Question: What is the Integrations module?

Answer: The Integrations module allows you to connect external service providers, such as phone, proxy, and email APIs, as well as AI services and other supported providers. These integrations are essential for core functions like account creation, SMS and email verification, enrichment workflows, campaign automation, and other messaging and bot tasks.

Question: Why do I need integrations?

Answer: You need integrations because they are essential for key functionalities within the system. They allow you to connect external services like phone and email providers, which are necessary for tasks such as account creation, SMS and email verification. Integrations are also crucial for running enrichment workflows, automating campaigns, and enabling messaging and bot tasks.

Question: What are integrations used for?

Answer: Integrations are used to connect to external services that are vital for various operations. They are used for:

- Account creation.
- SMS and email verification.
- Enrichment workflows.
- Campaign automation.
- Messaging and bot tasks.
  This allows the system to communicate with external providers for services like phone, proxy, email, and AI.

Question: How do integrations help with account creation or automation?

Answer: Integrations help with account creation and automation by allowing you to connect to the necessary external providers. For account creation, you can integrate with phone and email APIs for verification. For automation, you can use integrations for enrichment workflows and campaign management. This connectivity to external services streamlines and enables key functionalities for your bot tasks and automation.

Question: How do I access the Integrations page?

Answer: To access the Integrations page, click on Integrations from the Dashboard sidebar. You will then be redirected to the Integrations page, which is organized with sub-tabs for different provider categories, such as:

- Phone Provider
- Proxy Provider
- Email Provider
- AI API Provider

More sub-tabs may appear depending on the supported providers.

Question: Where can I find integrations?

Answer: You can find integrations by clicking on the Integrations tab located in the Dashboard sidebar. This will take you to a page where you can manage various types of providers, including phone, proxy, email, and AI.

Question: How do I open integrations settings?

Answer: To open the integrations settings, simply click the Integrations tab in the Dashboard sidebar. This will open the Integrations page, where you can configure the settings for different providers by navigating through sub-tabs like Phone Provider, Proxy Provider, and Email Provider.

Question: Where are phone, proxy, and email providers configured?

Answer: Phone, proxy, and email providers are configured on the Integrations page. You can access this page by clicking on Integrations from the Dashboard sidebar. Once there, you will find dedicated sub-tabs for each provider category, allowing you to configure the specific providers you need.

Question: How do I add a Phone Provider?

Answer: To add a phone provider, follow these steps:

1. Open the **Integrations** tab from the Dashboard sidebar.
2. Navigate to the **Phone Provider** sub-tab.
3. Fill in the form with the required information:
    - **Provider Name:** Select from the list of supported providers (e.g., 5SIM, SMS-Activate).

- ○ **Name:** Enter an internal reference name for your provider (e.g., PhoneAPI-Sajid).
- ○ **API Key:** Paste the API key or token from your provider.
4. Click **Submit**.

Once saved, this phone provider will be available for use in account creation and SMS verification workflows.

Question: How do I connect SMS services?

Answer: To connect SMS services, you need to add a phone provider. Go to the Integrations tab from the Dashboard sidebar, then select the Phone Provider sub-tab. Fill out the form by choosing your Provider Name (e.g., 5SIM), giving it an internal Name, and pasting your provider's API Key. After clicking Submit, the service will be connected and ready to use for SMS verification workflows.

Question: How can I use 5SIM or SMS-Activate?

Answer: To use services like 5SIM or SMS-Activate, you must integrate them as a phone provider. Go to the Integrations tab on the Dashboard sidebar, click the Phone Provider sub-tab, and fill out the form. Select 5SIM or SMS-Activate from the Provider Name dropdown, provide a name for internal use, and paste your API key. After submitting the form, the service will be configured and available for your account creation and verification needs.

Question: How do I set up a phone provider for verification?

Answer: To set up a phone provider for verification, go to the Integrations page by clicking on the tab in the Dashboard sidebar. Then, click on the Phone Provider sub-tab. You will be prompted to fill out a form where you select the Provider Name (e.g., 5SIM, SMS-Activate), give it an internal Name, and input your unique API Key. After you submit this information, the provider will be configured and ready to be used for SMS verification workflows.

Question: How do I add a Proxy Provider?

Answer: To add a proxy provider, follow these steps:

1. Go to the **Integrations** tab on the Dashboard sidebar.
2. Select the **Proxy Provider** sub-tab.

3. Enter the required details in the form:
   - **Provider Name:** Select the provider from the list (e.g., BrightData, Webshare).
   - **Name:** Give it an internal reference name (e.g., ProxyPool-01).
   - **API Key:** Paste your proxy service key.
4. Click **Submit**.

Once saved, the proxies will be available for use with your bots, scraping tasks, and account creation jobs.

Question: How do I connect a proxy service?

Answer: To connect a proxy service, you need to add it as a provider in the Integrations module. Go to the Integrations tab, select the Proxy Provider sub-tab, and fill out the form. You will need to select the service, provide an internal name, and paste your API key. After submitting the information, the proxy service will be connected and ready for use.

Question: How can I use BrightData or Webshare?

Answer: You can use BrightData or Webshare by integrating them as a proxy provider. Go to the Proxy Provider sub-tab within the Integrations module. In the form, select BrightData or Webshare as the provider name, enter an internal name for it, and paste your API key. Once you submit the form, the service will be available to use for various tasks, including scraping and account creation.

Question: How do I add proxies for scraping and accounts?

Answer: To add proxies for scraping and accounts, go to the Integrations tab and then to the Proxy Provider sub-tab. Fill in the form with your provider's details, including the provider name (like BrightData or Webshare), an internal name for your reference, and the API key. After you click Submit, the proxies will be added and can be used for your scraping tasks and account creation jobs.

