications, using HTML5/CSS3 and Java Script.
- Gathering information from consumers about program functionality.
- Supported and maintained the software within an IT system once it was in full operation.
- Monitored the effects of any changed code to see if it has affected the performance of any related software or systems.
- Produced an estimate of the time it will take to develop and implement any software updates.

## CERTIFICATIONS

Udmy Certification of the Complete Web Development Course 2.0

2021

Oracle Certification of Web Component Development with Servlets & Jsps Java EE 6

2013

CISCO Certification of CCNA Exploration: Network Fundamentals.

2014

## LANGUAGES

Gujrati, Hindi, English