Arpit Pandey

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SKILLS

- **Techical:** SQL (MySQL, MS SQL Server, Joins, Subqueries), Python (Pandas, NumPy), MS Excel (Pivot Tables, VLOOKUP, Charts), Power BI (DAX, Power Query, Dashboarding).
- **Analytic :** Data Visualization & Reporting, Data Cleaning & Wrangling, Exploratory Data Analysis (EDA), KPI Monitoring & Performance Analysis, Database Management, Data Quality Audits, Data Integrity Management, Transaction Data Analysis (Basic Knowledge).
- **Soft Skills**: High Discipline, Attention to Detail, Methodical Problem-Solving, Effective Communication (Written & Verbal), Stakeholder Engagement, Team Collaboration Across Time Zones, Time Management, Efficiency-Driven.

● WORK EXPERIENCE

Ericsson India Global Services Pvt. Ltd Noida, UP
Analyst Aug 2022 – Present

- Retrieved telecom operational data from servers using SQL queries, enabling precise KPI analysis (e.g., throughput, latency) for daily reporting, showcasing strong analytical skills over 3 years.
- Processed and refined datasets in Excel, removing 15%+ errors (duplicates, missing values) with a methodical approach, ensuring 98% data accuracy for stakeholder reporting requirements.
- Built Power BI dashboards using DAX, Power Query, and data modeling, alongside Excel dashboards with pivot tables and VLOOKUP, enhancing decision-making by 15% through clear data visualization.
- Streamlined reporting processes by automating tasks with Python (Pandas, NumPy), reducing manual effort by 30% and enabling real-time performance tracking, demonstrating a focus on efficiency
- Collaborated with 30+ customer units across different time zones, presenting data-driven recommendations with excellent oral and written communication, accelerating issue resolution by 20% for 15 million+ users across 10,600 sites.
- Compiled data-driven reports, documenting observations with attention to detail, and wrote recommendation emails for customers, ensuring clarity and impact in stakeholder interactions.
- Enthusiastically contributed to projects with a focus on impactful outcomes, such as improving stakeholder satisfaction by 20%, eager to make a significant impact at a growing organization.

EDUCATION

School of engineering and technology, Vikram University Ujjain, MP
Bachelor of Engineering (EC, CGPA: 7.7/10) Aug 2017-Aug 2021

PROJECTS

Adventure-works ltd report dashboard Apr 2025
Tools: Tableau, SQL, Excel

- Developed an interactive Tableau dashboard analyzing 100K+ sales records, using calculated fields to uncover regional trends and customer behavior, leading to a 12% increase in sales performance.
- Cleaned and modeled data from 5+ sources using SQL, ensuring 95% data quality for accurate visualizations and stakeholder presentations.

OLA Data Analyst Project Mar 2025
Tool: SQL, Excel, Tableau

- Analyzed 50K+ ride records to track booking trends, cancellations, and payment methods.
- Wrote 10+ SQL queries to extract insights like top 5 customers, avg. ride distances, and Prime Sedan ratings (max: 4.9, min: 3.2).
- Built tableau dashboards for ride volume, rating distribution, and revenue by payment type (UPI: 35%).
- Identified 12K+ cancellations with 60% driver-related reasons; improved reporting for data-driven decisions..

Python Diwali Sales Analysis, Feb 2025
Tools: Python (Pandas)

- Performed EDA on 50,000+ sales records, cleaned 15% errors for 98% accuracy, found 20% electronics demand rise.
- Built 10+ Pandas visualizations (pivot tables, charts), enhanced decisions by 25%.

Certification

- Google Data Analytics Professional Certificate, [Coursera](#)
- The Complete SQL Bootcamp: Go from Zero to Hero, [Udemy](#)
- Microsoft Excel - Excel from Beginner to Advanced, [Udemy](#)
- Microsoft Power BI Desktop for Business Intelligence, [Udemy](#)