Question: How do I add an AI API Provider?

Answer: To add an AI API provider, follow these steps:

1. Open the **Integrations** tab from the Dashboard sidebar.
2. Go to the **AI API Provider** sub-tab.

3. Fill out the form:
    ○ **Provider Name:** Select the provider from the list (e.g., OpenAI).
    ○ **Name:** Give it a reference label for internal use (e.g., OpenAI-abc).
    ○ **API Key:** Paste your API key.
4. Click **Submit**.

Once the AI provider is saved, it can be used for tasks like audience enrichment, content generation, and analysis workflows.

Question: How can I connect OpenAI?

Answer: To connect OpenAI, you need to add it as an AI API provider. Go to the Integrations tab on the Dashboard sidebar, then select the AI API Provider sub-tab. In the form, choose OpenAI as the provider name, provide a reference name for it, and paste your unique API key. After clicking Submit, the OpenAI service will be integrated and ready for use.

Question: How do I add AI services?

Answer: To add AI services, you must use the Integrations module. Go to the Integrations tab and select the AI API Provider sub-tab. Fill out the form by selecting the Provider Name (e.g., OpenAI), giving it a custom Name for your reference, and entering your API Key. After submitting, the AI service will be configured for use in various workflows, such as content generation and audience analysis.

Question: What is the use of AI API integration?

Answer: AI API integration is used to connect to external AI services. Once configured, these services can be used for several purposes, including:

● **Audience enrichment:** Adding more detailed information to your audience data.
● **Content generation:** Creating content automatically.
● Analysis workflows: Performing data analysis and other automated tasks.
    You can set up AI API integrations in the Integrations module by going to the AI API Provider sub-tab.

Question: How do I add an Email Provider?

Answer: To add an email provider, follow these steps:

1. Go to the **Integrations** tab from the Dashboard sidebar.
2. Navigate to the **Email Provider** sub-tab.
3. Fill out the form with the following details:
   ○ **Name:** A custom reference label (e.g., Gmail-Sajid).
   ○ **IMAP Email Host:** The IMAP host for your email provider (e.g., imap.gmail.com).
   ○ **IMAP Email Port:** The IMAP port number (e.g., 993).
   ○ **IMAP Email Username:** Your full email address (e.g., user@gmail.com).
   ○ **IMAP Email Password:** Your email password or, preferably, an app-specific password.
4. Click **Submit**.

Security Note: For enhanced security, it is highly recommended to use app-specific passwords or tokens provided by your email service instead of your main email account password.

Question: How can I integrate Gmail or Outlook?

Answer: To integrate Gmail or Outlook, you'll need to add them as an email provider. Go to the Integrations tab, select the Email Provider sub-tab, and fill out the form with the IMAP details for your service. For Gmail, the IMAP host is typically imap.gmail.com and the port is 993. For Outlook, it's often imap-mail.outlook.com and port 993. Remember to use an app-specific password for better security.

Question: How do I configure email for verification?

Answer: To configure email for verification, you must add an email provider in the Integrations module. You'll need to provide the IMAP details of the email account, including the IMAP Email Host, IMAP Email Port, IMAP Email Username (the email address), and the IMAP Email Password. It is strongly advised to use an app-specific password to ensure your account's security.

Question: Where do I add IMAP details?

Answer: You add IMAP details for an email provider in the Email Provider sub-tab of the Integrations module. The form requires you to input the IMAP email host, port, username, and password. This information is necessary to configure the email account for tasks like email verification and account creation.

Question: What are the best practices for integrations?

Answer: Here are some best practices for managing integrations:

- **Forms and Credentials:** Most integration forms will require a **Provider Name**, a custom **Name** for your internal reference, and an **API Key** or login credentials.
- **Email Providers:** If you are adding an email provider, ensure that **IMAP access** is enabled in your email account's security settings. It's also a best practice to use an app-specific password or token instead of your primary password.
- **Testing:** Always test your integrations immediately after you save them. This confirms that the connection is working properly and helps you troubleshoot any issues early.
- **Availability:** Once an integration is configured, it becomes available across various modules, including:
    - Account Creation
    - Scraping
    - Campaigns
    - Audience Enrichment
    - Messaging

Question: What should I check before using integrations?

Answer: Before using an integration, you should check the following:

- Make sure you have the correct and active **API Key** or login credentials from your service provider.
- For email integrations, confirm that **IMAP access** is enabled in your email provider's settings.
- Ensure that you have selected the correct **Provider Name** from the available list.
- It's a good practice to give the integration a clear, custom **Name** for your own reference.

Question: How do I ensure integrations work properly?

Answer: To ensure integrations work properly, you should:

- **Verify Credentials:** Double-check that you have entered the correct API key or login credentials.

- **Enable Access:** For email providers, ensure IMAP access is enabled in the account settings.
- **Test Immediately:** The best way to ensure an integration works is to test it right after you save it.
- **Monitor:** Once it's in use, monitor the relevant tasks (like account creation or scraping) for a spike in failed attempts, which could indicate a problem with the integration.

Question: Any tips for adding integrations?

Answer: A few tips for adding integrations:

- **Use Clear Names:** Give each integration a custom, descriptive name so you can easily identify it later.
- **IMAP for Email:** If you are adding an email provider, remember to enable IMAP access in your email account settings.
- **Use App Passwords:** For security, use app-specific passwords or tokens instead of your regular email password.
- **Test:** Immediately after adding an integration, test it to ensure it's functioning correctly. This can save you a lot of troubleshooting time down the road.
- **Understand Usage:** Remember that once an integration is set up, it can be used across multiple modules, including account creation, scraping, and campaigns.