



Cross Platform Feature Tracking

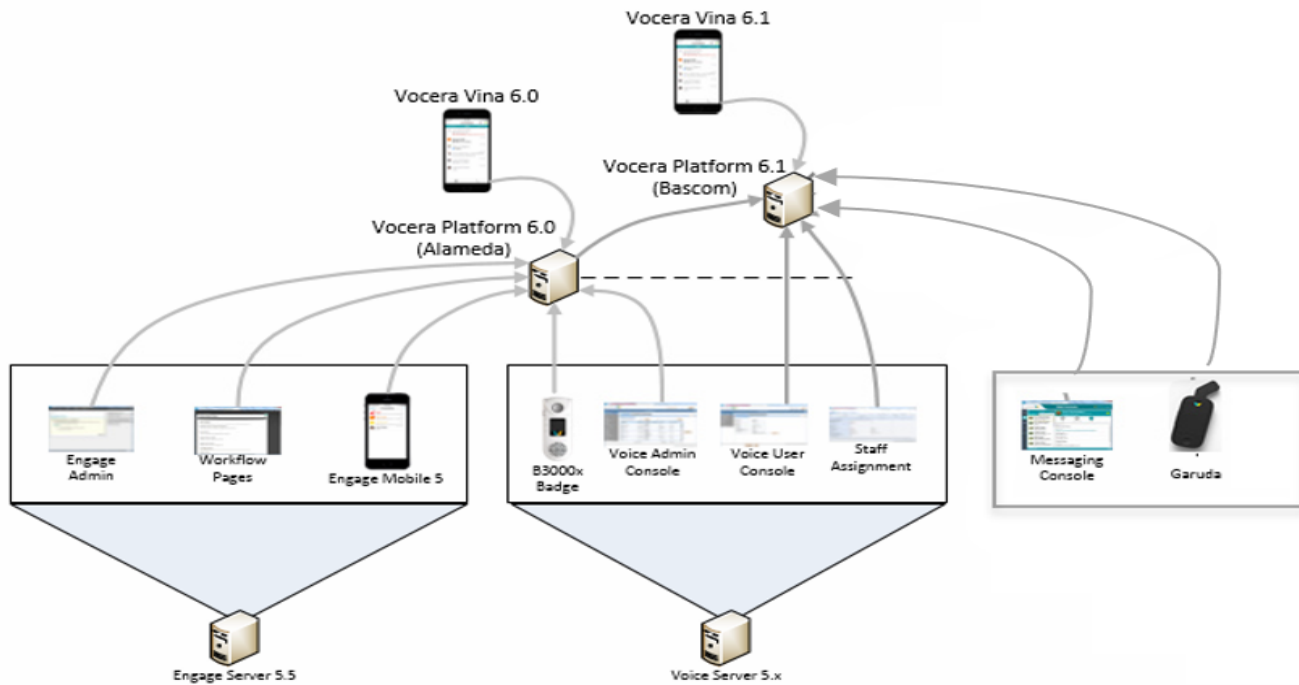
Building Tech-Pubs Process

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Agenda

- Support matrix for firmware
- Default packaging vs. actual server support
- Product Release Tracking
- Voice Commands Vs. Firmware Features
- Voice Features Vs. Voice Commands
- Admin Support for Voice & Firmware Features

Products Supported on VS and VP





Both Voice and Firmware Features Need Admin Support

Some features differ by endpoints

For Example, Authentication feature on the
following products:

- V5000- PIN (numeric) Only
- B3000n- PIN and Voice
- B3000 Voice Only
- Apps- PIN only

BIG QUESTION

**Who will document the
Admin Support
information, the VS
writer or the VP Writer?**



Suggested Action Items

1. Create <conref> source topic for conceptual information that writers can reuse.
2. Platform writers document the Admin Support information in Admin Guides
3. Share the *Feature Support Matrix* across Platforms (VS &VP), Devices, and Apps.
4. Writers working on features that may impact devices/apps/platforms, must cross-communicate the information



Going from here...

Voice Command	Description	Supported Product				
		B3000	B3000n	V5000	Vina	VCS
Logging In and Logging Out Commands						
Log in	Specifies the login commands.	☐	☐	☐	×	×
Log out	Specifies the logout commands.	×	×	☐	☐	×

To may be here...

Voice Features	Supported Platforms		Supported Products				
	VS 5.3.2	VP 6.1.2	B3000	B3000n	V5000	Vina	VCS
Pin Authentication	X		X		X	X	X
Easter Eggs	✓	✓		✓	✓	✓	✓





Thank You!

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