

Robert Belk

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A motivated and technically minded Computing Science student at the University of Dundee with strong practical and problem-solving skills. Seeking to develop my career through the Apprentice IT Engineer role at S & A Academy, where I can apply my enthusiasm for technology, attention to detail, and excellent communication skills. I bring two years of customer-facing retail experience, a proven ability to work methodically and efficiently, and a commitment to learning and supporting others with technical issues.

Personal Details

Eligible to work in the UK: Yes

Highest Level of Education: A-Level or equivalent

Industry: Retail

Total years of experience: 2

Work Experience

Volunteer Sales Assistant

British Heart Foundation-Perth

May 2025 to September 2025

During my study break I returned to the British Heart Foundation.

Retail Assistant

Matalan-Perth

September 2023 to August 2024

During my time at Matalan I have worked in several roles involving work at the tills serving customers in a friendly and welcoming manner. This involves promoting offers and prompting them to use their loyalty card. I have worked as a greeter at the main entrance to welcome customers to the store and hand out free coupons offering deals on certain stock. And I have worked in the back of the store, loading and unloading stock from cages for delivery or to be put onto the shop floor.

Volunteer Sales Assistant

British Heart Foundation-Perth

August 2022 to May 2023

I worked at the British Heart Foundation as a volunteer for roughly a year, from the end of my National 5 exam diet till the start of my Higher exam diet. I worked at the main till serving customers and helping with inquiries and also to price, perform sales checks and restock cabinets and shelves around the shop.

Education

Computing Science with Industrial Placement (Bachelor's degree)

University of Dundee-Dundee, Angus

September 2024 to Present

Physics (Scottish Advanced Higher)

Perth High School-Perth

Computer Science (Scottish Advanced Higher)

Perth High School-Perth

Chemistry (Scottish Higher)

Perth High School-Perth

Computer Science (Scottish Higher)

Perth High School-Perth

Chemistry (Scottish Higher)

Perth High School-Perth, Perth and Kinross

Mathematics (Scottish Higher)

Perth High School-Perth, Perth and Kinross

English (Scottish Higher)

Perth High School-Perth, Perth and Kinross

Skills

- Hardware and software installation and configuration
- Basic troubleshooting and fault diagnosis
- Record keeping and stock management
- Excellent customer service and communication
- Team collaboration and time management
- Microsoft Office and general IT proficiency
- Adaptable, dependable, and eager to learn new technologies

Certifications and Licenses

Driving Licence

September 2024 to September 2034